Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Helen Y. Agbayani	**CHAPTER 100.1**
Address: **1328 Kamehameha IV Road, Honolulu, Hawaii 96819**	**Inspection Date: April 25, 2016 Annual**

	Rules (Criteria)	**Plan of Correction**	**Completion Date**
☒	§11-100.1-17 Records and reports. (b)(4) During residence, records shall include: Entries describing treatments and services rendered; **FINDINGS** [redacted]	> PCG had called the resident's PCP and obtained a [redacted] (2) [redacted] forms were faxed to the PCP's office. In the future, should there be a change in residents diet, PCG will obtain an order of such [redacted] from the resident's PCP.	4/25/2016
☒	§11-100.1-80 Licensing. (d) Policies and procedures shall be developed by the licensee to meet the provisions of this chapter. **FINDINGS** Resident #1, no expanded ARCH general operational policy.	> PCG had replaced the old contract of resident's ARCH general operational policy & the new and updated ARCH and EC-ARCH general operational policy after reviewing & the residents family member. In the future, PCG will provide an updated policy on all new admissions or (Re)admissions in ARCH or EC-ARCH.	5/1/2016
☒	§11-100.1-87 Personal care services. (e) The primary care giver with the assistance of the case manager shall provide training to all substitute care givers and		5/2/2016

	Rules (Criteria)	Plan of Correction	Completion Date
	ensure that all services and interventions indicated in the expanded ARCH resident's care plan are provided to expanded ARCH residents by the substitute care giver. **FINDINGS** Resident #1, diet order [redacted] read, [redacted] However, no training to provide special diet provided by case manager.	→ PCG and RN CM had reviewed residents' care plan. An RN delegation training on [redacted] was given to PCG and SCG's. PCG keeps a record or documentation for the staff that such skill is learned. PCG then reviews the residents' care plan & the SCG's, follows through and supervises them to ensure that such skill like this particular diet for this particular resident is provided correctly.	5/2/2016

cont. → back please.

cont: In the future, to prevent a similar deficiency from recurring, the PCG will inform the residents' RN CM by phone ASAP or within a week, should there be some changes on new doctor's order, i.e., for this particular residents special diet. Informing the RN CM promptly, PCG and [redacted] SCG's also receive the training needed thru meeting the residents needs.

Helen J. Agbayani, PCG, LPN

Licensee/Administrator's Signature: Helen Y. Agbayani, PCG, LPN

Print Name: Helen Y. Agbayani

Date: 5/4/2016

Licensee's/Administrator's Signature: Helen Y. Agbayani, PCG, LPN

Print Name: Helen Y. Agbayani

Date: 5/22/2016

Licensee's/Administrator's Signature: Helen Y. Agbayani, PCG, LPN

Print Name: Helen Y. Agbayani

Date: 6/20/2016