

Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: The Arc in Hawaii – Ewa A (DDDH)	CHAPTER 89
Address: 91-824 A Hanakahi Street, Ewa Beach, Hawaii 96706	Inspection Date: March 17, 2016 Annual

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-14 <u>Resident health and safety standards.</u> (e)(5) Medications:</p> <p>All medications and supplements, such as vitamins, minerals, and formulas shall be made available by written physician order and shall be based upon current evaluation of the resident's condition.</p> <p><u>FINDINGS</u> For Resident #1. no physician order found for _____ which was listed on the _____ medication record.</p>	See Attachment 1	4/12/16
<input checked="" type="checkbox"/>	<p>§11-89-14 <u>Resident health and safety standards.</u> (e)(12) Medications:</p> <p>All medications and supplements, such as vitamins, minerals, and formulas, shall have written physician's orders and shall be labeled according to pharmaceutical practices for prescribed items. When taken by the resident, the date, time,</p>	See Attachment 1	4/12/16

Comments/Advisements

- On the Policies of the Developmental Disabilities Domiciliary Residence form, remember to indicate the visiting hours.

Upon admission, the Director of Programs and Services will ensure the visiting hours are listed on the Domiciliary Residence form.

- As Resident #1 is on a _____ diet, the new Home Manager will need to be trained by a dietician or nutritionist for Resident #1's special diet. Upon completion, submit verification of the training to the Office of Health Care Assurance.

The earliest available appointment with the Registered Dietician for the home manager was April 1, 2016. Training for _____ diet was completed and the in service verification was sent to the nurse. See attachment 3

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§11-89-14 Resident health and safety standards. (e)(5)

Plan of Correction: The October 28, 2015 visit record was filed incorrectly. Pages were filed correctly on March ^{29~~3~~}, 2016. See attachment 4. The new Home Manager will be trained to place all pertinent documents under the correct file name so that they will be available for review promptly. Training with the nurse will take place on April 12, 2016. The Nurse will provide oversight and training for the new Home Manager to assure that all documents are filed correctly and that a corresponding interdisciplinary entry denotes any changes or concerns. The Home Manager will submit physicians' notes/orders promptly to the Nurse so she is updated with any changes. The Nurse will continue her quarterly audits and make written recommendations for changes and corrections. She will follow up on the corrections with the Home Manager and appropriate staff members. The Nursing Manager will conduct random quarterly audits of the client records. **Date of Completion:** April 12, 2016

§11-89-14 Resident health and safety standards. (e)(12)

Plan of Correction: _____ was added to _____ medication record on March 29, 2016. The Nurse will provide oversight and training for the new Home Manager to assure that all medications are properly listed in the medication administration record and on the 3 month medication review. The Nurse will train the Home Manager regarding transcription of new medications onto the medication record as well as noting the discontinuation of a medication on pertinent records. It is expected that there will be documentation of such changes in the interdisciplinary entries as well as response to any new medications. The Home Manager will submit physicians' notes/orders promptly to the Nurse so she is updated with any changes. The Nurse will continue her quarterly audits and make written recommendations for changes and corrections. The Nurse will follow up on the corrections with the Home Manager and appropriate staff members. In addition, the Nursing Manager will also conduct random quarterly audits of the client records. **Date of Completion:** April 12, 2016

§11-89-14 Resident health and safety standards. (e)(12) cont.

Plan of Correction: The _____ dose _____ would have been given by the guardian however staff did not mark it appropriately on the medical record. As the resident was not at home the medication record should have reflected that the guardian was tasked with providing the medication that had been _____ for the allotted time that the resident was out of the home. Going forward the staff will mark the medication record with a "G" when they have prepared the medication for time away from the home to avoid any confusion. The Nurse will provide oversight and training for the new home Manager to assure that all medications are properly documented when administered in the medication administration record as per company protocol. The Nurse will continue her quarterly audits and make written recommendations for changes and corrections. She will follow up on the corrections with the Home Manager and appropriate staff members. The Nursing Manager will also conduct random quarterly audits of the client records. **Date of Completion:** April 12, 2016

Plan of Correction: The _____ doses for the days noted were prepared to be given at the guardian's home or ADH and therefore should have been marked as such by the staff. The staff person who perpetrated this error is no longer with the company. Going forward the staff will mark the medication record with a "G" when they have prepared the medication for time away from the home to avoid any confusion. The Nurse will provide oversight and training for the new Home Manager to assure that all medications are properly documented when administered in the medication administration record as per company protocol. The Nurse will continue her quarterly audits and make written recommendations for changes and corrections. She will follow up on the corrections with the Home Manager and appropriate staff members. The Nursing Manager will also conduct random quarterly audits of the client records. **Date of Completion:** April 12, 2016