Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Raza Adult Residential Care Home – Expanded Care	**CHAPTER 100.1**
Address: **61 Kehaulani Street, Hilo, Hawaii 96720**	**Inspection Date: June 20, 2016 Annual**

	Rules (Criteria)	Plan of Correction	Completion Date
☒	§11-100.1-13 Nutrition. (a) The Type I ARCH shall provide each resident with an appetizing, nourishing, well-balanced diet that meets the daily nutritional needs and diet order prescribed by state and national dietary guidelines. To promote a social environment, residents, primary care givers and the primary care giver's family members residing in the Type I ARCH shall be encouraged to sit together at meal times. The same quality of foods provided to the primary care givers and their family members shall be made available to the residents unless contraindicated by the resident's physician or APRN, resident's preference or resident's family. **FINDINGS** No documented menu substitutions.	- Menu substitution log was initiated. - PCG: started a log, placed in the kitchen & trained substitute to document.	6/20/16

☒	§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. **FINDINGS** Resident #1, per PCG, all are prior to administration. However, no pnysician order	-Order to was ordered & document on the Medication Administration Record. -Prior to I will discuss c MD to obtain order	6/27/14

☒	§11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; **FINDINGS** Resident #1, progress notes, no response to medications prescribed	- PCG will put sticky note in the MAR as a reminder to document in the progress notes.	

☒	§11-100.1-17 Records and reports. (b)(4) During residence, records shall include: Entries describing treatments and services rendered; **FINDINGS** Resident #1, physician order read, However, no order for	-No order on admission but order obtained on 6/27/16, documented in MAR. - Before readmitting/admitting resident, check diet order, if order is obtain order.	6/27/16

☒	§11-100.1-87 Personal care services. (e)		
	The primary care giver with the assistance of the case manager shall provide training to all substitute care givers and ensure that all services and interventions indicated in the expanded ARCH resident's care plan are provided to expanded ARCH residents by the substitute care giver. **FINDINGS** Resident #1, no training provided by the case manager for the following:	An inservice was provided to all caregivers. -PCG will notify case manager of new orders requiring staff training. Coordinate c CM & staff to give & receive training within 48 hours upon admission.	Date 6/27/16
☒	§11-100.1-88 Case management qualifications and services. (c)(8) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Have face-to-face contacts with the expanded ARCH resident at least once every thirty days, with more frequent contacts based on the resident's needs and the care giver's capabilities; **FINDINGS** Resident #1, no face-to-face contact with case manager since	- Case manager ~~was~~ seen resident. - PCG will mark calendar for schedule of case manager visit. Call case manager a day or two ahead to remind	6/30/16

Licensee's/Administrator's Signature: Ruth Raza, RN

Print Name: RUTH RAZA

Date: 7/1/16

Licensee's/Administrator's Signature: Ruth Raza, RN

Print Name: RUTH RAZA

Date: 7/28/16