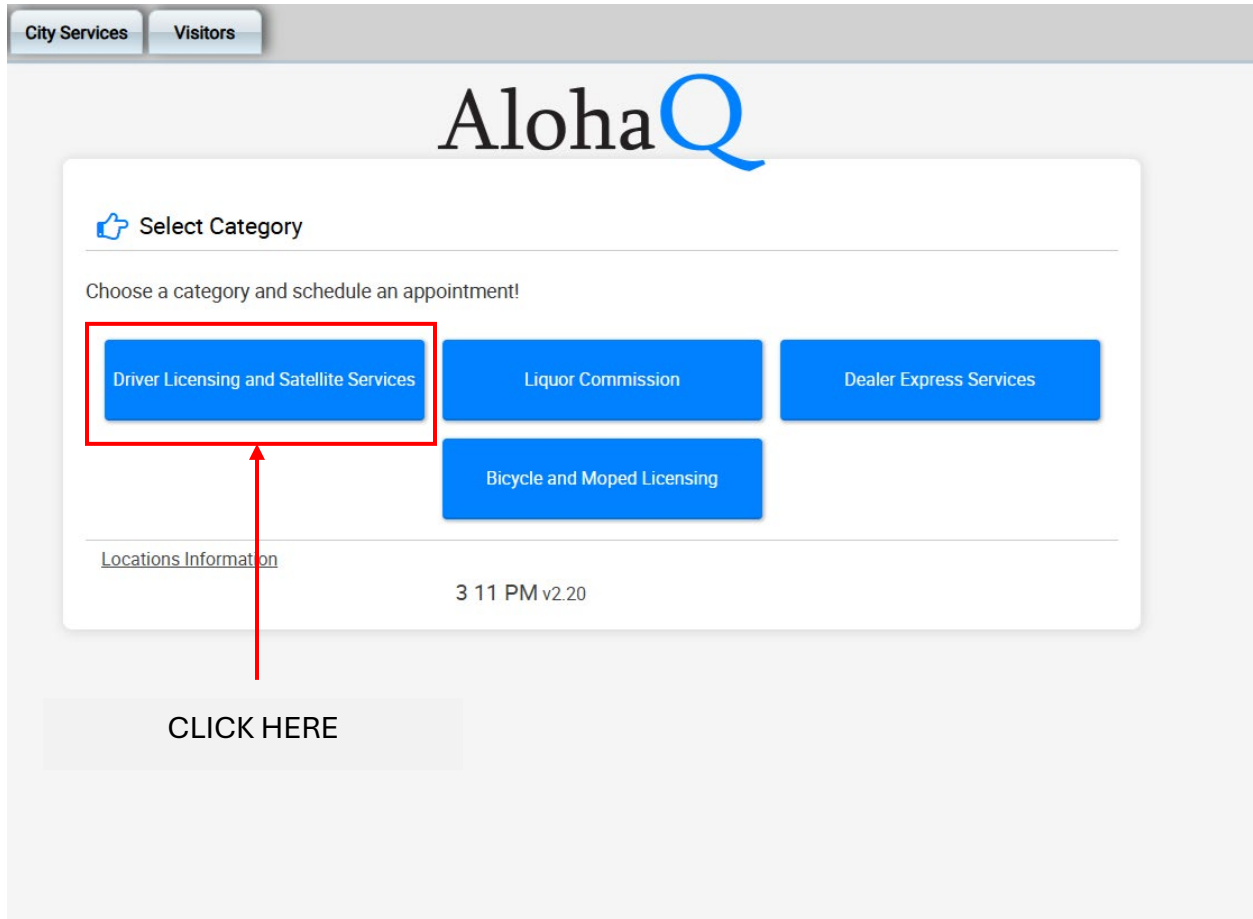


DCAB'S GUIDE TO MAKING AN APPOINTMENT ON ALOHAQ

<https://alohaq.honolulu.gov/>

Step 1:



The screenshot shows the AlohaQ website interface. At the top, there are two tabs: 'City Services' and 'Visitors'. The 'Visitors' tab is selected. Below the tabs is the 'AlohaQ' logo. Under the logo is a section titled 'Select Category' with a thumbs-up icon. Below this title is the instruction 'Choose a category and schedule an appointment!'. There are four blue buttons with white text: 'Driver Licensing and Satellite Services', 'Liquor Commission', 'Dealer Express Services', and 'Bicycle and Moped Licensing'. The 'Driver Licensing and Satellite Services' button is highlighted with a red rectangular border. A red arrow points from a 'CLICK HERE' button at the bottom of the page to this button. At the bottom left of the main content area, there is a link for 'Locations Information'. At the bottom right, it says '3 11 PM v2.20'.

City Services Visitors

AlohaQ

Select Category

Choose a category and schedule an appointment!

Driver Licensing and Satellite Services

Liquor Commission

Dealer Express Services

Bicycle and Moped Licensing

[Locations Information](#)

3 11 PM v2.20

CLICK HERE

Step 2:



MAKE AN APPOINTMENT FOR IN-OFFICE SERVICES

- Next-day appointments are added daily by 4:30pm at all driver licensing centers, except Waianae and the Commercial Driver Licensing Office. (The purpose of next-day appointments is to offset no-shows and last-minute cancellations).
- Appointments for Saturday hours open by 4:30 p.m. on the Wednesday immediately prior to the Saturday. [CLICK HERE](#) for the schedule.
- Please schedule only one appointment per person.
- As of May 7, 2025, Federal Real ID enforcement is in effect. Are you [Real ID Ready?](#)
- The Instruction Permit Test is now available online. [CLICK HERE](#) to learn more.
- In-person written tests are only offered on the days and locations below:
 - Kapalama Driver Licensing Center on Tuesday, Wednesday, and Thursday.
 - Kapolei Driver Licensing Center on Monday, Wednesday, and Friday.
 - Koolau Driver Licensing Center on Monday and Friday.
 - Wahiawa Driver Licensing Center on Tuesday and Thursday.
 - Waianae Driver Licensing Center on Tuesday and Thursday.
- **NOTE: Effective Dec. 26, 2025,** the completion of a **state-approved basic safety rider course** is *required* prior to applying for a Class 2 permit to operate a motorcycle/motor scooter on State of Hawaii roadways. (Act 66, 2025).

Getting Started: Driver Licensing and Satellite Services

Make an appointment or manage an existing ticket



Make Appointment



View or Cancel My Ticket



Select another category

[Locations Information](#)

3 13 PM v2.20

CLICK HERE

Step 3:

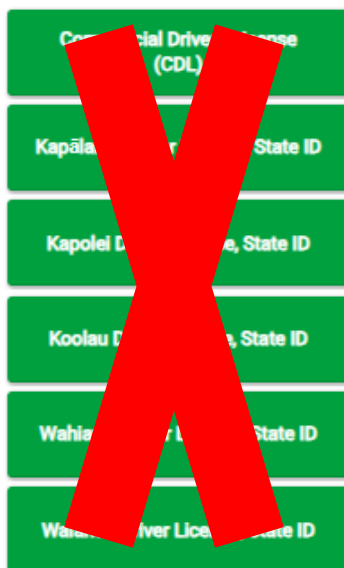


MAKE AN APPOINTMENT FOR IN-OFFICE SERVICES

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[← Back](#)[📍 Location](#)[↺ Start Over](#)

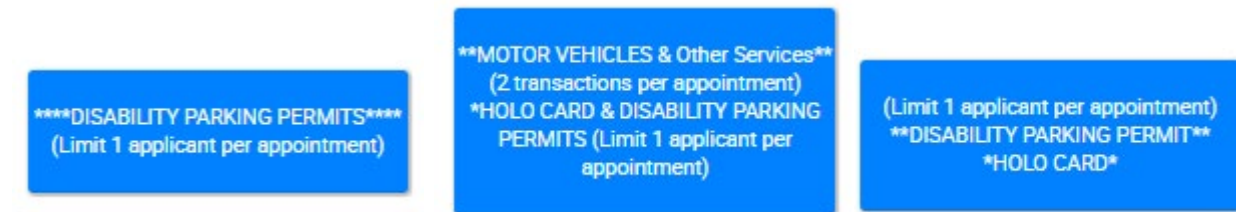
Select location to schedule ticket at



CLICK DESIRED CITY HALL LOCATION

Step 4:

Click the blue button that includes “DISABILITY PARKING PERMITS” and looks like one of these:



Step 5:

The screenshot shows a web interface for selecting a date and time. At the top, there are three buttons: a grey 'Back' button with a left arrow, a blue 'Date and Time' button with a clock icon, and a grey 'Start Over' button with a circular arrow icon. Below these buttons is the instruction 'Select date and time for your scheduled ticket'. On the left is a calendar for January 2026, with the date '14' highlighted in a blue circle. On the right is a grid of 20 blue buttons, each representing a time slot in HST. The times are arranged in five rows and four columns: 8:15 AM, 8:30 AM, 8:45 AM, 9:15 AM; 9:30 AM, 9:45 AM, 10:15 AM, 10:45 AM; 11:15 AM, 11:45 AM, 12:00 PM, 12:45 PM; 1:45 PM, 2:00 PM, 2:15 PM, 2:30 PM; and 2:45 PM, 3:00 PM, 3:15 PM, 3:30 PM. Two red arrows originate from the bottom center of the screen: one points to the date '14' on the calendar, and the other points to the '3:00 PM' button in the time grid. At the bottom left, there is a link for 'Locations Information' and a version number '3 23 PM v2.28'.

CLICK DESIRED DATE AND TIME

Step 6:

ENTER YOUR NAME, CELL PHONE, AND CLICK "SIGN UP"

Step 7: You should receive a confirmation via text message.

[AlohaQ#3186] has been created.
To manage ticket, visit <https://alohaq.honolulu.gov/?cn=5720162&ln=>