

## DEPARTMENT OF HEALTH

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Department of Health issues a recall alert for multiple Totally Cool, Inc. ice cream and frozen dairy products due to potential *Listeria monocytogenes* contamination

## FOR IMMEDIATE RELEASE

June 25, 2024 24-088

HONOLULU – The Hawai'i State Department of Health (DOH) Food and Drug Branch (FDB) is alerting residents to a recall issued by Totally Cool, Inc. for ice cream and frozen dairy products because of potential *Listeria monocytogenes* contamination. These products were sold throughout the United States, and include Abilyn's Frozen Bakery ice cream cakes, Jeni's frozen dessert sandwiches and Marco ice cream sandwiches and ice cream pints that may have been available for sale at supermarkets including Safeway and Whole Foods in Hawai'i. A complete list of recalled products can be found at the following U.S. FDA website: <a href="https://www.fda.gov/media/179567/download?attachment">https://www.fda.gov/media/179567/download?attachment</a>.

Listeria monocytogenes can cause listeriosis, a serious and sometimes fatal infection as a result from eating Listeria-contaminated food. The disease primarily affects pregnant individuals, newborns, the elderly and others with weakened immune systems. Listeriosis can cause miscarriages and stillbirths. Healthy individuals may suffer symptoms such as fever, severe headache, muscle aches, stiffness, nausea, abdominal pain and or diarrhea. Although people can develop listeriosis up to two months after eating contaminated food, symptoms will usually start within several days from consumption, often with diarrhea. Listeriosis may be treated with antibiotics.

Please contact your healthcare provider immediately if you are exhibiting symptoms after having consumed any of the recalled products. To date, there have been no reports of illness or adverse events in attributed to the recalled products.

The FDB advises consumers to check for the products listed below or from the U.S. FDA website and return them to the place of purchase for a full refund. Consumers who purchased the recalled products may contact Totally Cool, Inc. at 410-363-7801 (2:00 a.m. to 10:00 a.m. HST, Monday

through Friday) or by emailing <a href="mailto:regulatory@totallycoolicecream.com">regulatory@totallycoolicecream.com</a> for additional information. Product descriptions and relevant information for products available for purchase in Hawai'i are listed below:

Prond	Product	Size	Best By	Lot Number	Bonrocontativo Imago	
Abilyn's Frozen Bakery	Abilyn's Frozen Bakery Vanilla & Chocolate Ice Cream Cake	30 fl. oz/6"	5/20/2024 to 5/28/2025	Dates	Lot Number	Representative Image  REAL NOTITION S  FROZEN BARREY  ICE Cream  Cake  Vanilla & Chocolate  Valida Films  Valida F
	Abilyn's Frozen Bakery Vanilla & Chocolate Ice Cream Cake	60 fl. oz/8"		o All Lots	ABILYN'S —Frogen Bakery— Ice Cream Cake Vanilla & Chocolate  **Interior Color of Flore  **Interior Col	
	Abilyn's Frozen Bakery "For the Love of Chocolate" Ice Cream Cake	One Size			ABILYN'S Frozen Bakery  Ice Cream Cake For the Love of Chocolate    National Constraint   National Constraint	
	Abilyn's Frozen Bakery Cookies 'n Cream Ice Cream Cake	One Size			ABILYN'S —Frozen Bakery  Ice Cream Cake Cookies in Gream  Natabath  Natabath	
	Abilyn's Frozen Bakery Chocolate Chip Cookie Dough Ice Cream Cake	One Size		LC ICC	REAL NOTEDUTS  ABILYN'S  Frogen Bakery  Ice Cream  Cake  Chocolate Chip  Cookie Dough  Noted Tourn Cookie Dough  Noted Tourn Cookie Dough  Noted Tourn Cookie Dough  Noted Tourn Cookie Dough	

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Brand	Product	Size	Dates	Lot Number	Representative Image
Jeni's	Chocolate Silk Pie Frozen Dessert Sandwiches	3.5 fl. oz	Not available	All Lot Codes between 23205 to 24144 WITH Plant Codes 24-65; 24- 0065; 2465; or 240065	FROZEN DESSERT SANDWICHES  Chocolate SIIR Pie  Plakes gipsing dark chocolan cream with a chocolate coulde orat 1 after EMERITARIA.  WHEREPLAKE.  FROZEN DESSERT SANDWICHES  FROZEN DESSERT SANDWICHES  FROZEN DESSERT SANDWICHES  AMD CHOCOLATE Truffle  Plakes-cooling perportaint oracm with dark chocolate modifies 1 at 1 wasterplace 1 at 1 wasterplace 3  Mint Chocolate Truffle  Plakes-cooling perportaint oracm with dark chocolate modifies 1 at 1 wasterplace 3  MINT Chacolate Truffle  Plakes-cooling perportaint oracm
	Key Lime Pie Frozen Dessert Sandwiches	3.5 fl. oz			
	Mint Chocolate Truffle Frozen Dessert Sandwiches	3.5 fl. oz			
	Triple Berry Tart Frozen Dessert Sandwiches	3.5 fl. oz			FIGURE DESSET TO SAMONICHES  Triple Berry Tart  The same state of

Brand	Product	Size	Best By Dates	Lot Number	Representative Image
Marco	Dulce de Leche Ice Cream Sandwiches	3.8 fl. oz	Not available	All Lot Codes between 112825 to 112925 WITH Plant Codes 24-65; 24- 0065; 2465; or 240065	Marco  DULCE DE LECHE  Lee Cream Sondwiches  Autor in date has read parter  and official facilities of the sond parter  and official facilities of the son
	Vanilla Chai Ice Cream Sandwiches	3.8 fl. oz			VANILLA CHAI  Ice Creem Sandwiches watt das from James watt das fr

Brand	Product	Size	Best By Dates	Lot Number	Representative Image
Marco	Dulce de Leche & Cookies Ice Cream Pints	16 fl. oz	Not available	All Lot Codes between 060724 to 121125 WITH Plant Codes 24-65; 24- 0065; 2465; or 240065	NCCTCO DICEDELECHE COOKE  DICEDE
	Turkish Mocha Ice Cream Pints	16 fl. oz			TURISH MOCHA  Satisfactor de Satisfactor  Turish Mocha  Satisfactor de Satisfactor de Satisfactor  Satisfa
	Vanilla Chai Ice Cream Pints	16 fl. oz			Ware a visit of the second of
	Spicy Peanut Butter Caramel Ice Cream Pints	16 fl. oz			SPICY POWER AND LESS OF THE POWER AND LESS O
	Moroccan Honey Nut Ice Cream Pints	16 fl. oz			Ware of the state
	Green Tea White Chocolate Ice Cream Pints	16 fl. oz			SICATEO CONTINUES DE LA CONTINUE DE L

Brand	Product	Size	Best By Dates	Lot Number	Representative Image
Marco	Aztec Chocolate Ice Cream Pints	16 fl. oz	Not available	All Lot Codes between 060724 to 121125 WITH Plant Codes 24-65; 24- 0065; 2465; or 240065	Marco Wester & Schill ATEC CHOCOLATE Wester Assessment of the Chocolate Wester Assessm

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## **Media Contacts:**

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