

PARKING COMMITTEE 01/23/26

LIST OF BOARD PACKET DOCUMENTS

1. Parking Committee Agenda for 01/23/26.
2. Parking Committee Draft Minutes for 11/17/25.
3. Honolulu Star Advertiser Kokua Line “Why is appointment needed for disability parking permit?”
4. Response from the City and County of Honolulu – updates to the process to apply for a permit at a Satellite City Hall and Instructions of How to use the City and County of Honolulu, Department of Customer Services, Aloha Q to reserve an appointment to apply for a disability parking permit.
5. Chart of parking permit issuance in the City and County of Honolulu by location (FY 16-FY 25).
6. Parking Permit Database Report for Fiscal Year 2025-2026 26 Q2.
7. Parking Unit Report (parking permit issuance statistics, email notifications to permittees, procurement of supplies, death retrieval process, webpage for reporting placard or access aisle abuse, webpage for reporting non-design compliant accessible parking spaces) for Fiscal Year 2025-2026 Q2.
8. Draft Survey of Disability Parking Permittees.
9. Article – Florida woman sues state over new pregnancy parking law.
10. State of Arkansas Pamphlet – Parking Etiquette



DISABILITY AND COMMUNICATION ACCESS BOARD

Ka 'Oihana Ho'oka'a'ike no ka Po'e Kīnānā

1010 Richards Street, Rm. 118 • Honolulu, Hawai'i 96813
Ph. (808) 586-8121 (V) • Fax (808) 586-8129 • (808) 204-2466 (VP)

NOTICE OF MEETING

Disability and Communication Access Board

Standing Committee on Parking

January 23, 2026

12:00 p.m.

The public is welcome to participate as follows:

Physical Meeting Location

Kamamalu Building
1010 Richards Street, Room 111A and 111B
Honolulu, HI 96813

Participate Virtually via Zoom

Click on the link below or copy and paste it into your browser window:
<https://us02web.zoom.us/j/87140237076> and enter Meeting ID: 871 4023 7076

To join by phone

Dial 1 669 900 6833 and enter Meeting ID: 871 4023 7076

One tap mobile: +12532050468,,87140237076# US

HOW TO TESTIFY:

Written testimony – There is no deadline for submission of testimony, however, to ensure the public as well as Committee members are able to review testimony prior to the meeting, we request written testimony be submitted no later than 9:00 a.m. one business day prior to the scheduled meeting date and time.

- **To Submit by Email:** Email the Standing Committee on Parking at dcab@doh.hawaii.gov. Please include TESTIMONY in the subject line.
- **To Submit by U.S. Postal Mail or Hand-Delivery:**

Attention: Standing Committee on Parking – Testimony
Disability and Communication Access Board
1010 Richards Street, Room 118
Honolulu, Hawaii, 96813

- **To Submit via facsimile:** (808) 586-8129.

Oral testimony will be accepted via the remote testimony link or in-person at 1010 Richards Street, Room 111A and 111B, Honolulu, Hawaii, 96813.

Testimony or comments presented by members of the public during the Committee meetings shall be limited to three minutes per agenda item. In compliance with the Americans with Disabilities Act (ADA), a reasonable amount of additional time shall be afforded to persons with a communication disability to present testimony or comments, if needed. Any person who needs additional time to present testimony or comments is encouraged to contact the DCAB office in advance of the meeting. This rule shall be placed at the beginning of all Committee meeting agendas.

Members of the public may present comment or testimony during Committee meetings on each agenda item. Public comment or testimony, if any, shall be presented on each agenda item before the Committee deliberates on the item. After all public comment or testimony is presented, the Committee shall deliberate on the agenda item without further comment or testimony from the public unless further public comment or testimony is requested by the Committee.

AGENDA

I. Call to Order

Review Remote Meeting Procedures

- This meeting is being recorded.
- A quorum of Committee members is required to visible on screen.
- If quorum is not achieved at the beginning of the meeting, the meeting will be cancelled within fifteen (15) minutes after the scheduled start time and update any posted notices or calendar accordingly.
- If a Committee member leaves the meeting permanently at any time, the Committee member shall notify the Chairperson. If this results a lack of quorum, the meeting will adjourn at that time.
- If a Committee member leaves the meeting temporarily, the Committee member shall notify the Chairperson. If this results in a lack of quorum, the Chair shall call a recess. If the Committee member does not return within 10 minutes, the meeting will be adjourned.
- Raise hand to speak unless called upon.
- Identify yourself before speaking however public testifiers may use an alias to maintain anonymity.

II. Roll Call/Introductions

III. Statement from Public and Written Testimonies Submitted

IV. Approval of Meeting Minutes for November 17, 2025.

V. Old Business

- A. Concern with availability of appointments at City and County of Honolulu issuing locations and change in policy to no longer assist people without internet access – Update.
1. Honolulu Star Advertiser Kokua Line “Why is appointment needed for disability parking permit?” published on December 7, 2025.
 2. Instructions of How to use the City and County of Honolulu, Department of Customer Services, Aloha Q to reserve an appointment to apply for a disability parking permit.

B. Maui County Parking Ambassadors Program

Link to the Maui County Parking Ambassadors Program:

https://library.municode.com/hi/county_of_maui/codes/code_of_ordinances?nodeId=TIT10VETR_ARTIMATRCO_CH10.48STSTPA_10.48.107PAAMPR

No update.

C. Public Education Efforts

1. How to Design an Accessible Parking Space Brochure.
No update.
2. Discussion on a proposed procedure to send warning letters to vehicle owners who use fraudulently manufactured or altered placards.

D. State Capitol Building, Parking, and Accessibility Concerns.

Update on accessibility concerns during construction and at the State Capitol.

E. State Legislation – Update

1. Carried over to 2026 Regular Session.
 - HB469 – Relating to Parking for Disabled Persons.
Summary: Requires the Disability and Communication Access Board to issue a disability travel placard to an applicant who has a valid removeable windshield placard and provides proof of travel.
Link to the HB469 – Relating to Parking for Disabled Persons.:
https://www.capitol.hawaii.gov/session/measure_indiv.aspx?billtype=HB&billnumber=469&year=2026
2. Legislative proposal: Bill to amend §291-55 Parking fees for Disabled Paid Parking Exemption Permit’s exemption period from first two-and-a-half

hours or the maximum amount of time the meter allows whichever is longer to four and a half hours.

- F. Report on the Death Records Crossmatch and Disability Parking Permit Retrieval.

VI. New Business

- A. Report on the Disability Parking Placard Issuance Statistics for Quarter 2 Fiscal Year 2025-2026.
- B. Report on the Email Notification to Permittees of Pending Parking Permit Expirations for Quarter 2 Fiscal Year 2025-2026.
- C. Report on the Procurement of Disability Parking Placards and Month/Year Decals.
- D. Webpage for Reporting Placard or Access Aisle Abuse - Number of Submissions.
- E. Webpage for Reporting Non-Design Compliant Accessible Spaces - Number of Submissions.
- F. Discussion and Vote on the Proposal of a Draft Survey to Disability Parking Permittees.
- G. Discussion for DCAB to issue organizational parking permits.
- H. Discussion of concerns with parking lots only accepting payment via QR code.
- I. Review and Discussion of Arkansas law restricting the use of van accessible spaces for permittees who use certain mobility aid devices.

Link to the Arkansas brochure on Van Accessible Parking:

<https://portal.dfa.arkansas.gov/mvhcourse/Assets/Document/Parking%20Etiquette.pdf>

- J. Review and Discussion of Online Article – “Disabled Florida woman sues state over new pregnancy parking law.”

Link to the Online Article, ““Disabled Florida woman sues state over new pregnancy parking law.”

<https://cbs12.com/news/local/disabled-florida-woman-sues-state-over-new-pregnancy-parking-law>

- VII. Open Forum: Public comment on issues not on the agenda for consideration for the Committee’s agenda at the next meeting.

VIII. Next Meeting

IX. Adjournment

HOW TO REQUEST ACCOMMODATION:

If you need an auxiliary aid/service or other accommodation due to disability, contact Cindy Omura or Scott Castor at (808) 586-8121 or dcab@doh.hawaii.gov. Requests made as early as possible will allow more time to fulfill your request if possible.

Upon request, this notice is available in alternate/accessible formats.

MEETING MATERIALS AND OTHER INFORMATION:

The agenda and meeting materials for this meeting are available for inspection at DCAB's office located at 1010 Richards Street, Room 118, Honolulu, Hawaii 96813 and on DCAB's website at: <https://health.hawaii.gov/dcab/dcab-agendas-and-minutes/>.

If the remote connection (via Zoom) is lost, the meeting will be recessed for up to thirty (30) minutes to restore communication. If the connection is lost, we will attempt to restart the meeting again with the same link. If the Committee is unable to reconvene the meeting because neither audiovisual communication nor audio communication can be reestablished within thirty minutes, the meeting will be automatically terminated.

If you have trouble entering the meeting, please contact Cindy Omura or Scott Castor at (808) 586-8121.



DISABILITY AND COMMUNICATION ACCESS BOARD

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DRAFT MINUTES

Standing Committee on Parking Meeting

Location: Virtual via Zoom and 1010 Richards Street Room 118
Date: November 17, 2025
Time: 12:00 p.m.

PRESENT: Violet Horvath, Chairperson; Dayne Greene, Gerald Ohta, Charlotte Townsend, Board Members; Bryan Mick, Kristine Pagano, Mylynne Simon, Staff

PUBLIC

PARTICIPANTS: Ryan Tamashiro, Peter Fritz, Rebecca Lieberman, Ana Asuncion Lopez

SIGN LANGUAGE

INTERPRETER: Jenny Blake, Regina Sapko

CLOSED

CAPTIONERS: April Chandler, Kelly DeCamp

- I. Chairperson pro tem Violet Horvath called the meeting to order at 12:00 p.m.
- II. Committee members, staff, and the public participants introduced themselves.
- III. Public Testimonies Submitted – Review
 - A. Chairperson Violet Horvath and Bryan Mick received and reported three (3) public testimonies.

Testimony #1: Rebecca Lieberman summarized her written testimony. She is a law student at University of Hawaii at Manoa and supports the Committee's idea of piloting a smart parking program for accessible spaces statewide. She mentioned that a sensor based, technology supported parking system would help improve parking enforcement, reduce fraud, and ensure that accessible spaces are available for those who genuinely need them.

Testimony #2: The City and County of Honolulu's Department of Customer Services copied DCAB in their reply to a resident. The resident believes that medical certification should be not required for the renewal of long term placards. Bryan Mick noted this complaint occasionally arises from people with permanent disabilities. Although recertification is a small burden, it helps to ensure program integrity. Applicants may obtain doctor certification up to six months prior to a placard's expiration, and DCAB issues renewed placards up to 60 days prior to

placard expiration. The renewal cycle for long term placards was previously extended from four to six years to reduce the burden. Committee member Charlotte Townsend observed that when one qualifies under the state law for a tax credit as a person with a long term disability, a letter is sent from the tax office to be attached to taxes, but that is discontinued after a period of time due to the longevity of the disability. She suggests the committee consider a process where those with long term disabilities do not have to obtain medical certification every time they need to renew a long term placard. Bryan Mick stated that changing the renewal process requires amendments to both statute and the administrative rules.

Testimony #3: Staff received a telephone call from a permittee whose physician would not recertify him for the parking permit. The physician stated the person was active with a prosthetic leg, and did not qualify. Bryan Mick explained that a prosthetic could become unavailable for various reasons, in this case the caller does not use the prosthetic while driving and relies on the access aisle space to safely attach it. He added a lower leg amputation would be an automatic qualifier for the placard, as the “200 feet without stopping to rest” criteria is based on the ability to walk without a mobility aid. Committee member Charlotte Townsend said that moving forward, if an oral issue is to be brought up as a testimony, that it should be a written document included in the board packet. Chairperson Violet Horvath recommended that a policy for how staff processes oral concerns be brought up at the full board meeting, so any adopted policy is standard for all committees.

IV. The Committee approved the September 8, 2025 meeting minutes as circulated (M/S/P Greene/Townsend).

V. Old Business

A. Concern with availability of appointments at City and County of Honolulu issuing locations and change in policy to no longer assist people without internet access

At the Committee’s request, staff sent a letter to the Mayor of the City and County of Honolulu and the Honolulu City Council about the online requirement for appointments to obtain a first time placard, a temporary placard, or to replace a placard. Depending on the location, appointment availability ranges anywhere from one to three weeks. In addition, the City is no longer accepting applicants without internet access to schedule their appointment by phone. Instead, the City is referring applicants to visit a kiosk at an issuing location to make their appointment for a future date. The letter requested the City to revert to its prior policy of allowing applications to be submitted at the express service line window which does not require an appointment. DCAB also requested the City reinstate the Mayor’s Advisory Committee on Disabilities.

While there has been an increase of disability parking permit transactions at City issuing locations, the City has not confirmed if all locations are struggling to keep up with the volume or only select locations. The City also indicated issues with the applications are slowing down the processing of the forms but has not indicated what the specific issues are. The City and County of Honolulu, Department of Customer Services is reviewing their policies and procedures.

B. County Memorandums of Agreement (MOA) – Parking Program

All four (4) Memorandums of Agreement (MOA) have been signed and executed.

C. Maui County Parking Ambassadors Program

DCAB is drafting an MOA with the Maui County Parking Ambassadors Program that would allow a county official to access the parking database and verify a placard is valid and who the permittee is.

D. Public Education Efforts

Bryan Mick will work with the Facility Access Unit (FAU) to review and possibly update the How to Design an Accessible Parking Space brochure. The brochure is still accurate, so this is a low priority task.

A proposed procedure would allow DCAB to send warning letters to vehicle owners who use altered or fraudulent placards, based on photographic evidence.

E. State Capitol Building, Parking, and Accessibility Concerns

Construction is ongoing at the State Capitol, however the street level ramps and stairs have been repaired.

Staff will follow up with the House and Senate on accessibility concerns related to hearing notices and procedures.

Public Testimony: Peter Fritz says that a common complaint he shares with the Senate Chief Clerk, is the online hearing notices have hyperlinks, but not full links, and this makes it difficult to copy and navigate if the clickable description fails to load or if one is viewing a paper copy. Chairperson Violet Horvath stated that QR codes could make online postings easier. Committee member Charlotte Townsend added that having more options to get to the online postings would be better. Bryan Mick mentioned there used to be email confirmations for testimonies, but now the system is color coded which creates extra steps for someone who is blind or has low vision to confirm their testimony was submitted. Peter Fritz suggested that DCAB approach the Office of Enterprise Technology Services (ETS) with this issue.

F. State Legislation – Update

Senate Bill 1008 – Potential statewide changes to accessible parking space design may require alignment with any draft county legislation.

Bill 2026-0016 HB HMSO-1 – This bill was drafted by Representative Matayoshi and may be introduced next session. A constituent who needed extra room on both sides of his vehicle for him and his wife to exit suggested access aisles be required on both sides. Instead, the bill proposes to legalize most encroachment into an access aisle. Bryan Mick stated that Representative Matayoshi's office is aware that DCAB's Legislative committee opposes this bill. The Committee expressed concerns such as giving parking enforcement the burden of determining whether accessibility is being blocked and requiring the person encountering the barrier to call 911 and wait for a response. The

Representative's office was also informed that the Parking committee will continue to discuss this issue and may do a survey of permittees to identify specific issues they encounter when trying to park. Bryan Mick noted that the state of Florida requires accessible parking spaces be 12 feet wide with a five foot wide access aisle. If Hawaii required accessible spaces be at least 11 feet wide, this would provide enough space for people who need extra room on both sides of their vehicle. It also would increase the number of spaces that can be used by a vehicle with a side ramp or lift. Committee member Charlotte Townsend recommends that testimony emphasize redesigning accessible parking spaces to make things equitable and fairer for all users, instead of reducing enforcement. Committee member Dayne Greene agreed and added that opening both doors while in an accessible parking space would be less of an issue if the spaces were redesigned to be wider. He added that wheelchair users have extra challenges maneuvering in the current 8-foot-wide spaces and would benefit greatly from having extra space.

VI. New Business

A. Death Records Crossmatch and Disability Parking Permit Retrieval

Staff completed updates to 3,500 records that were flagged by Office of Vital Records. After January 1, 2026, approximately 3,300 letters will be mailed to the estates who have an active placard.

VII. Open Forum

Peter Fritz suggested using the renovation tax credit model to incentivize businesses to widen their accessible parking spaces.

VIII. Next Meeting

The next meeting is scheduled for Monday, January 12, 2026, at 12:00 p.m. to 1:30 p.m.

IX. Adjournment

The meeting adjourned at 1:05 p.m.

NOTE: All votes were unanimous unless otherwise noted.

Respectfully submitted,

MYLYNNE N. SIMON

Kokua Line: Why is appointment needed for disability parking permit?

By [Christine Donnelly](#)

Dec. 7, 2025 • Last updated 9:35 a.m.

Question: Auwe! Did you know that you have to make an appointment to get a temporary disability parking placard? This is a gross imposition on disabled people. We should not have to make an appointment because it is an urgent matter, and, in my case at least, I needed someone to drive me to the satellite city hall and I had to go when they could take me. I didn't get my placard even though I had my form and my driver/friend was willing to stand in line.

Answer: Yes, it's been two years since the city stopped processing disability parking permits as an express service at Oahu's satellite city halls, which we wrote about at the time ([808ne.ws/3KBDNbN Opens in a new tab](#)). However, Kokua Line continues to receive complaints about this change, as does the state Disability and Communications Access Board, which recently asked the city to revert to its old practice of routinely handling these applications without an appointment.

The answer was no.

We followed up last week, and a spokesperson for the Honolulu Department of Customer Services said express- service windows at satellite city halls are meant for transactions that are very quick to process, such as renewing a motor vehicle registration. Processing an application for a first-time disability parking permit, whether temporary or long term, can take more than a few minutes, including to verify the applicant has the medical certification required to receive the placard, he said.

Making an appointment via [AlohaQ.org Opens in a new tab](#) [Opens in a new tab](#) is the best option, he said. Appointments were broadly available for this week when we checked Friday. If you check in the morning and don't see a date and time you like, check again late that afternoon: "AlohaQ appointments are released by 4:30 p.m. daily to fill canceled appointments for the following day," according to the CSD website.

Stand-by service is sometimes an option, as satellite city halls may offer this to people without an appointment who are willing to wait. However, availability of stand-by service at any given location varies, depending on how many appointments are scheduled that day. We suggested that perhaps the city could prioritize stand-by service in cases like yours, and will follow up on that idea.

By contrast, express services are offered on a walk-in basis, without an appointment. The city does not intend to add disability parking permits back to its list of express services at this time, the spokesperson said.

For a list of satellite city hall locations and all the services offered (appointment and express) see 808ne.ws/4a0ChdQ Opens in a new tab.

How to seek a disability parking permit on Oahu varies depending on the type of permit sought.

At a satellite city hall you can apply for initial issuance or renew a temporary disability parking placard (red color); apply for a long-term disability parking placard (blue color); or apply for a set of disability license plates, according to the DCAB website.

To renew a long-term disability parking placard or disability license plates, or to apply for or renew a disabled paid parking exemption permit (green color), the process is handled by mail through DCAB.

Find full instructions, including a link to the required form PA-3, via links at the DCAB website, health.hawaii.gov/dcab Opens in a new tab.

A red placard is good for six months, while a blue placard is good for six years. Neither grants the holder free parking, but does allow them to park in spaces reserved for people with impaired mobility, closer to a building entrance.

Continuing on the theme ...

Mahalo

I would like to thank the young man who pointed out to a driver who pulled into a space I was waiting for that the space was reserved for the disabled and he didn't see a placard or disability plate on that person's car. The driver acted like they didn't know and exited the parking space! I was encouraged by this, first by the young man's willingness to help and also by the other driver's willingness to move. Mahalo. — *A reader*

Here's a quick update on our efforts to improve our AlohaQ operational efficiency and better serve all customers:

- Stopped booking any AlohaQ appointment over the phone for customers; we have transitioned to an in-person assistance from a concierge at locations with an AlohaQ kiosk
- Created the attached rack card with step-by-step instructions on how to make an AlohaQ appointment as well as locations with an AlohaQ kiosk and offer in-person assistance from a concierge
- Directed customers to step-by-by instructions on our department's website below on how-to make an AlohaQ appointment
 - <https://www.honolulu.gov/csd/how-to-alohaq/>
- Directed customers to a link to appointment tab on our website with videos explaining how to make an AlohaQ appointment:
 - <https://www.honolulu.gov/csd/appointments/>

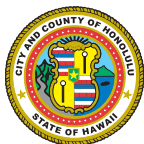
How-To AlohaQ

AlohaQ appointments can be made on any mobile device with an internet connection, a smartphone, or a computer.

Remember, a driver's license or state ID card may be renewed up to six months before it expires.

To make an **AlohaQ** appointment:

- Go to **AlohaQ.org** using your mobile device, smartphone or desktop
- Select "Driver Licensing and Satellite Services"
- Select "Make Appointment"
- Choose a location—click on the location to see the services offered
 - *Driver licensing centers offer full driver's license and state ID services*
 - *Satellite city halls perform services such as motor vehicle registration and titling, and they handle an array of other public services, including disability parking permits*
 - *Certain satellite city halls offer limited Hawaii driver's license and state ID renewal and duplicate services*



DEPARTMENT OF CUSTOMER SERVICES

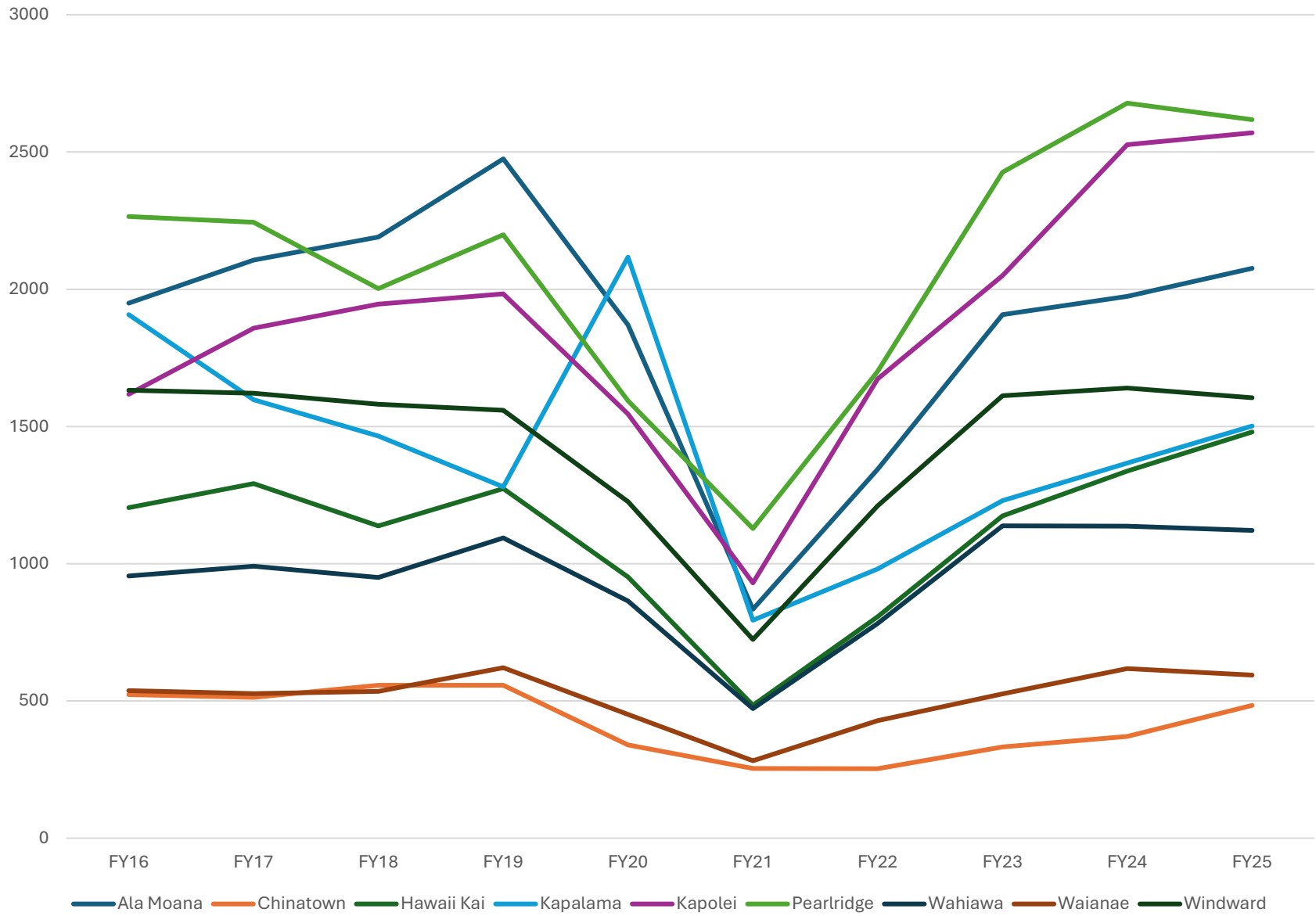
City and County of Honolulu

- Follow the on-screen instructions to make the appointment
- Complete the **AlohaQ** appointment and get your “ticket”
 - *If you entered a mobile number, you will receive a confirmation text message*
 - *If you entered a landline number, print or write down your appointment information.*
- You can view or manage your ticket at any time:
 - *Visit **AlohaQ.org**, click on “Driver Licensing and Satellite Services” then “View or Cancel My Ticket” and enter your last name along with your confirmation number or the phone number you used to book the appointment.*

Current AlohaQ kiosk locations:

- Commercial Driver Licensing Center
(897 Second St., Pearl City, HI 96782)
- Downtown Satellite City Hall
(1041 Nu‘uanu Ave., Suite A, Honolulu, HI 96817)
- Kapālama Driver Licensing Center
(925 Dillingham Blvd. #101, Honolulu, HI 96817)
- Kapālama Satellite City Hall
(925 Dillingham Blvd. #102, Honolulu, HI 96817)
- Kapolei Driver Licensing Center
(1000 Ulu‘ōhi‘a St. #101, Kapolei, HI 96707)
- Pearlridge Satellite City Hall
(98-1005 Moanalua Rd. #244B, Aiea, HI 96701)
- Wahiawā Satellite City Hall
(330 N. Cane St. SCH, Wahiawā, HI 96786)
- Windward City Satellite City Hall
(45-480 Kāne‘ohe Bay Dr., Unit CO6, Kāne‘ohe, HI 96744)

Chart Title





Disability Parking Permit System

Disability and Communication Access Board

Department of Health • State of Hawaii



PARKING DATA ANALYSIS

01/05/2026

8257 Total # of Placards Issued

By Station (31)

00 DCAB: 2635	15 Hawaii Kai: 336
01 Administration: 110	20 Kahului: 369
02 Ala Moana: 546	21 Kihei: 86
03 Chinatown: 113	22 Lahaina: 75
04: 0	23 Pukalani: 88
05: 0	24 Hana: 11
06 Kapalama Hale: 429	25 Molokai: 34
07 Kapolei: 691	26 Lanai: 16
08: 0	30 Lihue: 217
09 Pearlridge: 650	31 Kapaa: 18
0A: 0	40 Hilo: 669
10 Wahiawa: 314	41 Kona: 230
11 Waianae: 189	50: 0
12 Windward City: 431	60: 0
13: 0	XX DCAB GK: 0
14: 0	

By County and DCAB

Honolulu: 3809	Kauai: 235	Maui: 679	Hawaii: 899
DCAB: 2635			

6075 Permanent Placards by County and DCAB

Honolulu: 2317	Kauai: 154	Maui: 391	Hawaii: 612
DCAB: 2601			

2150 Temporary Placards by County and DCAB

Honolulu: 1492	Kauai: 81	Maui: 288	Hawaii: 287
DCAB: 2			

353 License Plates Issued

Honolulu: 112	Kauai: 11	Maui: 36	Hawaii: 40
DCAB: 154			

3867 First Time Placards by County and DCAB

Honolulu: 2683	Kauai: 163	Maui: 451	Hawaii: 568
DCAB: 2			

2485 First Time Long Term Placards by County and DCAB

Honolulu: 1708	Kauai: 111	Maui: 252	Hawaii: 413
DCAB: 1			

3388 Renewal Placards by County and DCAB

Honolulu: 558	Kauai: 23	Maui: 95	Hawaii: 117
DCAB: 2595			

978 Replacement Placards by County and DCAB

Honolulu: 560	Kauai: 49	Maui: 131	Hawaii: 214
DCAB: 24			

174 Mutilated Placards by County and DCAB

Honolulu: 101	Kauai: 7	Maui: 19	Hawaii: 45
DCAB: 2			

14 First Hawaii DPPEP Placards by County and DCAB

Honolulu: 0	Kauai: 0	Maui: 0	Hawaii: 0
DCAB: 14			

10 Renewal of Hawaii DPPEP Placards by County and DCAB

Honolulu: 8	Kauai: 0	Maui: 2	Hawaii: 0
DCAB: 0			

0 Replacement of Hawaii DPPEP Placards by County and DCAB

Honolulu: 0	Kauai: 0	Maui: 0	Hawaii: 0
DCAB: 0			

0 Replacement of Mutilated Hawaii DPPEP Placards by County and DCAB

Honolulu: 0	Kauai: 0	Maui: 0	Hawaii: 0
DCAB: 0			

\$34,326.00 Total Amount of Money Collected by County and DCAB

Honolulu: \$23,064.00	Kauai: \$1,404.00	Maui: \$4,746.00	Hawaii: \$4,938.00
DCAB: \$174.00			

\$31,872.00 Calculated Amount for Counties to Invoice

Honolulu: (1809) x \$12.00 = \$21,708.00	Kauai: (118) x \$12.00 = \$1,416.00
Maui: (271) x \$12.00 = \$3,252.00	Hawaii: (458) x \$12.00 = \$5,496.00

PARKING UNIT REPORT

January 23, 2026

Parking Program Issuance and Statistics – Update

In the second quarter of FY 2025-2026, around 8,300 placards were issued and 350 special license plates reauthorized or issued. Of the placards, about 2,200 were temporary, 6,100 long term, and 24 were Disabled Paid Parking Exemption Permits. Of the long-term placards, about 2,600 were renewals issued by DCAB. The renewal rate was 65 percent.

Other Parking Activities from the Plan of Action

In the second quarter of the Fiscal Year:

2,438 emails were sent reminding permittees of a pending permit expiration.

Procurement was begun for year and month decals. Blue ID paper for ID cards was received.

A crosscheck with Vital Record flagged 3,400 records and letters were sent starting January 2, 2026. As of 1/15/26, 16% were returned, 2% were reported as lost, and 7% of the letters were undeliverable.

9 submissions were received via the webpage to report parking placard misuse a follow up with Whole Foods was done as it was allegedly an employee, one was sent to HPD parking enforcement.

2 submissions were received via the webpage to report a non-design complaint space and follow up with the DOE was conducted.

Draft Survey (2026)

Aloha Disability Parking Permit Holder,

The Disability and Communication Access Board (DCAB) wants to know what problems you encounter when trying to park in an accessible parking space. The data collected from this survey will help guide future recommendations to improve the parking program. We ask that you take five minutes to answer fifteen questions in our survey. All responses are anonymous and no personal identifying information is requested. If you are filling out the survey on behalf of someone else, please answer from their point of view. Please submit only one survey. If you have any questions or concerns, please contact DCAB by phone at (808) 586-8121 or by email at dcab@doh.hawaii.gov.

1. My age bracket is:
 - ☐ 0 to 20.
 - ☐ 21-40.
 - ☐ 41-60.
 - ☐ 61 or older.
2. What kind of disability parking permit do you have?
 - ☐ Temporary Placard (red).
 - ☐ Long term placard (blue).
 - ☐ Disabled Paid Parking Exemption Permit (green).
 - ☐ Special License plate only.
 - ☐ Special license plate and a placard.
3. Which County do you live in?
 - ☐ City and County of Honolulu
 - ☐ County of Hawaii
 - ☐ County of Maui
 - ☐ County of Kauai
 - ☐ None of the above
4. Are you usually the driver or a passenger?
 - ☐ Driver.
 - ☐ Passenger.
5. Does the private vehicle you primarily ride in or drive have a side mounted lift and/or ramp?
 - ☐ Yes.
 - ☐ No.
6. Can you safely enter or exit your vehicle if you park in a standard accessible parking space (has a 5 foot wide access aisle)?
 - ☐ Yes.
 - ☐ No.
7. Which of the following features of an accessible parking space do you require use of? (check all that apply)
 - ☐ Parking space is located close to a facility entrance.

- ☐ Use of an access aisle.
- ☐ Use of a van accessible access space (8 foot wide access aisle or 11 foot wide space).
- ☐ Other: _____

8. On a scale from 1 to 5 with 1 being very often and 5 being never, please rate how often you are unable to park in an accessible parking space because the access aisle is not located on the side you or your passenger exits the vehicle from?

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5

9. Do you occasionally park partially in the access aisle because you are unable to reverse into the parking space and the access aisle is not located on the side you or your passenger exit the vehicle from?

- ☐ Yes.
- ☐ No.

10. On a scale from 1 to 5 with 1 being easy and 5 being hard, please rate the difficulty of finding an available accessible parking space for the locations below:

- a) Personal services such as banks or dry cleaners _____
- b) Food and beverage establishments _____
- c) Big box retailers stores such as Costco _____
- d) Strip malls _____
- e) Shopping malls _____
- f) Educational facilities _____
- g) Sports Facilities _____
- h) Airports _____
- i) State/County recreational facilities
(beach parks, gym, district parks, etc.) _____
- j) Other: _____

11. Which type of areas do you usually park or attempt to park in an accessible space? (check all that apply)

- ☐ Personal services such as banks or dry cleaners
- ☐ Food and beverage establishments

- ☐ Big box retailers stores such as Costco
- ☐ Strip malls
- ☐ Shopping malls
- ☐ Educational facilities
- ☐ Sports Facilities
- ☐ Airports
- ☐ State/County recreational facilities (beach parks, gym, district parks, etc.)

Other: _____

12. On a scale from 1 to 5 with 1 being often and 5 being never, please rate the frequency of the following scenarios at locations you attempt to visit.

_____ All accessible parking spaces are occupied by vehicles with valid disability parking permits.

_____ All accessible parking spaces are occupied, some of which are by vehicles displaying expired or altered disability parking permits.

_____ All accessible parking spaces are occupied, some of which are by vehicles displaying no disability parking permits.

_____ Automobiles (including motorcycles) are fully or partially parked in the access aisle.

_____ It is difficult for my vehicle to enter the accessible parking space due to the design of the parking lot (sharp angles, speed bump locations, etc).

_____ The van accessible parking space is occupied, and I am only able to use van accessible spaces.

_____ There is an object blocking the parking space or access aisle (moped, shopping cart, sign pole, etc.).

_____ Other: _____

13. Which of these conditions have you noticed at the locations you visit? (check all that apply):

- ☐ Lack of signage on the accessible parking spaces.
- ☐ Lack of signage on the van accessible access aisle.
- ☐ Lack of an access aisle.
- ☐ Visible slope in the accessible parking space.
- ☐ Visible slope in the access aisle.
- ☐ No curb cut and ramp near the accessible parking spaces / lack of an accessible path to facility.

Other: _____

14. Have you ever traveled off island and had to choose to use your placard to park in a reserved accessible space at your departure location (i.e. airport) or to take your placard with you for use at your destination?

- ☐ Yes.
- ☐ No.

15. Have you been unable to pay for parking in an off street parking lot due to the method of payment?

- ☐ No.
- ☐ Yes, cash only.
- ☐ Yes, credit or debit card only.
- ☐ Yes, QR code only.

Additional Comments: _____

Disabled Florida woman sues state over new pregnancy parking law

<https://cbs12.com/news/local/disabled-florida-woman-sues-state-over-new-pregnancy-parking-law>

by [Katie Bente](#)

Tue, November 4, 2025 at 4:57 PM

Updated Tue, November 4, 2025 at 6:51 PM



STUART, Fla. (CBS12) — What started as a feel-good bill to help pregnant women avoid long walks in the Florida heat is now the subject of a federal lawsuit — one that could decide who really belongs in a handicapped parking space.

Olivia Keller says she gets it — Florida lawmakers wanted to make life easier for expectant mothers. But she told CBS12 News reporter Katie Bente that the change comes at a cost.

“Those accommodations don’t exist just to make our lives easier,” she said. “They exist to make our lives possible.”

Keller, 48, was born without arms and uses a power wheelchair and a van with a side ramp. She says accessible parking isn’t about convenience — it’s about survival.

“If I don’t park there, I literally can’t get out of my car,” she said. “That means I can’t get to work, I can’t go to the doctor, I can’t live my life.”

The law that sparked the debate

This summer, Florida began issuing red “expectant mother” placards — temporary disabled passes for pregnant women in their third trimester. With a doctor’s note confirming pregnancy, they can park in the same blue-lined spaces reserved for people with disabilities, for up to a year.

[CBS12 News first covered](#) the rollout of the new program in September, when the Florida Department of Highway Safety and Motor Vehicles started issuing the red placards statewide.

At the time, supporters told CBS12 the program was designed to give pregnant women a small comfort in Florida’s summer heat — especially for those late in pregnancy or juggling strollers and car seats.

Critics, however, warned that it could lead to fewer available spots for people with disabilities, since the law didn’t add new spaces — it simply expanded who could use the existing ones.

During a March committee hearing, bill sponsor Rep. Fiona McFarland (R-Sarasota) recalled being nine months pregnant in Florida’s heat, waddling past empty handicapped spots. She said she simply wanted to help women like her park closer to store entrances.

“Pregnancy is not a disability,” McFarland said at the time. “I just want to be able to park up front.”

Gov. Ron DeSantis signed the measure in June, and FLHSMV rolled it out July 1.

The legal challenge

Keller, represented by attorney Matthew Dietz and Nova Southeastern University's Disability Inclusion and Advocacy Law Clinic, argues that violates federal law.

"What the state cannot do," Dietz said, "is enact a law that lessens the protections for people with disabilities provided by federal law — and that's exactly what the state did."

He points to federal standards that require a minimum number of accessible spaces in every public lot. If those spots are now shared with people who aren't disabled under the Americans with Disabilities Act, he says, access for disabled drivers is being diluted.

"It's not about numbers on paper," Dietz said. "It's the difference between being part of your community and being shut out of it."

The lawsuit, *Keller v. Florida Department of Highway Safety and Motor Vehicles*, filed Oct. 27 in federal court, asks a judge to stop the state from issuing the red placards and to revoke those already distributed.

A question of fairness

Keller says her lawsuit isn't about pitting one group against another — it's about preserving accessibility.

"I empathize with pregnant women," she said. "If someone has a complicated pregnancy, they were already eligible to park in disabled spaces. This is putting convenience above need."

But not everyone agrees the new law goes too far. Supporters argue that pregnancy brings legitimate mobility challenges and that the permits are temporary — lasting only up to a year — while permanent disabled placards remain valid indefinitely.

Some Florida lawmakers have said they see the program as an expansion of compassion, not a reduction in access.

What happens next

The case could force Florida to choose between keeping the new law or redrawing thousands of parking lots statewide to create separate "expectant mother" spaces — a cost lawmakers may have to weigh in a future session.

For Keller, the fight is personal.

"Sometimes people think, 'Well, I'm just hot and tired,'" she said. "But heat exhaustion isn't the same as being hot. And a 300-pound power chair isn't the same as a stroller."

Van Accessible Parking



Graphic courtesy of ADA.

The Purpose of Van Accessible Parking

Van Accessible Parking allows room for people to load or unload a wheelchair, scooter, walker or similar device that is used to transport a person who has limited or no use of his or her legs.

Van Accessible Parking locations have an extra three feet of width compared to regular accessible parking spaces. This additional area gives the user room to deploy his or her ramp and/or safely remove and replace the equipment needed to transport the person.



Photo Courtesy of Research and Training Center on Independent Living-The University of Kansas.

If this area is blocked even a small amount, a person with a disability who requires the extra room may not be able to get out of or into his or her vehicle.

Numerous parking lots have only one or limited Van Accessible Parking locations available. This legislation ensures this parking space is utilized by those using a mobility device that needs the extra room to enter and exit the vehicle safely.

The Van Accessible Parking Act Arkansas Act 799

Enforcement of Act 799 went into effect January 1, 2019, to regulate Van Accessible Parking penalties. This bill defines authorized parking use of a Van Accessible Parking space via a Van Accessible Parking decal.



Van Accessible Parking spaces are indicated by the Van Accessible signs.

Act 799 also specifically defines that the vehicle authorized to park in the Van Accessible Parking space must be used to transport a person with limited or no use of his or her legs and uses a wheelchair, a three or four-wheeled scooter, a four-wheeled walker with a seat or similar device.

If convicted, the owner of the vehicle is subject to a fine of \$250-\$500 for the first offense, and \$500-\$1,000 for the second and subsequent offenses. The fine for a first offense shall be reduced to \$100 upon successful completion of a class designed by the Office of Motor Vehicles to promote awareness of the need for compliance with parking and related public accommodation requirements.

The Van Accessible Parking Act Arkansas Act 799

The Van Accessible decal is an addition to an existing license plate or hang-tag for those with a qualifying disability who use a mobility device.

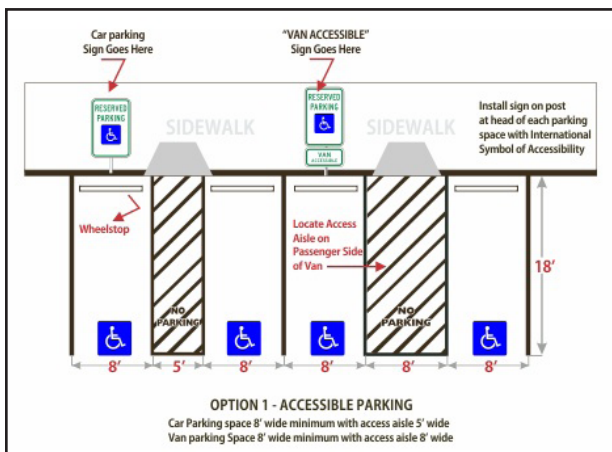
Those individuals who need a Van Accessible Parking decal must visit his or her local State Revenue Office to obtain the mandatory disability form. This required form must be taken to the individual's healthcare provider to validate he or she medically qualifies to secure the Van Accessible Parking decal. After receiving the proper documentation, State Revenue Offices will provide these Van Accessible Parking decals which affix to the left side window of his or her license plate.

The Van Accessible Parking Act states a vehicle displaying a Van Accessible Parking decal, a special license plate, a special certificate or a temporary special certificate and being used for the actual transporting of a person with a disability is permitted exclusive parking privileges in those areas designated for parking only by persons with the Van Accessible Parking decal, special license plate, or special certificate.

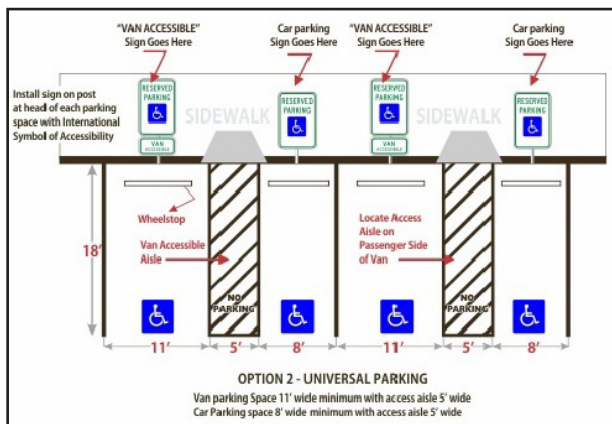


Three Feet Wider

Van Accessible Parking locations are three feet wider than regular accessible parking spaces for a total of 16 feet. Depending on the parking lot owner's choice, this extra three feet can either be in the parking space itself or the access aisle (the striped area beside the accessible parking space).



The graphic above (Option 1) shows the extra three feet for the Van Accessible Parking in the access aisle beside the parking space.



The graphic above (Option 2) shows the extra three feet for the Van Accessible Parking in the parking space itself.

It's the Law!

All violators abusing the disability rights of Van Accessible Parking spaces are subject to a fine as governed under Arkansas Law: Codes 27-15-305, 27-15-306 & 14-54-501. Law enforcement officers have clear authority to enforce the provisions of Act 799 on private and public property, such as at a mall, retailer, grocery store, private agency in the state and other public venues.

Parking is not allowed in an access aisle (the striped area used for van access) of a parking space. Officers may ticket any vehicle parked in the van access aisle whether or not it is displaying disability plates or a placard.

This brochure is provided by the Arkansas Governor's Commission on People with Disabilities to promote awareness of the need for compliance with parking and related public accommodation requirements.



**Arkansas Governor's Commission
on People with Disabilities**

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