



In reply, please refer to:

**STATE OF HAWAII**  
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Medicaid I/DD Waiver  
Memo No.: FY2023-08  
Date: March 16, 2023

TO: Medicaid I/DD Waiver Providers

FROM: Mary Brogan, Administrator  
Developmental Disabilities Division

SUBJECT: Electronic Visit Verification (EVV) Monthly Monitoring

On February 10, 2023, the Department of Human Services (DHS), Med-QUEST Division (MQD), issued attached Memo No. QI-2305 to inform Medicaid 1915(c) Home and Community-Based Services (HCBS) Waiver for Individuals with Intellectual and Developmental Disabilities (Medicaid I/DD Waiver) providers about minimum standards for the manual editing and entry of visits into an EVV system and the resulting corrective actions when failing to meet the standards.

[Section 12006\(a\) of the 21st Century Cures Act](#) mandates that states implement EVV for all Medicaid personal care services (PCS) and home health care services (HHCS) that require an in-home visit by a provider. The purpose of EVV is to track and monitor timely service delivery and to help ensure high quality access to care for Medicaid recipients. EVV participation is required for all Medicaid I/DD Waiver providers in Hawaii for Chore, Personal Assistance/Habilitation, Respite, and Private Duty Nursing.

MQD has tasked the Department of Health (DOH), Developmental Disabilities Division (DDD), with monthly monitoring of manual editing and entry of EVV visits for Medicaid I/DD Waiver providers. DDD will take specific actions outlined in the Memo No. QI-2305 for any provider who exceeds the maximum threshold of 15%.

If you have any questions, please email DDD at [doh.dddevv@doh.hawaii.gov](mailto:doh.dddevv@doh.hawaii.gov).

Attachment

c: Jon Fujii, DHS-MQD  
Reid Kaneko, DHS-MQD  
DDD Management Team