Here are some COVID-19-related frequently asked questions the Maui District Office (MDHO) has been receiving, along with the MDHO’s responses.

For additional question, please either:

* Call 2-1-1
* Email [DOH.MauiTriage@doh.hawaii.gov](mailto:DOH.MauiTriage@doh.hawaii.gov)

1. *Mayor Victorino said that no groups of more than 10.  However, the Governor has not mandated that.  Who are schools supposed to listen to?  Schools are opening in 12 days.*

* Part 1: The group limit is for “gatherings” not businesses. From what we understand, the Mayor is trying to control gatherings where folks are not practicing safe physical distancing and mask wearing. At the same time though he’s trying to keep our economy open, including our schools. Many schools are going virtual, but in cases where they can keep the students physically distanced, they are going live.
* Part 2: Local government can typically make more strict rules than higher up government. In some instances, the mayor can put in place stronger rules than the governor. I would strongly encourage you to reach out to Mayor Victorino’s office with questions about his updated emergency rules.

1. *A teacher/student is sick on day 1 and then feeling better on day 2.  Can teacher/student now go back to school on Day 3 without getting tested?*

* For schools, they typically have rules such as “must be fever free for at least 24 hours before returning to school”. IF someone does indeed have COVID-19, we require them to be fever free for at least 72 hours (3 days) and have an improvement in respiratory symptoms before being released from isolation. Of course this is not a perfect rule as some people can have COVID-19 and not have any symptoms (asymptomatic). Also remember that there are many reasons people can be ill, even with fever, that are not COVID-19. So yes, if they don’t get tested and are fever free for at least 24 hours, the school will possibly let them back. I would encourage you to follow up with your school specifically regarding this question as each school is following different return plans.

1. *Once you get tested do you need to quarantine and how long should quarantine be for? I recall people doing first drive through and was at the store, post office or bank right after. Having more knowledge so we are all on the same page would help with the correct results.*

* If you have a known exposure to someone with COVID-19 you need to quarantine for 14 days. Some people are getting tested without known exposure, they do not need to quarantine. If someone then has their results come back positive, then they go into isolation, which is different from quarantine. Isolation then lasts until at least 7 days later but as long as it takes to be fever free for at least 3 days and have an improvement in respiratory symptoms.

1. *Are there 24 hour testing being done on Lana’i or offered?*

* The place to call for testing on Lanai is Lanai Community Health Center. I don’t know what their turn around time is for getting results back.

1. *How efficient is a face shield by itself as compared to face shield with face mask? Want to know how much more protection is given or not given.*

* Face masks, shields, bandanas, etc mostly help the person who wears it to protect others around them. For this purpose, the shield is pretty good as it still keeps the respiratory droplets from spreading out. I don’t have the data but of course wearing both a mask and a shield would be better than just a shield, but the shield is still fine. A face mask also does protect the person wearing the mask. In this case, the shield is going to be less protective as more air (and droplets) can be breathed in through the sides and bottom of the shield.

1. *Because it takes time to get information from a positive person, what would or should be done for those that are in that community.*

* If someone is confirmed positive with COVID-19, people with exposure to that person need to quarantine for 14 days. If they develop symptoms, they need to be tested and again then go into isolation if they are positive. In general in the community, unless you have known exposure to a person with COVID-19, just continue with the 6 Ws:
* wear a mask
* watch your distance (stay at least 6 ft away from others)
* wash your hands
* wipe down surfaces
* wide open spaces: avoid large gatherings and allow space around you
* wellness: only go out of your home when well.

1. *Do you guys have flyers or pamphlets that can be distributed with local numbers and information for those who come in contact or contract COVID-19?*

* You can share the “2-1-1 flyer”
* You can also email the Maui District Health Office at [DOH.MauiTriage@doh.hawaii.gov](mailto:DOH.MauiTriage@doh.hawaii.gov)