Maui Wildfires Flexibilities Ending

The following flexibilities included in the original Appendix K during the Maui Wildfires PHE will no longer be available after **10/30/2024.** If any of these flexibilities are being utilized, please work with the participant, family, and case manager to resume regular operations, see "Service Resumes" column.

Flexibility	FLEXIBILITY ENDING ON 10/30/2024	SERVICE RESUMES 10/31/2024
Individualized	Allow case manager (CM) to	Resume prior authorization of services before
Service Plan	authorize services retroactively, after	the waiver service starts.
(ISP)	services began.	
Individualized	Allow CM to give verbal	Obtain the signed action plan and/or consent
Service Plan	authorization to start services before	for services before the waiver service starts.
(ISP)	signature is received.	
Request for	Extend timeline for requesting a fair	Resume timeline of 60 days to request a fair
Fair Hearings	hearing to 180 days.	hearing.
Level of Care	Extend date for annual level of care	Resume completing LOC re-determinations on
Re-	(LOC) re-determinations up to 365	the regular annual schedule.
Determinations	days from the previous	
Determinations	determination date.	

The following flexibilities granted under Appendix K during the Maui Wildfires PHE will be available to **04/30/2025**, pending approval by CMS. If any of these flexibilities are being utilized, please work with the participant, family, and case manager to resume regular operations, see "Service Resumes" column.

Flexibility	FLEXIBILITY ENDING ON 04/30/2025	SERVICE RESUMES 05/01/2025
Individualized Service Plan (ISP)	Allow CM to authorize additional services exceeding the Individual Supports Budget (ISB) limit without Exceptions Review.	Resume Exception Review process for services exceeding the ISB limit.
Additional Residential Supports (ARS)	Allow extension of service beyond short-term limit of 60 days.	Resume Exception Review process requirements if requesting ARS beyond short-term use.
Adult Day Health (ADH)	Permit use of telehealth for delivery of services.	Resume in-person ADH services at the ADH location.
Adult Day Health (ADH)	Allow services to be provided to participants in the location where the participant is located, including home of the direct support professional (DSP), location where the participant evacuated, and temporary housing.	Resume ADH services at the ADH location.
Assistive Technology (AT) and Specialized	Allow an expedited process to purchase medically necessary AT and SMES to replace AT and SMES for participants who lost their	Resume the procurement process for the purchase of AT and SMES.

Flexibility	FLEXIBILITY ENDING ON 04/30/2025	SERVICE RESUMES 05/01/2025
Medical Equipment and Supplies (SMES)	previously purchased device or equipment due to the PHE.	
Personal Assistance/ Habilitation (PAB)	Permit use of telehealth for delivery of services.	Resume in-person PAB services in the participant's home.
Personal Assistance/ Habilitation (PAB)	Allow services to be provided to participants in the location where the participant is located, including home of the DSP, location where the participant evacuated, and temporary housing.	Resume PAB services in the participant's home.
Private Duty Nursing (PDN)	Allow services to exceed per-day and short-term service limits.	Resume Exception Review process requirements if requesting PDN beyond short-term limits.
Residential Habilitation (ResHab)	Allow services to be provided to participants in the location where the participant is located, including home of the direct support professional, location where the participant evacuated, and temporary housing. This also includes the use of unlicensed group homes when the licensed setting is inaccessible due to the PHE.	Resume ResHab services in licensed or certified residential settings.
Respite	Allow services to exceed limit of 760 hours per year with no requirement to complete the Exceptions Review process	Resume Exceptions Review process requirements if requesting Respite beyond limits.
Respite	Allow services to be provided to participants in the location where the participant is located, including home of the direct support professional, location where the participant evacuated, and temporary housing.	Resume Respite services in the participant's home, private residence of a respite care worker, or community setting.
Waiver Emergency Services – Emergency Outreach	Permit use of telehealth for delivery of services.	The outreach service must be face-to-face for a portion of the time of the visit based on the participant's needs.

Flexibility	FLEXIBILITY ENDING ON 04/30/2025	SERVICE RESUMES 05/01/2025
Legally Responsible Relatives	Allow legally responsible relatives to be hired and provide services in the absence of DSP. Services include: - PAB - Community Learning Services - Respite - Chore - Non-Medical Transportation	Resume services provided by DSPs that meet the requirements in the Waiver Standards. Services paid through the Medicaid I/DD Waiver shall not be provided to a minor child, under 18 years of age, by the parent, stepparent, or legal guardian of the minor or to an adult participant by their spouse.
Provider Qualification Requirements	Relax staff qualification requirements for new provisional staff hired during the PHE.	Meet all staff qualification requirements in the Waiver Standards.
Provider Qualification Requirements	Lower the minimum age requirement for DSPs to 16 years of age and suspend requirement for a high school diploma or GED.	Meet all staff qualification requirements in the Waiver Standards.
Provider Qualification Requirements	Expand provider qualifications to include any provider agency enrolled in QUEST Integration health plan networks performing similar work for PAB, ARS, CLS, Respite, PDN, and Chore.	Submit a Waiver Provider Application to become a Medicaid I/DD Waiver provider.
Increased Rates	Implement temporary rate adjustments (TRAs) for most services.	Resume approved service rates in the I/DD Waiver Rates. TRA authorizations end.
Retainer Payments	Allow providers to bill for retainer payments when unable to deliver certain services due to the PHE.	Resume regular claims and payments for waiver services