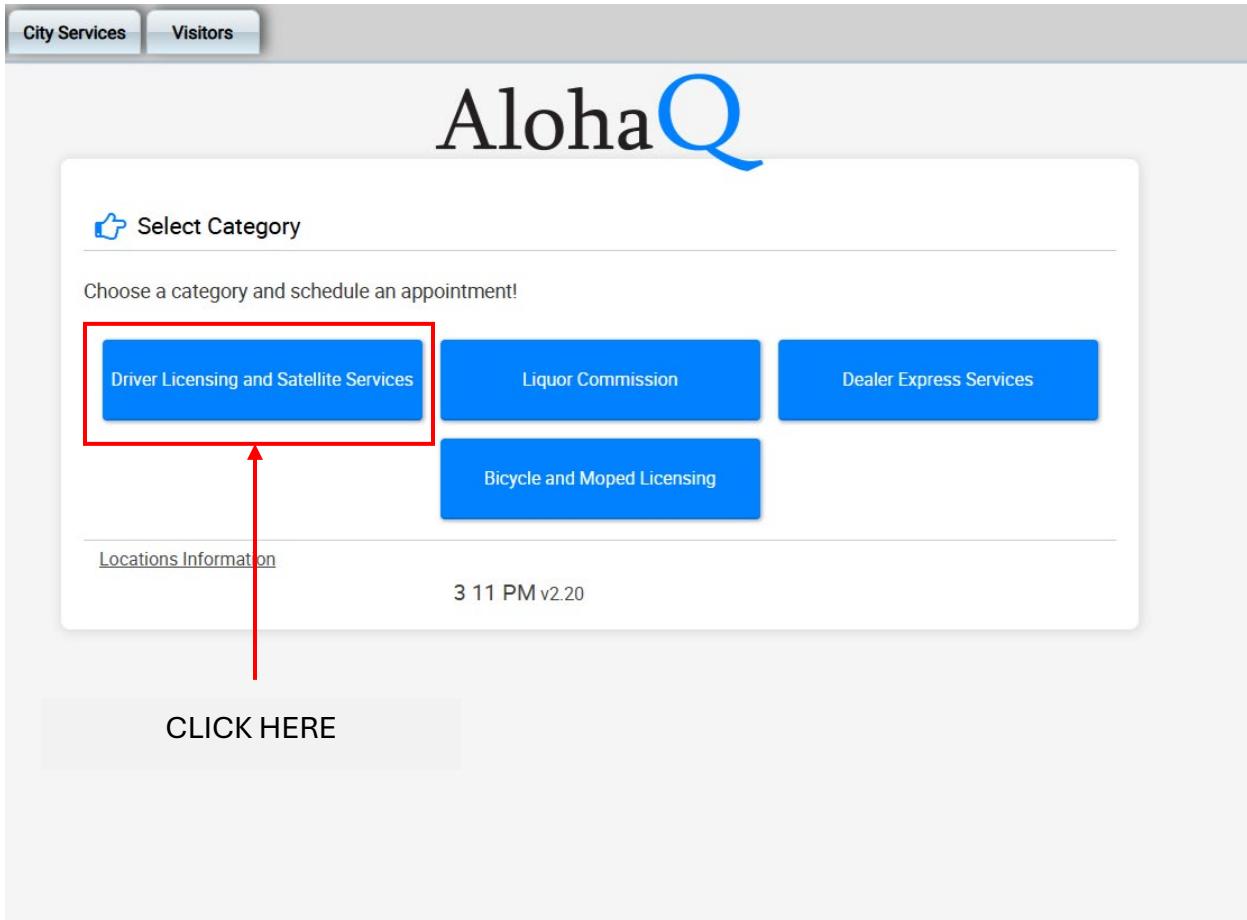


DCAB'S GUIDE TO MAKING AN APPOINTMENT ON ALOHAQ

<https://alohaq.honolulu.gov/>

Step 1:



Step 2:

AlohaQ

MAKE AN APPOINTMENT FOR IN-OFFICE SERVICES

- Next-day appointments are added daily by 4:30pm at all driver licensing centers, except Waianae and the Commercial Driver Licensing Office. (The purpose of next-day appointments is to offset no-shows and last-minute cancellations).
- Appointments for Saturday hours open by 4:30 p.m. on the Wednesday immediately prior to the Saturday. [CLICK HERE](#) for the schedule.
- Please schedule only one appointment per person.
- As of May 7, 2025, Federal Real ID enforcement is in effect. Are you [Real ID Ready](#)?
- The Instruction Permit Test is now available online. [CLICK HERE](#) to learn more.
- In-person written tests are only offered on the days and locations below:
 - Kapalama Driver Licensing Center on Tuesday, Wednesday, and Thursday.
 - Kapolei Driver Licensing Center on Monday, Wednesday, and Friday.
 - Koolau Driver Licensing Center on Monday and Friday.
 - Wahiawa Driver Licensing Center on Tuesday and Thursday.
 - Waianae Driver Licensing Center on Tuesday and Thursday.
- **NOTE: Effective Dec. 26, 2025**, the completion of a **state-approved basic safety rider course** is **required** prior to applying for a Class 2 permit to operate a motorcycle/motor scooter on State of Hawaii roadways. (Act 66, 2025).

 Getting Started: Driver Licensing and Satellite Services

Make an appointment or manage an existing ticket

[Make Appointment](#) [View or Cancel My Ticket](#) [Select another category](#)

[Locations Information](#) 3 13 PM v2.20

CLICK HERE

Step 3:

AlohaQ

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[◀ Back](#) [📍 Location](#) [↻ Start Over](#)

Select location to schedule ticket at

Commercial Driver License (CDL)	Downtown Satellite City Hall Hawaii Driver License and State ID renewal and duplicates only	Ala Moana Satellite City Hall
Kapālama Satellite City Hall Hawaii Driver License and State ID	Hawaii Kai Satellite City Hall Hawaii Driver License and State ID renewal and duplicates only	Kapolei Satellite City Hall
Kapolei Driver License and State ID	Pearlridge Satellite City Hall Hawaii Driver License and State ID renewal and duplicates only	Wahiawa Satellite City Hall
Koolau Driver License and State ID	Windward City Satellite City Hall Hawaii Driver License and State ID renewal and duplicates only	Waianae Satellite City Hall
Wahiawa Driver License and State ID		
Waianae Driver License and State ID		

CLICK DESIRED CITY HALL LOCATION

Step 4:

Click the blue button that includes “DISABILITY PARKING PERMITS” and looks like one of these:



Step 5:

← Back ⌚ Date and Time ⟳ Start Over

Select date and time for your scheduled ticket

January 2026						
			1	2	3	
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

8:15 AM HST 8:30 AM HST 8:45 AM HST 9:15 AM HST

9:30 AM HST 9:45 AM HST 10:15 AM HST 10:45 AM HST

11:15 AM HST 11:45 AM HST 12:00 PM HST 12:45 PM HST

1:45 PM HST 2:00 PM HST 2:15 PM HST 2:30 PM HST

2:45 PM HST 3:00 PM HST 3:15 PM HST 3:30 PM HST

Locations Information

3:23 PM v2.20

CLICK DESIRED DATE AND TIME

Step 6:

Complete form below

2 minutes 22 seconds before sign-up expires

***Required Fields**

Your first name

Your last name

(808) 555-5555

Sign up

AlohaQ
Scheduled Ticket

LAST NAME ON THIS TICKET MUST
MATCH THE APPLICANT APPLYING FOR
SERVICE.

NAME: Your first name Your last name
SCHEDULED TIME: 10:15 AM HST
DATE: January 15, 2026

LOCATION: Ala Moana Satellite City Hall
SERVICE: ****DISABILITY PARKING
PERMITS**** (Limit 1 applicant per
appointment)

Locations Information

12:53 PM v2.20



ENTER YOUR NAME, CELL PHONE, AND CLICK “SIGN UP”

Step 7: You should receive a confirmation via text message.

[AlohaQ#3186] has been created.
To manage ticket, visit <https://alohaq.honolulu.gov/?cn=5720162&ln=>