

Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Dalere, Francisca (ARCH)	CHAPTER 100.1
Address: 303-A Kulana Road, Paukaa, Hawaii 96720	Inspection Date: March 20, 2015 Annual

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.</p> <p><b>FINDINGS</b> Household member #1 No annual tuberculosis clearance. Submit documentation with plan of correction.</p>	<p><i>I'm sending now. Next time I'll make sure to check if get the annual tuberculosis clearance every before the <del>re</del>relicensing time every year. Thank you sorry</i></p>	<p><i>3/14/16</i></p>
<input checked="" type="checkbox"/>	<p>§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (e)(3) The substitute care giver who provides coverage for a period less than four hours shall:</p> <p>Be currently certified in first aid;</p> <p><b>FINDINGS</b> Substitute care giver #1 No current first aid certification (expired 3/19/15). Submit documentation with plan of correction.</p>	<p><i>I'm so sorry. Next time I'll make sure my substitute care giver #1 must take that certificate for first aid before it expired and CPR. Thank you for your cooperation. I'm sending it now.</i></p>	<p><i>3/14/16</i></p>

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (e)(4) The substitute care giver who provides coverage for a period less than four hours shall:</p> <p>Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.</p> <p><b>FINDINGS</b> No documentation of training for substitute care giver to make medications available to resident. <b>Submit documentation with plan of correction.</b></p>	<p>I started training her now for giving the medications of my resident #1, Tenen I stay. I tell her to follow the label of every medicine. From now on I'll let her do it even I'm here; any way my substitute care giver has training cause she work from house to house patient long time. I'll make sure to be the one to give medicine when she is with us next time.</p>	<p>2/20/15 <del>2/10/16</del> 7.P.</p>
<input checked="" type="checkbox"/>	<p>§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (f)(1) The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall:</p> <p>Be currently certified in cardiopulmonary resuscitation;</p> <p><b>FINDINGS</b> Substitute care giver #1 No current CPR certification (expired 3/19/15). <b>Submit documentation with plan of correction.</b></p>	<p>I'm sorry my substitute care giver's CPR has expired, I sorry I never knew cause she took from me that time, and I could not remember the date. Next time I will make sure to send her to class of CPR before it is expired.</p>	<p>3/14/16</p>
<input checked="" type="checkbox"/>	<p>§11-100.1-13 <u>Nutrition.</u> (d) Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review.</p> <p><b>FINDINGS</b> Menus posted in kitchen and resident dining area do not match (Week 4 in dining area, Week 3 in kitchen).</p>	<p>I accept that is my mistake even I change the menu upstairs, but I forget to go and change downstairs yet at that time, but I was using the one upstairs. Next time I'll make sure to remember to change together one time.</p>	<p>3/26/15</p>

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☒	<p>§11-100.1-14 <u>Food sanitation.</u> (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies.</p> <p><b>FINDINGS</b> Tide detergent, Downy fabric softener, bleach, spackling paste, and tile adhesive stored unsecured in resident accessible area.</p>	<p>I so sorry for that, cause I was going to wash clothes that day, but right away that day, I take away all and bring all upstairs, cause it's all where my stuff for cleaning + for laundry, soap and softener. I'll make sure next time not to leave them out, I will make sure every time when I finish, I bring them all back upstairs.</p>	<p>2/20/15 FD. 3/14/16</p>
☒	<p>§11-100.1-15 <u>Medications.</u> (c) Separate compartments shall be provided for each resident's medication and they shall be segregated according to external or internal use.</p> <p><b>FINDINGS</b> Resident #1 medication. not segregated from internal medication.</p>	<p>The first time I said first time it was on the ziploc, but when I bring out to show the medicine, I don't know why I take out from the ziploc and bring out to show. Since then I put it in a ziploc but I put it on another shelf. Next time, I'll make sure not to put in the same shelf already! Thank you.</p>	<p>2/20/15</p>
☒	<p>§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.</p> <p><b>FINDINGS</b> Resident #1 has physician order to hold medications if BP &lt; No documentation resident's BP taken.  Resident #1 medication labels denote special instructions; MAR does not reflect the special instructions.</p>	<p>This was my pharmacy's mistake cause Dr. Belcher told me to give every day. Dr. Belcher never follow what I said, anyway I was taking to no resident. BP but I never recorded, that's my mistake. Next time I'll make sure to record everything the doctor's tell me to do. Thank you.</p>	<p>3/14/16</p>
		<p>The Dr. never says with food and never says with food, it was the pharmacy's mistake so I want to tell them change the label already. For sure next time I'll make sure the Dr.'s orders is the same as the label of every medicine.</p>	

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<input checked="" type="checkbox"/>	<p>§11-100.1-15 <u>Medications.</u> (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year.</p> <p><b>FINDINGS</b> Resident #1 ordered 2/10/14 were not renewed by 6/10/14 (renewed 7/19/14).</p>	<p><i>I must write on my board that I must bring to Dr. Belcher every 4 months for check up I'll put the date of the next check up and read every morning so every time when I give the medicine.</i></p>	<p>3/27/15</p>
<input checked="" type="checkbox"/>	<p>§11-100.1-17 <u>Records and reports.</u> (b)(8) During residence, records shall include:</p> <p>Notation of visits and consultations made to resident by other professional personnel as requested by the resident or the resident's physician or APRN;</p> <p><b>FINDINGS</b> Resident #1 Progress notes do not reflect office visits to primary care physician or psychiatrist</p>	<p><i>I must write down whatever the physician tell during every visit and I must write down all on my progress note as soon as we back home.</i></p>	<p>4/28/15</p>
<input checked="" type="checkbox"/>	<p>§11-100.1-17 <u>Records and reports.</u> (e) In the event of an emergency, an oral summary of the resident's condition shall be provided to the receiving facility, followed by a written transfer summary.</p> <p><b>FINDINGS</b> Resident #1 Emergency information sheet does not reflect current medication.</p>	<p><i>I must remember to whenever Dr. give new medications or change I must write on my Emergency form right away.</i></p>	<p>3/29/15</p>
<input checked="" type="checkbox"/>	<p>§11-100.1-17 <u>Records and reports.</u> (g) All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's</p>		

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	<p>guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter.</p> <p><b>FINDINGS</b> Records stored unsecured on shelf on desk adjacent to kitchen exit.</p>	<p>Ever since before all my records were all in these <sup>shelves</sup> When somebody come to check me, they saw me taking my record folders on my open shelves, but this last visit told me to put in lock shelves so I already done. Now I know I'll do it everytime.</p>	<p>3/29/15</p>

Licensee/Administrator's Signature: Francisca Dalere

Print Name: FRANCISCA DAERE

Date: 4/30/2,015

Licensee's/Administrator's Signature: Francisca Dalere

Print Name: FRANCISCA DAERE

Date: 10/6/16