



Disability and Communication Access Board

Parking Program for Persons with Disabilities

Annual Accomplishments
July 1, 2023 – June 30, 2024

State of Hawaii

Josh Green, M.D., Governor

Kenneth S. Fink, MD, MGA, MPH, Director of Health

Kirby L. Shaw, Esq., MPA, Executive Director

Overview

The Disability and Communication Access Board (DCAB) administers the Parking Program for Persons with Disabilities in the State of Hawaii. The program's primary function is to ensure the issuance of "disability parking permits" pursuant to Chapter 291, Part III, Hawaii Revised Statutes and Hawaii Administrative Rules, Title 11, Chapter 219 "Parking for Persons with Disabilities." Throughout this document, "disability parking permit" means a long term placard, a temporary placard, Disabled Paid Parking Exemption Permit (DPPEP), or special license plates.

To fulfill this function, DCAB, through a Memorandum of Agreement (MOA) with each County, established a mechanism to reimburse the Counties for the issuance of first time and replacement parking permits. Under the MOAs, DCAB reimburses the Counties for issuing the initial long term placard and for issuing a replacement of a mutilated placard. The Counties charge and retain fees for issuing temporary placards, replacement placards, and special license plates. DCAB issues long term placard renewals and DPPEPs by mail. A fee cannot be charged for a long term placard because it would be an illegal surcharge under the Americans with Disabilities Act (ADA), per the U.S. Court of Appeals for the Ninth Circuit. DCAB Parking Program staff ensure that all records, databases, and lists are current and consistent.

The Parking Program staff are Bryan Mick, Scott Castor, David Langille, Cody Miyasato, and Romala "Sue" Radcliffe.

DCAB's Standing Committee on Parking provides guidance to the program staff in developing and meeting its goals and objectives. The Committee members are:

Summer Kozai, Chairperson
Violet Horvath
Gerald Ohta
Charlotte Townsend

This report highlights the key activities for fiscal year 2023-2024.



Temporary Placard



Long Term Placard



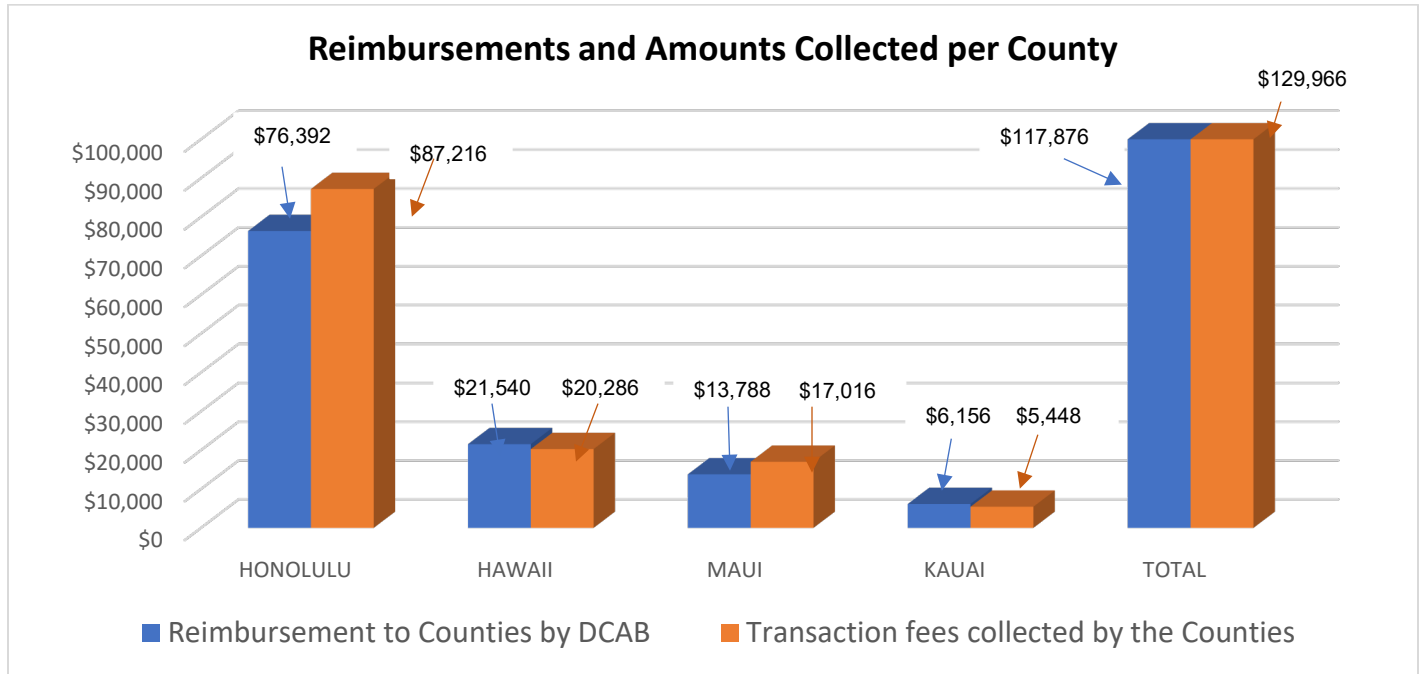
Disabled Paid
Parking
Exemption Permit
(DPPEP)



Special License Plate

Reimbursement to and Amount Collected by the Counties

The Counties charge and retain all transaction fees for the issuance of temporary and replacement placards (excluding DPPEPs), and each set of special license plates. In fiscal year 2023-2024, reimbursement to the Counties totaled \$117,876 and the transaction fees retained by the Counties totaled \$129,966. The total of reimbursements to the Counties and fees retained by them in fiscal year 2023-2024 amounted to \$247,842. A breakdown of reimbursement and transaction fees are shown in the chart below.



Parking Database Enhancements and Quality Assurance

- Tyler Hawaii continues to host the parking database that provides real-time access to permittee records for DCAB, the County issuing agencies, and parking enforcement.
- In October 2023, DCAB conducted a death records crossmatch of its database of active permittees against the Department of Health’s Vital Records database of deceased persons. The crossmatch identified 4,365 decedents with active placards, DCAB subsequently invalidated those placards in the database and mailed letters to the estates of the deceased permittees. In fiscal year 2023-2024, 1,564 placards were retrieved through this effort. In addition, 161 placards were surrendered by estates that had not received a letter.
- In addition to the placards returned due to the death of the permittee, 4,543 placards were surrendered. This includes placards that were mutilated, confiscated by parking enforcement, and returned upon renewal.

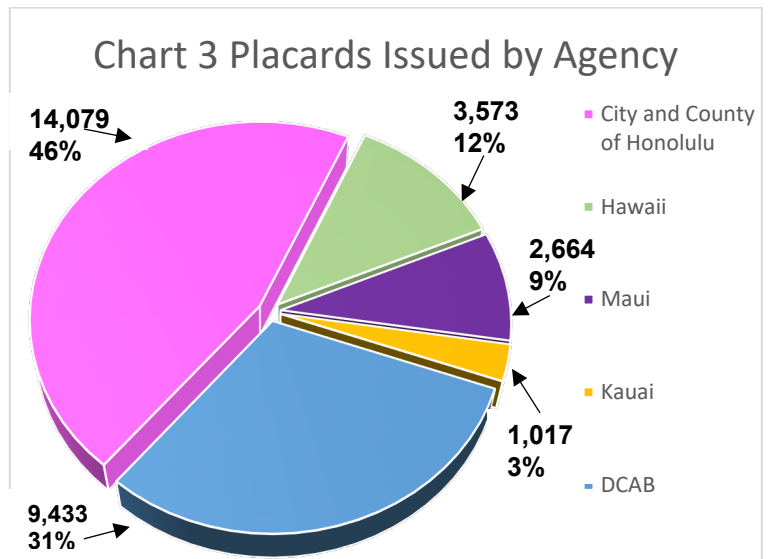
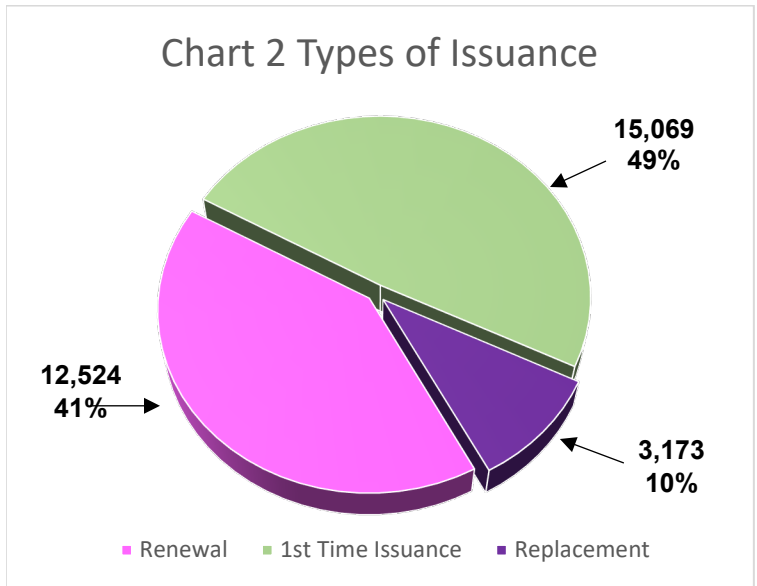
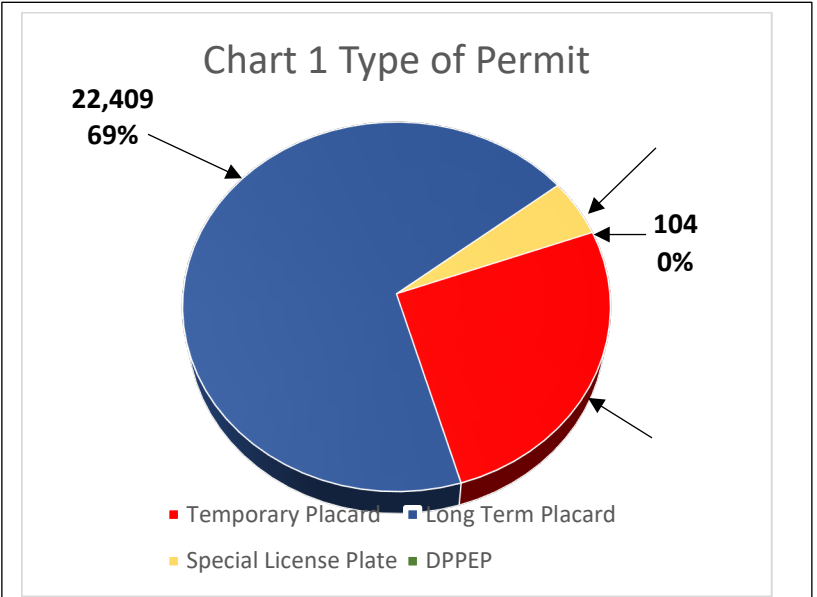
Issuance of Permits

In fiscal year 2023-2024, a total of 32,254 permits were issued, of which 30,766 were placards and 1,488 were special license plates. The pie charts to the right highlights the details of the issued permits.

Chart 1 shows the issuance by type of permit. Of the permits issued, 22,409 were long term placards that are valid for six years. Special license plates expire concurrently with the long term placards. One thousand four hundred eighty eight special license plates were issued. Temporary placards are valid in one month increments up to six months, according to the expected length of the disability. A total of 8,253 temporary placards were issued. DPPEPs are valid for one month to six months or if the disability is long term, for six years. One hundred four DPPEPs were issued.

Chart 2 shows the issuance of placards by type. There were 15,069 first time placards of all types issued. There were 3,173 replacement placards issued (long term, temporary, and DPPEP) and 12,524 renewal placards issued.

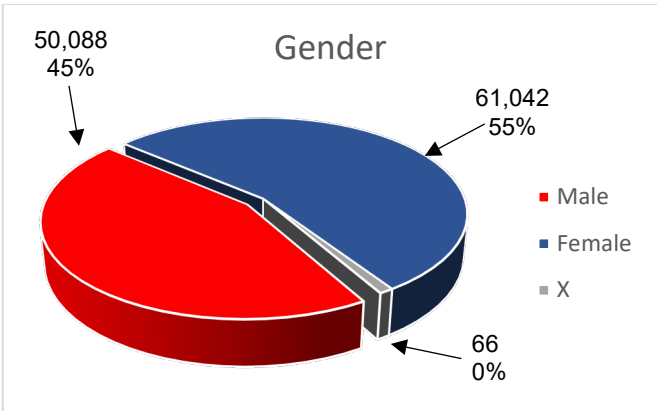
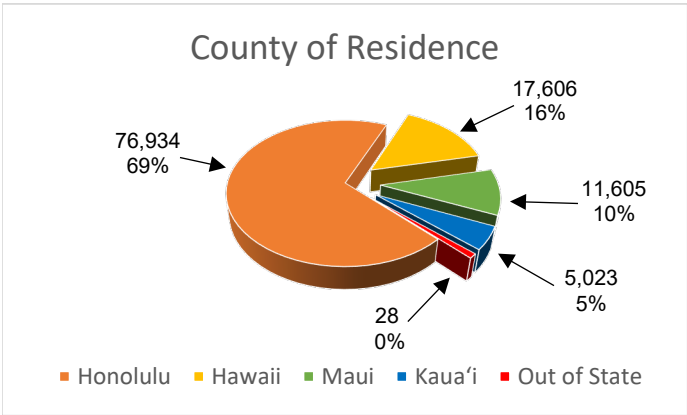
Chart 3 shows the number of placards issued by agency. The City and County of Honolulu issued 14,079, Hawaii County 3,573, Maui County 2,664, and Kauai County 1,017. This generally mirrors the population distribution in each County. The Counties issued first time and replacement placards (both long term and temporary) and renewals of temporary placards, while DCAB issued renewals of long term placards and all DPPEPs by mail. Nine thousand four hundred thirty three placards were issued by DCAB.



Profile of Permittees

At the conclusion of the fiscal year on June 30, 2024, 111,196 people possessed a valid, non-expired permit. With a population of 1.43 million people in the State of Hawaii (as of 2023), this equates to approximately 8% of the population having a mobility disability significant enough to qualify for a disability parking permit.

Who are the 111,196 people with valid permits? The following two charts show a breakdown of permittees by County of residence and gender. This fiscal year, the database and the disability parking permit application forms were updated to allow applicants to select Gender X, which is the same option provided to applicants for a State of Hawaii driver's license.



The table below shows the number of individuals who were issued a permit per qualifying condition. Each individual's qualifying condition was certified by a Hawaii licensed practicing physician, physician assistant, or Advanced Practice Registered Nurse. Note that not all qualifying conditions are readily apparent or visible. Cardiac, renal, oncologic, and neurological conditions are a few of the qualifying conditions that may not always be visually noticeable. The qualifying conditions are listed from highest to lowest based on the numbers of individuals who were certified for a permit based on a given qualifying condition. Permittees may have multiple qualifying conditions.

Qualifying Conditions	# of Individuals	Qualifying Conditions	# of Individuals
Orthopedic Impairment	45,978	Oncologic Condition	6,503
Arthritic Condition	45,531	Renal Condition	4,265
Neurologic Condition	24,639	Use of a Brace(s)	2,970
Use of a Cane(s)	19,801	Respiratory Disability	2,703
Use of a Walker	12,567	Use of Portable Oxygen	1,375
Use of a Wheelchair	8,171	Use of Crutches	1,374
Heart Condition (Class III/IV)	7,234	Use of Other Assistive Devices	1,176
Needs Another Person to Walk	7,145	Use of Artificial Lower Limb(s)	570
Vascular Condition	6,701		

“Park with Aloha” Campaign

In fiscal year 2023-2024, DCAB continued to develop its “Park with Aloha” campaign to improve the experience that permittees have when using accessible parking spaces. The theme is, “You can’t just drive with aloha, you must also park with aloha.”

Letters were mailed to 500 public and privately owned entities (covered under Titles II and III of the ADA) who own lots with 100 or more total parking spaces. The letter asked the entities to (1) determine whether their existing accessible parking spaces and accessible routes comply with the ADA Accessibility Guidelines (ADAAG) and State regulations, (2) add additional accessible and van accessible parking spaces beyond the ADAAG minimum requirements, and (3) voluntarily install “priority for side ramp and lift equipped vehicle” signs on their van accessible spaces.



Enforcement Efforts

DCAB drafted a bill that would have authorized the Counties to adopt and enforce ordinances requiring adherence to the design specifications for accessible parking spaces. The bill did not pass the 2024 Legislature and will be reintroduced in the next legislative session.

DCAB met with the Maui County Council which expressed an interest in starting a volunteer special enforcement officer program to help enforce traffic and parking laws.

DCAB met with the Director of the State Department of Law Enforcement (DLE) who agreed to instruct DLE uniformed officers to enforce disability parking laws on State property and at other public and privately owned properties.

Administration of Policies and Procedures

DCAB drafted and issued procedures for the issuance of disability parking permits to ensure consistent administration among all issuing agencies. DCAB also developed technical publications as references for issuing agencies staff and parking enforcement officers.

- Upon request, DCAB provides a document to be placed on the dashboard of a vehicle next to Japan-issued parking permits. The document informs law enforcement officers in English that the Japanese parking permit is a valid disability parking permit for use in Hawaii and indicates the start and end dates of the visitor's trip. This document is provided as a courtesy because Japan has not adopted the use of the International Symbol of Access which could otherwise help Hawaii law enforcement recognize the authenticity of Japan issued disability parking permits.
- DCAB continued supplying the Counties with application forms (Form PA3). The form is available for downloading from DCAB's website or a hard copy may be picked up at any County issuing site, including Honolulu Satellite City Halls, Department of Motor Vehicles, and the Office on Aging (County of Hawaii). DCAB issues long term renewal permits (blue placards) and DPPEPs, therefore, applications for long term renewal permits or for DPPEPs must be mailed to: DCAB, P.O. Box 3377, Honolulu, HI 96801.
- DCAB continued to maintain two webpages where the public may submit photos and report issues relating to the parking program. One webpage is for the misuse of disability parking permits while the other is for design related issues. This second webpage is primarily to report parking lots that lack the minimum number of required accessible parking spaces, access aisles, or signage.

Remembering Lahaina

On August 8, 2023, a massive wildfire swept through the town of Lahaina, killing 102 people, destroying most of the town's buildings and homes, and burning many automobiles.

DCAB worked with Maui County to waive the usual \$12 fee to replace any parking permits which had been lost in the fire. Staff also participated for many months in weekly virtual meetings with the Federal Emergency Management Administration, the American Red Cross, the Statewide Council on Developmental Disabilities, and representatives of the Maui disability community that focused on how to meet the needs of the survivors with disabilities.





Disability and Communication Access Board
1010 Richards Street, Room 118
Honolulu, HI 96813
Phone: (808) 586-8121
FAX: (808) 586-8129
Email: dcab@doh.hawaii.gov
Website: <http://health.hawaii.gov/dcab>

NONDISCRIMINATION STATEMENT

The Hawai'i Department of Health is committed to maintaining an environment free from discrimination, retaliation, or harassment on the basis of race, color, sex, national origin, age, or disability, or any other class as protected under federal or state law, with respect to any program or activity. For more information, including language accessibility and filing a complaint, please contact Acting Non-Discrimination Coordinator Valerie Kato at (808) 586-4400, doh.nondiscrimination@doh.hawaii.gov, or visit HDOH's website at <http://health.hawaii.gov>.