

SHARING OUR 'ULU

Resources for Children Age 0-5 Years and Their Families

Hawaii State Departments of Health (DOH), Human Services (DHS), and Education (DOE),
and Executive Office of Early Learning (EOEL)



★ Child Care/Education

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FOOD/ NUTRITION

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HOUSING/ SHELTER

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<i>Program Name</i>	<i>Dept.</i>	<i>Description</i>	<i>Eligibility</i>	<i>Cost to Families</i>	<i>Phone</i>	<i>Website</i>
CHILD CARE/EDUCATION						
EARLY CHILDHOOD DEVELOPMENT						
EARLY CHILDHOOD DEVELOPMENT	Child care subsidy: Child Care Connection Hawaii	DHS Helps low-income families by paying a subsidy for their children who are in the care of DHS-approved child care providers. Subsidy amount varies based on the family's gross monthly income, family size, and other factors.	For children ages birth up to 13 years of age. Child is in the care of a child care provider that meets DHS requirements, including background checks and health and safety standards. Families must have an eligible activity and meet income and other requirements.	Subsidy may not cover full cost of child care. Families may pay for some child care costs.	Oahu-Honolulu (808) 566-2600 Oahu-Waipahu (808) 356-5577 Hilo (808) 961-6807 Kona (808) 334-6101 Kauai (808) 245-2193 Maui (808) 249-2461	http://humanservices.hawaii.gov/besd/child-care-program/ccch-subsidies/
	Child care subsidy: Preschool Open Doors (POD)	DHS Provides subsidies to families sending their children to a licensed preschool for up to 12 months prior to the child's kindergarten entry. Subsidy amount varies based on the family's gross monthly income, family size, and other factors. Limited application periods, usually in the early spring of each calendar year.	Children must turn 4 years old between August 1 of the prior year and July 31 of the current year in which they are applying for POD services to be eligible. Child is in a licensed group child care center (i.e. preschool). Families must meet family income and other requirements.	Subsidy may not cover full cost of child care. Families may pay for some preschool costs.	(808) 791-2130 Neighbor Islands (toll-free): 1-800-746-5620	http://humanservices.hawaii.gov/besd/child-care-program/ccch-subsidies/
	Early Intervention Section	DOH Provides statewide services to support the development of infants and toddlers in areas such as talking, standing/walking, eating, playing with others, and having confidence.	Child is under age 3 years, and -Has developmental delay based on a formal evaluation; or -Has a medical condition that is likely to result in a developmental delay	No cost	Referral Line: (808) 594-0066 Neighbor Islands (toll-free): 1-800-235-5477	http://health.hawaii.gov/eis/

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EARLY CHILDHOOD DEVELOPMENT	Hi'ilei Developmental Screening Program	DOH	Provides developmental screening and information for families who are interested in supporting their young child to reach optimal development, in areas such as talking, standing/walking, and playing with others.	Child age 0-5 years	No cost	(808) 733-4971	http://health.hawaii.gov/cshcn/hiileihawaii/
	Home Visiting Program: Your 'Ohana	DOH	Provides support services to families prenatally until the child turns age 5 years, to prevent child abuse and neglect and encourage positive parenting. Provides families with home visits (voluntary).	Families in specific geographic communities, including families who are low-income and pregnant women under age 21 years. Families are primarily identified and screened for eligibility prenatally or at birth.	No cost	(808) 733-9041	http://www.yourohana.org/enroll-today/
	Public Pre-Kindergarten	EOEL	Provides high-quality early learning experiences for students in the year prior to kindergarten eligibility Provides information about Low to No-Cost Early Childhood Development and Learning Programs (including Early Head Start and Head Start)	Child is age 4 years on or before July 31 of the current school year. Priority categories include lower income, special education, foster care, homeless, English language learner.	No cost	(808) 586-3811	http://earlylearning.hawaii.gov/eoel-public-pre-kindergarten-program/
	Special Education	DOE	Provides specially designed instruction which may include academic, speech-language, psychological, physical and occupational therapy, counseling, and parent education.	Eligible students age 3 up to 22 years with need for specially designed instruction. Examples may include children who have a difficult time learning, speaking, moving, or getting along with others.	No cost	Operation Search (808) 305-9810 Neighbor Islands (toll-free): 1-800-297-2070	http://www.hawaiipublicschools.org/TeachingAndLearning/SpecializedPrograms/SpecialEducation/Pages/home.aspx

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FOOD/NUTRITION							
FOOD/NUTRITION	Free and Reduced Price Lunch Program	DOE	Provides nutritionally balanced, low-cost or free lunches each school day for eligible children (PreK - 12).	Family income requirement	Meals are free or reduced-price	School Food Services Branch (808) 733-8414 (808) 733-8415 Neighbor Islands (toll-free): 1-800-441-4845	http://www.hawaii publicschoools.org/TeachingAndLearning/HealthAndNutrition/StudentHealthResources/Pages/FreeReducedLunch.aspx
	Special Supplemental Nutrition Program for Women Infants and Children (WIC)	DOH	Provides nourishing supplemental foods, nutrition education, and health and social service referrals	Pregnant, breastfeeding, or postpartum woman, or child under 5 years old who has nutritional needs; meets federal income guidelines; and resident of Hawaii.	No cost	(808) 586-8175 Neighbor Islands (toll-free): 1-888-820-6425	http://health.hawaii.gov/wic/
	Supplemental Nutrition Assistance Program (SNAP)	DHS	Nutrition assistance to eligible, low-income individuals and families	Low-income and needy households Specific eligibility requirements	No cost	Public Assistance Information Line 1-855-643-1643	http://humanservices.hawaii.gov/besd/snap/

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HEALTH/WELLNESS							
HEALTH – CHILDREN							
HEALTH – CHILDREN	Child and Adolescent Mental Health Division	DOH	Provides an array of services needed to support children and youth with “high need” for mental health treatment services.	Age 3-20 years. Meets clinical criteria for serious emotional or behavioral disturbance; and qualifies for funding support from the state such as QUEST Integration.	No cost	(808) 733-9333	http://health.hawaii.gov/camhd/
	Childhood Lead Poisoning Prevention Program	DOH	Provides information on testing/screening children under age 6 years for lead exposure, ways to reduce lead exposure for children, and needed follow-up based on blood lead levels.	Children under age 6 years	Lead testing/screening is done by child’s primary care provider	(808) 733-9055	http://health.hawaii.gov/cshcn/leadp/
	Children with Special Health Needs Program	DOH	Provides service coordination, social work, nutrition, and other services for children with special health care needs age 0-21 years with chronic medical conditions.	Child/youth age 0-21 years who has a chronic health condition that requires specialized medical care. For financial assistance for pediatric specialty services, family must meet income guidelines.	No cost for eligible families	(808) 733-9055	http://health.hawaii.gov/cshcn/home/communitypage/
	Developmental Disabilities Division	DOH	Assists people with developmental disabilities and/or intellectual disabilities, and their families or guardians. Services include: <ul style="list-style-type: none"> • Personal Assistance/Habilitation • Community Learning Services • Discovery & Career Planning • Individual Employment Supports • Respite • Other services 	Person has a severe, chronic disability which: a) Is attributable to a mental and/or physical impairment; b) Is manifested before the person attains age 22 years; c) Is likely to continue indefinitely; d) Results in substantial functional limitations in 3 or more of the following areas of major life activity: self-care, receptive and expressive language, learning, mobility, self-direction, capacity for independent living, and	No cost	Oahu (808) 733-1689 Hawaii – Hilo (808) 974-4280 Hawaii – Kona (808) 327-6212 Hawaii–Waimea (808) 887-6064 Maui (808) 243-4625 Molokai	http://health.hawaii.gov/ddd/

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					<p>economic sufficiency. There are other eligibility criteria.</p> <p>A child age 0-9 years who has a substantial developmental delay or specific congenital or acquired condition may be considered to have a developmental disability without meeting 3 or more of the criteria described above, if the child, without services and supports, has a high probability of meeting those criteria later in life.</p>		<p>(808) 553-7898</p> <p>Kauai (808) 241-3406</p>	
HEALTH – CHILDREN		Newborn Hearing Screening Program	DOH	Provides information and makes referral for hearing screening and evaluation for children age birth-3 years.	<p>Child age birth-3 years</p> <p>Financial assistance for hearing screening and evaluation if child does not have insurance.</p>	No cost to families qualifying for financial assistance	(808) 733-9052	http://health.hawaii.gov/genetics/programs/nhsp/
		Newborn Metabolic Screening Program (NBMSP)	DOH	Provides general information about newborn metabolic screening which tests blood spots for certain genetic disorders that may cause serious health or developmental problems if not treated early.	Newborns born in Hawaii	Cost covered by insurance for hospital births. Fee waived if family unable to pay (call NBMSP).	(808) 733-9069	http://health.hawaii.gov/genetics/programs/nbshome/
		School Health Requirements	DOE DOH	Information on school health requirements for preschool or kindergarten through 12th grade. Includes physical examinations, immunizations, and TB (tuberculosis) clearance.	<i>See Public Health Nursing Branch for information about Keiki Immunization Clinics.</i>	N/A	<p>DOE: Contact school</p> <p>Immunization Branch: (808) 586-8332 1(800) 933-4832</p> <p>TB Control Branch: (808) 832-5731</p>	<p>http://www.hawaiipublicschools.org/ParentsAndStudents/EnrollingInSchool/HowToEnroll/Pages/home.aspx</p> <p>http://health.hawaii.gov/docd/vaccines-immunizations/sch</p>

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						ool-health-requirements/ http://health.hawaii.gov/tb/
HEALTH – FAMILY						
HEALTH – FAMILY	Family Planning Services	DOH	Provides voluntary and confidential services to individuals, couples and families in identifying goals and developing a plan for the number and spacing of their children and the means to achieve them.	Any person who is seeking or avoiding pregnancy	Sliding fee scale based on family size and income	(808) 733-9050 http://health.hawaii.gov/mchb/home/family-planning-program/
	Perinatal Support Program	DOH	Provides information about services to high-risk pregnant women before, during, and after pregnancy (up to 6 months after birth).	Underinsured and uninsured pregnant women living in a specified geographical location, with at least one medical, psychosocial, or behavioral risk factors which may negatively impact birth outcomes	No cost	(808) 733-9050 http://health.hawaii.gov/mchb/home/perinatal-support-program/
	Public Health Nursing Branch	DOH	Provide nursing assessment and services to individuals, families, or groups in a community. These may include case management, client advocacy, health education, health screening, monitoring, follow-up, and consultation. Provides Keiki Immunization and Tuberculosis Testing Clinics.	For Keiki Immunization Clinic ONLY- Vaccine for Children Program Eligibility: -No health insurance; -Have Medicaid or QUEST; -Parent health insurance does NOT pay for childhood immunizations; -Child is American Indian or Alaska Native	No cost	(808) 832-5765 http://health.hawaii.gov/phnb/
HEALTH INSURANCE						
QUEST Integration: Med-QUEST Division	DHS	Provides eligible low-income adults and children access to health and medical coverage through managed care plans.	Income and other requirements	No cost	(808) 524-3370 Neighbor Islands (toll-free): 1-800-316-8005	https://medical.mybenefits.hawaii.gov/

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HEALTH INSURANCE						TTY/TDD users: 1-855-585-8604	
	Federal Health Insurance Marketplace: Med-QUEST Division/Health Care Outreach Branch	DHS	Provides assistance to apply and enroll at healthcare.gov	-Must live in the United States -Must be a U.S. citizen or national (or be lawfully present). Includes eligible immigration statuses. -Cannot be incarcerated	-	Health Care Outreach Branch (808) 692-8144 Healthcare.gov 1-800-318-2596	https://www.healthcare.gov/
PROTECTION – CHILD AND ADULT							
PROTECTION CHILD/ADULT	Adult Protective and Community Services Branch	DHS	Provides protective services for vulnerable adults. Provides home and community-based services to prevent premature institutionalization of clients.	Adult has a physical, mental, or developmental impairment and is unable to do one of the following: 1) Communicate or make responsible decisions for their care or resources. 2) Activities of daily living. 3) Protect themselves from abuse.	N/A	Adult abuse reporting: 808-832-5115	http://humanservices.hawaii.gov/ssd/home/adult-services/
	Child Welfare Services	DHS	Provides social service to children and their families when children are reported to have been harmed or are at risk of being harmed.	When a child's physical or psychological health or welfare is harmed or at substantial risk of being harmed.	N/A	Child abuse reporting: 808-832-5300 Neighbor islands: Toll free 1-888-380-3088	http://humanservices.hawaii.gov/ssd/home/child-welfare-services/

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ECONOMIC SUPPORTS							
FINANCIAL ASSISTANCE							
FINANCIAL ASSISTANCE	Temporary Assistance to Needy Families (TANF)	DHS	<p>Provides monthly cash benefits to families for food, clothing, shelter, and other essentials. Time-limited. Protects those who cannot work and requires those who are able to work to do so.</p> <p>Parent or relative must: -Give DHS any child support money that the household receives. -Cooperate in locating and obtaining support from the absent parent. -Register each person in the household for Social security numbers -Participate in a work program if required.</p>	<p>1) Resident of Hawaii and not living in a public institution. 2) U.S. citizen; if from a foreign country, must be a permanent resident or qualified alien and possess an INS card, form or document. 3) Income is less than DHS standard of assistance. 4) Total assets (such as cash, stocks, bonds or real property not lived on) do not exceed DHS standards.</p> <p>Child must be: 1) Under age 18. If age 18, he/she may be eligible until age 19 if he/she is a full-time student in high school or vocational training program of an equivalent level. 2) Living with a relative or foster parent.</p>	N/A	<p>Public Assistance Information Line 1-855-643-1643</p> <p>Call or visit a Processing Center - see list: http://humanservices.hawaii.gov/wp-content/uploads/2016/02/State-wide-processing-Center-list-online-02-16.pdf</p>	http://humanservices.hawaii.gov/besd/tanf/
	Aged, Blind and Disabled (AABD)	DHS	Aid to Aged (65+ years old), Blind and Permanently Disabled.	Must apply for Supplemental Security Income (SSI) at a Social Security Office. If individual is receiving SSI and needs more financial help, he/she may also apply for assistance from DHS.	N/A	Public Assistance Information Line 1-855-643-1643	http://humanservices.hawaii.gov/besd/aabd/
	General Assistance (GA)	DHS	Assistance to temporarily disabled individuals between 18-64 years old.	Does not qualify for TANF or AABD, does not have minor dependents, and unable to work 30 hours or more per week because of a mental or physical disability. Individual will be examined by DHS' authorized medical evaluators.	N/A	Public Assistance Information Line 1-855-643-1643	http://humanservices.hawaii.gov/besd/ga/

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FINANCIAL ASSISTANCE	Social Security Disability Insurance (SSDI) and Supplemental Security Insurance (SSI)	DHS	Makes Social Security Disability determinations for Social Security Disability Insurance (SSDI) and Supplemental Security Income (SSI) benefits.	<p>SSDI provides disability benefits to blind or disabled individuals who are insured based on FICA (<i>Federal Insurance Contributions Act</i>) payments into the Social Security Trust Fund. The disability payments are to individuals and their families when working years are interrupted or ended due to disability. Individuals found eligible for SSDI are eligible for Medicare coverage 2 ½ years after the established date of disability.</p> <p>SSI provides benefits to individuals with limited income and resources (including children under age 18) who are disabled or blind. Individuals found eligible for SSI are also eligible for Medicaid.</p>	No cost	For claim status: Disability Determination Branch (808) 979-7000 Neighbor Islands (toll-free): 1-800-362-1526	
						To apply: Social Security Administration 1-800-772-1213	https://www.ssa.gov/benefits/disability/
JOB ASSISTANCE							
JOB ASSISTANCE	First-To-Work Program	DHS	Provides case management, employment and support services to work-eligible individuals of Temporary Assistance to Needy Families (TANF) households	Work-eligible individuals of TANF families	No cost		http://humanservices.hawaii.gov/besd/ftw/
	Employment and Training	DHS	Assists able-bodied persons receiving Nutrition Assistance Program (SNAP) benefits to obtain employment and to become self-sufficient.	SNAP recipient	No cost		http://humanservices.hawaii.gov/besd/et/

	Program Name	Dept.	Description	Eligibility	Cost to Families	Phone	Website
JOB ASSISTANCE	Vocational Rehabilitation (VR)	DHS	Provides services to persons with disabilities who are looking to enter or retain integrated, competitive employment.	1) Has a physical or mental impairment which constitutes or results in a substantial impediment to employment; 2) Requires VR services to prepare for, secure, retain, or regain employment; and 3) Is presumed able to benefit from VR services in terms of employment outcome.	No cost	Oahu –Honolulu (808) 586-4824 Hawaii – Hilo (808) 974-6444 Hawaii – Kona (808) 323-0025 Kauai – Lihue (808) 274-3333 Maui, Molokai, & Lanai (808) 984-8350 Oahu Deaf Section (808) 447-1454 (VP) Oahu Ho’opono Services for the Blind Branch (808) 586-5269 (V/TTY)	http://humanservices.hawaii.gov/vr/

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HOUSING/SHELTER							
HOUSING/SHELTER	Hawaii Public Housing Authority	DHS	Provides low-income Hawaii residents with affordable housing and shelter. Includes: <ul style="list-style-type: none"> • Federal Public Housing • State of Hawaii Public Housing • State of Hawaii Rental Supplement Program <i>Check availability and/or waitlists</i>				http://www.hpha.hawaii.gov/
	Homeless Programs	DHS	Provides a Homeless Services Agencies Directory, which lists agencies providing homeless services				http://humanservices.hawaii.gov/besd/home/hp/
	Homeless Concerns Office (<i>Children's Education</i>)	DOE	Assists homeless families with educational stability for their child including removing barriers to enrollment and attendance	Family lives: <ul style="list-style-type: none"> • In a shelter, motel, vehicle, or campground • On the street • In an abandoned building, trailer, or other inadequate accommodations, or • Doubled up with friends or relatives due to economic hardship, such as loss of housing or income 	No cost	(808) 305-9869 Neighbor Islands (toll-free): 1-866-927-7095	http://www.hawaiipublicschools.org/ParentsAndStudents/EnrollingInSchool/Pages/Resources-for-homeless-families.aspx

N/A = Not Applicable

COMMUNITY RESOURCE DIRECTORIES	
Name	Website
Aloha United Way 2-1-1 Community Resources	http://www.auw211.org/
Community Resource Guide (<i>Department of Public Safety</i>)	https://dps.hawaii.gov/wp-content/uploads/2018/05/PSD-Community-Resource-Guide-2017a.pdf
Community Resources (<i>DHS/Med-QUEST Division</i>)	https://medquest.hawaii.gov/en/resources/community-partners.html
Community Resources (<i>Special Parent Information Network</i>)	http://spinhawaii.org/Resource-Guide/
Homeless Services Agencies Directory (<i>DHS</i>)	http://humanservices.hawaii.gov/bessd/home/hp/homeless-services-agencies-directory/
Low to No-Cost Early Childhood Development and Learning Programs Resource List (<i>EOEL</i>)	http://earlylearning.hawaii.gov/low-to-no-cost-early-childhood-development-and-learning-programs-resource-list/
Support for Parents (<i>DOE</i>)	http://www.hawaiipublicschools.org/ParentsAndStudents/SupportForParents/Pages/Home.aspx
The Parent Line (<i>funded by DOH/Maternal and Child Health Branch</i>)	http://www.theparentline.org/

“Sharing Our Ulu” website: <http://health.hawaii.gov/cshcn/ulu>

If information needs to be updated, please contact Patricia Heu at (808) 733-9058 or patricia.heu@doh.hawaii.gov or Charlene Robles at (808) 594-0007 or charlene.robles@doh.hawaii.gov.