

STATE OF HAWAI'I KA MOKU 'ĀINA O HAWAI'I

DEPARTMENT OF HEALTH KA 'OIHANA OLAKINO

> JOSH GREEN, M.D. GOVERNOR KE KIA'ĀINA

KENNETH S. FINK, M.D., MGA, MPH DIRECTOR KA LUNA HO'OKELE

DOH ISSUES RECALL ALERT FOR ALCON LABORATORIES SYSTANE BRAND LUBRICANT EYE DROPS DUE TO FUNGAL CONTAMINATION

FOR IMMEDIATE RELEASE December 26, 2024

24-158

HONOLULU — The Hawai'i Department of Health (DOH) Food and Drug Branch (FDB) is alerting residents to a recall issued by Alcon Laboratories for its Systane Lubricant Eye Drops Ultra PF Single Vials On-the-Go (25 count) because of potential fungal contamination. The recall is limited to lot number 10101, which was sold throughout the U.S., including retailers in Hawai'i. The FDB is working with local stores to ensure that the recalled product is no longer available for sale.

Fungal contamination of an ophthalmic product is known to potentially cause eye infections. If an infection occurs, it may threaten vision and in very rare cases, may be potentially lifethreatening in immunocompromised patients. Consumers should contact their health care provider if they are experiencing, or have experienced, any problems that may be related to using this product. To date there have been no reports of adverse events related to this recall.

The DOH FDB advises consumers to verify if they possess the recalled product and stop using it immediately. The lot number and expiration date can be found printed on the bottom of the

product packaging and is also stamped on each single-use vial. Consumers may return the recalled product to its place of purchase for a replacement or refund. Consumers with questions regarding this recall may contact Alcon Laboratories at 1-800-241-5999 (between 3:30 a.m. and 2 p.m. HST, Monday to Friday).

The product information is listed below:

Product	UPC	Lot	Expiration	Representative Image
Systane Lubricant Eye Drops Ultra PF Single Vials On-the-Go 25 count	300651432060	10101	2025/09	<section-header></section-header>

###

Media Contact:

Kristen Wong Information Specialist Hawai'i State Department of Health Phone: 808-586-4407 Email: kristen.wong@doh.hawaii.gov