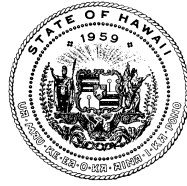


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In reply, please refer to:  
File:

Medicaid I/DD Waiver  
Memo No.: FY2019-08  
Date: February 1, 2019

TO: Medicaid I/DD Waiver Providers

FROM: Mary Brogan, Administrator  
Developmental Disabilities Division

SUBJECT: Changes to Residential Habilitation Code H0044

The purpose of this memo is to advise you about a change in procedure codes for Residential Habilitation (ResHab) Services that currently use H0044. The providers that are impacted deliver ResHab services to participants who live on any of the islands except Hawaii, which uses a different code.

Due to the recent approval by the Centers for Medicare and Medicaid Services (CMS) of the amendment to the 1115 waiver for supportive housing, the Med-QUEST Division (MQD) has instructed Developmental Disabilities Division (DDD) and Conduent to stop using H0044 as the ResHab code and instead change to using T2016. MQD approved the start date for T2016 back to July 1, 2017. The change will include current authorizations, as well as any paid claims in the Medicaid Management Information System (MMIS) since the I/DD Waiver began using H0044 effective July 1, 2017.

This change from H0044 to T2016 will be implemented in stages.

**Stage 1:** The first stage in the process is to stop using H0044 and begin using T2016 for new authorizations immediately. Effective February 1, 2019, Case Managers will not use H0044 for any authorizations, such as new plan year authorizations or mid-year changes. Providers will receive an updated generic rate sheet in the next few days reflecting T2016 for ResHab (all other islands). Your provider-specific rate sheet will be issued soon after. You should begin working on internal system changes to enable you to submit claims using T2016. This change should start as soon as you begin receiving authorization letters from Conduent with T2016 and the assigned modifier. Again, this stage only includes new authorizations or changes to authorizations that are entered starting February 1, 2019. Case Managers have been informed of the changes.

**Stage 2:** The second stage will be completed by Conduent once approved by MQD. It involves changing current authorizations and paid claims in state fiscal year 2019 (July 1, 2018 through January 31, 2019). We do not have a precise timeline for when these changes will begin or when they will be completed but it may take up to several months for all providers' authorizations and paid claims to be fully transitioned. Conduent will work with MQD on the timeline. DDD will update providers once the process for Stage 2 is ready to implement. This stage includes two steps:

**Step 1 - Current Authorizations:** Conduent will issue new authorization letters for services during FY2019 that have not yet been billed. Once the provider receives a new authorization letter, it will begin using the new code, T2016, after the effective date of the new authorization. Please note that Conduent will determine the schedule for providers. A Beta group of providers will be tested to ensure the process is smooth and does not negatively affect paid claims that are already in the system. Providers must watch for the new authorization letters and bill using the new code after that date.

**Step 2 - Paid Claims:** Claims already paid in the MMIS will need to be reversed and replaced to complete the change from H0044 to T2016. Conduent will perform the changes within MMIS in the same pay cycle so that the changes do not result in recoupment of payments to providers for claims that were previously paid under H0044. The provider does not need to take any actions to change the code; it will be done by Conduent per instructions from MQD.

**Stage 3:** This involves changing all FY2018 claims in the same manner described in Stage 2 Paid Claims above. This last stage will start **only** after all FY2019 authorizations and claims have been corrected.

Thank you for your assistance. If you have any questions about this transmittal memo, please call Debra Tsutsui at 808-733-2135 or by email to [doh.dddcrb@doh.hawaii.gov](mailto:doh.dddcrb@doh.hawaii.gov). For questions related to claims or authorization letters, please contact Conduent's customer services number on Oahu: 808-952-5570 or Toll Free: 1-800-235-4378.

c: Jon Fujii, DHS-MQD  
DDD Branch Chiefs  
DDD-Fiscal  
Conduent