



STATE OF HAWAI'I
KA MOKU 'ĀINA O HAWAI'I

JOSH GREEN, M.D.
GOVERNOR
KE KIA'ĀINA

DEPARTMENT OF HEALTH
KA 'OIHANA OLAKINO

KENNETH S. FINK, M.D., MGA, MPH
DIRECTOR
KA LUNA HO'OKELE

**DOH URGES RESIDENTS WITH ELECTRIC MEDICAL DEVICES TO
PREPARE FOR POTENTIAL POWER OUTAGES DURING RED FLAG
WARNING**

25-086

FOR IMMEDIATE RELEASE
July 31, 2025

HONOLULU — The Hawai'i Department of Health (DOH) is encouraging residents who rely on electric- or battery-powered medical devices to prepare for potential power outages. A **Red Flag Warning** is in effect until **6 p.m. Friday, Aug. 1**, due to heightened wildfire risk, underscoring the importance of power outage preparedness.

Households with a member who depends on electricity for medical needs are urged to speak with their health care provider about backup options and planning. Families should review and update their emergency plans, including the possibility of temporarily relocating if adequate backup power is not available.

The **Pacific ADA Center** offers a helpful emergency preparedness checklist, available [here](#).

Hawaiian Electric (HECO) may implement **Public Safety Power Shutoffs (PSPS)** in high-risk areas to prevent wildfires. Residents in Honolulu, Maui and Hawai'i counties who use powered medical devices should review HECO's [PSPS preparedness recommendations](#):

- Check if your residence is in a designated [PSPS area](#).
- Sign up for [emergency outage alerts](#).
- Complete a [Medical Needs Communication Form](#).
- Contact HECO's customer service for help:
 - O'ahu: 808-548-7311
 - Maui: 808-871-9777
 - Moloka'i and Lāna'i: 877-871-8461
 - Hilo: 808-969-6999
 - Kona: 808-329-3584
 - Waimea: 808-885-4605
- Kauai Residents: Contact KIUC at 808-246-4300
- If you have a smartphone, download the HECO app and enable notifications.

All households are encouraged to visit www.preparenowhawaii.org for emergency preparedness tips and resources to support health and safety. For questions about electrical service, please contact your utility provider directly.

#

Media Contact:

Adam LeFebvre

Information Specialist

Hawai'i State Department of Health

Phone: 808-586-4439

Email: adam.lefebvre@doh.hawaii.gov