

Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Felarca Care Home	CHAPTER 100.1
Address: 4679 Likini Street, Honolulu, Hawaii 96818	Inspection Date: March 11, 2015 Annual

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.</p> <p>FINDINGS No tuberculosis clearance:</p> <ul style="list-style-type: none"> Substitute care giver (SCG) #3. Submit copy with plan of correction (POC.) 	Please see accompanying reply sheet.	03/03/2015
<input checked="" type="checkbox"/>	<p>§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (e)(3) The substitute care giver who provides coverage for a period less than four hours shall:</p> <p>Be currently certified in first aid;</p> <p>FINDINGS No first aid certification:</p> <ul style="list-style-type: none"> SCG #3. Submit copy with POC. 	Please see accompanying reply sheet.	03/21/2015

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-13 <u>Nutrition.</u> (l) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.</p> <p>FINDINGS Resident #1:</p> <ul style="list-style-type: none"> Inconsistent diet orders [REDACTED] [REDACTED] Primary care giver (PCG) wrote "regular diet" in progress notes. 	<p>Please see accompanying reply sheet.</p>	<p>01/20/2015</p>
<input checked="" type="checkbox"/>	<p>§11-100.1-13 <u>Nutrition.</u> (b) Menus shall be written at least one week in advance, revised periodically, dated, and followed. If cycle menus are used, there shall be a minimum of four weekly menus.</p> <p>FINDINGS Resident #1:</p> <ul style="list-style-type: none"> No special diet menu. Submit one week special diet menu with POC. 	<p>Submitted to Mrs. Jackson [REDACTED]</p>	<p>3/25/2015</p>
<input checked="" type="checkbox"/>	<p>§11-100.1-17 <u>Records and reports.</u> (a)(1) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:</p> <p>Documentation of primary care giver's assessment of resident upon admission;</p> <p>FINDINGS</p>	<p>Please see accompanying reply sheet.</p>	<p>03/12/2015</p>

	Rules (Criteria)	Plan of Correction	Completion Date
	Resident #1: <ul style="list-style-type: none"> No PCG admission assessment 1/20/15. 		
<input checked="" type="checkbox"/>	<p>§11-100.1-17 <u>Records and reports.</u> (a)(3) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:</p> <p>Documentation of date of referral and admission, referral agency with address and telephone number, place or source from which admitted, physician, APRN, dentist, ophthalmologist, optometrist, psychiatrist, and all other medical or social service professionals who are currently treating the resident, next of kin, legal guardian, surrogate or other legally responsible agency;</p> <p><u>FINDINGS</u> Resident #1:</p> <ul style="list-style-type: none"> No date or time in progress note entry regarding admission. 	<p><i>In the future the use of DOTT admin. checklist shall be properly used for all residents. Attention to the readmission of a resident transitioning back to the care home from a stay at hospital or skilled nursing facility, and all paperworks shall reflect said admission of date leaving care home to readmission to care</i></p>	

Plan of Correction	Completion Date
<p>home from other facilities. Monthly reviews and reviews with nurse case managers, if available, shall keep care home records up to date as possible. Missing admin or readmission papers of all care home residents. Progress notes will also state</p>	<p>3/25/2015</p>

when and if resident left the Felicia Care Home on a monthly or bi-monthly record of residents. PCG; SGR shall review each record for all residents at semi-annual reviews and flag events on computer to follow all admission/readmissions.

<input checked="" type="checkbox"/>	<p>§11-100.1-88 <u>Case management qualifications and services.</u> (c)(6) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:</p> <p>Coordinate care giver training, hospital discharge, respite, home transfers and other services as appropriate. Facilitate, advocate and mediate for expanded ARCH residents, care givers and service providers to ensure linkages and provision of quality care for the optimal function of the expanded</p>	<p>Please see accompanying reply sheet.</p>	<p>07/09/2015</p>
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	Rules (Criteria)	Plan of Correction	Completion Date
	ARCH resident; <u>FINDINGS</u> Resident #1: <ul style="list-style-type: none"> No documentation that SCG #3 was trained by case manager for this resident's specialized care. 		

Licensee/Administrator's Signature: Essie Felarca

Print Name: Essie U Felarca - Care Home Operator

Date: July 18th 2015

Licensee/Administrator's Signature: Essie Felarca

Print Name: Essie Felarca

Date: 5-5-16

11-100.1-9 Personnel, staffing and family requirements. (b)

After annual inspection [REDACTED], SCG #3 attempted to obtain missing information related to [REDACTED] TB ppd positive at previous employment. SCG #3 was diagnosed as ppd positive while working in [REDACTED] at the time, but moved to [REDACTED] and was chest x-rayed at new employer without ppd positive measurement. At that time, SCG #3 continued to work as a Registered Nurse in the state of [REDACTED] then returning to [REDACTED] and moving back to Honolulu, Hawaii and finding employment at [REDACTED]. [REDACTED] was tested as per employment rules for TB in the state of Hawaii and continues to work for [REDACTED] as a Registered Nurse with TB chest x-ray in HR file [REDACTED] as first dated chest x-ray from a positive ppd. Physician SCG #3 had attempted to correct missing date for ARCH records and as a substitute care giver for the Felarca Care Home on several occasions but data on what [REDACTED] ppd induration results were not available at [REDACTED] previous places of employment nor the physician who signed [REDACTED] x-ray testing. DOH nurse consultant was contacted several times about [REDACTED] missing information and means of obtain new results to satisfy DOH rules, unfortunately SCG #3 left Hawaii [REDACTED] the day of deficiency delivery and is unable to rectify TB issue at this time.

In the future, greater care in obtaining a proper ppd reading shall be enforced at the Felarca Care Home. SCG #3 shall undertake another ppd reading for work purposes upon returning to Hawaii from [REDACTED] and follow up with [REDACTED] employer or PCP for TB attestation papers as per DOH rules for substitute caregivers or family members of care home facilities. While SCG #3 attains new TB clearance, [REDACTED] shall be bared from using the main entrance and exits to the patients area of residents and shall use a side service entrance behind the ARCH home until [REDACTED] TB clearance meets DOH guidelines. [REDACTED] shall also be bared from any patient care or involvement until TB record has been cleared by DOH nursing consultant. We of the Felarca Care Home shall also review said records of our substitute caregivers on a quarterly basis and ask DOH nursing consultants for guidance in special case events such as this.

11-100.1-9 Personnel, staffing and family requirements. (e)(3)

After annual inspection, SCG #3 took certification in Healthcare Provider BLS CPR, First Aide & AED training [REDACTED]

In the future, all substitute caregivers shall be reminded of the importance of being certified with a HealthCare Provider CPR and First Aide and that said certification meets the DOH rules of First Aide and CPR. All training shall also be done within the care home and be mandatory attendance so that there will be no repeat of missing certifications in HealthCare Provider First Aide and CPR. If a missed training does occur, said substitute care give must be re-certified at the earliest retraining date and shall be unable to provide care to residents until certifications lapse is corrected.

11-100.1-13 Nutrition. (1)

A copy of Special Diet was sent to DOH dietician Annette Jackson , RD for [REDACTED] review.

In the future, special diets ordered by Primary Care Physician (PCP) shall be followed to orders by PCP and guidelines set forth by a registered dietician who we the caregiver shall work with to make a working special diet menu for residents requiring special needs in their meals, snacks and liquids. Said menu will then be submitted to the DOH dietician who is assigned to the Felarca Care Home for review and if need be revision as necessary. Said approved menus shall then be placed near dining table for the review of residents who require special diets. Diets are subject to being recycled for use, a minimum of 4 weeks diet shall be available for pier review and resident review. Residents have the right to alter their meals so long as it meets doctors orders as to what he/she may consume and that proper balance reviewed and approved by DOH certified dietician or registered dietician who is assigned to residents case.

11-100.1-17 Records and Reports. (a)(1)

A "Late Entry" Readmission for Resident #1 was made after annual DOH inspection [REDACTED] Office of Health Assurance Annual Inspection [REDACTED].

In the future, better care and attention to the readmission of a resident transitioning back to the care home from a stay at the hospital or skilled nursing facility, and that all papers shall reflect said admission of date leaving care home to readmission to care home from other facilities. Monthly reviews and reviews with nurse case managers, if available, shall keep care home up to date as to possible missing admission or readmission papers of all care home residents. Progress notes will also state when and if resident left the Felarca Care Home on a monthly or bi-monthly record of residents.

11-100.1-88 Case Management Qualifications and Services. (c)(6)

After annual inspection, [REDACTED] nurse case manager for resident #1 was contacted as to missing certifications on SCG #3 to provide care to resident #1. Case manager then replied to missing certifications by sending an official letterhead stating SCG #3 is an appropriate substitute care giver and delegating duties of medication administration for resident #1.

In the future, during monthly meeting with nurse case manager or monthly progress notes review, a substitute care giver review shall be conducted that all certifications are up to date or steps to allow for proper time to get substitute care givers up to date with DOH guidelines and rules in regards to the care of residents. All residents, especially expanded care residents shall have proper access to all services as physician orders outlines and that all substitute care givers can independently provide said services and be properly trained if need be by the nurse case manager's, care home operator or venders of medical equipment and procedures. All training is mandatory. All substitute care givers must be able to perform or use ordered medical equipment, provide all procedures or tasks delegated to them following physician orders or nurse case managers delegation of duties.