

DISABILITY AND COMMUNICATION ACCESS BOARD

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MINUTES

Standing Committee on Parking Meeting

Location: Virtual Location Via Zoom

Date: September 9, 2021

Time: 9:30 a.m.

PRESENT: Summer Kozai, Chairperson; Pauline Aughe, Violet Horvath, Gerald Ohta;

Board Members; Bryan Mick, Romala Sue Radcliffe, Staff

GUEST: Jessica Pomales

I. Chairperson Summer Kozai called the meeting to order at 9:32 a.m.

II. The Committee approved the July 8, 2021, meeting minutes (M/S/P Horvath/Kozai).

III. Old Business

A. Placard Renewal Statistics

Bryan Mick reported that in the first two months of fiscal year 2022, 3,629 placards and 179 special license plates were issued. Of the placards issued, about 950 were temporary and 2,500 were long term. Of the long term placards, about 840 were renewals issued by DCAB. The long term placard renewal rate was seventy three percent. One hundred fifty four (154) Disabled Paid Parking Exemption Permits (DPPEP) placards were issued.

B. <u>Death Records Crossmatch</u>

In July 2021, DCAB conducted the annual crossmatch process with the Department of Health's Vital Records Division to identify the deceased permittees. The crossmatch will allow staff to update the parking database and attempt to retrieve the placards from the estates pf deceased permittees. Three thousand two hundred (3,200) letters were prepared and mailed along with postage paid return envelopes to the estates of deceased permittees

C. Public Education Efforts

Disabled Paid Parking Exemption Permit (DPPEP) Outreach Efforts

DCAB supplied warning flyers to the county police departments and state agencies with parking enforcement divisions so they can issue warnings instead of citations through August 15, 2021. Since August 15, 2021 DCAB has only received only a few phone calls from permittees who received parking tickets.

Staff has performed quality assurance phone calls for confirmation of DPPEP qualifications with physician offices. Due to this effort, five applications for a DPPEP were denied because the physician confirmed the applicant did not meet the qualifications.

Survey of Permittees

The 2021 survey responses that document finding an available accessible parking space is difficult at Hawaii's shopping centers and malls, big box stores, and airports will be shared with the members of the Hawaii Legislature.

Webpage for Reporting Non-Design Compliant Accessible Parking Spaces

The Committee reviewed the draft webpage to report accessible parking spaces that have a non-compliant design element. Board member Violet Horvath suggested the webpage allow the public to report multiple non-compliant elements.

IV. New Business

A. Staffing Update

The Program and Policy Development Unit had three staff resignations in July 2021. The Unit has managed to keep up with the application process with the assistance of a volunteer.

V. Open Forum

A motion was made to select a Committee Vice Chair (M/S/P Horvath/ Kozai). Violet Horvath was elected as Committee Vice Chair.

Board member Violet Horvath asked about abuse of disabled parking permit complaints. Bryan Mick reported 17 inquiries were submitted to the DCAB webpage as abuse of a disability parking permit; 16 of them were regarding a hotel in Waikiki. Staff provided technical assistance to the hotel on accessible parking.

VI. Next Parking Committee Meeting

The next meeting is scheduled for Tuesday, November 9, 2021, at 9:30 a.m.

VII. Adjournment

The meeting adjourned at 10:14 a.m.

NOTE: All votes were unanimous unless otherwise noted.

Respectfully submitted,

ROMALA SUE RADCLIFFE

Romala Sie Radcliffe