

## DISCLAIMER

HIFirstline text messages from the Hawaii State Department of Health and Mountain Pacific will be sent from **808-482-5090** and will never ask for your personal information. If you have questions or concerns about messages you receive, please email Mountain Pacific at [communications@mpqhf.org](mailto:communications@mpqhf.org).

## HIFIRSTLINE TERMS AND CONDITIONS

Participating carriers include Verizon, AT&T, T-Mobile, Sprint, Boost, Spectrum Mobile, Cricket and Virgin Mobile.

1. For help, text **"HELP"** to 808-482-5090 or send an email to [communications@mpqhf.org](mailto:communications@mpqhf.org).
2. To unsubscribe, text **"STOP"** to 808-482-5090 at any time.
3. Any subscriber without a 808 cell phone number will need to type the full 1+10-digit phone number, i.e., 1-808-482-5090.
4. Message and data rates may apply.
5. Message frequency may vary.
6. SMS text messages are intended to be a best effort communication and represent just one component of the Hawaii State Department of Health and Mountain Pacific communication systems.
7. SMS text message notifications may be delayed or not received during regional emergencies or other periods of high messaging traffic.
8. Third parties can send SMS text messages disguised as alerts from the Hawaii State Department of Health or Mountain Pacific, so you are urged to independently verify the authenticity of any message you receive.
9. SMS text message delivery is not always predictable.
10. Wireless carriers are not liable for delayed or undelivered messages.
11. SMS text message notifications from the Hawaii State Department of Health and Mountain Pacific will be presented on your mobile device in the same manner as any other SMS text messages.

## Privacy Policy

We take great precautions to keep the information you share with us safe and private. Your personal information will never be sold or given to any third party. You can easily stop this type of communication by texting **"STOP"** to 808-482-5090 at any time.

[Hawaii State Department of Health Privacy Policy](#)

[Mountain Pacific Privacy Policy](#)