

Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: The Arc in Hawaii – Halawa (DDDH)	CHAPTER 89
Address: 99-545 Halawa Heights Road, Aiea, Hawaii 96701	Inspection Date: May 17, 2016 Annual

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-14 <u>Resident health and safety standards.</u> (e)(6) Medications:</p> <p>All physician orders shall be re-evaluated and signed by the physician every three months or at the next physician's visit, whichever comes first.</p> <p>FINDINGS</p> 	See attachment 1	June 15, 2016
<input checked="" type="checkbox"/>	<p>§11-89-18 <u>Records and reports.</u> (c) Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be submitted to the case manager within twenty-four hours from the time of the incident and shall be retained by the facility</p>	See next page	

	Rules (Criteria)	Plan of Correction	Completion Date
	<p>under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician shall be called immediately if medical care is necessary.</p> <p>FINDINGS For Resident #1, the incident report of [REDACTED] noted [REDACTED]. The incident was not noted in the resident's progress notes.</p>	See attachment 1	May 18, 2016
<input checked="" type="checkbox"/>	<p>§11-89-19 <u>Nutrition</u>. (o) Special diet orders shall be updated every three months by a physician. Verbal orders for special diets shall be recorded on the physician order sheet by the caregiver receiving the verbal orders and written confirmation by the attending physician shall be obtained at the next office visit.</p> <p>FINDINGS [REDACTED]</p>	See attachment 2	June 15, 2015

Licensee's/Administrator's Signature: Christine Monrez
 Print Name: Christine Monrez
 Date: 6/14/16

COMMENTS/ADVISEMENTS

- The walker is utilized specifically in the community, ADH and when [REDACTED] goes home with family. The Resident and staff understand the walker is not to be used in the home. Should the Resident's status change and [REDACTED] is in need of the walker in the home, an official request for a waiver will be submitted.

§11-89-14 Resident health and safety standards. (e)(6)

Plan of Correction: Date of Completion: Home manager will submit the 90 day review as early in the month as possible to the physician and will follow up with [REDACTED] office to ensure that the information is reviewed and a signature obtained. The Home manager will continue to coordinate with Resident #1's parents in obtaining necessary documentation as they take [REDACTED] to all physician visits. Should the review not be obtained by at least the 15th of the month the Home Manager will notify the nurse. The Home manager will make good faith efforts to obtain proper documentation through fax and by being in contact with the physician's office including going to and waiting at the physician's office for documentation. The nurse will also follow up with the physician's office as needed until the documentation is obtained. Nurse will continue [REDACTED] quarterly audits and make written recommendations for changes and corrections. [REDACTED] will follow up on the corrections with the home manager and appropriate staff members. The Nursing Coordinator will provide oversight and conduct random quarterly audits of the client records. **Date of Completion:** June 15, 2016

§11-89-18 Records and reports (c)

Plan of Correction: Home Manager and staff were reminded to document all incident reports in the Resident's progress notes. The Home Manager will ensure reports are documented by reviewing progress notes on a weekly basis. The Director of Programs and Services as well as RN will also review progress notes for verification. **Date of Completion:** May 18, 2016

§11-89-19 Nutrition. (o)

Plan of Correction: Home manager will submit the dietary recommendations for review as early in the month as possible to the physician and will follow up with [REDACTED] office to ensure that the information is reviewed and a signature obtained. The Home manager will continue to coordinate with Resident #1's parents in obtaining necessary documentation as they take [REDACTED] to all physician visits. Should the review not be obtained by at least the 15th of the month the Home Manager will notify the Nurse. The Home manager will make good faith efforts to obtain proper documentation through fax and by being in contact with the physician's office including going to and waiting at the physician's office for documentation. The Nurse will also follow up with the physician's office as needed until the documentation is obtained. **Date of Completion:** June 15, 2016

§11-89-19 Nutrition. (o)

Plan of Correction: Home manager will submit the dietary recommendations for review as early in the month as possible to the physician and will follow up with [REDACTED] office to ensure that the information is reviewed and a signature obtained. The Home manager will continue to coordinate with Resident #1's parents in obtaining necessary documentation as they take [REDACTED] to all physician visits. Should the review not be obtained by at least the 15th of the month the Home Manager will notify the Nurse. The Home manager will make good faith efforts to obtain proper documentation through fax and by being in contact with the physician's office including going to and waiting at the physician's office for documentation. The Nurse will also follow up with the physician's office as needed until the documentation is obtained. **Date of Completion:** June 15, 2016