

REVISED BILLING INSTRUCTIONS

Provider Instructions for Submitting Claims with Updated Codes & Modifiers



August 1, 2025
10:30am - 12:00pm



Agenda



Repurposed Codes & Modifiers
Revised



Phase-in of Updated Codes & Modifiers
Revised



Mid-Year Plan Changes
Revised



Questions

Overview

Billing instructions for updated codes & modifiers with examples to use **while** ~~during once~~ the delay in HPMMIS and Sandata are **being** resolved.

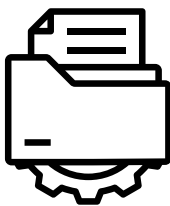
REVISED BILLING INSTRUCTIONS: REPURPOSED CODES & MODIFIERS

Authorizations for all repurposed codes & modifiers ended on 6/30/2025

Authorizations with the new service code & modifier(s) combinations started on 7/01/2025

EVV services and non-EVV services with up to 1 modifier

Up Through 6/30/2025



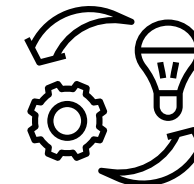
- Bill under old service code & modifier
- Ensure units billed are within the units previously allocated for services up to 6/30/2025

From 7/01/2025



- Bill under new service code & modifier(s)
- Ensure units billed are within the units previously allocated for 7/01/2025 to the end of the plan year

For non-EVV services with more than 1 modifier
From 7/01/2025* only in effect till HPMMIS is updated then revert to original instructions



- Do not submit claims until the authorization is visible in DMO
- Once authorization is visible in DMO, bill under new service code & modifiers
- Ensure units billed are within the units previously allocated for 7/01/2025 to the end of the plan year

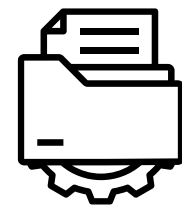
Check DMO for Available Authorized Units

EXAMPLE: REPURPOSED CODES & MODIFIERS

For EVV services and non-EVV services with up to 1 modifier

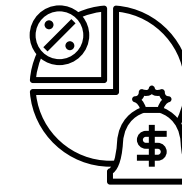
- A participant authorized for **1000** units of BI Chore for plan year **January 1, 2025 – December 31, 2025**.
- BI Chore using S5120 U1 ended on June 30, 2025 and changed to S5120 UA effective July 1, 2025.
- The CM and provider worked together to determine that **425** units will remain as of July 1, 2025.
- CM processed a mid-year plan change to end authorization under S5120 U1 effective June 30, 2025 with 575 units (1000 units minus 425 units) and started authorization under S5120 UA effective July 1, 2025 with **425** units.

**Up Through
6/30/2025**



- Bill using old service code & modifier S5120 U1
- Units billed should not exceed a total of 575 units for 1/01-6/01/2025

**From
7/01/2025**



- Bill using new service code & modifier S5120 UA
- Units billed should not exceed a total of 425 units for 7/01-12/31/2025

Check DMO for Available Authorized Units

Repurposed Codes & Modifiers

- End old service codes & modifiers effective 6/30/2025 (white rows)
- Begin new (repurposed from old) service codes & modifiers effective 7/01/2025 (green rows)

SERVICE	CODE + MODIFIER	RATE	END DATE	START DATE
BI Chore	S5120 U1	\$9.34	6/30/2025	
Chore CD	S5120 U1	\$6.07		7/1/2025
Personal Assistance/Habilitation, CD, 1:1, Retainer	S5125 UA	\$5.07	6/30/2025	
BI Personal Assistance/Habilitation, 1:1	S5125 UA	\$11.49		7/1/2025
Personal Assistance/Habilitation, Registered Behavior Technician, 2:1, Retainer	S5125 U8	\$20.78	6/30/2025	
Personal Assistance/Habilitation, 3:1	S5125 U8	\$26.68		7/1/2025
Respite Hourly, CD 1:1	S5150 UA	\$5.61	6/30/2025	
BI Respite, 1:1	S5150 UA	\$8.82		7/1/2025
Residential Habilitation, Adult Therapeutic Living Program	T2016 UA	\$642.32	6/30/2025	
BI Residential Habilitation, Licensed Homes, Tier 1	T2016 UA	\$135.88		7/1/2025
BI Community Learning Service, Group, Tier 1	T2021 U1	\$8.13	6/30/2025	
Community Learning Service, Individual CD	T2021 U1	\$8.30		7/1/2025
BI Community Learning Service, 2:1	T2021 UN	\$21.41	6/30/2025	
Community Learning Service, 1:2	T2021 UN	\$5.60		7/1/2025
BI Community Learning Service, 3:1	T2021 UP	\$30.44	6/30/2025	
Community Learning Service, 1:3	T2021 UP	\$4.03		7/1/2025
BI Community Learning Service, Registered Behavior Technician, 2:1	T2021 U7	\$23.87	6/30/2025	
Community Learning Service, 2:1	T2021 U7	\$18.85		7/1/2025
BI Community Learning Service, Registered Behavior Technician, 3:1	T2021 U8	\$30.36	6/30/2025	
Community Learning Service, 3:1	T2021 U8	\$27.19		7/1/2025
BI Non-Medical Transportation	S0215 U1	\$2.14	6/30/2025	
Non-Medical Transportation, CD	S0215 U1	\$1.41		7/1/2025
Non-Medical Transportation, Trip	T2003 U1	\$8.00	6/30/2025	
Non-Medical Transportation, Trip, CD	T2003 U1	\$8.00		7/1/2025
Non-Medical Transportation, Trip, CD	T2003	\$8.00	6/30/2025	
Non-Medical Transportation, Trip	T2003	\$8.00		7/1/2025
BI Training and Consultation, Dietician	S5111 AE	\$78.09	6/30/2025	
Training and Consultation, Dietician	S5111 AE	\$85.61		7/1/2025
BI Training and Consultation, Psychologist	S5111 AH	\$103.14	6/30/2025	
Training and Consultation, Psychologist	S5111 AH	\$87.78		7/1/2025
BI Training and Consultation, Behavior	S5111 HI	\$173.73	6/30/2025	
Training and Consultation, Behavior Analyst	S5111 HI	\$150.00		7/1/2025
BI Training and Consultation, Speech	S5111 GN	\$90.00	6/30/2025	
Training and Consultation, Speech	S5111 GN	\$76.14		7/1/2025
BI Training and Consultation, OT	S5111 GO	\$90.00	6/30/2025	
Training and Consultation, OT	S5111 GO	\$76.14		7/1/2025
BI Training and Consultation, PT	S5111 GP	\$90.00	6/30/2025	
Training and Consultation, PT	S5111 GP	\$76.14		7/1/2025
BI Training and Consultation, Licensed, Marriage Family Therapist, Clinical Social Worker, Mental Health Counselor	S5111 HO	\$58.40	6/30/2025	
Training and Consultation, Licensed, Marriage Family Therapist, Clinical Social Worker, Mental Health Counselor	S5111 HO	\$46.43		7/1/2025
BI Training and Consultation, Registered Nurse	S5111 TD	\$111.39	6/30/2025	
Training and Consultation, Registered Nurse	S5111 TD	\$95.07		7/1/2025

Repurposed Codes & Modifiers

- **Non-EVV services with more than 1 modifier**

Service	Code + Modifiers
Personal Assistance/Habilitation, CD, 1:1, Retainer	S5125 UB U1
Personal Assistance/Habilitation, Registered Behavior Technician, 2:1, Retainer	S5125 UB HM U7
BI Community Learning Service, Group, Tier 1	T2021 UQ UA
BI Community Learning Service, 2:1	T2021 U7 UA
BI Community Learning Service, 3:1	T2021 U8 UA
BI Community Learning Service, Registered Behavior Technician, 2:1	T2021 HM U7 UA
BI Community Learning Service, Registered Behavior Technician, 3:1	T2021 HM U8 UA
BI Non-Medical Transportation, Trip, CD	T2003 U1 UA
BI Training and Consultation, Dietician	S5111 AE UA
BI Training and Consultation, Psychologist	S5111 AH UA
BI Training and Consultation, Behavior Analyst	S5111 HI UA
BI Training and Consultation, Speech	S5111 GN UA
BI Training and Consultation, OT	S5111 GO UA
BI Training and Consultation, PT	S5111 GP UA
BI Training and Consultation, Licensed Marriage Family Therapist, Clinical Social Worker, Mental Health Counselor	S5111 HO UA
BI Training and Consultation, Registered Nurse	S5111 TD UA

REVISED BILLING INSTRUCTIONS: PHASE-IN OF UPDATED CODES & MODIFIERS

For non-repurposed codes & modifiers for services **without** any mid-year plan changes, processed after 5/30/2025 to the end of the participant's plan year

Authorizations under the old code & modifier combinations will continue until the end of the participant's plan year

The authorizations for the participant's new plan year, during FY26, will be using the new codes & modifier(s) for EVV services, except for PDN, and non-EVV services with up to 1 modifier. For PDN and non-EVV services with more than 1 modifier, authorizations for the participant's new plan year, during FY26, will be using the old code and modifier until HPMMIS is updated. Note, authorizations using the old code and modifier for plan years starting August 1, 2025 and beyond, will show an end date of June 30, 2026 because that is when the old code and modifier combination ends. Once HPMMIS is updated, an authorization under the new service code and modifier(s) will be generated and will reflect the correct plan year dates. DDD will instruct providers when to begin submitting claims under the new code and modifier(s).

For PDN and non-EVV services with more than 1 modifier from 7/01/2025

***this is only in effect until HPMMIS**

(and Sandata for PDN) is updated, then revert to original instructions

- Bill under old service code & modifier until instructed by DDD
- **After instructed by DDD:**
 - Bill under new service code & modifier
 - Do not rely on DMO to calculate available units.
 - Authorizations will be listed under 2 separate authorizations
 - Authorization with the old code & modifier in DMO will reflect units used/billed & the remaining number of units
 - Authorization with the new code & modifier(s) in DMO will display the entire annual authorized units which has not been reduced by the number of units used/billed in the authorization with the old code & modifier

Total units used/billed for the plan year must not exceed the total authorized units in the ISP/Action Plan

During FY26

For EVV services, except PDN, and

non-EVV services with up to 1 modifier

Up to the End of the Participant's Plan Year

- Bill using old service code & modifier

From the start of the Participant's Plan Year

- Bill using new service code & modifier(s)

Check DMO for Available Authorized Units

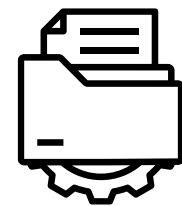
EXAMPLES: PHASE-IN OF UPDATED CODES & MODIFIERS

For EVV services, except PDN, and non-EVV services with up to 1 modifier

ADH Tier 1 is currently H2032 U1 but will be phased-out with participants' plan year during FY26 and new authorizations will be using S5100 UR

EXAMPLE 1:

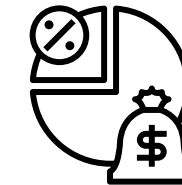
Plan Year 7/01/2025-6/30/2026
ADH Tier 1 authorized using S5100
UR from 7/01/2025 for the entire plan year



- From 7/01/2025, bill using new service code & modifier S5100 UR

EXAMPLE 2:

Plan Year 9/01/2025-8/31/2026
ADH Tier 1 will continue authorization using H2032 U1 until 8/31/2025
For new plan, ADH Tier 1 will be authorized using S5100 UR from 9/01/2025



- Up through 8/31/25: bill using old code & modifier H2032 U1
- From 9/1/2025: bill using new service code & modifier S5100 UR

Check DMO for Available Authorized Units

EXAMPLES: PHASE-IN OF UPDATED CODES & MODIFIERS

For PDN and non-EVV services with more than 1 modifier from 7/01/2025 *note this is only in effect until HPMMIS (and Sandata for PDN) is updated, then revert to original instructions

CLS-G Tier 2 is currently H2021 U2 but will be phased-out with the participants' plan year or through mid-year plan changes during FY26 and new authorizations will be using T2021 UQ TF, when HPMMIS is updated

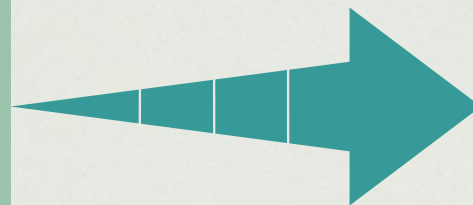
Plan year 8/01/2025-7/31/2026

DMO Will Reflect Two Service Authorizations



Authorization will be generated with the old code & modifier until HPMMIS is updated.

After HPMMIS is updated the authorization for the new plan year will be generated using the new code and modifier(s)



CLS-G Tier 2 using H2021 U2 for 8/01/2025- 6/30/2026 (end date of old code & modifier)



CLS-G Tier 2 using T2021 UQ TF for 8/01/2025- 7/31/2026 (after HPMMIS is updated)



Bill using old code and modifier H2021 U2, until instructed by DDD

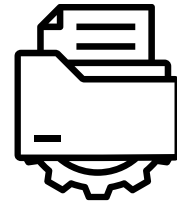
After instructed by DDD, bill using new code and modifier T2021 UQ TF

Provider must manually keep track of units used/billed under both old code & modifier and new code & modifier(s) to ensure total billing for the entire plan year must not exceed the total units authorized in the ISP

Reminder: DMO will not accurately reflect units used/billed and the remaining units in the authorization for T2021 UQ TF

MID-YEAR PLAN CHANGES

For non-repurposed codes & modifiers only



- INSPIRE was updated 5/30/25 with new code & modifier combinations
- Any mid-year plan changes generated after 5/30/25 will have authorizations for the participant's entire plan year with the new code & modifier combinations



MID-YEAR PLAN CHANGES

For mid-year plan changes to an existing authorization, when the CM generates the new authorization, both authorizations will be visible in DMO

For EVV services, except PDN, and non-EVV services with up to 1 modifier: DMO will have one authorization under the old code & modifier combination for the entire plan year with the original/old authorized amount **AND** one under the new code & modifier from the effective date of the change to the end of the plan year with the new annual authorized amount

If the effective date of change was prior to 7/01/2025, the authorization with the new code & modifier will show a start date of 7/01/2025 because the new code & modifier was effective on 7/01/2025

For PDN and non-EVV services with more than 1 modifier: authorizations for the mid-year plan change will be using the old code & modifier until HPMMIS is updated

Once HPMMIS is updated, an authorization under the new service code & modifier(s) will be generated.

DDD will instruct providers when to begin submitting claims under the new code & modifier(s)



Do not rely on DMO to calculate the remaining units under the new code & modifier(s) combination

Because of the high potential for error, during this time period, 100% of claims will be audited. Any overpaid claims will be recouped

Providers must know how many units they can bill under the old service code & modifier and the new service code & modifier(s) so they do not over-bill, because **both authorizations will be in DMO**

REVISED BILLING INSTRUCTIONS: MID-YEAR PLAN CHANGES

Submitting claims for mid-year plan changes effective **prior to or on** July 1, 2025 ~~that were processed with dates of service:~~

For EVV Services, except PDN, and non-EVV services with up to 1 modifier

Up Through 6/30/2025

- Bill using old service code & modifier combination (because new service code & modifier combination is not effective until July 1, 2025)

From 7/01/2025

- Bill using new service code & modifier combination
- **Do not rely on DMO** to calculate units remaining under new service code & modifier combination; the authorizations will be listed under 2 separate service authorizations
- Total units used/billed for the entire plan year must not exceed the total authorized units in the participant's ISP/Action Plan



For PDN and non-EVV services with more than 1 modifier *this is only in effect until HPMMIS (and Sandata for PDN) is updated then revert to original instructions

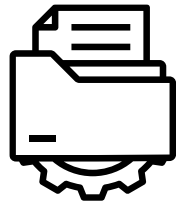
- Bill under old code & modifier combination until instructed by DDD
- **After** instructed by DDD: Bill under new service code & modifier(s)
- **Do not rely on DMO** to calculate units remaining under new service code and modifier combination; the authorizations will be listed under 2 separate service authorizations:
 - The authorization with the old code & modifier in DMO will reflect the units used/billed and will display the remaining number of units
 - The authorization with the new code & modifier(s) in DMO will display the entire annual authorized units which has not been reduced by the number of units used/billed in the authorization with the old code & modifier
- Total units used/billed for the entire plan year must not exceed the total authorized units in the ISP/AP

EXAMPLE: MID-YEAR PLAN CHANGES

Mid-year plan changes effective prior to or on 7/01/2025 for EVV services, except PDN, and non-EVV services with up to 1 modifier

ADH Tier 1 is currently H2032 U1 but will be phased-out with participants' plan year or through mid-year plan changes during FY26 and new authorizations will be for S5100 UR

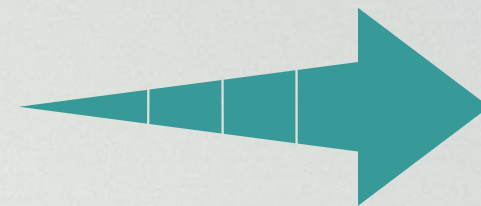
Plan year 1/1-12/31/2025



Participant is originally authorized ADH Tier 1 for 500 units and has used 300 units. Effective 6/01/2025, participant wants to add an additional 500 units to the authorization, totaling 1000 units



CM does a mid-year plan change to authorize the 1000 units for the participant's plan year



ADH Tier 1 using H2032 U1 for 1/01-12/31/2025 with:

- 500 units authorized
- 300 units used/billed &
- 200 units remaining



ADH Tier 1 using S5100 UR for ~~1/01~~ 7/01-12/31/2025 with:

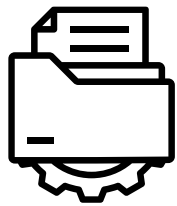
- 1000 units authorized
- 0 units used/billed &
- 1000 units remaining

EXAMPLES: CONT. MID-YEAR PLAN CHANGES

Mid-year plan changes effective prior to or on 7/01/2025 for EVV services, except for PDN, and non-EVV services with up to 1 modifier

ADH Tier 1 is currently H2032 U1 but will be phased-out with participants' plan year or through mid-year plan changes during FY26 and new authorizations will be for S5100 UR

**Up Through
6/30/2025**



Bill using old service code & modifier H2032 U1 (even if effective date of change is prior to 7/01/2025 because new service code & modifier combination was not effective until 7/01/2025)

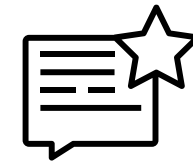
From 7/01/2025



Bill using new code & modifier S5100 UR



Provider must manually keep track of units used/billed under both old code & modifier and new code & modifier to ensure total billing for the participant's plan year does not exceed 1000 units



Reminder: DMO will **NOT** accurately reflect units used/billed and the remaining units for the entire plan year in the authorization for S5100 UR

EXAMPLES: CONT. MID-YEAR PLAN CHANGES

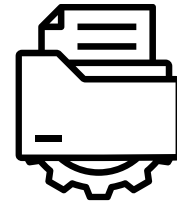
Mid-year plan changes effective prior to or on 7/01/2025 for PDN and non-EVV services with more than 1 modifier

CLS-G Tier 2 is currently H2021 U2 but will be phased-out with the participants' plan year or through mid-year plan changes during FY26 and new authorizations will be using T2021 UQ TF, when HPMMIS is updated

Plan year 1/01-12/31/2025



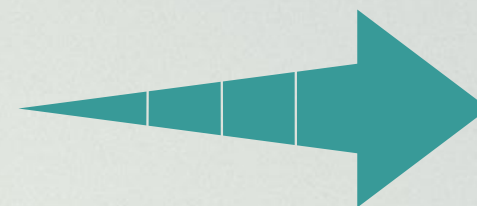
Participant is originally authorized CLS-G Tier 2 for 500 units and has used 300 units. Effective 6/01/2025, participant wants to add an additional 500 units to the authorization, totaling 1000 units



CM does a mid-year plan change to authorize the 1000 units for the participant's plan year

Mid-year plan change will be under the old code & modifier until HPMMIS is updated

After HPMMIS is updated the authorization for the mid-year plan change will be generated using the new code and modifier(s)



Participant used another 300 units from 6/01/2025 to the date that HPMMIS is updated

DMO Will Reflect Two Service Authorizations



CLS-G Tier 2 using H2021 U2 for 1/01-12/31/2025 with:

- 1000 units authorized
- 600 units used/billed &
- 400 units remaining



CLS-G Tier 2 using T2021 UQ TF 7/01-12/31/2025 with:

- 1000 units authorized
- 0 units used/billed &
- 1000 units remaining (after HPMMIS is updated)

EXAMPLES: CONT. MID-YEAR PLAN CHANGES

Mid-year plan changes effective prior to or on 7/01/2025 for PDN and non-EVV services with more than 1 modifier

CLS-G Tier 2 is currently H2021 U2 but will be phased-out with participants' plan year or through mid-year plan changes during FY26 and new authorizations will be using T2021 UQ TF, when HPMMIS is updated.

Up Through 6/30/2025



Bill using old service code & modifier H2021 U2 (even if effective date of change is prior to 7/01/2025, because the new code & modifier combination is not effective till 7/01/2025)

From 7/01/2025



Bill using old service code & modifier H2021 U2 until instructed by DDD



After instructed by DDD, bill using new code & modifier T2021 UQ TF



Provider must manually keep track of units used/billed under both old code & modifier and new code & modifier(s) to ensure total billing for the plan year does not exceed 1000 units

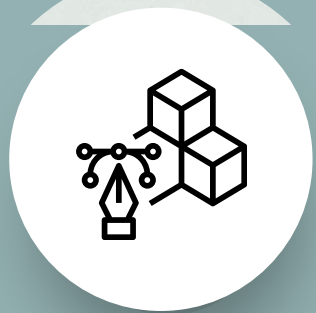


Reminder: DMO will not accurately reflect units used/billed and the remaining units for T2021 UQ TF

REVISED BILLING INSTRUCTIONS: MID-YEAR PLAN CHANGES

Submitting claims for mid-year plan changes effective after July 1, 2025,
~~with dates of service~~ for EVV services, except PDN, and non-EVV services with up to 1 modifier

Up to effective date of mid-year plan change



Bill using old service code & modifier combination

From effective date of mid-year plan change



Bill using new service code & modifier combination based on the effective date for the mid-year plan change in the authorization and participant's ISP/Action Plan



Ensure services provided and units billed do not exceed total authorization in the participant's ISP/Action Plan



Do not rely on DMO to calculate units remaining under new service code & modifier combination; the authorizations will be listed under 2 separate service authorizations



Total units used/billed using the old code & modifier and new code & modifier(s) combined for the entire plan year must not exceed the total authorized units in the participant's ISP/Action Plan

REVISED BILLING INSTRUCTIONS: MID-YEAR PLAN CHANGES

Submitting claims for mid-year plan changes effective **after July 1, 2025**,
~~with dates of service for PDN and non-EVV services with more than 1 modifier~~ *this is only in
effect until HPMMIS (and Sandata for PDN) is updated then revert to original instructions

Up to effective date of mid-year plan change



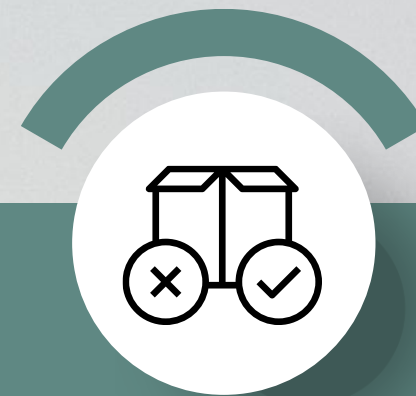
Bill using old service
code & modifier
combination



Bill under old code &
modifier combination
until instructed by DDD

After instructed by DDD:
Bill using new service
code & modifier(s)
combination

From effective date of mid-year plan change



Ensure services
provided and units
billed do not exceed
total authorization in
the participant's
ISP/Action Plan



Do not rely on DMO to calculate units
remaining under new service code &
modifier combination; the authorizations
will be listed under 2 separate service
authorizations

The old auth in DMO will reflect units
used/billed & the remaining number of units

The new auth in DMO will display the entire
annual authorized units which has not been
reduced by the number of units used/billed in
the authorization with the old code & modifier



Total units used/billed for
the entire plan year must
not exceed the total
authorized units in the
participant's ISP/Action
Plan

EXAMPLE: MID-YEAR PLAN CHANGES

For mid-year plan changes after 7/01/2025 for EVV services, except PDN, and non-EVV services with up to 1 modifier

ADH Tier 1 is currently H2032 U1 but will be phased-out with participants' plan year or through mid-year plan changes during FY26. New authorizations will be using S5100 UR

Plan Year 1/01/2025-12/31/2025

DMO Will Reflect Two Service Authorizations



Participant is originally authorized ADH Tier 1 for 1000 units and has used 700 units. Effective 8/01/2025, participant wants to add an additional 200 units to the authorization, totaling 1200 units



CM does a mid-year plan change to authorize the 1200 units for the participant's plan year

DMO will reflect two service authorizations



ADH Tier 1 using H2032 U1 for 1/01/2025-12/31/2025 with:

- 1000 units authorized
- 700 units used/billed &
- 300 units remaining



ADH Tier 1 using S5100 UR for ~~1/01/2025~~ 8/01/2025-12/31/2025 with:

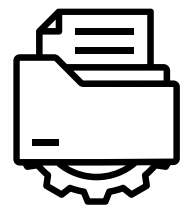
- 1200 units authorized
- 0 units used/billed &
- 1200 units remaining

EXAMPLE: CONT. MID-YEAR PLAN CHANGES

For mid-year plan changes after 7/01/2025 for EVV services, except PDN, and non-EVV services with up to 1 modifier

ADH Tier 1 is currently H2032 U1 but will be phased-out with participants' plan year or through mid-year plan changes during FY26 and new authorizations will be for S5100 UR

Up Through 7/31/2025



Bill using old service code & modifier H2032 U1



Bill using new code & modifier S5100 UR



Provider must manually keep track of units used/billed under both old code & modifier and new code & modifier to ensure total billing for the participant's plan year does not exceed 1200 units



Reminder: DMO will **NOT** accurately reflect units used/billed and the remaining units for the entire plan year in the authorization for S5100 UR

EXAMPLES: CONT. MID-YEAR PLAN CHANGES

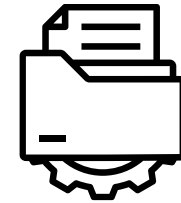
For mid-year plan changes after 7/01/2025 for PDN and non-EVV services with more than 1 modifier *this is only in effect until HPMMIS (and Sandata for PDN) is updated then revert to original instructions

CLS-G Tier 2 is currently H2021 U2 but will be phased-out with the participants' plan year or through mid-year plan changes during FY26 and new authorizations will be using T2021 UQ TF, when HPMMIS is updated

Plan year 1/01-12/31/2025



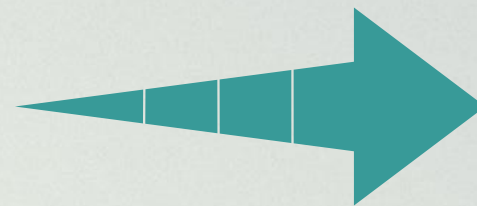
Participant is originally authorized CLS-G Tier 2 for 500 units and has used 300 units. Effective 8/01/2025, participant wants to add an additional 500 units to the authorization, totaling 1000 units



CM does a mid-year plan change to authorize the 1000 units for the participant's plan year

Mid-year plan change will be under the old code & modifier until HPMMIS is updated

After HPMMIS is updated the authorization for the mid-year plan change will be generated using the new code and modifier(s)



Participant uses another 300 units from 8/01/2025 to the date that HPMMIS is updated

DMO Will Reflect Two Service Authorizations



CLS-G Tier 2 using H2021 U2 for 1/01-12/31/2025 with:

- 1000 units authorized
- 600 units used/billed &
- 400 units remaining



CLS-G Tier 2 using T2021 UQ TF 8/01-12/31/2025 with:

- 1000 units authorized
- 0 units used/billed &
- 1000 units remaining (after HPMMIS is updated)

EXAMPLES: CONT. MID-YEAR PLAN CHANGES

For mid-year plan changes after 7/01/2025 for PDN and non-EVV services with more than 1 modifier *this is only in effect until HPMMIS (and Sandata for PDN) is updated then revert to original instructions

CLS-G Tier 2 is currently H2021 U2 but will be phased-out with participants' plan year or through mid-year plan changes during FY26 and new authorizations will be using T2021 UQ TF, when HPMMIS is updated.

Up Through 7/31/2025



Bill using old service code & modifier H2021 U2 (even if effective date of change is prior to 7/01/2025 because new service code and modifier combination is not effective until 7/01/2025)

From 8/01/2025



Bill using old service code & modifier H2021 U2 until instructed by DDD



After instructed by DDD, bill using new code & modifier T2021 UQ TF



Provider must manually keep track of units used/billed under both old code & modifier and new code & modifier(s) to ensure total billing for the plan year does not exceed 1000 units

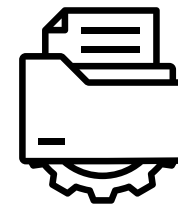


Reminder: DMO will not accurately reflect units used/billed and the remaining units for T2021 UQ TF

BILLING INSTRUCTIONS: MID-YEAR PLAN CHANGES

Submitting claims for mid-year plan changes to add a new service for
EVV services except PDN, and non-EVV services with up to 1 modifier

**From effective date of mid-year plan
change**



- Bill using new service code & modifier(s)
- Check DMO for available authorized units



REVISED BILLING INSTRUCTIONS: MID-YEAR PLAN CHANGES

Submitting claims for mid-year plan changes to add a new service for PDN and non-EVV services with more than 1 modifier *this is only in effect until HPMMIS (and Sandata for PDN) is updated then revert to original instructions

From effective date of mid-year plan change



- Bill under old code & modifier combinations until instructed by DDD
- After instructed by DDD:
 - Bill using new service code & modifier combination
 - Ensure services provided and units billed do not exceed total authorization in the participant's ISP/Action Plan
 - Do not rely on DMO to calculate units remaining under new service code & modifier combination; the authorizations will be listed under 2 separate service authorizations:
 - The authorization using the old code & modifier combination in DMO will reflect the units used/billed and will display the remaining number of units
 - The authorization using the new code & modifier(s) in DMO will display the entire annual authorized units which has not been reduced by the number of units used/billed in the original/old authorization
 - Total units used/billed for the entire plan year must not exceed the total authorized units in the participant's ISP/Action Plan

EXAMPLE: MID-YEAR PLAN CHANGES

For mid-year plan changes to add a new service for EVV services, except PDN, and non-EVV services with up to 1 modifier

Plan year 3/01/2025-2/28/2026

Participant wants to add PAB 1:1 starting 9/01/2025 with 1000 units. CM does a mid-year plan change to authorize the PAB 1:1 for 1000 units, using the new code S5125, for the period of 9/01/2025 to 2/28/2026

**From
9/01/2025**

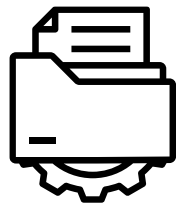


- Bill using new service code S5125
- Check DMO for available authorized units

EXAMPLE: MID-YEAR PLAN CHANGES

Mid-year plan changes to add a new service for PDN and non-EVV services with more than 1 modifier

Plan year 3/01/2025-2/28/2026

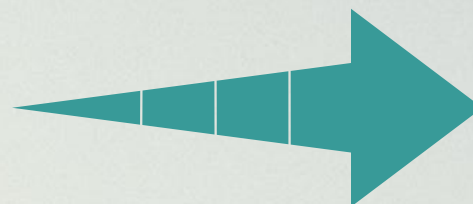


Participant wants to add CLS-G Tier 2 starting 9/01/2025 with 1000 units



CM does a mid-year plan change to authorize the CLS-G Tier 2 for 1000 units, using the old code & modifier H2021 U2 for 9/01/2025-2/28/2026

After HPMMIS is updated the authorization for the mid-year plan change will be generated using the new code & modifier(s)



DMO Will Reflect Two Service Authorizations



CLS-G Tier 2 using H2021 U2 for 9/01/2025-2/28/2026 with:

- 1000 units authorized
- Number of units used/billed &
- Number of units remaining



CLS-G Tier 2 using T2021 UQ TF for 9/01/2025-2/28/2026 with:

- 1000 units authorized
- 0 units used/billed &
- 1000 units remaining (after HPMMIS is updated)

EXAMPLE: CONT. MID-YEAR PLAN CHANGES

For mid-year plan changes to add a new service for PDN and non-EVV service with more than 1 modifier

Plan year 3/01/2025–2/28/2026

Participant wants to add CLS-G Tier 2 starting 9/01/2025 with 1000 units. CM does a mid-year plan change to authorize the CLS-G Tier 2 for 1000 units, using the old code and modifier H2021 U2 for the period of 9/01/2025 to 2/28/2026, until HPMMIS is updated

**From
9/01/2025**



- Bill using old code and modifier H2021 U2 until instructed by DDD
- **After** instructed by DDD, bill using new code and modifiers T2021 UQ TF
- Provider must manually keep track of units used/billed under both old code & modifier and new code & modifier to ensure total billing for the participant's plan year does not exceed 1000 units



THANK YOU!



Community Resources Branch

doh.dddcrb@doh.hawaii.gov