

Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Palma Nova (DDDH)	CHAPTER 89
Address: 91-1276 Hoopio Street, Ewa Beach, Hawaii 96706	Inspection Date: December 2, 2015

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-12 <u>Structural requirements for licensure.</u> (b) Once licensed, the administrator shall be responsible for ensuring that the facility is maintained in compliance with all state and county zoning, building, fire, sanitation, housing and other codes, ordinances, and laws.</p> <p><u>FINDINGS</u> The side exit to the left of the DDDH has a total of three (3) locks; two thumb turn locks on the security screen door and one on the wooden door. A total of two (2) locks is allowed.</p>	<p><i>Read and review structural require- ments with another person or substitute before putting or changing locks. One of the thumb lock on the exit is removed</i></p>	<p><i>Dec. 5, 2015</i></p>

	RULES (CITING)	TYPE OF VIOLATION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-14 <u>Resident health and safety standards.</u> (e)(5) Medications:</p> <p>All medications and supplements, such as vitamins, minerals, and formulas shall be made available by written physician order and shall be based upon current evaluation of the resident's condition.</p> <p><b>FINDINGS</b> For Resident #1, [REDACTED] BID PRN, has been listed on the medication record sheets since resident's admission on [REDACTED]; however, there was no physician order found until the 3-month medication update of [REDACTED].</p> <p>For Resident #1, [REDACTED] was found in the medication container. It was dispensed by the pharmacy on [REDACTED]. A [REDACTED] A physician order, consistent with the pharmacy label, was not found.</p>	<p>[REDACTED]</p> <p><i>Read and review physicians orders upon admission and update medication chart with a substitute or RN available.</i></p> <p><i>Review physicians order in consistent with pharmacy labels with another substitute or RN available at least once for PRN</i></p> <p>[REDACTED]</p>	<p>[REDACTED]</p> <p><i>Dec. 5, 2015</i></p> <p><i>Dec. 5, 2015</i></p> <p><i>Dec. 5, 2015</i></p>

July 7, 2016

MARILYN LLANOS.

## Plan of Correction

11-89-14

- I. I called previous physician to send [redacted] signed prescription order and notes to current physician on [redacted]. Current physician is aware and has signed orders on [redacted]. To prevent this from happening, I will review twice all physicians' orders and signatures before I admit a new client. In this case, I will request to get the copy of the signed orders.
- II For the [redacted] - Physician order was "BID PRN" and the pharmacy label was [redacted]. I disposed off contents of the [redacted] into the toilet and wrapped up the empty tube in a paper and threw it in the rubbish. I then requested a new order from current physician with right label "BID PRN". To prevent this from happening, I will review all medications received from the pharmacy and make sure the label is consistent with the doctor's order.

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-14 Resident health and safety standards. (e)(11) Medications:</p> <p>Discontinued or outdated medications shall be disposed of by flushing down the toilet.</p> <p><b>FINDINGS</b></p> <div style="background-color: black; height: 100px; width: 100%;"></div>	<p>Review physician's order and pharmacy labels of PRN medications daily and dispose contents / flush in toilet as noted in labels with RN. substitute</p>	<p>Dec. 5, 2015</p>
<input checked="" type="checkbox"/>	<p>§11-89-14 Resident health and safety standards. (e)(12) Medications:</p> <p>All medications and supplements, such as vitamins, minerals, and formulas, shall have written physician's orders and shall be labeled according to pharmaceutical practices for prescribed items. When taken by the resident, the date, time, name of drug, and dosage shall be recorded on the resident's medication record and initialed by the certified caregiver.</p> <p><b>FINDINGS</b></p> <div style="background-color: black; height: 100px; width: 100%;"></div>	<p>I contacted the physician to call the pharmacy to change the label in consistent with [redacted] orders as BID PRN and erase the word "to prevent this from happening, I will review the doctor's order to coincide with the pharmacy label upon resident's day of admission at least once and daily thereafter."</p>	<p>Dec. 5, 2015</p>

	Rules (Criteria)	Plan of Correction	Completion Date
6 7	[REDACTED]	Review pharmacy labels in consistent with physician's order on PRN with another substitute or RN available before application.	Dec 5, 2015
8		Review medication chart on [REDACTED] for its application consistent with pharmacy labels/physician's order with another substitute or PRN	Dec. 5, 2015
		Review and indicate times of PRN [REDACTED] <sup>instilled</sup> installed in medication chart with another substitute or RN available.	Dec. 5, 2015
		Record PRN application in caregiver's notes all [REDACTED] applied as noted to medication chart with another substitute or PRN	Dec. 5, 2015

11-89-14 (L) (12)

I. I disposed off the contents in the tube [REDACTED] in the toilet and threw the empty wrapped up tube in the [REDACTED] in the rubbish and used the tube with the right label "BID PRN." as per doctor's order. To prevent this from happening, I will review twice the Pharmacy labels before bringing it home.

II. I added the time 8pm. in the medication chart to make it TID for [REDACTED]. It is now 6AM, 12pm, 8pm in the med. Chart. To prevent this from happening, I will review my entry to the med. Chart with another substitute in consistent with doctor's order.

III. I indicated the time as 6AM from Sept. 8 to 10, 2015 and 6AM from Sept. 14 to 20, 2015 for the [REDACTED] [REDACTED] to each PRN for [REDACTED]. To prevent this from happening, I will review my med. Chart twice upon entry with another substitute.

③ I initialed my name in the medication record on August 1, 2015 to reflect my entry in the caregiver's notes that a PRN ointment was applied. To prevent this from happening, I will initial my name first in the medication record and reflect reasons in the caregiver's notes after every application immediately. Review medication records and caregiver's notes two times a week with an RN substitute.

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>  9	<p>§11-89-17 <u>General operational policies.</u> (b)            Upon admission, there shall be written documentation that the resident, guardian, or next of kin was fully informed of policies governing the resident's care.</p> <p><b>FINDINGS</b>            Resident #1 was admitted on [REDACTED]; however, the policies pertaining to resident's care was not acknowledged as received by the legal guardian until [REDACTED]</p>	<p><i>Read and review policies pertaining residents care before admission and have legal guardian sign necessary policies</i></p>	<p><i>Dec. 5, 2015</i></p>
<input checked="" type="checkbox"/>	<p>§11-89-18 <u>Records and reports.</u> (b)(2)            During residence, records shall be maintained by the caregiver and shall include the following information:</p> <p>Observations of the resident's response to medication, treatments, diet, provision of care, response to activities programs, indications of illness or injury, unusual skin problems, changes in behavior patterns, noting the date, time and actions taken, if any, which shall be recorded monthly or more often as appropriate but immediately when an incident occurs;</p> <p><b>FINDINGS</b>            [REDACTED]</p>	<p><i>Justify use and resident's response to PRN [REDACTED] from medication chart to caregiver's notes with another substitute or PRN available at least once.</i></p> <p><i>I charted a late entry on the caregiver's notes documenting the response and progress of the [REDACTED] on its application. In order to prevent this from happening, I will document results right away after I apply PRN medications. At least once daily, I will ask another substitute to re-check the entries.</i></p>	<p><i>Dec. 5, 2015</i></p> <p><i>Dec. 5, 2015</i></p>

	Rules (Criteria)	Plan of Correction	Completion Date
		I charted a late entry on the caregiver's notes documenting the resident's response to the [redacted] applied. In order to prevent this from happening, I will document and chart response of the [redacted] right away after I apply it and not postpone it.	Dec. 5, 2015
		Identify use and resident's response to PRN ointments from medication chart to caregiver's notes with another substitute or RN available at least once.	Dec 5, 2015

Licensee's/Administrator's Signature: Marilyn S. Llanos

Print Name: MARILYN S. LLANOS

Date: DEC. 5, 2015

Licensee's/Administrator's Signature: Marilyn S. Llanos

Print Name: MARILYN S. LLANOS

Date: MARCH 13, 2016

Licensee's/Administrator's Signature: Marilyn S. Llanos

Print Name: MARILYN S. LLANOS

Date: JULY 8, 2016