





Welcome!

Leolinda lokepa & Mary Brogan Webinar Co-Hosts





What to Expect Today





Build Agency Toolkits







Background









ARPA Spending Plan

- Priorities identified through public input process & stakeholder engagement
- Generated a wide variety of initiatives throughout the Division
- All initiatives designed to produce real, lasting, and sustainable change

to en PRIORITY 1 Supports for Participants & Families

OVERVIEW OF DDD'S AMERICAN RESCUE PLAN ACT OF 2021 SPENDING PLAN

to enhance, expand, and strengthen the 1915(c) HCBS Waiver

PRIORITY 3

PRIORITY 2

Strengthen

Provider

Capacities

DSP Workforce Development



PRIORITY 4

Improve Protections for Health, Safety & Well-being



PRIORITY 5

Strengthen
System
Infrastructure &
Accountability

Possibilities/











Provider-Focused Priorities

- Increase Provider Payment Rates
- Support Community Integration
- Strengthening Provider Monitoring
- Advance Competitive Integrated Employment
- Support Community Navigator Practice Development
- Quality Management
- Develop Positive Approaches for Individuals with Experiencing Challenging Behaviors













Possibilities/

Partnerships and

accountability

Full lives in the community

Skilled and stable workforce

Ensure participant rights

Adequate funding, fair use of resources, access to quality services

Vision for a Good System!









Approach

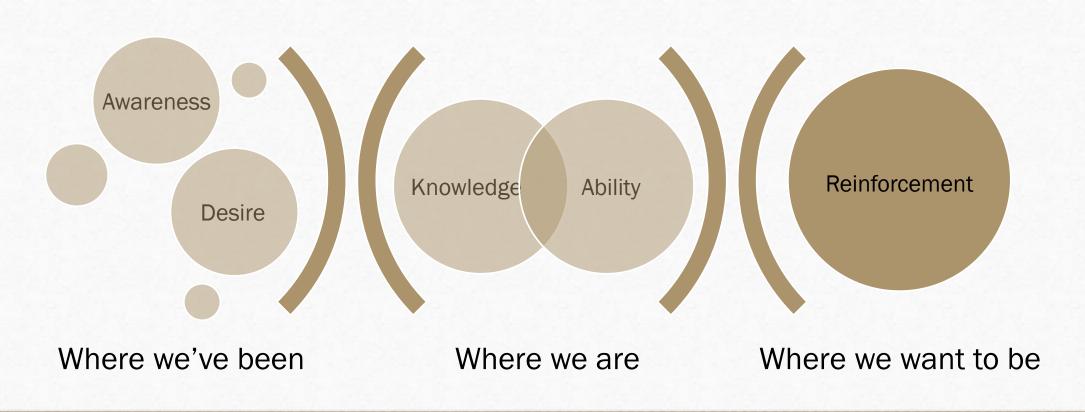








....All initiatives designed to produce real, lasting, and sustainable change











Performance Framework Across Initiatives

RESULTS Outcomes occur as a result of learning and reinforcement

BEHAVIOR

What is learned is applied back at the job

LEARNING

New knowledge, skills, & attitudes are acquired

REACTION

Training has a favorable response







Training Transformation

1 Day

Multi-day

1 Way

Multi-modal

Do as I Say

Social learning

Go Away

Demonstration of applied learning









Training Customization

Faculty

Cohort Size

Content

Design

Commitment









DDD Provider-Focused Training Initiatives

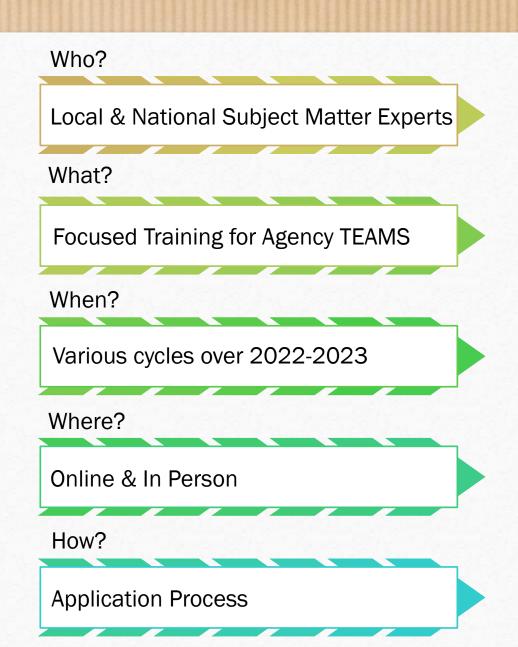






Initiatives

- Integrated Employment
- Community Navigator
- Quality Management
- Positive Approaches

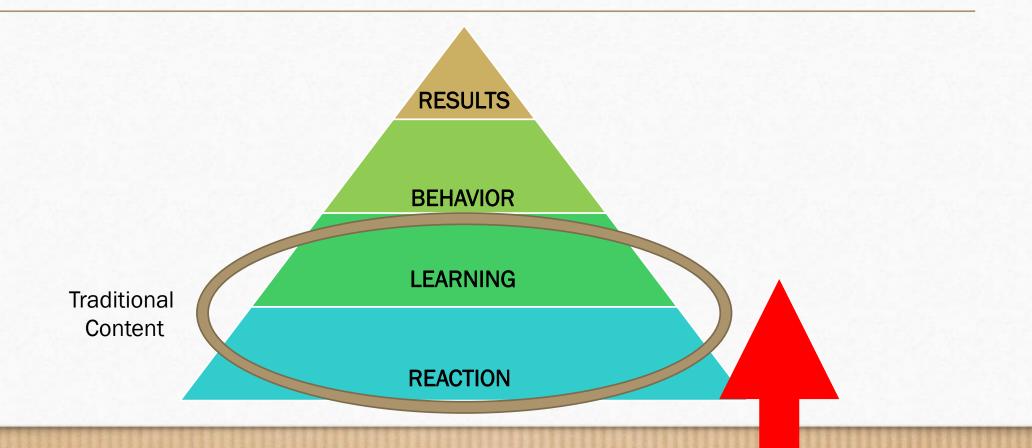








Performance Framework Across Initiatives, Cont...



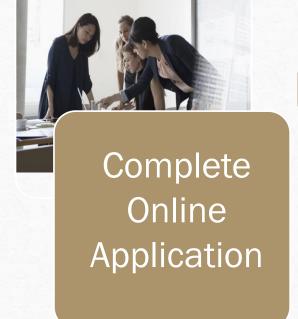


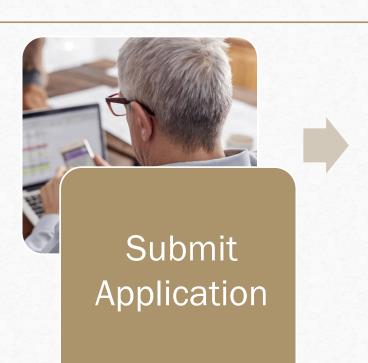


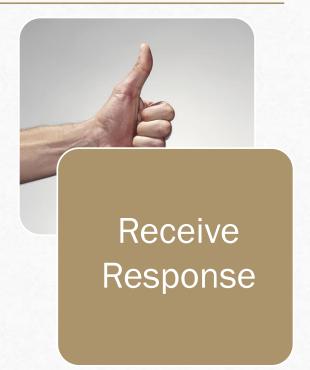




Application Process

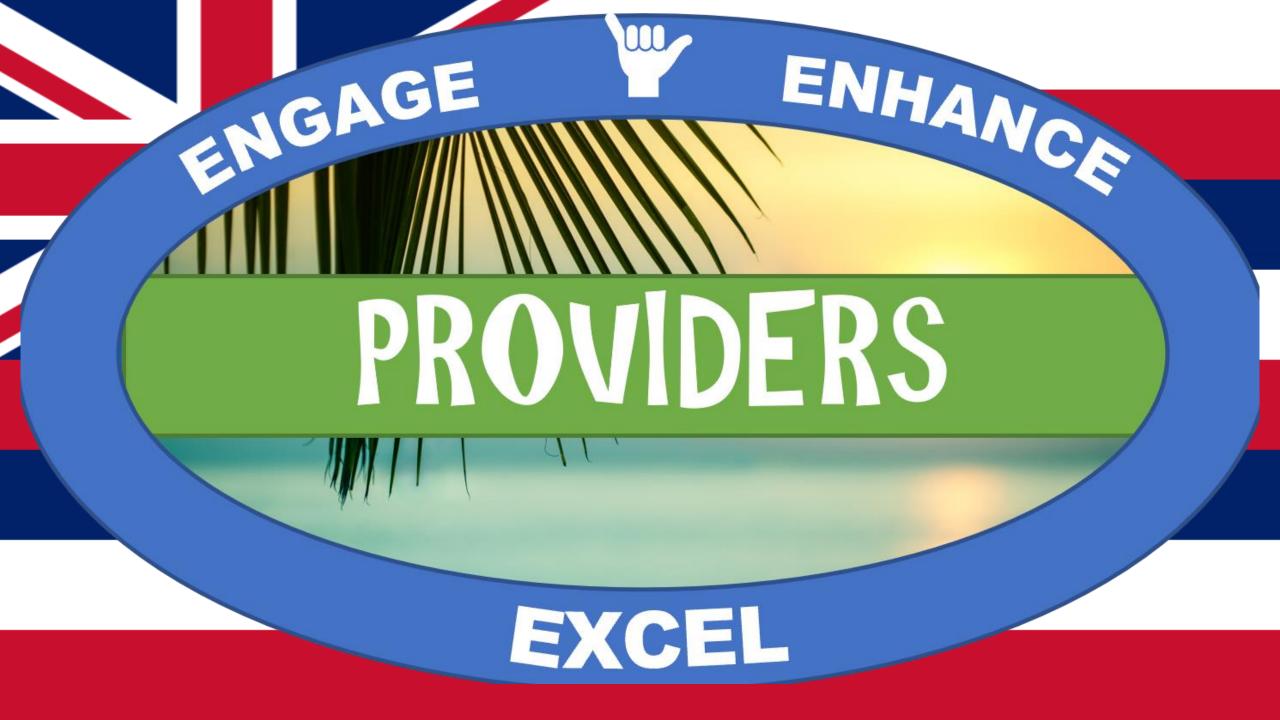
















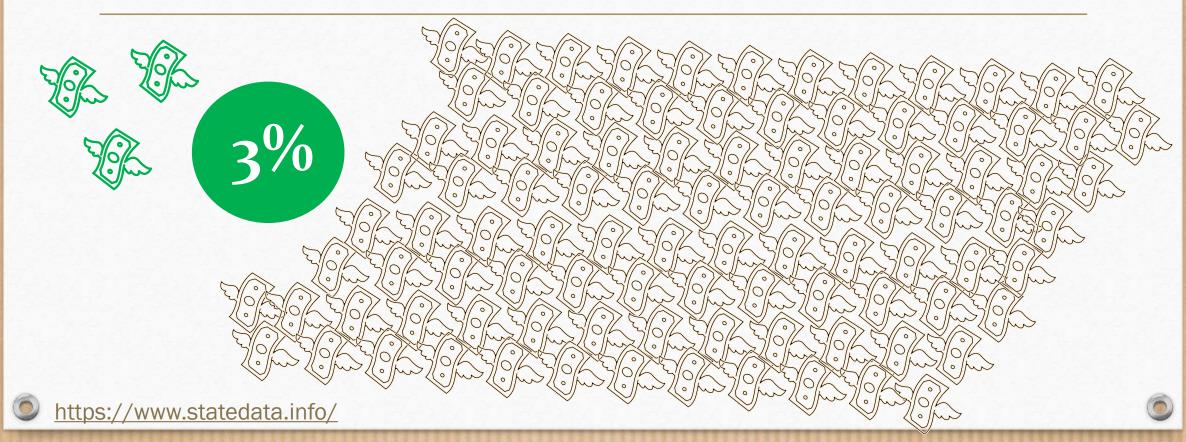
Advanced Integrated Competitive Employment

6 Agencies





Percentage of People with I/DD Served in Integrated Employment in 2018



Advisory Committee on Increasing Competitive Integrated Employment for Individuals with Disabilities

Final Report to:

The Honorable Thomas E. Perez **United States Secretary of Labor**

The United States Senate Committee on Health, Education, Labor and Pensions

The United States House of Representatives Committee on Education and the Workforce

September 15, 2016





OFFICE OF DISABILITY EMPLOYMENT POLICY UNITED STATES DEPARTMENT OF LABOR



GOV. MSG. NO. 1155

EXECUTIVE CHAMBERS

DAVID Y. IGE

June 16, 2021

The Honorable Ronald D. Kouchi, President and Members of the Senate Thirty First State Legislature State Capitol, Room 409 Honolulu, Hawai'i 96813

The Honorable Scott K. Saiki, Speaker and Members of the House of Representatives Thirty First State Legislature State Capitol, Room 431 Honolulu, Hawai'i 96813

Dear President Kouchi, Speaker Saiki, and Members of the Legislature:

This is to inform you that on June 16, 2021, the following bill was signed into law:

SB793 SD1 HD1 CD1

RELATING TO THE MINIMUM WAGE ACT 055 (21)





Advanced Integrated Competitive Employment

Faculty

John Butterworth























What You Need to Know About Building this Toolkit

- Designed for Employment & ADH Providers
- 6 Teams will be Selected
- Instructional Design for Organization Transformation
- 6/1/2022 11/30/2023
- Wendie Lino is the point of contact











Advanced Competitive Integrated Employment Application Process

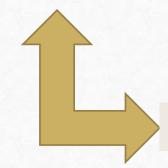












Link to form will be provided at the end of the webinar and via email









Community Navigator Practice Development

10 Agencies

















Community Navigator Practice Development

Faculty

Jessica Worster













What You Need to Know About Building this Toolkit

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Member Teams Mgr/Supr DSP 40

Hours Over 12 months Per Trainee 3.5

Hours Long
Sessions
Virtual

5

Field Based Community Assessments

Wendie Lino

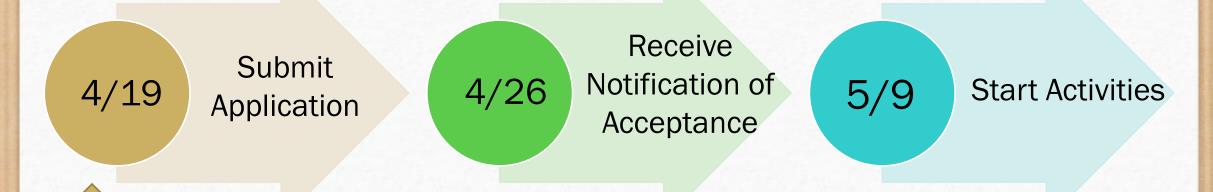








Community Navigator Practice Development Application Process



Link to form will be provided at the end of the webinar and via email









Quality Management

All Providers









1915(c) HOME AND COMMUNITY
BASED SERVICES (HCBS)
MEDICAID WAIVER FOR
INDIVIDUALS WITH INTELLECTUAL
AND DEVELOPMENTAL DISABILITIES

WAIVER
PROVIDER
STANDARDS
MANUAL

State of Hawai'i

QM PLAN IN PLACE

JUN2024









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Quality Journey

| Milestone Due Date | Milestone |
|--------------------|---|
| 6/30/2022 | Establish QM Structure, define purpose, leadership, priority areas |
| 6/30/2023 | Begin baseline measurement, define QI projects |
| 6/30/2024 | Implement improvement projects & evaluate their impact, initiate changes to sustain desired performance |

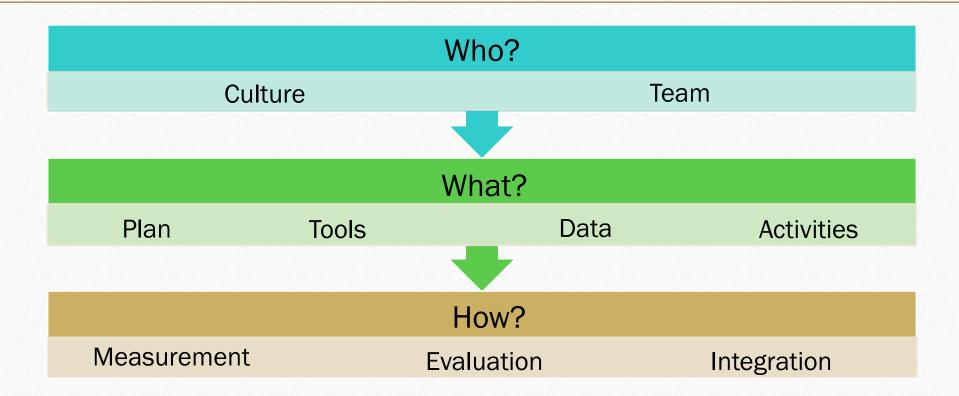








Approach to Building QM Structures & Practices













Quality Management

Faculty
Mary Sowers



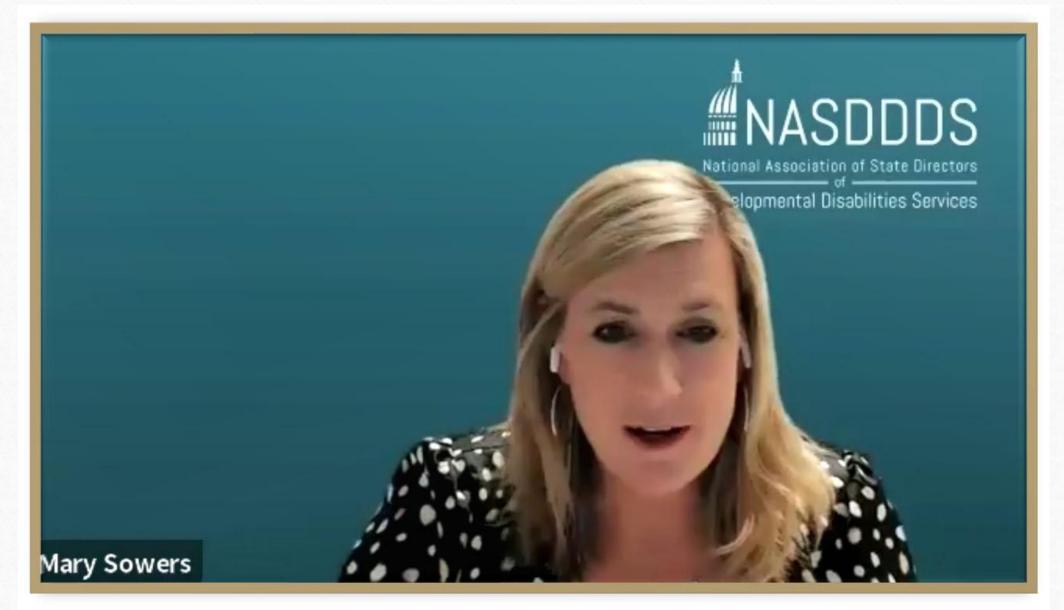


















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What You Need to Know About Building this Toolkit

| Milestone Due Date | Milestone | Training Section | Training Dates |
|--------------------|---|---|------------------|
| 6/30/2022 | Establish QM Structure, define purpose, leadership, priority areas | QM Program Structure & Priority Selection | 5/1/22 - 6/30/22 |
| 6/30/2023 | Begin baseline measurement, define QI projects | Baseline Measurement & Data Use | 7/1/22 - 2/28/23 |
| 6/30/2024 | Implement improvement projects & evaluate their impact, initiate changes to sustain desired performance | Measurement & Evaluation of QI Activities | 3/1/23 - 6/23/23 |
| | | Sustaining CQI | 7/1/23 - 2/2024 |





What You Need to Know About Building this Toolkit



All Providers



Milestone Driven



Tracey Comeaux is the point of contact









Quality Management Application Process

4/22 Submit "Intent to Commit" Form

4/29 1st Section
Training
Schedule
Released

5/1 Start Activities



Link to form will be provided at the end of the webinar and via email







Coming Soon!



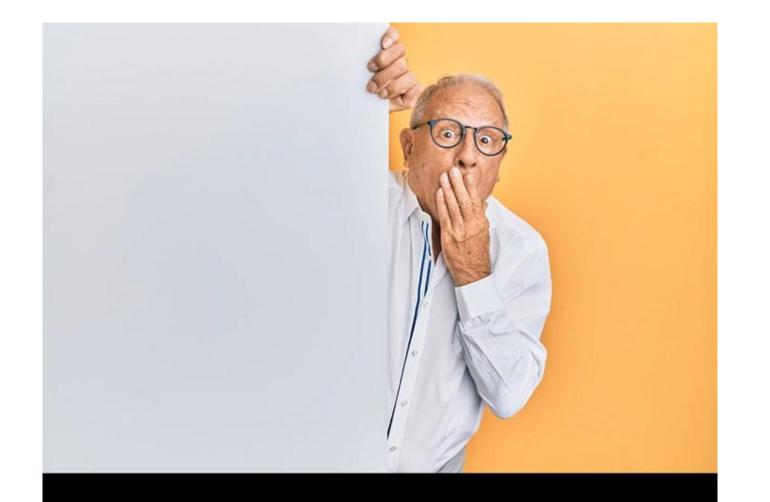




Positive Approaches for People Experiencing Challenging Behaviors







- (18) -



How Might We?

Better understand people who have difficult lives for a variety of reasons?

Improve our skills and services?

Enter into this work through a holistic, compassionate and human-centered design approach?

Understand trauma?

Have a long-term view?

Include families?

Determine who else to include?

Engage the entire person's team?

Positive Approaches Guiding Principles







EXCEL

Positive Approaches for People Experiencing Challenging Behaviors

Pillars

- Build awareness and skills
- Build cadre of local champions
- Cultural/Organizational change framework
- Codify change: Policies and procedures, training requirements, other











Positive Approaches for People Experiencing Challenging Behaviors

Instructional Design

- Two psychiatrists and a change agent/clinician/CEO
- Start with grief and trauma due to the pandemic
- Who are your hardest people?











What You Need to Know About Building this Toolkit

- Broad training for entire network
- Focused provider training for a targeted number of agencies
- Multi-modal approach test application of new strategies and interventions
- Concludes 3/2024
- Dr. Ryan Lee is the point of contact











Positive Approaches Application Process







Recap

Initiatives

- Integrated Employment
- Community Navigator
- Quality Management
- Positive Approaches

Who?

Local & National Subject Matter Experts

What?

Focused Training for Agency TEAMS

When?

Various cycles over 2022-2024

Where?

Online & In Person

How?

Application Process







