



# HIPAA & TELEHEALTH



**Q: Will the State provide approved HIPAA training materials to agencies, just like the Civil Rights videos provided recently?**

Provider specific HIPAA training will not be provided by the State but Providers are encouraged to utilize the array of training that can be found online and tailor the training to your specific agency.

**Q: As far as on-site visits, can this be done via telehealth as well?**

Monthly service supervision can be done via telehealth but will need to be agreed on by the participant's circle of supports and specified in the participant's ISP.

**Q: Clarification on the annual HIPAA training - are you having the providers provide training to the staff or to the DSW that are consumer directed?**

Providers will provide annual HIPAA training to their staff and are not required to train consumer directed employees. Consumer directed employers are responsible for training consumer directed employees.

**Q: What specific written assurances are required for use of HIPAA compliant telehealth platforms?**

Please continue to use the Telehealth Assessment for services being delivered by telehealth under the Appendix K authority. DDD will be issuing further instructions on the written assurances for the use of on-going telehealth.



For the latest information visit our website – <https://health.hawaii.gov/ddd>

For additional questions, email – [doh.dddcrb@doh.hawaii.gov](mailto:doh.dddcrb@doh.hawaii.gov)