



How to use the Hawaii State Immunization System (HiSIS) Public Portal to retrieve your immunization records

HiSIS Public Portal (<https://his.hawaii.gov/>)

Requirements for retrieving immunization records:

- Patient information (first name, last name, date of birth, and gender) **must** match what is on the patient's HiSIS profile.
 - **Note:** If you or the minor you are requesting records for has had a name change, the HiSIS patient profile will need to be updated by your healthcare provider.
- The email address and/or mobile phone number you enter into the HiSIS Public Portal search screen **must** match what is on the patient's HiSIS profile. If a patient's contact information is **not** in HiSIS, the HiSIS Public Portal will not work.
 - **Note:** If you have multiple email addresses, please try all of them to see if one might be in HiSIS. You will be locked out for 30 minutes after three unsuccessful attempts from the same IP address.

When accessing a child's immunization records, you must also be listed as a parent/guardian on that child's record.

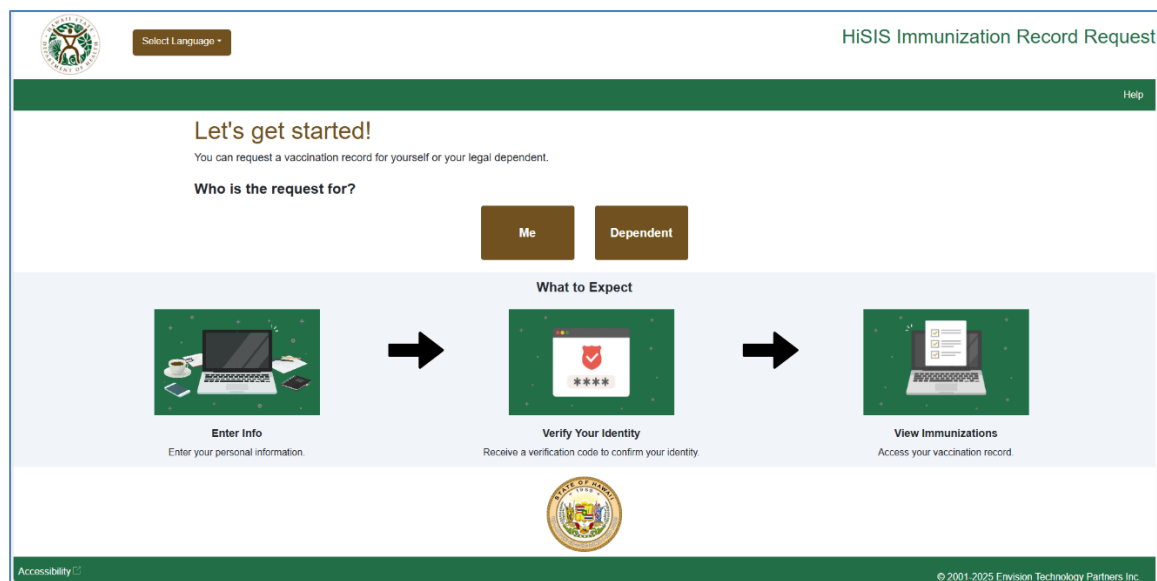
To protect your personal information, please avoid downloading your records on public or shared computers. If you must use a public or shared device, delete all downloaded files and browser history after use.



Requesting immunization records from the HiSIS Public Portal:

1. Identify who the request will be for by selecting **Me** or **Dependent**. Based on your selection, you will be prompted to enter your or your dependent's demographic information on the next page.

Note: Parents/guardians can only request records for minors under their care, who are under 18 years old.



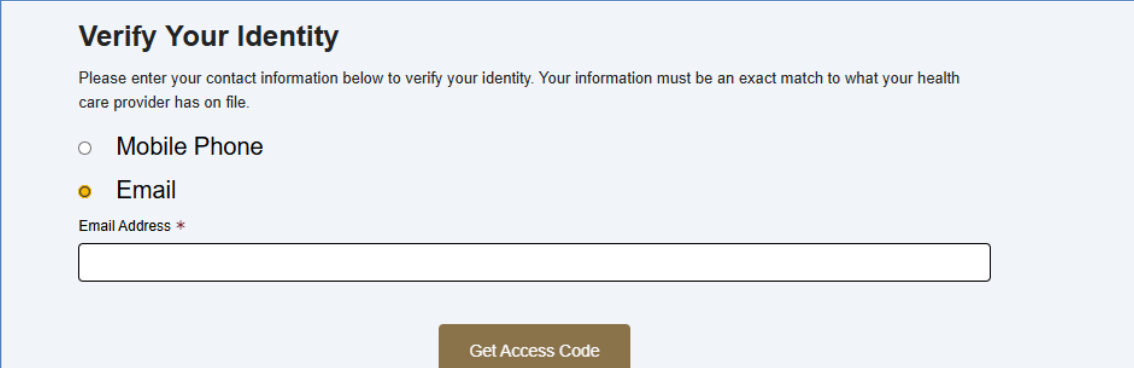
2. Enter the requested demographics. You will be prompted to enter:

- First name
- Last name
- Date of birth (in Month/Day/Year format)
- Gender

The screenshot shows the 'Who is the request for?' section of the HiSIS Public Portal. It has two radio buttons: 'Me' (selected) and 'Dependent'. Below this is the 'Enter Information' section, which includes instructions: 'Please complete the fields below with your information. Make sure the information is entered exactly how it is documented at your health care provider. An exact match is required to obtain your immunization record.' and a note: 'All fields marked with * are required.' The form fields are: 'First Name *' (text input), 'Last Name *' (text input), 'Date of Birth (MM/DD/YYYY) *' (text input), and 'Gender *' (dropdown menu with '--None--' selected). Below these is the 'Verify Your Identity' section with instructions: 'Please enter your contact information below to verify your identity. Your information must be an exact match to what your health care provider has on file.' and two radio buttons: 'Mobile Phone' and 'Email'. At the bottom right of the form is a 'Get Access Code' button.



3. To verify your identity, select options for **Mobile Phone** or **Email Address**. Then enter the information selected. Then click on “**Get Access Code**” to complete the verification process.



Verify Your Identity

Please enter your contact information below to verify your identity. Your information must be an exact match to what your health care provider has on file.

☐ Mobile Phone

☒ Email

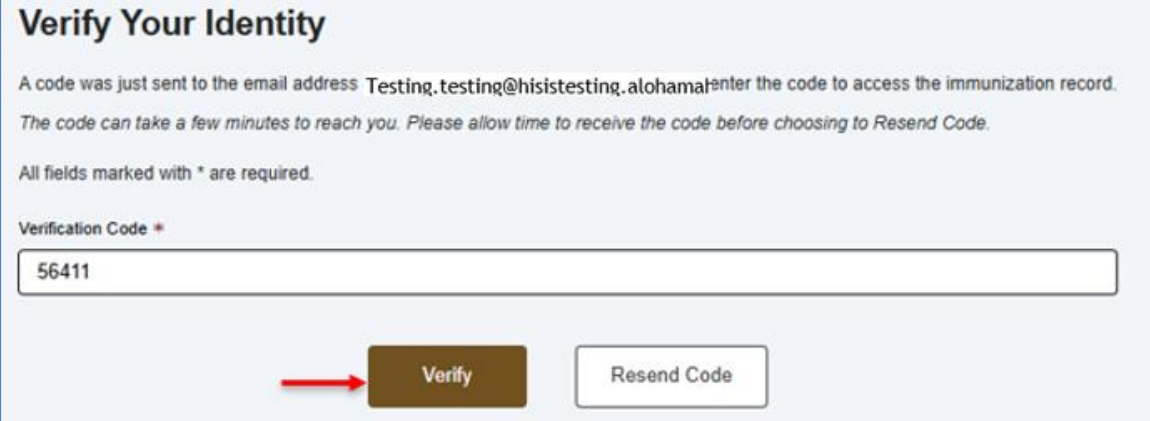
Email Address *

Get Access Code

Note: You must have access to the mobile phone number or email address in order to retrieve the code

If a record is found in HiSIS, you will receive a code at the entered mobile phone number or email address you entered.

4. Enter the received code in the **Verification Code** box, then select **Verify**.



Verify Your Identity

A code was just sent to the email address `Testing.testing@hisistesting.alohama` enter the code to access the immunization record.
The code can take a few minutes to reach you. Please allow time to receive the code before choosing to Resend Code.

All fields marked with * are required.

Verification Code *

→ Verify Resend Code

Note: The system will verify whether you have submitted the correct code. If it is incorrect, you will be prompted to re-enter the code. If this still does not work, click the **Resend Code** button to populate a new verification code. After three unsuccessful attempts, you will be locked out of the account for 30 minutes.



- Once the correct code has been entered and verified, you will navigate to your or your child's immunization record. Here you can view or download the record.

After 20 minutes of inactivity, you will automatically be redirected to the home page and will need to perform a search again. Please avoid downloading reports or files on public or shared computers. If you must use a public or shared device, delete all downloaded files and browser history after use.

[Download Full Record](#)

ALOHA, FRIDAY DATE OF BIRTH: 01/01/2000 AGE: 25 Years 5 Months 29 Days GENDER: Female

I = Invalid Dose ⓧ = Dose determined invalid by provider


Dose Number	Vaccine	Date Given MM/DD/YYYY	Age at Time of Vaccination
Hep A			
1	Hep A, adult	06/30/2025	25 years 5 months 29 days

The immunization records on this page may contain acronyms and abbreviations. For a detailed list of the acronyms and abbreviations, as well as their meanings, please refer to the Centers for Disease Control and Prevention (CDC) vaccine acronyms and abbreviations guide: [CDC abbreviations guide](#)

Avoid downloading reports or files on public or shared computers. If you must use a public or shared device, delete all downloaded files and browser history after use.

[Close Session](#)

To download your full HiSIS immunization record, click **Download Full Record**.



Hawaii Immunization Record
Official Document

HAWAII SCHOOL LAW: All children entering school in Hawai'i must be adequately immunized and receive a Tuberculosis Clearance before they can be admitted to school.

For appointment or information, contact your immunization provider.

Dr. Immunization
Street address
City, HI zip code

KEEP THIS DOCUMENT AS PROOF OF IMMUNIZATION
Present this record at each visit to your doctor or health clinic.

Name: FRIDAY ALOHA (5053)

Date of Birth: 01/01/2000

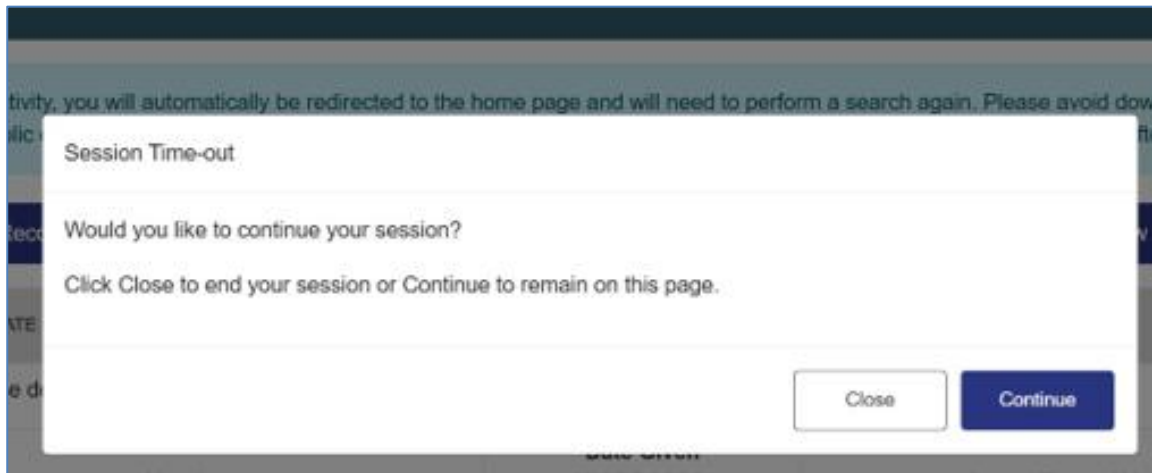
⚠ Invalid Dose. Minimum age/interval not met. ⓧ = Dose determined invalid by provider

Immunization	Date Given MM/DD/YYYY	Age at imm.	Date Next Due MM/DD/YYYY
Hepatitis B			
1			01/01/2000
2			
3			
Rotavirus			
1			
2			
3			
DTaP / TD / Tdap			
1			01/01/2007
2			
3			
4			
5			
6			
Hib			
1			
2			
3			
4			
Pneumococcal			
1			01/01/2010
2			



6. Once you have successfully retrieved your records, click the **Close Session** button at the bottom of the screen which will securely close the browser session.

Note: Your session will timeout after 20 minutes of inactivity. A pop-up will appear 3 minutes before the session expires. If you select **Close**, you will be redirected to the home page. If you select **Continue**, your session will be extended for another 20 minutes.



If you cannot access the Public Portal after reviewing the steps above, please contact (808) 808-9805 or DOH.HiSIShelp@doh.hawaii.gov.



Last updated: September 2025

“How to use the HiSIS Public Portal to retrieve your immunization records” was reproduced from the instructions created by the Colorado Department of Public Health and Environment program.