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**DOH AFFIRMS AWARD OF CONTRACTS FOR 911 GROUND
AMBULANCE SERVICES IN KAUA'I AND MAUI COUNTIES TO
AMERICAN MEDICAL RESPONSE (AMR)**

FOR IMMEDIATE RELEASE

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HONOLULU — The Hawai'i State Department of Health (DOH) Emergency Medical Services and Injury Prevention System Branch (EMSIPSB), has awarded the contracts for ground ambulance services on Kaua'i and Maui to International Life Support, Inc., which is widely recognized as American Medical Response (AMR).

The initial notice of award to AMR was issued on May 23, 2024. Falck Northwest Corporation (Falck), an applicant not selected for the contract, filed notices of protest to EMSIPSB, also referred to as the Purchasing Agency, On June 21, 2024, Dr. Kenneth Fink, Director of DOH, also referred to as the Head of Purchasing Agency (HOPA), issued his decision to resolve the protests. The new contracts with AMR will take effect on January 1, 2025.

"Our priority remains ensuring high-quality emergency medical services for the residents and visitors of Kaua'i and Maui and continuing the current ALS staffing level," said Director Fink. "Both bidders submitted excellent proposals with the differentiating factor being primarily price. I am confident that both would provide high-quality emergency medical services."

Kaua'i: [Hawai'i Awards & Notices Data System \(ehawaii.gov\)](https://ehawaii.gov)

Maui: [Hawai'i Awards & Notices Data System \(ehawaii.gov\)](https://ehawaii.gov)

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