

In An Emergency

Don't Delay

and DIAL 9-1-1!

- ✓ **STAY CALM.**
- ✓ **TELL** the dispatcher what happened. Be calm and speak slowly.
 - S Explain the type of emergency.
 - S Give your name and phone number of the phone you are using.
 - S Give the EXACT address of the emergency.
- ✓ Be prepared to **ANSWER** questions like:
 - S Is anyone hurt? - How many victims?
 - S Are they breathing? - Is the injured person conscious?
 - S Can they talk? - Is there a fire?
- ✓ **LISTEN** to the instructions the dispatcher gives you.
- ✓ **DON'T** hang up until the dispatcher tells you to.
- ✓ **DON'T** leave the scene of the emergency until help arrives.
 - S At night, turn on the outside lights to help emergency medical responders find your location.
 - S Make sure your house numbers are clear and visible from the street.



REMEMBER - for any emergency dial 9-1-1.
YOU make the difference when precious seconds count.