

SGM SERVICES DIRECTORY

State of Hawai'i



Aloha Kākou

Welcome to the third edition of the Hawai'i Sexual and Gender Minority (SGM) Services Directory! This is an opt-in directory of providers of many services who are committed to participating in identity affirming communication for sexual and gender minorities.

A need has been voiced by the SGM community, expressed in questions such as "How do I find a gynecologist who is comfortable treating men?" and statements like, "I was afraid to call. I didn't know who I would get on the phone."

This directory aims to answer that need by connecting sexual and gender minority clients with providers that actively work to make their business a safe space, where everyone can start out with the basic agreement that an SGM client's identity is valid. The Services Directory pairs with the SGM Training Directory and a live Training and Events Calendar. The Training Directory and the calendar provide resources for people and organizations to learn new skills and to hone existing skills for SGM-affirmative care. All three resources can be found on the SGM Resource Hub.

The HDOH [SGM Resource Hub](#) is the first DOH website dedicated to resources for SGM (also known as lesbian, gay, bisexual, transgender, queer, and other, or LGBTQ+) people in Hawai'i, as well as their loved ones and allies. The site was developed by the HDOH SGM Workgroup, a multi-sector collaboration of various state agencies and community stakeholders, in partnership with the HDOH Harm Reduction Services Branch.

To create a medical provider listing in the next edition of the directory, go to: <https://sgmservicesdirectory.typeform.com/to/JlJBu3sl>

To create a business services listing in the next edition of the directory, go to: <https://sgmservicesdirectory.typeform.com/to/j6ZSZjJM>

Thoughts, comments, questions, or feedback on listings? Email Jasper Bang at SGM.Services.Directory@gmail.com. Please reach out to nominate someone for a listing, or if you have concerns regarding an existing listing.

For more information on the HDOH SGM Workgroup, email Co-Chair Thaddeus Pham at Thaddeus.Pham@doh.hawaii.gov.

Mālama Pono

STATEWIDE MEDICAL SERVICES

CASE MANAGEMENT

CHILD AND FAMILY SERVICE

Robert Boyack

91-1841 Fort Weaver Road

Ewa Beach, HI 96706

Phone: (808) 681-3500

<https://www.childandfamilyservice.org/>

Payments Accepted: No cost for services

COMPLETE CARE

VETERAN AFFAIRS (VA) PACIFIC ISLANDS HEALTHCARE SYSTEM

Dr. Mary Harlinger, LGBTQ Care
Coordinator

Email: Mary.Harlinger@va.gov

Phone: (808) 433-7348

<https://www.va.gov/pacific-islands-health-care/health-services/lgbtq-veteran-care/>

Payments Accepted: VA eligible Veterans

GENDER-AFFIRMING HORMONE CARE

QUEERDOC

Crystal Beal, MD

Lin-Fan Wang, MD

Email: queerdoc@queerdoc.com

Phone: (541) 604-8276

<https://queerdoc.com>

Payments Accepted: Cash with a sliding scale

MENTAL HEALTH

AFFIRMING PSYCHIATRY

Dr. Jaime Stevens

Email: Stevens@affirmingpsychiatry.com

Phone: (772) 932-9386

Payments Accepted: Cash, Hawaii Medical Service Association (HMSA), Superbill

HAWAI'I CENTER FOR SEXUAL AND RELATIONSHIP HEALTH

Dr. Janet Brito, Psychologist

Phone: (773) 888-3312

<https://sextherapyhawaii.com/>

Payment Accepted: Cash, Hawaii Management Alliance Association (HMAA), Hawaii Medical Service Association (HMSA), Kaiser Foundation, QUEST: HMSA, University Health Alliance (UHA)

COMMON CHORD PSYCHOLOGY SERVICES INC

Dr. Laura S. Anderson, PsyD

Email: contact@drlauraanderson.com

Phone: (808) 639-1404

<https://www.drlauraanderson.com>

Payments Accepted: Hawaii Management Alliance Association (HMAA), Hawaii Medical Service Association (HMSA), QUEST: HMSA, University Health Alliance (UHA)

HAWAI'I UTELEHEALTH

Phone: (808) 375-2745

<https://hawaiiutelehealth.org>

Payments Accepted: Free initial evaluations for everyone, insurance/sliding scale on case-by-case basis after

JEFFREY LEE HELMS, LLC

Jeffrey Lee Helms, PsyD

Email: drjeffhelms@gmail.com

Phone: (678) 523-9301

<https://www.drjeffhelms.com/>

Payments Accepted: Cash, Hawaii Medical Service Association (HMSA)

LYLE HERMAN, PSY.D.

Lyle Herman, Psy.D.

Phone: (808) 545-4585

<https://www.drlyleherman.com>

Payments Accepted: Cash, Hawaii Medical Service Association (HMSA)

KEVIN MORAN COACHING

Kevin Moran, MS, CHC, CPT

Email: info@kevincmoran.com

Phone: (419) 680-0551

<https://www.kevincmoran.com/>

Payments Accepted: Cash with a sliding scale

PRIVATE PRACTICE SHARON USAGAWA LCSW

Sharon Usagaw, MSW, LCSW

970 North Kalaheo Ave, Suite C201

Kailua, HI 96734

Phone: (808) 386-8523

Payments Accepted: Cash with a sliding scale, Hawaii Medical Service Association (HMSA), QUEST: HMSA, QUEST: United Healthcare Community Plan, VA Benefits

In person appointments available on O'ahu. Telehealth appointments available elsewhere.

TREY HALLIDAY FENTON LCSW, CSAC, LLC

Trey Halliday Fenton LCSW, CSAC

Email: treyhallidayfenton@gmail.com

438 Hobron Lane, Suite 315

Honolulu, HI 96815

Phone: (808) 201-3821

<https://www.psychologytoday.com/us/therapists/trey-halliday-fenton-honolulu-hi/337704?>

Payments Accepted: Cash, Hawaii Medical Service Association (HMSA), QUEST: HMSA

REPRODUCTIVE AND GENDER-AFFIRMING HORMONE CARE

PLANNED PARENTHOOD OF THE GREAT NORTHWEST AND THE HAWAIIAN ISLANDS



Phone: (800) 769-0045

<https://www.plannedparenthood.org/planned-parenthood-great-northwest-hawaii-alaska-indiana-kentuck>

Honolulu Health Center

839 S Beretania Street
Honolulu, HI 96813

Kahului Health Center, Maui
140 Hoohana Street, Suite 303
Kahului, HI 96732

Telehealth available on all islands

Payment Accepted: Cash, Hawaii Community Health Alliance, Hawaii Management Alliance Association (HMAA), Hawaii Medical Service Association (HMSA), Kaiser Foundation, QUEST: 'Ohana Health Plan, QUEST: Aloha Care, QUEST: HMSA, QUEST: Kaiser Permanente (O'ahu and Maui only), QUEST: United Healthcare Community Plan, Tricare, United Healthcare Insurance Company, University Health Alliance (UHA)

We accept many private and public insurance plans. If you don't see your insurance listed, please call us at (800) 769-0045.

BIG ISLAND

CHIROPRACTOR

KLEIN NATURAL HEALTH AND WELLNESS CENTER



Dr. John Kim

2070 Kilauea Ave
Hilo, HI 96720

Phone: (808) 959-4588

<https://www.kleinnatural.com/>

Payments Accepted: Cash, Hawaii Management Alliance Association (HMAA), Hawaii Medical Service Association (HMSA), Kaiser Foundation, Medicare and Medicare Advantage Plans, United Healthcare Insurance Company, University Health Alliance (UHA)

COMPLETE CARE

BAY CLINIC, INC



Phone: (808) 333-3600 for all sites

<https://bayclinic.org>

Hilo Family Health Center

1178 Kino'ole Street, Building B
Hilo HI 96720

Hilo Family Dental Center

1257 Kilauea Ave, Suite 100
Hilo HI 96720

Hilo Pediatrics

450 Kilauea Ave, Suite 103
Hilo HI 96720

Hilo Women's Health Center

73 Pu'uhonu Place, Room 204
Hilo HI 96720

Ka'ū Family Health & Dental Center

95-5583 Māmalahoa Hwy
Na'alehu HI 96772

Kea'au Family Health & Dental Center

16-192 Pilimua Street
Kea'au, HI 96749

Pāhoa Family Health Center

15-2866 Pāhoa Village Rd, Building C
Pāhoa, HI 96778

Pāhoa Women and Children's Health Center

15-2866 Pāhoa Village Rd, Building F
Pāhoa, HI 96778

Wailuku Family Health Center

305 Wailuku Dr, Suite 2A
Hilo, HI 96720

Payments Accepted: Cash with a sliding scale, Hawaii Management Alliance Association (HMAA), Hawaii Medical Service Association (HMSA), Medicare and Medicare Advantage Plans, QUEST: 'Ohana Health Plan, QUEST: Aloha Care,

QUEST: HMSA, QUEST: United Healthcare Community Plan, Tricare, United Healthcare Insurance Company, University Health Alliance (UHA), VA Benefits

MASSAGE THERAPY

KLEIN NATURAL HEALTH AND WELLNESS CENTER



Amy Okura, LMT

2070 Kilauea Ave
Hilo, HI 96720

Phone: (808) 959-4588

<https://www.kleinnatural.com/>

Payments Accepted: Cash

NEUROLOGY

KLEIN NATURAL HEALTH AND WELLNESS CENTER



Dr. Rachel Klein, Naturopath

2070 Kilauea Ave
Hilo, HI 96720

Phone: (808) 959-4588

<https://www.kleinnatural.com/>

Payments Accepted: Cash

ORTHOPEDICS

KLEIN NATURAL HEALTH AND WELLNESS CENTER



Dr. Robert Klein, Chiropractor

2070 Kilauea Ave
Hilo, HI 96720

Phone: (808) 959-4588

<https://www.kleinnatural.com/>

Payments Accepted: Cash, Hawaii Management Alliance Association (HMAA), Hawaii Medical Service Association (HMSA), Kaiser Foundation, Medicare and Medicare Advantage Plans, United Healthcare Insurance Company, University Health Alliance (UHA)



= Above 6/10 in self-rated SGM knowledge and experience



= Verified SGM education in the last 3 years

SGM HEALTH SERVICES

AIAOLA SEXUAL HEALTH CLINIC

Kyle Fuhriman, FNP, AAHIVS

www.kumukahihealth.org



101 Aupuni St, Suite 1014C
Hilo, HI 96720
Phone: (808) 982-8800

74-5620 Palani Rd., Suite 101
Kailua-Kona HI 96740
Phone: (808) 331-8177

Payment Accepted: Cash, Hawaii Community Health Alliance, Hawaii Management Alliance Association (HMAA), Hawaii Medical Service Association (HMSA), QUEST: 'Ohana Health Plan, QUEST: Aloha Care, QUEST: HMSA, QUEST: United Healthcare Community Plan, Tricare, United

Healthcare Insurance Company, University Health Alliance (UHA)

Please call if your insurance is not listed or if you are uninsured. We are committed to seeing anyone, with no barriers to care.

MAUI

GYNECOLOGY

KAISER PERMANENTE

80 Mahalani Street
Wailuku, HI 96793

910 Waine'e St
Lahaina, HI 96761

Dr. Kristin Redenbaugh, OB/GYN

Phone: (808) 243-6000

<https://healthy.kaiserpermanente.org/hawaii/provider/kristin-redenbaugh-9786987>



Payments Accepted: Kaiser Foundation, QUEST: Kaiser Permanente (O'ahu and Maui only)

INTERNAL MEDICINE

HAWAI'I PERMANENTE MEDICAL GROUP

Dr. Chris Martin, Hospitalist
Maui Memorial Medical Center
221 Mahalani Street
Wailuku, HI 96793
Phone: (808) 243-6000
<https://KP.org>



Payments Accepted: Kaiser Foundation, QUEST: Kaiser Permanente (O'ahu and Maui only)

PRIMARY MEDICAL CARE, DENTAL, AND BEHAVIORAL HEALTH

MALAMA I KE OLA HEALTH CENTER

Phone: (808) 872-4087
<https://ccmaui.org/transcend-maui/>



1881 Nani Street
Wailuku, HI 96793

670 A. Waiale Road
Wailuku, HI 96793

15 Ipu' Aumakua Lane
Lahaina, HI 96761

Payments Accepted: Cash with a sliding scale, Hawaii Management Alliance Association (HMAA), Hawaii Medical Service Association (HMSA), QUEST: 'Ohana Health Plan, QUEST: Aloha Care, QUEST: HMSA, QUEST: United Healthcare Community Plan, United Healthcare Insurance Company, University Health Alliance (UHA)

SEXUAL MINORITY HEALTH SERVICES

MAUI A.I.D.S. FOUNDATION

Bryan Chin, DNP, APRN, FNP-BC
1935 Main Street, Suite 101
Wailuku HI 96793
Phone: (808) 242-4900
<http://www.mauiaids.org>

Payments Accepted: Ameritas, Cash with a sliding scale, Hawaii Community Health Alliance, Hawaii Management Alliance Association (HMAA), Hawaii Medical Service Association (HMSA), Medicare and Medicare Advantage Plans, QUEST: 'Ohana Health Plan, QUEST: Aloha Care, QUEST: HMSA, QUEST: United Healthcare Community Plan, Tricare, United Healthcare Insurance Company, University Health Alliance (UHA)

O'AHU

FAMILY PRACTICE

KAISER PERMANENTE

Meredith Soles, MD
1010 Pensacola Street
Honolulu, HI 96814
Phone: (808) 432-2000



<https://healthy.kaiserpermanente.org/hawaii/provider/meredith-soles-3212488>

Payments Accepted: Kaiser Foundation, QUEST: Kaiser Permanente (O'ahu and Maui only)

WAIANAE COAST COMPREHENSIVE

Shanda Lewis, NP
599 Farrington Hwy
Kapolei, HI 96707
Phone: (808) 697-3850



Payments Accepted: Cash, Ameritas, Hawaii Management Alliance Association (HMAA), Hawaii Medical Service Association (HMSA), United Healthcare Insurance Company, University Health Alliance (UHA), QUEST: Aloha Care, QUEST: HMSA, QUEST: Kaiser Permanente

(Oahu and Maui only), QUEST: 'Ohana Health Plan, QUEST: United Healthcare Community Plan, Tricare

ELECTROLYSIS

HI SIS, LLC

Patricio Battani

800 S Beretania Street # 250
Honolulu, HI 96813
Phone: (808) 381-8569
<https://www.hisis.org>



Payments Accepted: Cash with a sliding scale. All insurances that cover electrolysis.

We will not refuse service for anyone seeking gender affirming care or someone living with PCOS/Cushing's syndrome, regardless of ability to pay.

GYNECOLOGY

KAISER PERMANENTE

94-1480 Moaniani Street
Waipahu HI 96797

Dr. Sara Harris, OB/GYN

Phone: (808) 432-3100
<https://healthy.kaiserpermanente.org/hawaii/provider/sara-harris-7719498>

Payments Accepted: Kaiser Foundation, QUEST: Kaiser Permanente (Oahu and Maui only)

KAISER PERMANENTE

1010 Pensacola Street
Honolulu, HI 96814

Dr. Karen Soules, Urogynecologist

Phone: (808) 432-2000
<https://healthy.kaiserpermanente.org/hawaii/provider/karen-soules-8992190>



Payments Accepted: Kaiser Foundation. QUEST: Kaiser Permanente (O'ahu and Maui only)

MENTAL HEALTH

CBT GYM

Justin Miller, LMHC

Cognitive Behavior Therapist
1164 Bishop Street, Suite 930
Honolulu, HI 96813
Phone: (808) 638-3870
<https://cbtgy.com>
<https://cbt.as.me> (Book a free session)



Payments Accepted: Cash, Hawaii Management Alliance Association (HMAA), Hawaii Medical Service Association (HMSA), QUEST: HMSA, University Health Alliance (UHA)

CYMA B. WILSON

Cyma B. Wilson, Psy.D.

3660 Waialae Ave, Suite 208
Honolulu, HI 96816
Phone: (808) 256-6518
<https://www.cymawilson.com>



Payments Accepted: Cash, Hawaii Management Alliance Association (HMAA), Hawaii Medical Service Association (HMSA), Medicare and Medicare Advantage Plans, QUEST:

'Ohana Health Plan, QUEST: HMSA, Tricare, University Health Alliance (UHA)

TOMITA PSYCHOTHERAPY AND CONSULTATION, LLC

Dr. Kevin K. Tomita, PhD, Clinical Psychologist
1164 Bishop Street, Suite 929
Honolulu, HI 96813
Phone: (201) 365-7335



Payments Accepted: Cash, Hawaii Medical Service Association (HMSA), QUEST: HMSA

PEDIATRICS

KO'OLAULOA HEALTH CENTER

Danielle T.W. Lum, MD
56-199 Pualalea Street
Kahuku, HI 96731
Phone: (808) 293-9231



56-316 Kamehameha Hwy
Hau'ula, HI 96717
Phone: (808) 293-9216
<https://www.koolauloachc.org>

Payments Accepted: Cash with a sliding scale, Hawaii Management Alliance Association (HMAA), Hawaii Medical Service Association (HMSA), Medicare and Medicare Advantage Plans, QUEST: 'Ohana Health Plan, QUEST: Aloha Care, QUEST: HMSA, QUEST: United Healthcare Community Plan, Tricare, United Healthcare Insurance Company, University Health Alliance (UHA)

SGM HEALTH SERVICES

CARE PATHWAY CENTER, KAISER PERMANENTE

Scott A. Denny, MSPA, AAHIVS, PA-C
3288 Moanalua Rd
Honolulu, HI 96819



Phone: (808) 432-7263
www.carepathwaycenter.org
<https://healthy.kaiserpermanente.org/content/dam/kporg/final/documents/health-education-materials/instructions/gender-affirming-care-and-coverage-flyer-hi.pdf>

Payments Accepted: Kaiser Foundation, QUEST: Kaiser Permanente (O'ahu and Maui only)

THE LAVENDER CLINIC

1481 S King Street, Suite 422
Honolulu HI 96814
Phone: (808) 744-2543
<https://lavenderclinic.org>



Payments Accepted: Cash, Hawaii Management Alliance Association (HMAA), Hawaii Medical Service Association (HMSA), QUEST: Aloha Care, QUEST: HMSA, QUEST: United Healthcare Community Plan, Medicare Advantage Plans, Tricare, United Healthcare Insurance Company, University Health Alliance (UHA), VA Benefits

SEXUAL MINORITY HEALTH SERVICES

HAWAI'I HEALTH & HARM REDUCTION CENTER



Christina MB Wang, Nurse Practitioner

677 Ala Moana Blvd, Suite 226

Honolulu, HI 96813

Phone: (808) 521-2437

<https://hhrc.org>

Payments Accepted: Hawaii Management Alliance Association (HMAA), Hawaii Medical Service Association (HMSA), Medicare and Medicare Advantage Plans, QUEST: 'Ohana Health Plan, QUEST: Aloha Care, QUEST: HMSA, QUEST: United Healthcare Community Plan, United Healthcare Insurance Company, University Health Alliance (UHA)



= Above 6/10 in self-rated SGM knowledge and experience



= Verified SGM education in the last 3 years

COMMUNITY ENGAGEMENT

O'AHU

NORTH SHORE KO'OLAU DIVERSITY COLLECTIVE

Joe Wilson

North Shore Ko'olau

Phone: (808) 629-9864

<https://nskdiversitycollective.com/>

<https://www.facebook.com/NorthShoreKo'olauDiversityCollective/>

<https://www.instagram.com/nskdiversitycollective/>

<https://www.instagram.com/nskdiversitycollective/>

EDUCATION

STATEWIDE

PUBLIC LIBRARY

Jan Kamiya

jan.kamiya@librarieshawaii.org

McCully-Mo'ili'ili Public Library

2211 S King Street

Honolulu, HI 96826

Phone: (808) 973-1099

<https://librarieshawaii.org>

O'AHU

SENIOR MEDICARE PATROL HAWAII

Kaipolani Cullen

kaipolani.cullen@doh.hawaii.gov

250 S Hotel St, Rm 406

Honolulu, HI 96813

Phone: (808) 586-7319

ENERGY HEALING

MAUI

LUMINOUS ADVENTURES

Lucia Maya

Makawao, Maui and by phone

Phone: (808) 866-8246

<https://www.luminousadventures.com>

ENTERTAINMENT

O'AHU

MILLER DJ HAWAII LLC

Pat & Kathy Miller

87-120 Kaukamana Rd

Waianae, HI 96792

Phone: (808) 224-2701

<http://www.millerdj.com/>

PHOTOGRAPHY

MAUI

HADLEY GUSTAFSON

PHOTOGRAPHY

Hadley Gustafson

Phone: (808) 220-1555

<https://hadleygustafson.com>

REAL ESTATE

MAUI

MAUI LIFE HOMES

Ralph Gorgoglione

Kihei, HI

Phone: (800) 591-6121

<https://www.mauilifehomes.com/>

RELIGIOUS OR SPIRITUAL SERVICES

MAUI

IAO UNITED CHURCH OF CHRIST

Rev. Floren "Tino" Cordova

2371 W. Vineyard Street

Phone: (808) 244-7353

<https://www.iaoucc.org>

<https://www.facebook.com/iaoucc.maui>

O'AHU

FIRST UNITARIAN CHURCH OF

HONOLULU

Suzette Tom, church administrator

2500 Pali Hwy

Honolulu, HI 96817

Phone: (808) 595-4047

<https://uuhonolulu.org>

THE PARISH OF ST. CLEMENT

1515 Wilder Ave

Honolulu, HI 96822

Phone: (808) 955-7745

<https://stclem.org>

RETAIL

STATEWIDE

BETSEYBRITE DESIGNS

Betsey Ashley

Phone: (808) 312-2912

[@betseybrite_designs](https://etsy.com/shop/BetseybriteDesign)

<https://etsy.com/shop/BetseybriteDesign>



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O'AHU

KAKA'AKO KASUALS

Kiani Wong
670 Queen Street, Suite 210B
Honolulu, HI 96813
Phone: (808) 532-7200
<https://kakaakokasuals.com>

SOCIAL SERVICES

BIG ISLAND, KAUA'I, O'AHU

HALE KIPA, INC

91-2128 Old Fort Weaver Road
Ewa Beach, HI 96706
Phone: (808) 589-1829
<https://www.halekipa.org>

KAUA'I

YWCA OF KAUA'I

Matthew Houck
matthew@ywcakauai.org
3094 Elua Street
Lihue, HI 96766
Phone: (808) 245-5959
<https://www.ywcakauai.org>

O'AHU

HAWAI'I HEALTH & HARM REDUCTION CENTER

Andrew Ogata
677 Ala Moana Blvd, Suite 226
Honolulu, HI 96813
Phone: (808) 521-2437
<https://hhrc.org>

WEB AND GRAPHIC DESIGN

MAUI

HONEYCOMB MEDIA LLC

Hadley Gustafson
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<https://honeycombmediamaui.com>