

## For more information

### Oahu

#### Children with Special Health Needs Program

*(main office)*

Phone (or TTY): (808) 733-9055

Fax: (808) 733-9068

741 Sunset Avenue

Honolulu, HI 96816

#### Toll-free calls

From Kauai: 274-3141 ext. 39055#

From Maui: 984-2400 ext. 39055#

Hawai'i: 974-4000 ext. 39055#

From Molokai/Lanai: 1-800-468-4644 ext. 39055#

### Kauai

#### Children with Special Health Needs Program

Phone: (808) 241-3376

3040 Umi Street • Lihue, HI 96766

### Maui

#### Children with Special Health Needs Program

Phone: (808) 984-2130

54 High Street • Wailuku, HI 96793

### East Hawai'i

#### Children with Special Health Needs Program

Phone: (808) 974-4288

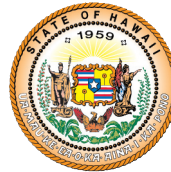
75 Aupuni Street, #105 • Hilo, HI 96720

### West Hawai'i

#### Children with Special Health Needs Program

Phone: (808) 322-4882

79-1015 Haukapila Road • Kealahou, HI 96750



Neil Abercrombie, Governor of Hawai'i  
Loretta J. Fuddy, A.C.S.W., M.P.H., Director of Health

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Children with Special Health Needs Branch  
Family Health Services Division  
Hawai'i State Department of Health

## Children with Special Health Needs Program



**Assisting families with coordinating and obtaining services for their children with special health needs**

# Children with Special Health Needs Program

## Who are children with special health needs?

Children with special health needs are children who have or may have long-term or chronic health conditions that require specialized medical care.



Examples of conditions include cleft lip and palate, seizure disorder, hearing loss, diabetes, heart conditions, arthritis, and metabolic disorders.

## How may we help you?

We help families with children with special health care needs:

- who are having difficulty in coordinating or obtaining health care services.
- who cannot get services elsewhere, such as nutrition therapy for metabolic disorders.
- who cannot get medical services on their island. We arrange Neighbor Island pediatric specialty clinics, or arrange travel to another island for services.
- who are uninsured or whose insurance does not pay for needed services, and/or having difficulty affording services.



## What services may children and their families receive?

- Coordination of health and other services. Follow-up with family, physicians, specialists, and other providers.
- Information about community services and resources. Help in obtaining services.
- Family social services.
- Nutrition consultation.
- Neighbor Island clinics - pediatric neurology, cardiology, and nutrition.
- Limited financial assistance\* for services related to the child's chronic condition, for families who meet financial requirements:
  - Medical specialist office visits
  - Laboratory tests
  - X-rays, EKG, EEG
  - Prescription medications
  - Hearing aids and related services
  - Prescription eye glasses
  - Travel and lodging expenses for Neighbor Island children requiring medical services on another island



*\*Restrictions may apply. Financial assistance depends on available program funds. Services must be pre-authorized. Health care providers must be willing to accept program payment.*

## Who are eligible?

Children and youth with special health needs who are eligible for program services must:

- Be under the age of 21 years.
- Have a chronic health condition that has lasted (or may last) at least one year, and needs specialized medical care.
- Reside in Hawai'i.



Assistance with service coordination is provided to families without regard to income.

To receive financial assistance, families must meet program financial requirements.

