



DEPARTMENT OF HEALTH
KA 'OIHANA OLAKINO

JOSH GREEN, M.D.
GOVERNOR
KE KIA'ĀINA

KENNETH S. FINK, MD, MGA, MPH
DIRECTOR
KA LUNA HO'OKELE

FOR IMMEDIATE RELEASE

January 29, 2024
010

24-

DOH continues oversight of Navy water distribution system

HONOLULU – The Hawai'i Department of Health (DOH) today was informed of approximately 50 complaints about tap water and air quality from Navy water system users, by a Red Hill Community Representation Initiative member.

DOH is taking these reports seriously and as the state regulator for Hawai'i's water purveyors, the department continues to conduct oversight of the Navy's water distribution system.

It directed the Navy to test Waiawa Shaft, which serves as the water source for the Navy water distribution system. Petroleum was not detected in samples collected from Waiawa Shaft in October 2023.

DOH has requested contact information for each of the complaints, so that staff can take action such as conducting on-site inspections and collecting and testing water samples.

Navy water system users should report water quality concerns to:

- DOH Safe Water Drinking Branch
 - Phone: 808-586-4258 (during business hours) or 808-236-8200 (after hours)
 - Email: SDWB@doh.hawaii.gov
 - [Click here to report a complaint online](#)
- Navy Rapid Response Team – 808-449-1979; or
- EPA Desk Line – 415-947-4406

DOH also continues to oversee the implementation of the Navy's Long-Term Monitoring Plan, including accompanying Navy personnel collecting water samples to ensure adherence to protocols. [Click here for results of tests conducted under the Long-Term Monitoring Plan.](#)

Navy Region Hawai'i, as the water purveyor, is responsible for delivering safe water to its customers. DOH will continue to coordinate with city, state, and federal partners on this response.

#