

Hawaii Dept. of Health, Office of Health Care Assurance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION AMENDED POC	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 12G042	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 01/22/2016
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NAME OF PROVIDER OR SUPPLIER OPPORTUNITIES AND RESOURCES, INC (HOL	STREET ADDRESS, CITY, STATE, ZIP CODE 64-1510 KAMEHAMEHA HIGHWAY WAHIAWA, HI 96786
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9 000 INITIAL COMMENTS

A licensure survey was conducted by the State Agency from 1/20/16 through 1/22/16.

9 005 11-99-4(a) ACTIVE TREATMENT PROGRAM

A plan of treatment shall be developed and implemented for each resident in order to help the residents function at their greatest physical, intellectual, social, emotional, and vocational level.
This Statute is not met as evidenced by: Based on observation, record review and interview with staff members, the facility failed to implement an active treatment program for two clients in order to help the residents function at their greatest physical and social level.

9 000

9 005

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2016 MAR -2 A 11: 22
STATE OF HAWAII
DOH-OHCA MEDICARE

On 2/2/2016, the Interdisciplinary Team reviewed and updated client #1 and #3's, overall active treatment training program plans and comprehensive functional assessment in personal skills essential for privacy and independence [REDACTED]

All direct care staff's received an in-service training from the CM and stressed the rationale and importance of consistency in implementing the active treatment training program plans for each client.

Regular in-service training will be conducted by the CM to all direct care staff's on an as needed basis and at least annually.

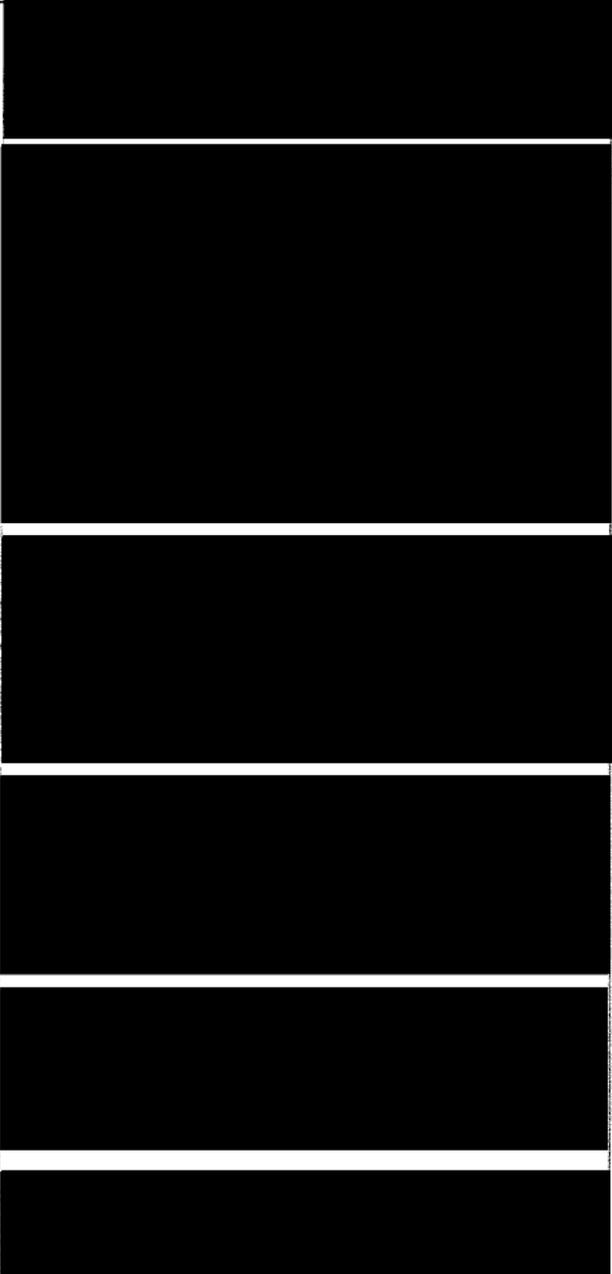
The CM will continue to monitor direct care staff's periodically and at least once a week during caregivers weekly meetings to ensure clients active treatment training program plans for privacy and independence in personal skills are being observed and properly implemented.

Office of Health Care Assurance LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE 	TITLE <i>Program Administrator</i>	(X6) DATE <i>2/26/16</i>
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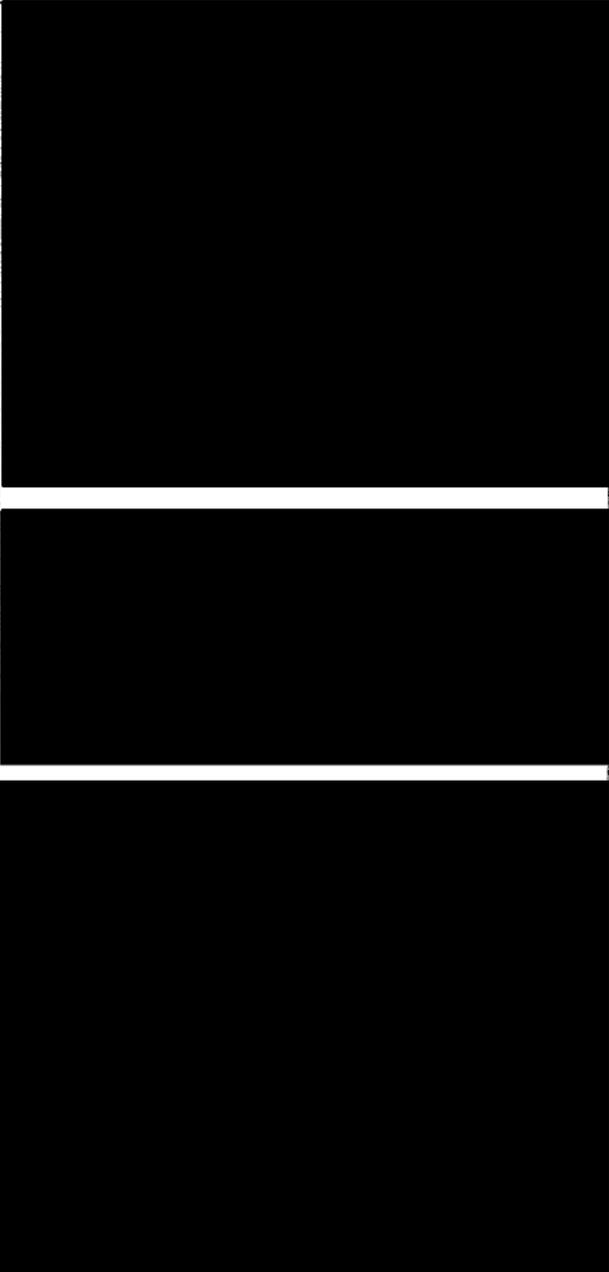
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9 005		9 005		

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9 005		9 005	 Retraining emphasized informal training in which direct care staffs are expected to encourage each client to be involved with their own mealtime management to the extent to which they are able.	2/2/16

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9 005

Continued From page 3

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

9 005

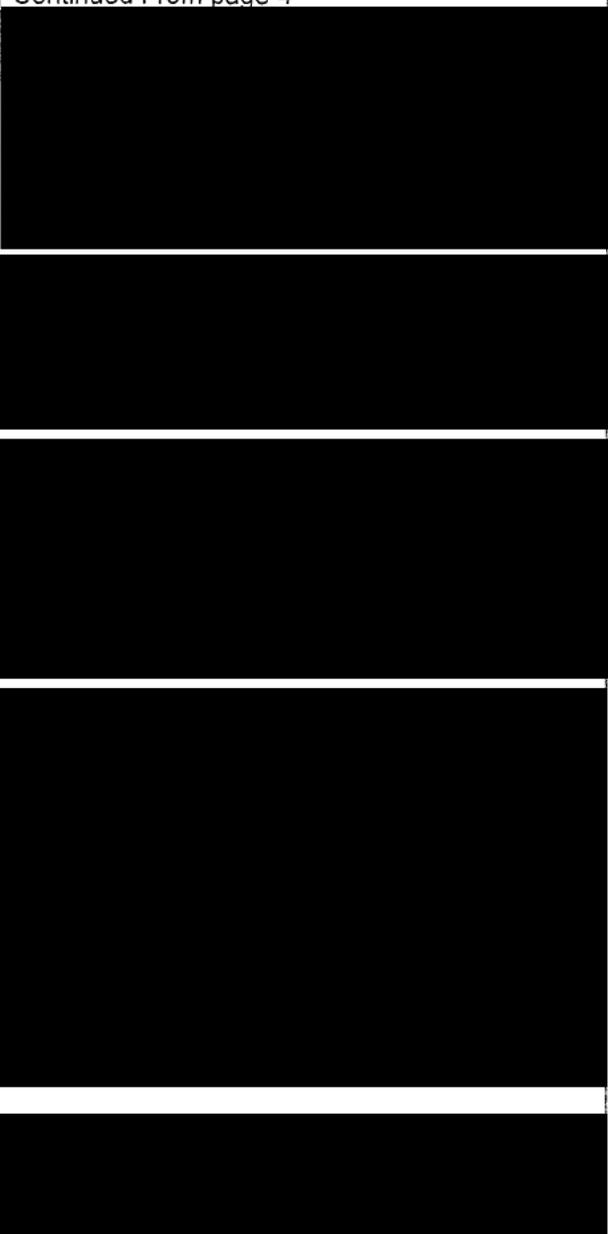
Regular in-service training will continue to be provided by the CM to all caregivers on an as needed basis and at least annually.

The CM will continue to monitor direct care staffs periodically and at least once daily during lunch time to ensure direct care staff's continue encouraging all clients to do as much as possible for themselves as they are able.

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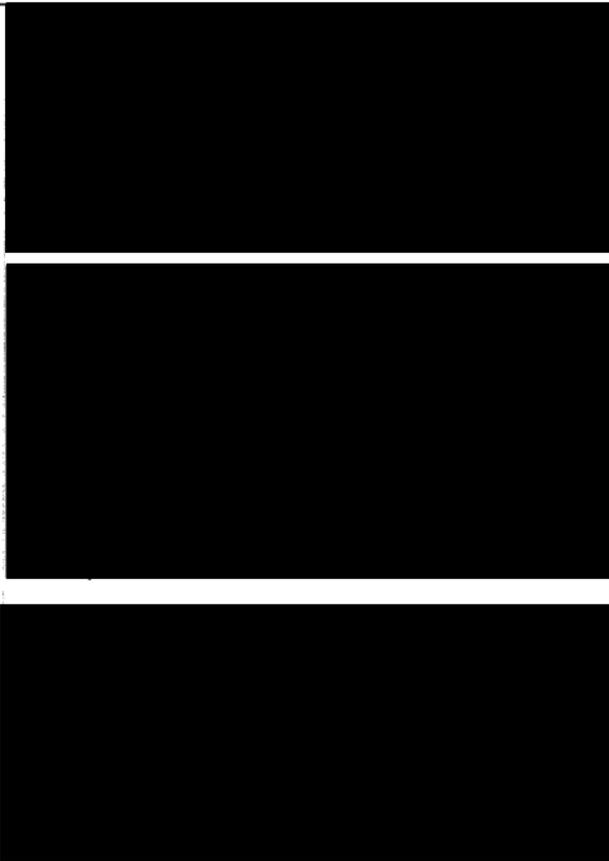
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9 005	Continued From page 4 	9 005	<p>On 2/2/2016, the Interdisciplinary Team together with the Nurse reviewed and updated client #1 and #3's, overall active treatment training program plans in identifying and recognizing their own medications/medication container and teaching them the name of the medication they take on what the medication is for.</p> <p>All direct care staff's received an in-service training from the Nurse and stressed the rationale and importance of consistency in implementing the active treatment training program plans for each client.</p> <p>Regular in-service training will be conducted by the Nurse to all direct care staff's on an as needed basis and at least annually.</p> <p>The Nurse will continue to monitor all direct care staff's periodically and least once a week to ensure that clients are given the opportunity to identify and recognize their own medications/medication container and teaching them the name of their medication and what the medication is for</p>	2/2/16

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9 279	11-99-29(a)(10) RESIDENT'S RIGHTS Written policies regarding the rights and responsibilities of residents during their stay in the facility shall be established and shall be made available to the resident, to any guardian, next of kin, sponsoring agency or representative payee, and to the public. The facility's policies and procedures shall provide that each individual admitted to the facility	9 279		

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9 279	<p>Continued From page 6</p> <p>shall:</p> <p>Be treated with consideration, respect and full recognition of their dignity and individuality, including privacy in treatment and in care.</p> <p>This Statute is not met as evidenced by: Based on observation and interview, the facility failed to promote the growth and development of Clients #1 and #3 for interactions between client and staff and between the clients.</p> <p>Findings include:</p> <div style="background-color: black; width: 100%; height: 80px; margin-bottom: 10px;"></div> <div style="background-color: black; width: 100%; height: 150px;"></div>	9 279	<p>On 2/2/2016, CM conducted an in-service training with the direct care staff in promoting the growth, development, independence and providing care in a dignified manner for interactions between client #3's behaviors</p> <div style="background-color: black; width: 100%; height: 20px; margin-bottom: 10px;"></div> <p>All direct care staffs were also reminded by the CM to provide corrections on the behavior of clients from making comments to staff members.</p> <p>Regular in-service training will continue to be provided to all direct care staffs on an as needed basis and at least annually.</p> <p>The CM will continue to monitor direct care staff's periodically and at least once a week during caregiver's weekly meetings to ensure client's growth, development, and providing care in a dignified manner are being observed and properly implemented</p>	2/2/16
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Continued From page 6
shall:

Be treated with consideration, respect and full recognition of their dignity and individuality, including privacy in treatment and in care.
This Statute is not met as evidenced by:
Based on observation and interview, the facility failed to promote the growth and development of Clients #1 and #3 for interactions between client and staff and between the clients.

Findings include:



9 279

On 2/2/2016, CM conducted an in-service training with the direct care staff in promoting the growth, development, independence and providing care in a dignified manner for interactions between clients # 1 and #3.

2/2/16

All direct care staffs were also reminded by the CM to provide corrections on the behavior of clients from making comments to other clients.

Regular in-service training will continue to be provided to all direct care staffs on an as needed basis and at least annually.

The CM will continue to monitor direct care staff's periodically and at least once a week during caregiver's weekly meetings to ensure client's growth, development, and providing care in a dignified manner are being observed and properly implemented.