



DISABILITY AND COMMUNICATION ACCESS BOARD

1010 Richards Street, Room 118 • Honolulu, Hawaii 96813
Ph. (808) 586-8121 (V) • Fax (808) 586-8129 • TTY (808) 586-8162

AGENDA

Standing Committee on Parking Meeting

Location: Disability and Communication Access Board
919 Ala Moana Blvd, Fifth Floor Conference Room
Date: November 9, 2017
Time: 9:30 a.m.

- I. Call to Order
- II. Approval of the September 14, 2017 Meeting Minutes
- III. Old Business
 - A. Parking App
 - B. Public Education
 - Parking Liaisons – Update
 - C. 2018 Legislation – Update
 - Parking Meter Bill
 - Placard Confiscation Bill
 - D. Placard Renewal Notification Policy Change and Statistics – Update
 - E. User Guide – Update
 - F. County of Hawaii Paratransit Service
- IV. New Business
 - A. Informational Briefing – Eligibility for Blind and Visually Impaired Persons
 - B. Letter to Ophthalmologists – Eligibility
 - C. Medical Certification for Parking Permit Renewals
- V. Open Forum: Public comment on issues not on the agenda for consideration for Committee's agenda at the next meeting
- VI. Next Meeting
- VII. Adjournment

If you require an auxiliary aid or accommodation due to a disability, please contact (808) 586-8121 or email at dcab@doh.hawaii.gov by November 3, 2017.



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MINUTES

Standing Committee on Parking Meeting

Location: Disability and Communication Access Board
919 Ala Moana Blvd., Fifth Floor Conference Room

Date: November 9, 2017

Time: 9:30 a.m.

PRESENT: Pauline Aughe, Chairperson; Summer Kozai, Bryant Yabui, Board Members;
Francine Wai, Kirby Shaw, Bryan Mick, Staff

GUEST: Puanani McBride

- I. Chairperson Pauline Aughe called the meeting to order at 9:25 a.m.
- II. The Committee approved the minutes of the September 14, 2017 meeting (M/S/P Kozai/Yabui).

III. Old Business

A. Parking App

Staff reported that the parking locator app for Android devices was updated and is working. The upgraded app is listed in Google Play under "parking disability parking locator" and Lyon Innovations is the author.

B. Public Education

Parking Liaisons - Staff reported that the effort to find liaisons had been put on hold until the parking locator apps for iOS and Android devices were upgraded. Staff said that DCAB plans to fly the liaisons to Honolulu for training and to reimburse them for their activities. Staff will contact various disability organizations to seek their recommendation for a potential liaison. Staff hopes this will ensure the selection of reliable individuals with a calm demeanor who are able to articulate information about the parking program. Francine Wai noted that a detailed description of liaison responsibilities must be decided upon, which would be incorporated into a Memorandum of Agreement (MOA) between DCAB and the liaisons. Any plan to reimburse the liaisons must be in the MOA, and an activity cap must be included to ensure available funds are not depleted. Bryant Yabui suggested that the county police departments should operate the liaison program on behalf of DCAB. Pauline Aughe commented that in her experience, the Hawaii County Police Department is not reliable or proactive. Bryant Yabui mentioned that the parking app could be a method to verify the liaisons' activities. He also suggested using high school students to help upload accessible parking space information into the parking locator app as a contest or other activity.

Pauline Aughe asked whether the main duty of the liaisons is enforcement or awareness. Staff replied that their duties would be more educational, which would include talking to groups. Staff noted that another duty would be to flag for DCAB's review establishments that appear to be non-compliant with the accessible parking and signage requirements of the Americans with Disabilities Act (ADA) or the Hawaii Administrative Rules. Staff explained that a business proprietor is not always the landowner, so rather than have liaisons interface with the business, it would be more time efficient and administratively appropriate for the liaisons to inform DCAB, which can determine the identity of landowners and follow-up with an offer to assist letter and a brochure on how to design accessible parking spaces. Currently, when someone complains about a location, staff will use Google Earth to assist in determining whether the complaint appears to be accurate. Pauline Aughe recommended that the liaisons speak to rotary clubs and business chambers so that business owners may be proactive.

C. 2018 Legislation – Update

Staff reported that they will attempt to meet with the chairs of the committees where the two bills (below) introduced last session at DCAB's request were held.

- Confiscation Bill (SB 975, SD1, HD1) – This is not expected to be controversial.
- Parking Meter Bill (SB 974, SD2) – This bill is controversial because permittees perceive the exemption from payment of parking meter fees as an economic benefit that will be taken away.

Staff said they would seek support from the counties and the recently created Waikiki Transportation Management Association, especially on the parking meter bill, which should increase their revenues. Staff noted that if the meter bill passes, a separate application form will be used to certify that the applicant is both licensed to drive and cannot reach or operate a parking meter because of their disability. The meter exemption permits will take the form of a sticker or a different colored placard to help parking enforcement distinguish them from other parking permits.

D. Placard Renewal Notification Policy Change and Statistics – Update

Bryan Mick reported that in the first quarter of fiscal year 2018, 7,326 placards were issued, of which 2,422 were first time long term placards, 2,438 were long term renewal placards, and 1,621 were temporary placards. DCAB reimbursed the counties \$29,208.

In addition, Bryan Mick reported that the permit renewal rate in the final four months that DCAB gave notice of pending permit expiration via a postcard was 58%. By contrast, in the past two months without notification, the renewal rate was 55%. The 3% difference indicates that permittees have taken responsibility for renewing their permits. Staff further noted that in the

last two months, 1,325 eligible permittees did not renew their permit while 2,534 people applied for a first time permit, which amounted to a 1,029 gain in active permittees. Staff opined that this rapid expansion shows the need for implementing policies and procedures to make sure that only legitimately qualified people are receiving and using parking permits.

E. User Guide – Update

Staff reported that the updated User Guide was distributed to the counties. It is provided with every permit issued by a county office or by DCAB.

F. Hawaii County Paratransit Service - Update

Staff explained that under the ADA, commuter bus service is characterized by making limited stops and operating only during peak times, usually the morning and late afternoon. The ADA does not require complementary paratransit service to be offered in conjunction with commuter bus service. Therefore, because Hawaii County's bus service between East and West Hawaii is a commuter bus service, it does not trigger the requirement for complementary paratransit service.

IV. New Business

A. Informational Briefing – Eligibility for Blind and Visually Impaired Persons

Staff reported that Senator Joshua Green's office has not responded to repeated staff attempts to set a date for an informational briefing on parking permit eligibility. Therefore, staff recommended that the Committee convene a special meeting on the topic, or include it as an item on its next regular agenda, and invite the proponents of expanding eligibility to include persons who are blind and visually impaired. This will allow DCAB to explain to the proponents exactly why DCAB opposes the effort. The Committee voted to have the topic included on its next regular meeting agenda, start the meeting at 9:00 a.m., and establish a time limit for public testimony to one minute (M/S/P Kozai/Bryant). Pauline Aughe requested that DCAB invite Senator Green or his representative to attend.

B. Letter to Ophthalmologists

Staff reported that DCAB discovered that ophthalmologists are certifying applicants whose only disability is blindness or visual impairment, and they are indicating that an applicant cannot walk without the assistance of another person as the qualifying condition. Technically, an ophthalmologist is a medical doctor (MD) who can certify whether an applicant is qualified. However, because their area of expertise is visual impairment, which taken alone does not qualify an applicant for a permit, DCAB will conduct direct outreach to them in hopes of stopping the wrongful practice.

C. Medical Certification for Parking Permit Renewals

This item will be deferred until the next meeting.

V. Next Meeting

The next meeting will be held on January 18, 2018, at the Kamamalu Building, 1010 Richards Street.

VI. Adjournment

The meeting ended at 11:00 a.m.

NOTE: All votes were unanimous unless otherwise noted.

Respectfully submitted,



BRYAN K. MICK