2019 Novel Coronavirus (2019-nCoV)  
Frequently Asked Questions  
Revised January 31, 2020  

Acronyms and abbreviations used in this document:  
- **2019-nCoV**: 2019 Novel Corona Virus  
- **CDC**: US Centers for Disease Control & Prevention  
- **HDOH**: State of Hawaii Department of Health  
- **MERS**: Middle East Respiratory Syndrome  
- **SARS**: Severe Acute Respiratory Syndrome  

**OVERVIEW**  

What is 2019-nCoV?  
2019 Novel Coronavirus (also called 2019-nCoV) is a new respiratory virus that was first identified in the central Chinese city of Wuhan, in Hubei Province. It has since spread to other cities across China as well as several other countries, including the United States.  

How many people have been infected?  
This is a rapidly changing situation. Thousands may have been infected in China, especially in and around Wuhan in Hubei Province, with over 100 deaths. Outside of China, however, spread is at this time very limited.  

Is 2019-nCoV a danger in Hawaii? In the United States? How many people have been infected in the United States?  
2019-nCoV is a great concern in China, but in the US the likelihood of someone getting sick is low at this time. There are no cases in Hawaii at this time. There are only a handful of confirmed cases, in Washington State, California, Arizona, and Illinois. All but one have traveled recently from China, and the remaining case is a close contact of someone who is infected; there is no community spread of 2019-nCoV in the United States at this time.  

Is the United States in danger because of 2019-nCoV?  
Although 2019-nCoV is a serious concern, CDC believes the immediate risk to the US public is low at this time. However, risk depends on exposure; healthcare workers and family members or close household contacts caring for people with 2019-nCoV may be at greater risk of infection than the general public.  

What are coronaviruses?  
Coronaviruses are a large family of viruses named for the crown-like spikes on their surface. They are common in many different species of animals, including camels, cattle, cats, and bats. Rarely, these animal coronaviruses can infect people and then spread between people.  

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Human coronaviruses are also common throughout the world and can cause mild to moderate illness (e.g., “the common cold”). Some coronaviruses that infect humans are known to cause severe illness, like the coronaviruses that cause MERS and SARS.

2019-nCoV is a new (or novel) coronavirus that originated in Wuhan, China, and is associated with an outbreak of pneumonia. It may have originated in animals, but it can now be spread from human to human.

So is 2019-nCoV the same as SARS and MERS?
No, they are different coronaviruses.

How does 2019-nCoV spread?
Health officials and investigators are still learning about how 2019-nCoV is spread. Although it is thought to have originated with animals, it now seems to be spreading from person to person. So far in the United States, there has been only one case of person-to-person spread, which involved a close household contact of an earlier case.

It is thought to spread mainly through respiratory droplets produced when an infected person coughs or sneezes, similar to how influenza (the flu) spreads. Like SARS and MERS, the spread of 2019-nCoV may generally occur through close contact.

Frequent handwashing, with soap and water for 20 seconds or with alcohol-based hand sanitizer, can help prevent spread.

What is the source of 2019-nCoV?
Public health officials and their partners are working hard to identify the source of 2019-nCoV. Some coronaviruses circulate among animals but can be spread to people. Many of the patients early in the outbreak in Wuhan, China had some link to a large seafood and animal market in Wuhan, which suggested the virus came from an animal source. Scientists are analyzing the genetic tree of this virus to find out its specific source.

How long is a person with 2019-nCoV infection contagious?
At this time, CDC and others are studying available data to better understand this. Very likely, as with other coronaviruses, a person is infectious as long as they are ill. However, we continue to monitor the situation to update the information.

**SYMPTOMS AND TREATMENT**

What are the symptoms of 2019-nCoV?
Patients with 2019-nCoV have reported mild to severe respiratory illness, including the following symptoms:
• Fever
• Cough
• Shortness of breath or difficulty breathing

Some patients may not report fever, especially the very young, elderly, immunosuppressed, and people taking certain fever-lowering medications.

Persons with a travel history to China, especially Hubei Province, in the past 14 days should seek medical attention immediately should they develop symptoms, calling ahead to inform their healthcare provider of their travel to China.

**How long does it take for symptoms to appear?**
CDC believes the symptoms of 2019-nCoV may appear as early as 2 days after exposure and as long as 14 days after exposure.

**Are there complications from 2019-nCoV?**
Many patients with 2019-nCoV have developed pneumonia in both lungs. In some cases, death has occurred.

**How is 2019-nCoV treated?**
There are no specific antiviral treatments for 2019-nCoV. People who are infected should receive supportive care to help relieve symptoms.

**Should I be tested for 2019-nCoV infection?**
If you have traveled from China, especially Hubei Province, in the past two weeks and have symptoms of respiratory illness, such as cough or shortness of breath, or if you have had close contact with someone who has had these symptoms within 14 days of travel to China, call ahead to a healthcare provider and mention your recent travel or close contact. The healthcare provider will work with Hawaii Department of Health (HDOH) to determine if you need to be tested.

**Where is the testing done?**
Although your local healthcare provider will take your sample to submit to the HDOH state public health laboratory, at this time HDOH must send samples to CDC in Atlanta, Georgia to test for the new virus. The HDOH state public health laboratory in Hawaii may have the ability to conduct the test within the next several weeks.

**Prevention and Protection**

Is there a vaccine for 2019-nCoV?
There is currently no vaccine to protect against this virus. The way to prevent infection is to avoid being exposed.
Does the flu shot provide any protection against 2019-nCoV?
The annual flu vaccination does not protect against 2019-nCoV, but it is recommended for all persons ages 6 months or older to protect them from getting influenza (the flu).

Why should I get the flu shot then?
Symptoms of 2019-nCoV are similar to symptoms of influenza (the flu). Reducing the number of flu cases (by getting the flu shot) not only helps reduce the burden on healthcare providers and facilities; having fewer patients with flu-like symptoms makes it easier to identify those cases that could potentially be 2019-nCoV.

More importantly, the flu shot also prevents you from getting influenza and spreading it to others, especially very young people, elderly people, and those with compromised immune systems. For these people, influenza can be severe or even deadly.

Will wearing a mask protect me from the coronavirus?
The Centers for Disease Control and Prevention (CDC) does not currently recommend that people in the U.S. wear face masks in public to prevent infection. The best preventative measures include washing hands and covering coughs. Wearing a surgical mask does not prevent a person from inhaling smaller airborne particles; they are not considered respiratory protection by the CDC.

TRAVEL TO/FROM CHINA

I recently traveled to China and now I am feeling sick. What should I do?
If you have traveled to Wuhan or elsewhere in China in the past 14 days and now feel sick with fever, cough, or difficulty breathing, you should do the following:

- Stay home. Except for seeking medical care, avoid contact with others.
- Seek medical care right away. Before you go to a doctor’s office or emergency room, call ahead and tell them about your recent travel and your symptoms.
- Do not travel while sick.
- Cover your mouth and nose with a tissue or sleeve (not your hands) when coughing or sneezing. Throw the tissue in the trash.
- Wash your hands often with soap and water for at least 20 seconds. If no soap and water are available, use an alcohol-based hand sanitizer.
- Clean and disinfect frequently touched objects and surfaces.

I’m a Hawaii resident now in China (or my family member is in China)? What should I or they do to avoid getting sick?
If you are in China, you should do the following:

- Avoid contact with sick people.
- Avoid contact with animals, both alive or dead.
• Wash your hands often with soap and water for at least 20 seconds. If no soap and water are available, use an alcohol-based hand sanitizer.
• Be aware that the US State Department has ordered all US citizens to leave Wuhan, China, and has arranged their departure.

Is it safe to go to China?
Because of community spread of 2019-nCoV in many cities in China, not just in Wuhan or Hubei Province, CDC recommends that travelers avoid all nonessential travel to China.

But I really need to go to China. What should I do to protect myself?
Although CDC recommends that travelers avoid all nonessential travel to China at this time, if you must go to China you should do the following:
• Postpone your travel if you are currently sick.
• Avoid contact with sick people while in China.
• Avoid contact with live animals and animal products (especially raw meat) while in China.
• Frequently wash your hands with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer.
• Older travelers and those with underlying health issues may be at risk for more severe disease and should discuss travel to China with their healthcare provider.
• Be aware that there is limited access to adequate medical care in affected areas.

Should I be worried about products imported from China?
There is no evidence that you can become infected with 2019-nCoV from a product imported from China. 2019-nCoV appears to be related to coronaviruses like SARS and MERS which do not survive long on surfaces. Instead, they are usually spread from person to person through respiratory droplets.

What about animal products from China?
CDC currently has no evidence that animals or animal products imported from China pose a risk for spreading 2019-nCoV. Information will be updated as it becomes available.

Is my pet at risk of getting 2019-nCoV? Do animals in Hawaii have 2019-nCoV?
Although this coronavirus seems to have come from an animal source, it is now spreading from person to person. People traveling to China should avoid both live and dead animals in China, but there is no reason to believe animals or pets in Hawaii or elsewhere in the United States might be at risk for infection from 2019-nCoV.

Situation in Hawaii

What is HDOH doing to monitor the situation with 2019-nCoV?
HDOH is doing a number of things to closely monitor the situation with 2019-nCoV:

- HDOH is monitoring existing disease surveillance systems and reviewing response protocols with relevant in-state partners.
- HDOH is collaborating and frequently communicating with CDC and state public health partners to closely monitor the situation and ensure Hawaii is prepared should a person potentially exposed or infected with 2019-nCoV be identified in Hawaii.
- HDOH is working with healthcare facilities to ensure hospitals and healthcare providers are up to date on infection control recommendations in the event they encounter a person potentially infected with 2019-nCoV.
- HDOH is communicating regularly with travel partners, public and private, to ensure the latest CDC guidance and information is being shared with all relevant personnel.
- HDOH has been conducting illness surveillance of international travelers at the Daniel K. Inouye International Airport since October 2005 and continues to work with our airport partners on ongoing, regular surveillance.

What are hospitals in Hawaii doing to get ready?
HDOH is working with healthcare facilities to ensure hospitals and healthcare providers are up to date on infection control recommendations in the event they encounter a person potentially infected with 2019-nCoV.

Are there any cases of 2019-nCoV in Hawaii?
At this time, HDOH has not received any reports of persons potentially exposed or infected with 2019-nCoV.

Are passengers being screened at Daniel K. Inouye International Airport?
CDC and Customs and Border Protection (CBP) at Daniel K. Inouye International Airport (and 19 other US airports) have started monitoring for travelers with symptoms compatible with 2019-nCoV infection and a travel connection with China. CBP will refer passengers with relevant travel history to CDC staff for evaluation at the quarantine station located at Daniel K. Inouye International Airport.

Furthermore, HDOH is communicating regularly with travel partners at Daniel K. Inouye International Airport to ensure the latest CDC guidance and information is being shared with airport personnel. HDOH has conducted illness surveillance at Daniel K. Inouye International Airport since October 2005 and continues to work with our airport partners on ongoing, regular surveillance.

All travelers from China will be given CDC’s Travel Health Notice, educating those travelers about what to do if they get sick with certain symptoms within 14 days after arriving in the United States.
**Where can I find out more information?**


You can also call Aloha United Way at **211** from anywhere in Hawaii for information and referral services.