



2024

TROPIC CARE KAUA'I

EXIT TABLE AND STAFF SURVEY REPORT



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INTRODUCTION

Background

Tropic Care Kaua'i is an initiative of the military's Innovative Readiness Training (IRT) program, with the goal of increasing troop readiness through the provision of services to high-need communities across the United States.

The IRT program brings together active duty military and reservists to lead medical, engineering, and transportation projects applied for by various communities and partner agencies. The Hawaii State Department of Health's Kaua'i District Health Office has applied and been selected for six IRT medical missions spanning from 2012-2024, referred to locally as Tropic Care Kaua'i. Please see Table 1 for summary data from all of the missions.

The Kaua'i District Health Office (KDHO) has been the primary applicant for the missions, partnering with the County of Kaua'i and the Department of Education to provide the site locations and logistical resources. The 2024 Tropic Care Kaua'i mission was led by the Air Force Reserve under Captain Ian McEwen with support from the Marine Corps Reserve, Navy Reserve, Air National Guard, and active duty Air Force, Navy, and Army. Mission dates, including setup and demobilization ran from June 7th

through June 25th. Clinic services were provided at Kapaa Middle School (June 13-20), Waimea Canyon Middle School (June 13-15), and Kilauea Elementary School (June 18-20).

Clinic services included:

- Medical care (physical exams, blood pressure checks, etc.)
- Dental care (exams, cleanings, fillings, extractions)
- Optometry care (eye exams and eyeglass fabrication)
- Veterinary care (limited spay/neuter services in coordination with the Kaua'i Humane Society in Lihue)
- Dermatology (including full skin checks and removal of lesions not requiring biopsy)
- Behavioral health care
- Nutrition counseling
- Pharmaceutical services

From June 13-20th, the Tropic Care Kaua'i mission served 1,606 patients providing 2,462 total procedures valued at \$824,315.90. Clinics were run by the IRT with support from KDHO staff serving as clinic liaisons, entry and exit table support, and patient navigation. KDHO was assisted in fulfilling these clinic roles with volunteers from the Kaua'i Medical Reserve Corps, American Red Cross, and other community groups. In order to better facilitate patient referrals, local healthcare and social service agencies were invited to set up informational booths at the clinic sites.

METHODS

Methodology

During prior Tropic Care Kaua'i missions, KDHO has not collected data on patients seeking services. In order to inform future IRT applications and to determine continued healthcare gaps in island residents, KDHO implemented an optional exit table survey. The objectives of the survey included:

1. Assess who is utilizing Tropic Care clinics
2. Assess why patients choose to seek care via Tropic Care
3. Assess patient satisfaction of the services they received, and
4. Assess what additional services, if any, patients would like provided via Tropic Care
5. Assess how future Tropic Care clinics could be improved

All patients seeking services at Tropic Care clinics islandwide were asked to participate in the exit survey. They had the choice whether to complete it on an iPad with or without staff assistance, or to scan a QR code and complete the survey on a mobile device.

Of the 1,606 total patients served by Tropic Care during the 2024 mission, 894 completed the survey. This represents a 55% participation rate. Data from the exit table is summarized in the following figures and tables. Counts less than 10 are suppressed in order to comply with DOH's Small Numbers Policy. Suppressed values may still be shown in charts with patterned filled bars labeled with an asterisk. In these instances, the size of the bars do not represent the true value of the data.

In addition to the exit survey completed by Tropic Care participants, a separate survey was sent to all staff and volunteers who supported the clinics. The goal of this survey was to help provide additional feedback from their perspective on how Tropic Care clinics can be improved in the future. Of the 41 staff and volunteers who supported the clinics, 25 completed the survey for a 61% participation rate. Results from this survey are also displayed in the following results section.



Table 1. Tropic Care Survey Summary Information from all Kaua'i Missions

Year	2012	2014	2016	2017	2022	2024
Patients	~ 5,000	Unknown	5,668	4,574	2,085	1,606
Procedures*	~ 10,000	~ 22,000	17,857	27,028	8,310	5,728
Monetary Value*	\$5,000,000	No data	\$2,273,284	\$1,683,065	\$1,788,008	\$824,316
Military Footprint	375	280	275	314	257	203
Clinic Days	10	10	10	10	8	8

*After-action reports were not available for the 2012 and 2014 missions. Where known, key metrics are included in this table. Please note that there are significant differences in procedure counts and monetary value across the missions. This is likely the result of inconsistencies in how procedures were counted and their corresponding values attributed by different IRT teams.

RESULTS

Exit Table Survey Results

Q1 *Is this your first Tropic Care event?*

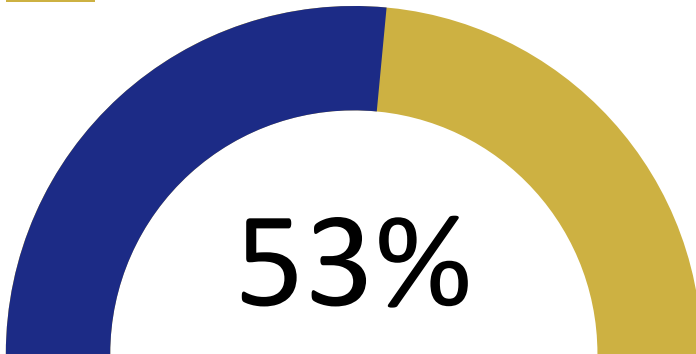


Figure 1. Fifty-three percent of participating patients indicated this was their first time attending a Tropic Care Clinic (n = 894).

Q2 *How did your hear about Tropic Care? (select all that apply)*

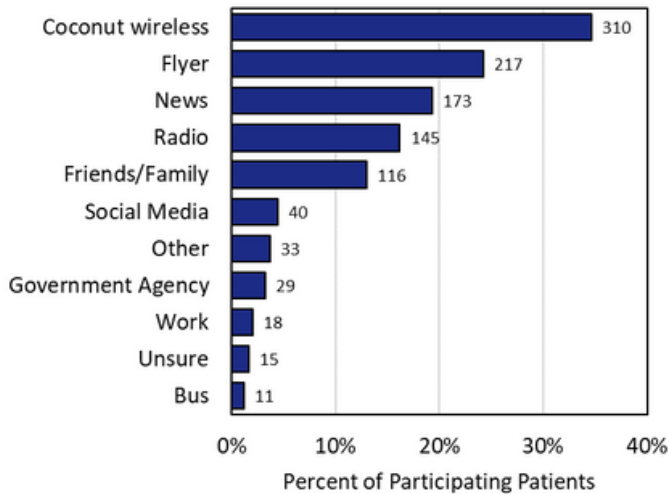


Figure 2. Bar chart of how participating patients heard about Tropic Care Kauai 2024 (n = 894). This question was select all that apply.

Q3 *Please select your age range:*

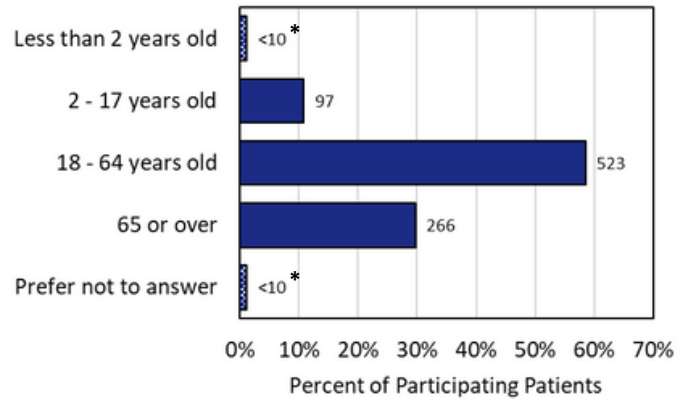


Figure 3. Bar chart of the age of participating patients from Tropic Care Kauai 2024 (n = 894).

Q4 *What is the ZIP code of your physical address?*

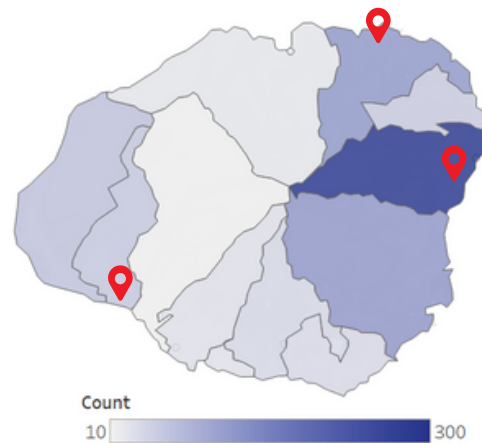


Figure 4. Heat map of ZIP codes of participating Tropic Care survey respondents physical addresses on Kauai. Clinic sites marked in red for reference (n = 829). Other ZIP codes were reported from Oahu, Maui, and Hawaii island, as well as Washington, New Mexico, Utah, Georgia, Michigan, and New Jersey.

*patterned bars in charts represent counts less than 10 and are not representative of the true value

Q5

Do you identify as one race or multiracial?

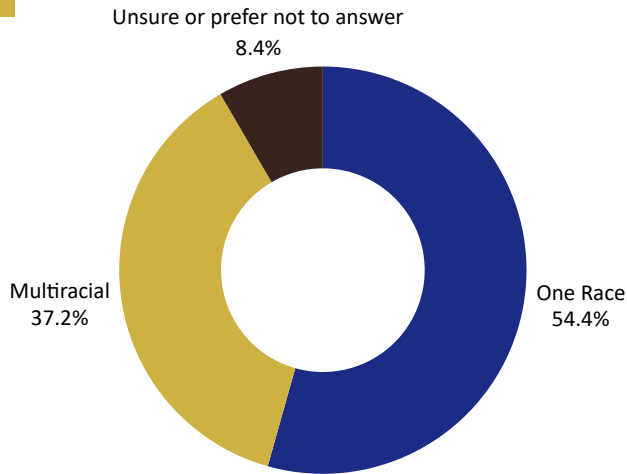


Figure 5. Donut chart of whether participating patients identified as one race or multiracial (n = 894).



Q6/7

What race(s) do you identify with?

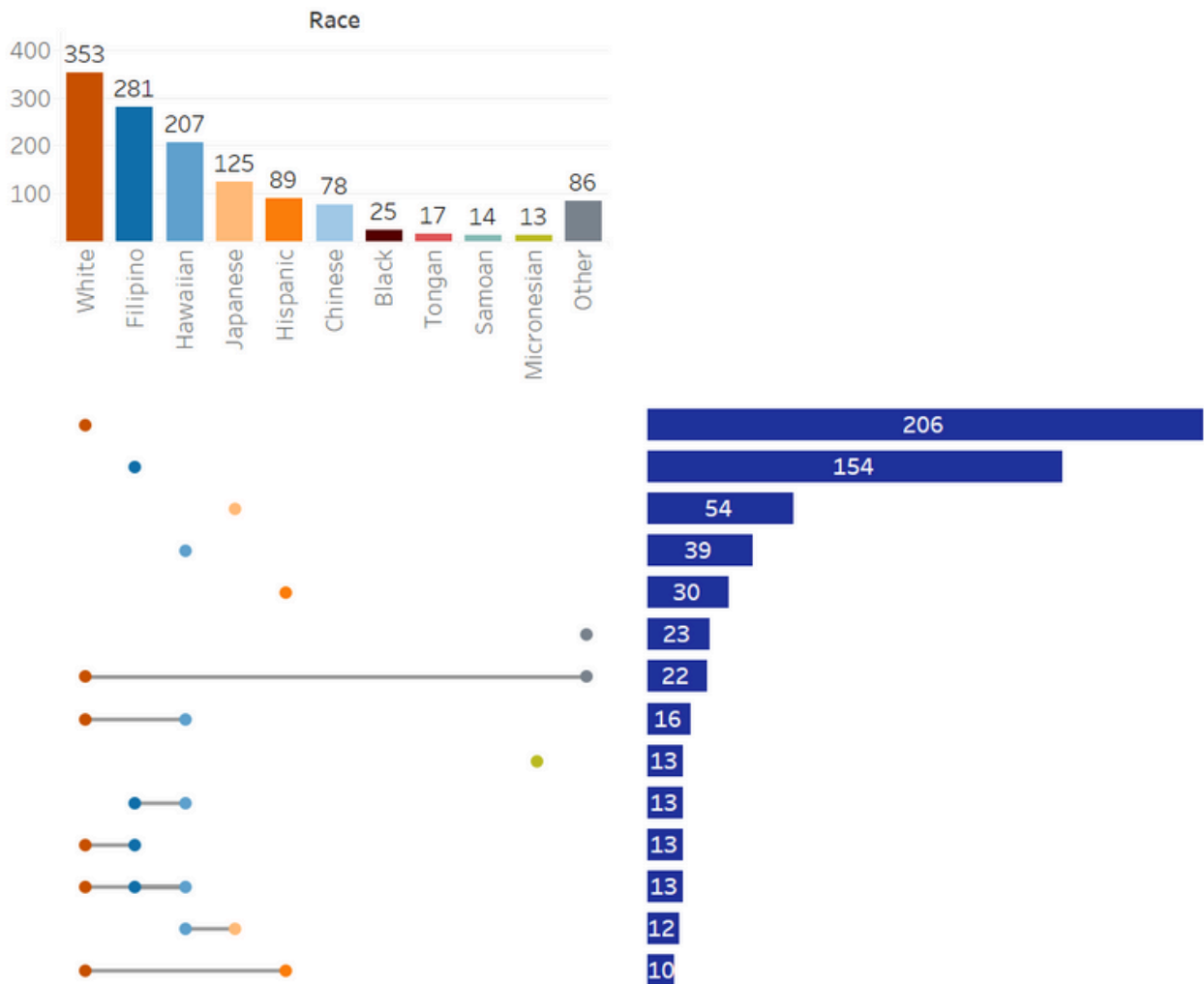


Figure 6. UpSet plot of race/ethnicity of participating patients. The upper left bars represent the number of patients that identified as at least partially each race. The lower dot plot and lower bar chart represent the various racial combinations by count.

Q8

Did you need language assistance during your visit(s)?

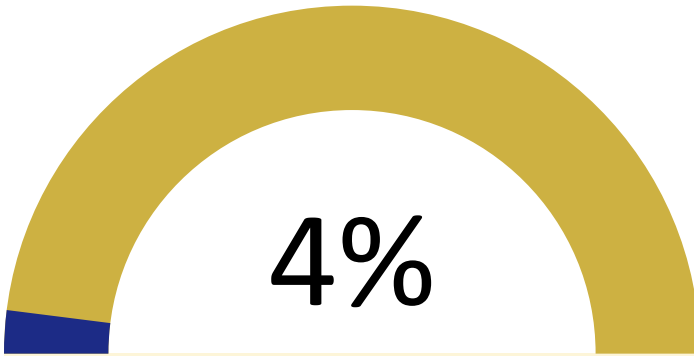


Figure 7. Four percent of participating patients needed language assistance during their visit (n = 894). Of those that required assistance, the most frequent language services provided were in Ilocano, Spanish, Marshallese, Tagalog, and Visayan.

Q9

How did you get to the clinic today?

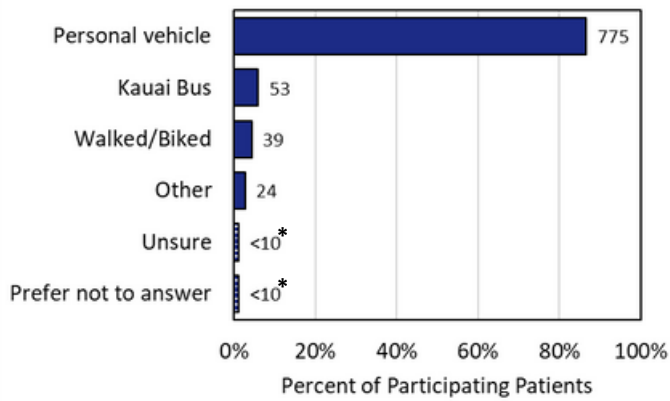


Figure 8. Bar chart of how participating patients arrived at the Tropic Care Kauai 2024 clinics (n = 894).

Q10

Do you have health insurance?

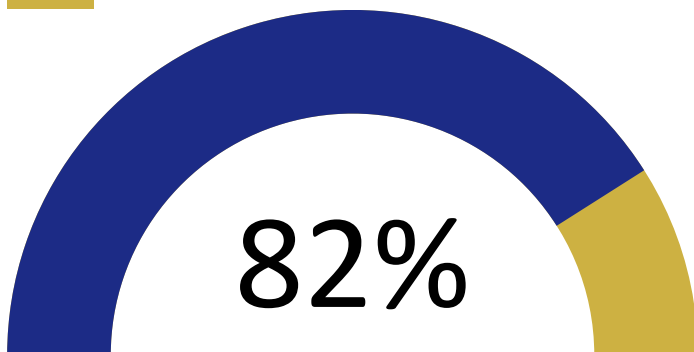


Figure 9. Eighty-two percent of participating patients indicated that they had health insurance at the time they sought services at Tropic Care (n = 894).

Q11

Do you have a regular source of healthcare?

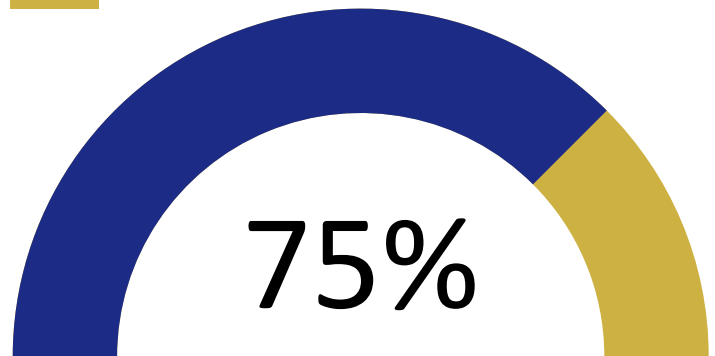


Figure 10. Seventy-five percent of participating patients indicated that they had a regular source of healthcare at the time they sought services at Tropic Care (n = 894).

Q12

Which clinical services were you provided today? (select all that apply)

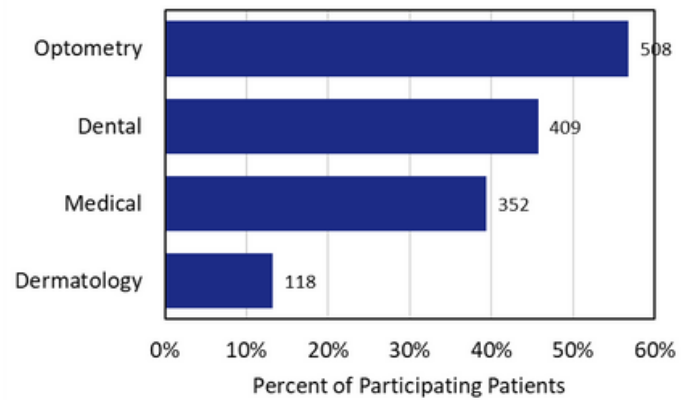


Figure 12. Bar chart of the percent of participating patients that used each clinical service provided at Tropic Care Kauai 2024 (n = 894).



*patterned bars in charts represent counts less than 10 and are not representative of the true value

Q13 How would you rate the clinical services you were provided? (select all that apply)

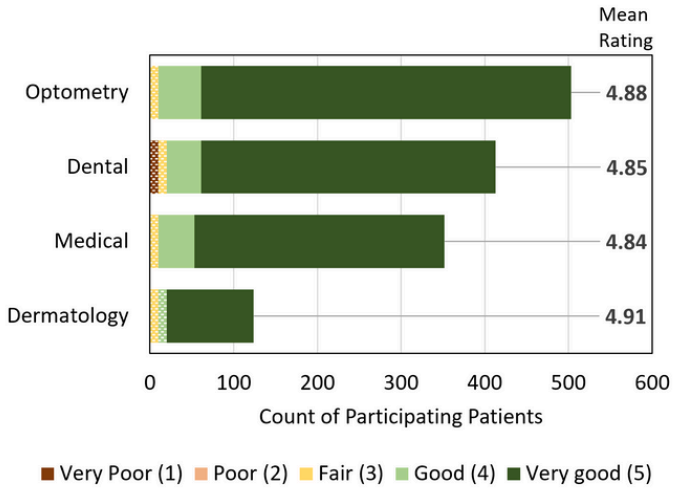


Figure 13. Stacked bar chart of the count of participating patients that rated each clinical service they were provided on a scale of 1 - 5 with 1 meaning very poor, and 5 meaning very good.

Q14 Did the clinical services you were provided meet your needs?

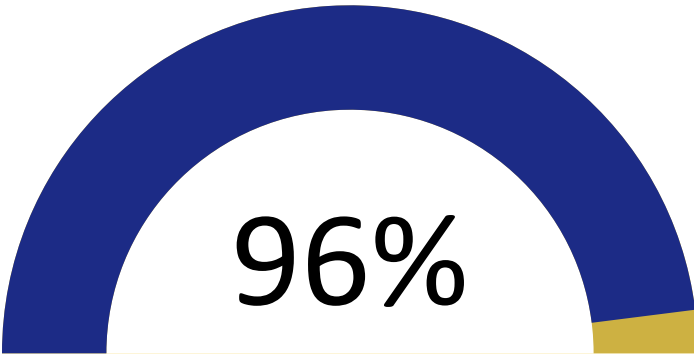


Figure 14. Ninety-six percent of participating patients said the clinical services they were provided met their needs (n = 894). The reasons services did not meet the needs of the remaining 4% included: needed a clinical service that wasn't offered, had to return to complete care, needed service was at capacity, and too long of wait times.

Q15 Were you advised to seek follow-up care after your Tropic Care visit(s)?

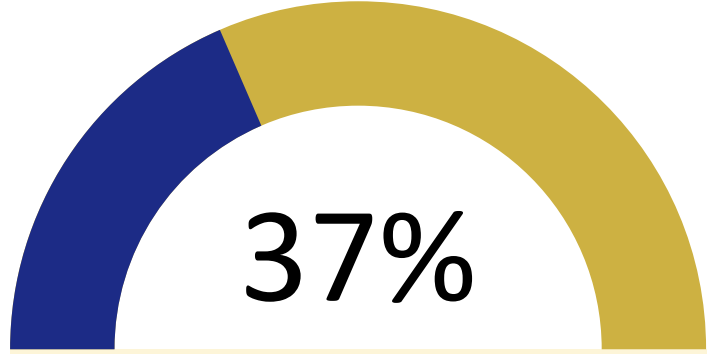


Figure 15. Thirty-seven percent of participating patients indicated that they were advised to seek follow-up care after their Tropic Care visit (n = 894).

Q16 Are there clinical services not provided by Tropic Care that you'd like to see in the future?

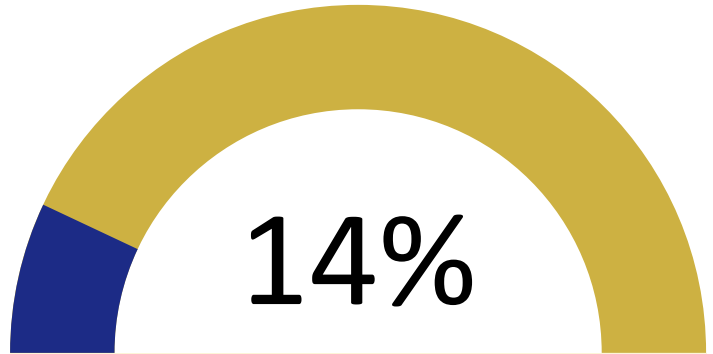


Figure 16. Fourteen percent of participating patients said there were clinical services not provided by Tropic Care Kaua'i that they would like to see in the future (n = 892). There were several services specified, including but not limited to: audiology, advanced dental care, laboratory services, physical therapy, behavioral health, and sexual and reproductive health.



Q17 *What is the main reason you chose to come to Tropic Care for your healthcare today?*

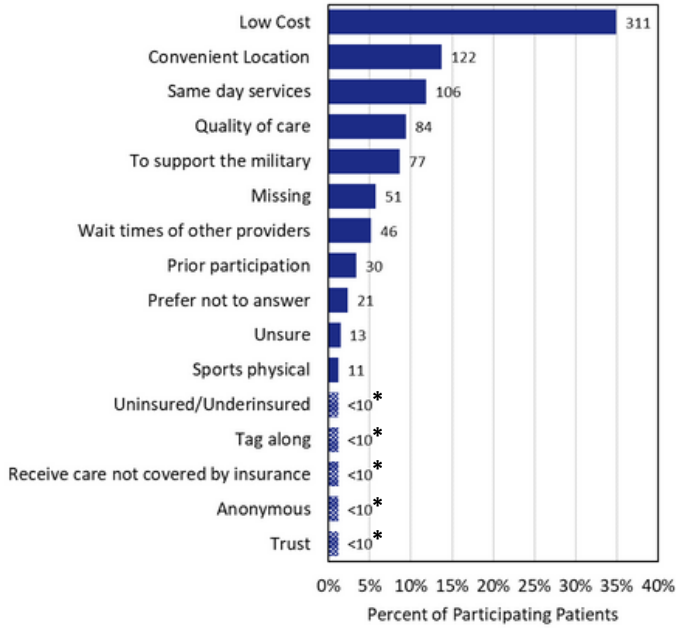


Figure 17. Bar chart showing the percent of participating patients that selected each main reason for attending Tropic Care Kaua'i 2024 (n = 892).

Q18 *Do you have any ideas on how Tropic Care could be improved?*

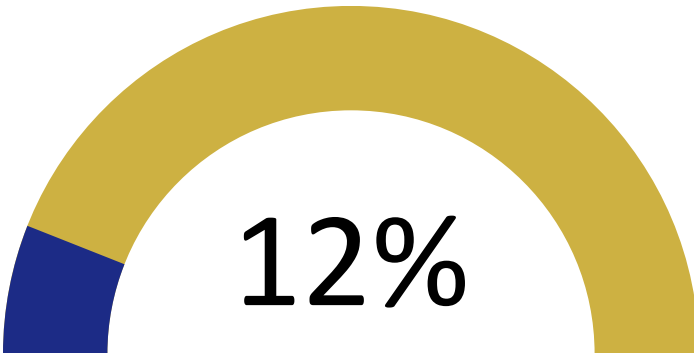


Figure 18. Twelve percent of participating patients provided examples of how they thought Tropic Care could be improved in the future (n = 892). The most common suggestions included: additional providers at the clinics, expansion of the services provided, more frequent missions, longer missions, shorter wait times, a Lihue location, use of an appointment system, and increased advertising.

Q19 *How valuable do you think Tropic Care is to the community?*

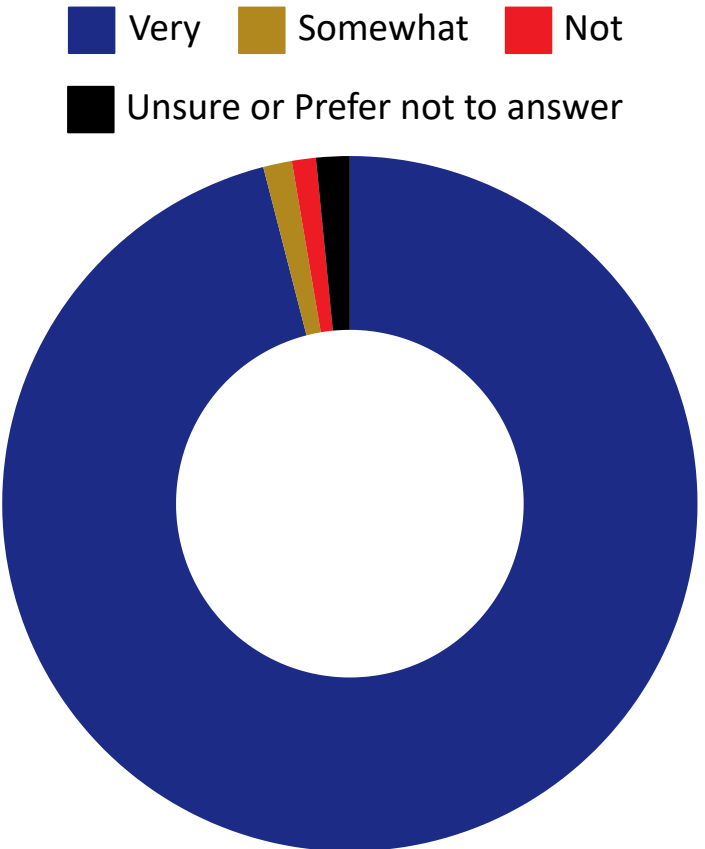


Figure 19. Ninety-six percent of participating patients answered that they thought Tropic Care was “very” valuable to the community versus 1% that said “somewhat” valuable and <1% that said “not” valuable (n = 892).

Staff/Volunteer Survey Results

Q1 *Is this your first Tropic Care mission you've worked/volunteered at?*

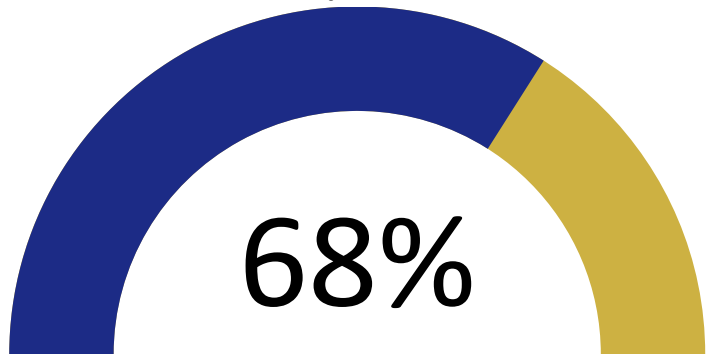


Figure 20. Sixty-eight percent of participating staff/volunteers indicated this was the first Tropic Care mission they worked at.

*patterned bars in charts represent counts less than 10 and are not representative of the true value

Q2 *What agency do you work for / volunteer with?*

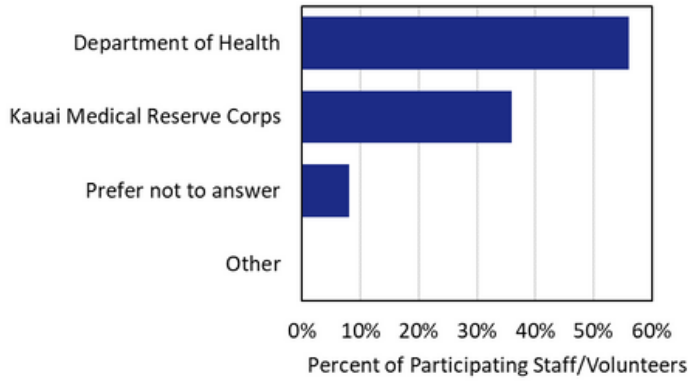


Figure 21. Bar chart showing which agency the participating staff and volunteers work with or volunteer for.

Q3 *How many clinic days did you work?*

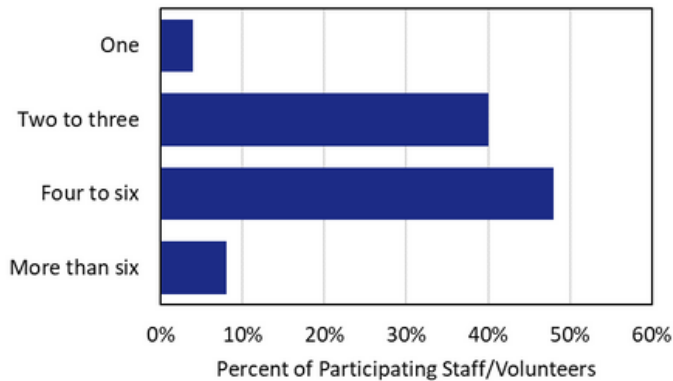


Figure 22. Bar chart showing the number of clinic days the participating staff/volunteers worked.

Q4 *What is the main reason you chose to work at the Tropic Care clinics?*

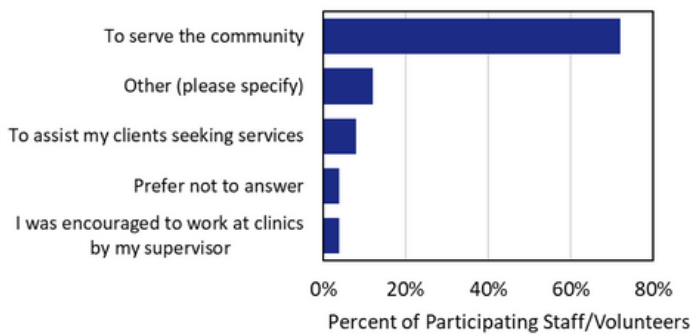


Figure 23. Bar chart showing the primary reasons participating staff/volunteers chose to work at the clinics.

Q5 *Did working at Tropic Care clinics interfere with your day to day work?*

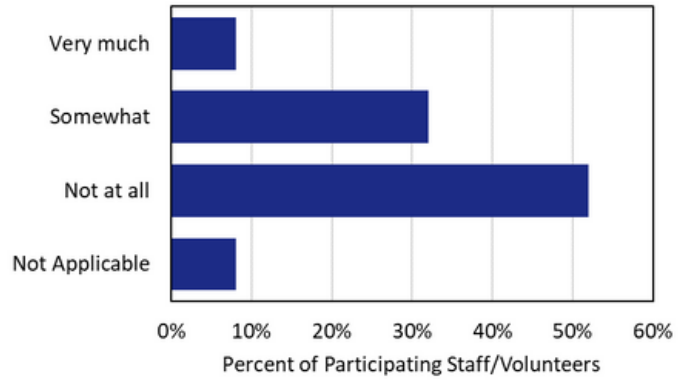


Figure 24. Bar chart showing how much working at the clinics interfered with participating staff/volunteers day to day work.



Q6

On a scale of 1 - 5... (with 1 being poor and 5 being very good)

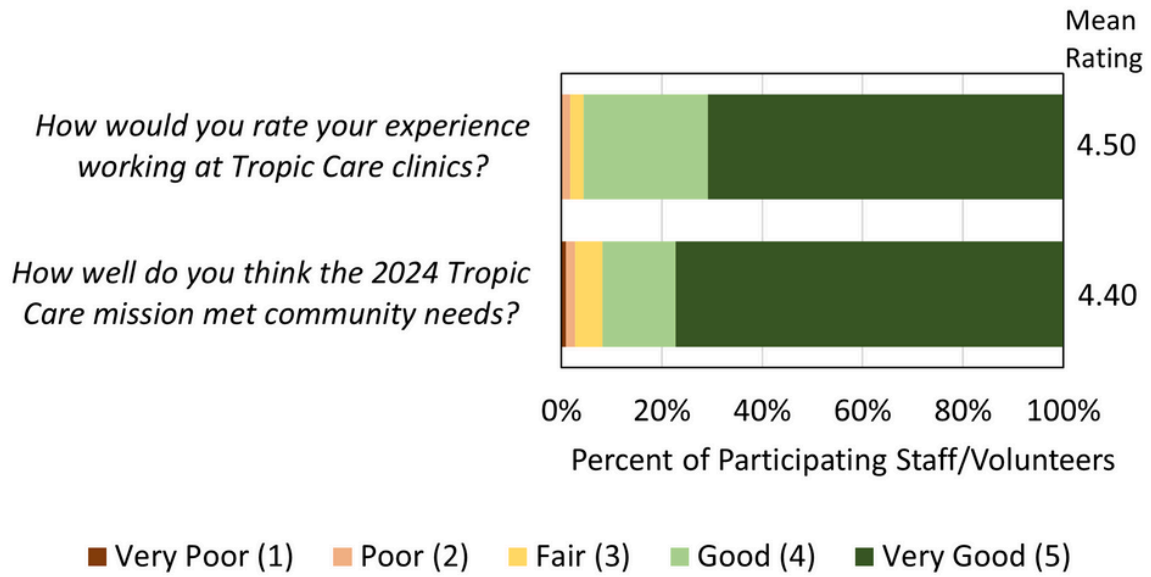


Figure 25. Stacked bar chart showing how participating staff/volunteers rated their experience working at Tropic Care 2024 and how well they perceived the mission to have met community needs.

Q7

Are there clinical services not provided by Tropic Care that you think should be added in the future?

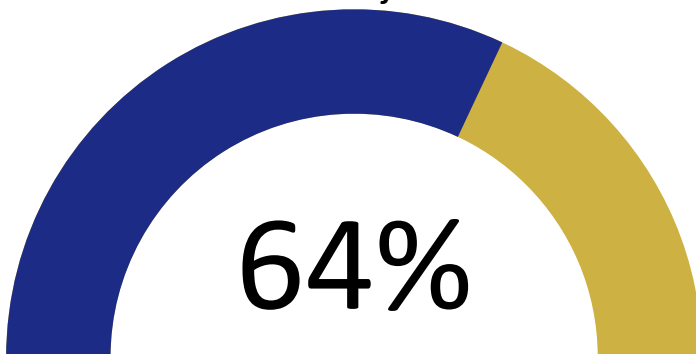


Figure 26. Sixty-four percent of participating staff/volunteers think there should be clinical services added that were not already provided. Service expansion recommendations included: sexual and reproductive health, hearing testing and hearing aids, podiatry, drug counseling, more dermatology providers to cover all clinic locations, additional veterinary services/locations, and the provision of clothing and hygiene products.

Q8

How valuable do you think Tropic Care is to the community?

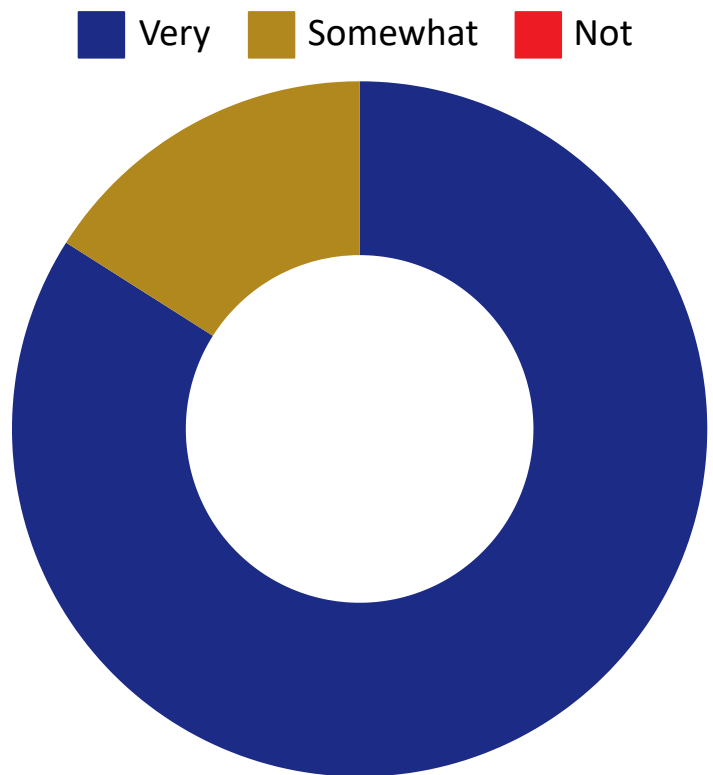


Figure 27. Eighty-four percent of participating staff/volunteers believe Tropic Care is "very" valuable to the community. Sixteen percent answered "somewhat" valuable and none said "not" valuable.

Q9 *Do you have any ideas on how Tropic Care could be improved?*

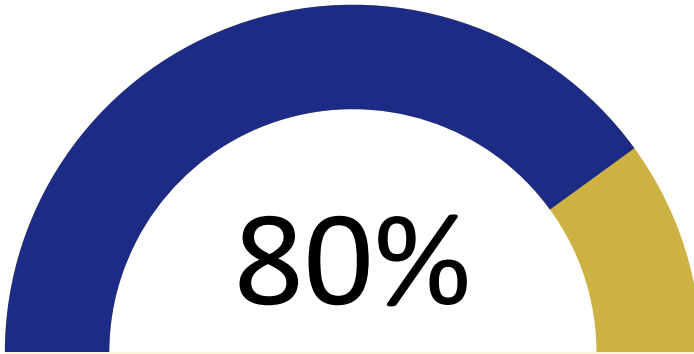


Figure 28. Eighty percent of participating staff/volunteers had ideas on how Tropic Care clinics could be improved in the future. Suggestions included: adding a Lihue clinic location, having the military use an appointment system, engaging local healthcare providers and specialists, improving communication from the military regarding service capacity/changes so we can help communicate that to the public or at least post it at clinic registration, ensure all services are provided at all clinic locations, continue to strengthen the referral process to local providers, longer missions, additional public messaging and outreach, additional providers to reduce wait times, and request the military add a language interpretation question to the intake form so that interpretation needs can be identified and requested immediately to limit the delay in the patient receiving services.

DISCUSSION

Tropic Care Kauai 2024 provided much-needed clinical services to over 1,600 patients and provided almost a million dollars in services to our community. These numbers were lower than prior missions due to smaller military footprint and the delay in the arrival of much of the mission equipment, which limited the number of patients who could be served each day.

Even with these limitations, Tropic Care served a large number of island residents and visitors and appears to have addressed existing healthcare needs. The most commonly reported primary reason for patients to seek care at Tropic Care clinics was low cost followed by convenient location and same day services. The most commonly provided service was optometry care followed by dental care, medical care, and dermatology. Overall, patients rated the services they received as “very good” on a scale of 1

to 5, with the mean score for each service type rated 4.84 or higher. The highest rated service was dermatology with a mean of 4.91. This was a new service requested and provided for the first time via Tropic Care. Dermatology providers are very limited on Kauai and referral waitlists are lengthy. As a result, this was a highly sought after service during Tropic Care and even with only one provider it managed to serve 118 patients over the eight days of clinic.

Ninety-six percent of patients that participated in the exit table survey indicated that the Tropic Care clinics met their needs. The reasons services did not meet the needs of the remaining 4% included: needed a clinical service that wasn’t offered, had to return to complete care, needed service was at capacity, and too long of wait times.

Patients, staff, and volunteers identified the following potential service expansion areas:

- Advanced dental care (crowns, root canals, implants, etc.)
- Sexual and reproductive health
- Audiology services (hearing testing, hearing aids, etc.)
- Podiatry
- Drug counseling
- More dermatology service providers
- Laboratory services (blood work, pathology, urinalysis)
- Physical therapy
- More behavioral health service providers
- More veterinary services
- Provision of hygiene products, clothing, and other items through social service agencies

Patients, staff, and volunteers identified the following potential areas for improvement to future missions:

- Additional providers to reduce wait times
- More frequent missions
- Longer missions (e.g. greater than 8 days of clinical services)
- Bringing back a clinic location in Lihue
- Implementation of an appointment system, if possible
- Increased advertising to help spread the word and targeted outreach to our highest need residents
- Further engaging local healthcare providers to facilitate a stronger referral process

- Ensure that all clinical services are provided at all locations. If not possible due to limited speciality providers, a plan for where those services will be provided and when needs to be identified early during the mission so it can be adequately communicated to the public
- Request stronger communication from the IRT site leads so that DOH can help to spread the word on Kong Radio when certain services are at capacity for the day. At the very least, when various services are at capacity, a sign should be posted at clinic registration or people who are turned away should be given appointments for the next day as they have done in prior years
- Request the IRT add a language interpretation question to their intake form so that interpretation needs can be identified and requested early to limit the delay in the patient's services
- Better signage at the sites to help patients navigate the clinic
- In addition to the job action sheets provided to the staff/volunteers who support the clinics, a pre-Tropic Care training should be provided on what the roles will look like and various potential duties



Limitations

The patient exit survey was optional. With a relatively high participation rate of 55%, it's likely that the data shown in this report is representative of the patient population that sought care at Tropic Care clinics. However, it is possible that certain populations were less likely to choose to participate and may have answered questions differently than those who chose to participate.

Additionally, this survey was only administered to patients who received services via Tropic Care. That means that the data presented cannot speak to the perspective of potential clients who may have been turned away due to their clinical service needs not being provided at all during Tropic Care or having been at capacity at the time they sought care. Future missions could consider implementing a different survey at registration so that their perspective is captured and provide a fuller picture of community satisfaction.

APPENDIX A: DATA TABLES - EXIT SURVEY

Table 2. Data tables of all questions from the Kaua'i Tropic Care 2024 Exit Survey

Response	Frequency	%	95% Confidence Limits	
Q1. Is this your first Tropic Care Event?				
Yes	476	53.2	50.0	56.5
No	409	45.8	42.5	49.0
Unsure	<10	.	.	.
Q2. How did you hear about tropic care? (select all that apply)				
Coconut Wireless (word of mouth)	310	34.7	31.5	37.8
Flyer	217	24.3	21.5	27.1
News	173	19.4	16.8	21.9
Radio	145	16.2	13.8	18.6
Friends/Family	116	13.0	10.8	15.2
Social Media	40	4.5	3.1	5.8
Government	29	3.2	2.1	4.4
Work	18	2.0	1.1	2.9
Unsure	15	1.7	0.8	2.5
Bus	11	1.2	0.5	2.0
School	<10	.	.	.
Church	<10	.	.	.
Banner	<10	.	.	.
Doctor	<10	.	.	.
TeamReach	<10	.	.	.
Been before	<10	.	.	.
Other	<10	.	.	.
Q3. Please select your age range:				
Under 2 years old	<10	.	.	.
2 - 17 years old	97	10.9	8.8	12.9
18 - 64 years old	523	58.5	55.3	61.7
Over 64 years old	266	29.8	26.8	32.8
Prefer not to answer	<10	.	.	.

Response	Frequency	%	95% Confidence Limits	
Q4. What is the zip code of your physical address?				
96746	279	31.9	28.8	35.0
96766	116	13.3	11.0	15.5
96754	113	12.9	10.7	15.2
96752	59	6.8	5.1	8.4
96796	55	6.3	4.7	7.9
96703	51	5.8	4.3	7.4
96741	37	4.2	2.9	5.6
96756	35	4.0	2.7	5.3
96716	26	3.0	1.8	4.1
96705	24	2.7	1.7	3.8
96722	20	2.3	1.3	3.3
96714	14	1.6	0.8	2.4
Other ZIP codes*	45	5.1	.	.

Q5. Do you identify as one race or multiracial?				
One race	486	54.4	51.1	57.6
Multiracial	333	37.2	34.1	40.4
Prefer not to answer	46	5.1	3.7	6.6
Unsure	29	3.2	2.1	4.4

Q6/7. How many survey participants are at least partly each race:				
White (non-Hispanic)	353	39.5	36.3	42.7
Filipino	281	31.4	28.4	34.5
Native Hawaiian	207	23.2	20.4	25.9
Japanese	125	14.0	11.7	16.3
Hispanic/Latino	89	10.0	8.0	11.9
Other	86	9.6	7.7	11.6
Chinese	78	8.7	6.9	10.6
Black (non-Hispanic)	25	2.8	1.7	3.9
Tongan	17	1.9	1.0	2.8
Samoan	14	1.6	0.8	2.4
Micronesian	13	1.5	0.7	2.2
Korean	<10	.	.	.

*confidence intervals not calculated more combined responses into "other"

Response	Frequency	%	95% Confidence Limits	
Q8. Did you need language assistance during your visit(s)?				
Yes	40	4.5	3.1	5.8
No	852	95.3	93.9	96.7
Unsure	<10	.	.	.
Q8a. Which language did you require assistance for? (n=40)				
Ilocano	13	32.5	17.3	47.7
Spanish	10	25.0	11.0	39.0
Marshallese	<10	.	.	.
Other	<10	.	.	.
Tagalog	<10	.	.	.
Visayan	<10	.	.	.
Hawaiian	<10	.	.	.
Prefer not to answer	<10	.	.	.
American Sign Language	<10	.	.	.
Unsure	<10	.	.	.
Q8b. Who provided that assistance? (n=40)				
Tropic Care staff (in person)	23	57.5	41.5	73.5
Family member/ Friend	13	32.5	17.3	47.7
Phone-based translator service	<10	.	.	.
Unsure	<10	.	.	.
Prefer not to answer	<10	.	.	.
Q9. How did you get to the clinic today?				
Personal vehicle	775	86.7	84.5	88.9
Kaua'i Bus	53	5.9	4.4	7.5
Walked/Biked	39	4.4	3.0	5.7
Other	24	2.7	1.6	3.7
Prefer not to answer	<10	.	.	.
Unsure	<10	.	.	.

Response	Frequency	%	95% Confidence Limits	
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Q10. Do you have health insurance?

Yes	733	82.0	79.5	84.5
No	127	14.2	11.9	16.5
Unsure	19	2.1	1.2	3.1
Prefer not to answer	15	1.7	0.8	2.5

Q11. Do you have a regular source of healthcare?

Yes	672	75.2	72.3	78.0
No	166	18.6	16.0	21.1
Unsure	41	4.6	3.2	6.0
Prefer not to answer	15	1.7	0.8	2.5

Q12. Which clinical services were you provided today? (select all that apply)

Medical	352	39.4	36.2	42.6
Dental	409	45.7	42.5	49.0
Optometry	508	56.8	53.6	60.1
Dermatology	118	13.2	11.0	15.4
Unsure	<10	.	.	.
Prefer not to answer	10	1.1	0.4	1.8

Q13a. How would you rate the MEDICAL services you were provided? (n=352)

Very Good	299	85.7	82.0	89.4
Good	43	12.3	8.9	15.8
Fair	<10	.	.	.
Poor	0	.	.	.
Very Poor	0	.	.	.

Q13b. How would you rate the DENTAL services you were provided? (n=409)

Very Good	352	87.8	84.6	91.0
Good	41	10.2	7.2	13.2
Fair	<10	.	.	.
Poor	0	.	.	.
Very Poor	<10	.	.	.

Response	Frequency	%	95% Confidence Limits	
Q13c. How would you rate the OPTOMETRY services you were provided? (n=508)				
Very Good	442	88.9	86.2	91.7
Good	51	10.3	7.6	12.9
Fair	<10	.	.	.
Poor	0	.	.	.
Very Poor	0	.	.	.
Q13d. How would you rate the DERMATOLOGY services you were provided? (n=118)				
Very Good	104	92.0	87.0	97.1
Good	<10	.	.	.
Fair	<10	.	.	.
Poor	0	.	.	.
Very Poor	0	.	.	.
Q14. Did the clinical services you were provided meet your needs?				
Yes	858	96.0	94.7	97.3
No (please specify)	36	4.0	2.7	5.3
Q14a. If no, please specify: (n=36)				
Service not offered	13	36.1	19.6	52.6
Need to return	10	27.8	12.4	43.1
Service full	<10	.	.	.
Long wait time	<10	.	.	.
Other	<10	.	.	.
Unable to do cleaning	<10	.	.	.
Medication not in formulary	<10	.	.	.
Q15. Were you advised to seek follow-up care after your Tropic Care visit(s)?				
Yes	334	37.4	34.2	40.5
No	520	58.2	54.9	61.4
Unsure	32	3.6	2.4	4.8
Prefer not to answer	<10	.	.	.

Response	Frequency	%	95% Confidence Limits	
Q16. Are there clinical services not provided by Tropic Care that you'd like to see in the future?				
Yes (please specify)	128	14.5	12.2	16.8
No	736	83.4	80.9	85.8
Unknown	18	2.0	1.1	3.0
Unsure	<10	.	.	.
Q16a. If yes, please specify: (n 128)				
Dermatology	30	20.0	13.5	26.5
Audiology	29	19.3	12.9	25.7
Advanced Dental Care	13	8.7	4.1	13.2
Physical Therapy	12	8.0	3.6	12.4
Behavioral health	10	6.7	2.6	10.7
Women's health	<10	.	.	.
Blood work	<10	.	.	.
Chiropratics	<10	.	.	.
Other Services*	30	20.0	.	.
Q17. What is the main reason you chose to come to Tropic Care for your healthcare today?				
Low Cost	311	37.0	33.7	40.2
Convenient Location	122	14.5	12.1	16.9
Same day services	106	12.6	10.4	14.9
Quality of care	84	10.0	8.0	12.0
To support the military	77	9.2	7.2	11.1
Wait times of other providers	46	5.5	3.9	7.0
Prior participation	30	3.6	2.3	4.8
Prefer not to answer	21	2.5	1.4	3.6
Unsure	13	1.5	0.7	2.4
Sports physical	11	1.3	0.5	2.1
Uninsured/Underinsured	<10	.	.	.
Tag along	<10	.	.	.
Receive care not covered by insurance	<10	.	.	.
Anonymous	<10	.	.	.
Trust	<10	.	.	.

Response	Frequency	%	95% Confidence Limits	
Q18. Do you have any ideas on how Tropic Care could be improved?				
Service expansion	10	8.1	3.2	13.0
More frequent missions	10	8.1	3.2	13.0
More clinic days	<10	.	.	.
More optometrists	<10	.	.	.
More providers	<10	.	.	.
Shorter wait times	<10	.	.	.
Lihue location	<10	.	.	.
Appointments	<10	.	.	.
Increased advertising	<10	.	.	.
Better signage at clinic sites	<10	.	.	.
More dermatologists	<10	.	.	.
Sites with A/C	<10	.	.	.
More dentists	<10	.	.	.
Dental implants	<10	.	.	.
Way to track daily service capacity	<10	.	.	.
Free food	<10	.	.	.
Better referral process	<10	.	.	.
Provide intake form online	<10	.	.	.
More clinic locations	<10	.	.	.
More instructions	<10	.	.	.
Others	19	15.4	.	.

Q19. How valuable do you think Tropic Care is to the community?				
Very valuable	862	96.6	95.5	97.8
Somewhat valuable	12	1.3	0.6	2.1
Not valuable	<10	.	.	.
Unsure	<10	.	.	.
Prefer not to answer	<10	.	.	.

APPENDIX B: DATA TABLES - STAFF/VOLUNTEER SURVEY

Table 3. Data tables of all questions from the Kaua'i Tropic Care 2024 Staff/Volunteer Survey

Response	%	95% Confidence Limits	
Q1. Is this your first Tropic Care mission you've worked/volunteered at?			
Yes	28.0	9.1	46.9
No	68.0	48.3	87.7
Prefer not to answer	4.0	0.0	12.3
Q2. What agency do you work for / volunteer with?			
Department of Health	56.0	35.1	76.9
Kauai Medical Reserve Corps	36.0	15.8	56.2
Prefer not to answer	8.0	0.0	19.4
Q3. How many clinic days did you work?			
1	4.0	0.0	12.3
2 to 3	40.0	19.4	60.6
4 to 6	48.0	27.0	69.0
More than 6	8.0	0.0	19.4
Q3. What is the main reason you chose to work at the Tropic Care clinics?			
To serve the community	72.0	53.1	90.9
Other (please specify)	12.0	0.0	25.7
To assist my clients seeking services	8.0	0.0	19.4
I was encouraged to work at clinics by supervisor	4.0	0.0	12.3
Prefer not to answer	4.0	0.0	12.3
Q5. Did working at Tropic Care clinics interfere with your day to day work?			
Very much	8.0	0.0	19.4
Somewhat	32.0	12.3	51.7
Not at all	52.0	31.0	73.0
Not Applicable	8.0	0.0	19.4

Response	%	95% Confidence Limits	
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Q6a. On a scale of 1-5, how would you rate your experience working at Tropic Care clinics?

1	0	.	.
2	4.0	0.0	12.3
3	4.0	0.0	12.3
4	28.0	9.1	46.9
5	64.0	43.8	84.2

Q6b. On a scale of 1-5, how well do you think the 2024 Tropic Care mission met community needs?

1	4.0	0.0	12.3
2	4.0	0.0	12.3
3	8.0	0.0	19.4
4	16.0	0.6	31.4
5	68.0	48.3	87.7

Q7. Are there clinical services not provided by Tropic Care that you think should be added in the future?

Yes (please specify)	64.0	43.8	84.2
No	36.0	15.8	56.2

Q8. How valuable do you think Tropic Care is to the community?

Very	84.0	68.6	99.4
Somewhat	16.0	0.6	31.4
Not	0	.	.

Q9. Do you have any ideas on how Tropic Care could be improved?

Yes (please specify)	80.0	63.1	96.9
No	20.0	3.1	36.9