

Hawaii Dept. of Health, Office of Health Care Assurance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 12G032	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 02/03/2016
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NAME OF PROVIDER OR SUPPLIER OPPORTUNITIES AND RESOURCES, INC (HOL	STREET ADDRESS, CITY, STATE, ZIP CODE 64-1510 KAMEHAMEHA HIGHWAY WAHIAWA, HI 96786
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RECEIVED

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9 000

INITIAL COMMENTS

9 000

A re-licensure survey was conducted from 2/2/16 to 2/3/16.

9 005

11-99-4(a) ACTIVE TREATMENT PROGRAM

9 005

A plan of treatment shall be developed and implemented for each resident in order to help the residents function at their greatest physical, intellectual, social, emotional, and vocational level.
This Statute is not met as evidenced by: Based on observation, record review and interview with staff members, the facility failed to ensure a plan of treatment was developed for a client with a decline in skills and failed to implement active treatment to attain clients' greatest physical, intellectual and vocational level.

2/9/2016

Findings include:



On 2/9/2016, the CM had a training with the direct care staff and stressed the rationale and importance of consistency in the implementation of Active Treatment Training Program Plans for client #2, the opportunity for choices of which game [redacted] to play in the computer. The Interdisciplinary Team reviewed and updated client #2's, overall active treatment training program plans and comprehensive functional assessment. Regular in-service training will continue to be provided by CM to all direct care staff's on an as needed basis and at least annually. The CM will continue to monitor direct care staff's to ensure clients function at their greatest physical, intellectual, social, emotional and vocational level.

Office of Health Care Assurance
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

[Signature] TITLE **President - CEO** (X6) DATE **2/12/2016**

FORM 6899 882S11 If continuation sheet 1 of 7



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9 005	<div style="background-color: black; width: 100%; height: 100%; min-height: 400px;"></div>	9 005	<p> [REDACTED] the CM had a training with the direct care staff and stressed the rationale and importance of consistency in the implementation of Active Treatment Training Program Plans for client #2, the opportunity for choices of sequence of his program. The Interdisciplinary Team reviewed and updated client #2's, overall active treatment training program plans and comprehensive functional assessment. Regular in-service training will continue to be provided by the CM to all direct care staff's on an as needed basis and at least annually. The CM will continue to monitor direct care staff's to ensure clients function at their greatest physical, intellectual, social, emotional and vocational level. </p>	2/9/2016

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9 005	[REDACTED]	9 005	[REDACTED]	
[REDACTED]	[REDACTED]		<p>[REDACTED] the CM had a training with the direct care staff and stressed the rationale and importance of consistency in the implementation of Active Treatment Training Program Plans for client #2, the opportunity for choices of which game [REDACTED] to play in the computer. The Interdisciplinary Team reviewed and updated client #2's, overall active treatment training program plans and comprehensive functional assessment. Regular in-service training will continue to be provided by CM to all direct care staff's on an as needed basis and at least annually. The CM will continue to monitor direct care staff's to ensure clients function at their greatest physical, intellectual, social, emotional and vocational level</p>	2/9/2016

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9 005 Continued From page 2

[REDACTED]

9 005

[REDACTED]

[REDACTED] the CM had a training with the direct care staff and stressed the rationale and importance of consistency in the implementation of Active Treatment Training Program Plans, as written. The Interdisciplinary Team revised and updated client #1's, overall active treatment training program plans and comprehensive functional assessment. Regular in-service training will continue to be provided by CM to all direct care staff's on an as needed basis and at least annually. The CM will continue to monitor direct care staff's to ensure clients function at their greatest physical, intellectual, social, emotional and vocational level.

2/9/2016

[REDACTED]

[REDACTED]

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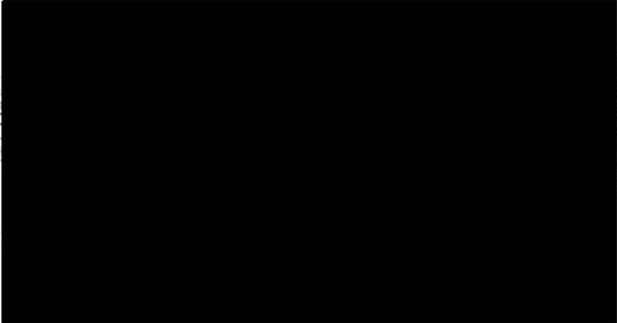
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9 005

Continued From page 3



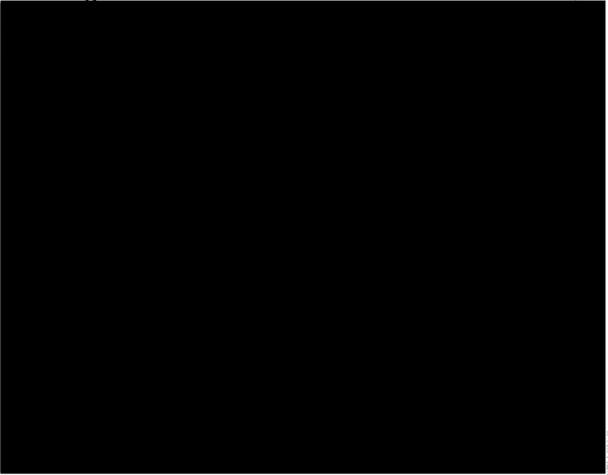
9 005

9 094

11-99-9(d)(3)(A) DIETETIC SERVICES

Food shall be served in a form consistent with the needs of the residents and their ability to consume it.
This Statute is not met as evidenced by:
Based on observation, record review and interview with staff member, the facility failed to ensure 1 of 2 clients (Client #2) received the prescribed diet.

Findings include:



9 094



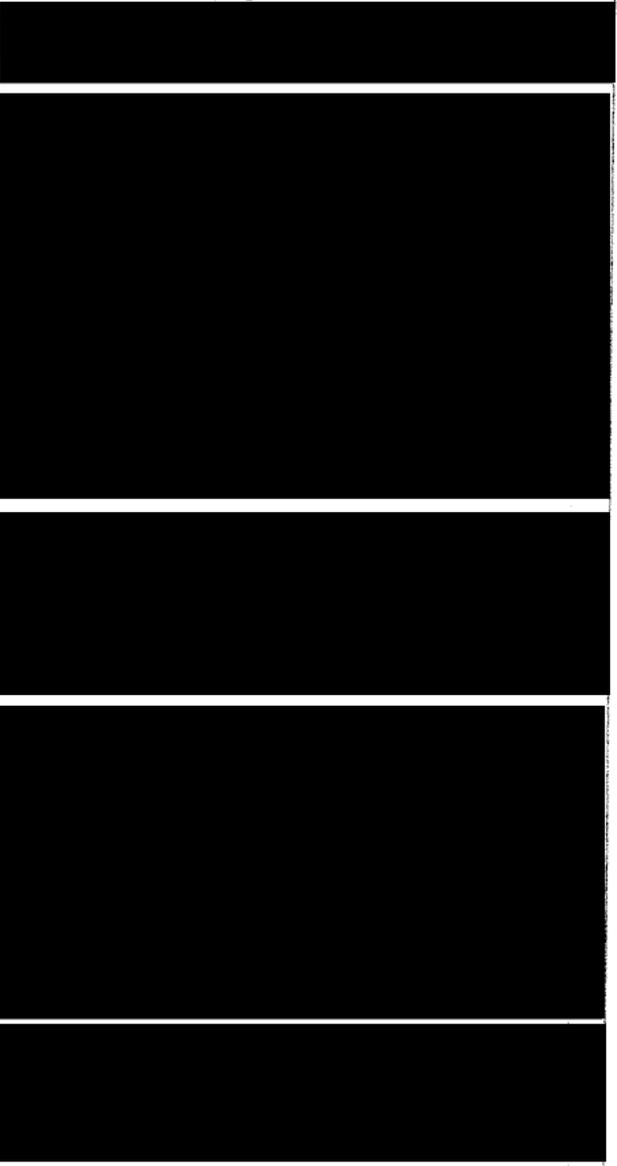
Regular in-service training will continue to be provided by the CM to all caregivers and especially to the direct staff on an as needed basis and at least annually in client's active treatment training program plans to ensure that clients with diet orders received this prescribed diet. The CM will continue to monitor direct care staff's periodically to ensure proper understanding on the training and for the direct care staff to continue encouraging clients to be as independent as they are capable of being.

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9 279 Continued From page 5

9 279 11-99-29(a)(10) RESIDENT'S RIGHTS

Written policies regarding the rights and responsibilities of residents during their stay in the facility shall be established and shall be made available to the resident, to any guardian, next of kin, sponsoring agency or representative payee, and to the public. The facility's policies and procedures shall provide that each individual admitted to the facility shall:

Be treated with consideration, respect and full recognition of their dignity and individuality, including privacy in treatment and in care.

This Statute is not met as evidenced by: Based on observation and interview with staff member, the facility failed to promote independence for 1 of 2 clients (Client #2) in the case sample.

Findings include:

9 279

9 279

██████████ CM conducted an in-service training with the LN on client rights, independence and privacy for client #2, by informing ██████████ the content of any document ██████████ needed to sign. Training in privacy skills has been added to clients active treatment training program plans to ensure that client's be treated with full recognition of their dignity, privacy and individuality, Regular in-service training will continue to be provided by the CM to all caregivers, direct care staff and especially to the LN on an as needed basis and at least annually. CM will continue to monitor all direct care staff periodically to ensure training is properly implemented and the protection of client's rights, independence and privacy in treatment and in care are being observed and properly implemented.

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9 279	Continued From page 6 	9 279		