Dear Youth and Families,

Subject: Updates to CAMHD Operations Considering COVID-19

Your health and safety are very important to us! The Behavioral Health Administration is closely watching the latest updates of COVID-19 and has begun to prepare for all possibilities. Each of us plays a role in being ready and to prevent the spread of illness and we want to let you know about some changes that you can expect:

1. Your Care Coordinator is working outside of the office until April 6th. Please continue to contact them via email or phone. You may also call the main line of your Family Guidance Center. We will still be accepting faxes and regular mail but might be slightly slower to respond in this season.

2. We will hold most meetings by phone or internet video conference. Your Care Coordinator will work with you to figure out the best way for you to join meetings.

3. Our offices are open for scheduled appointments only. If you are scheduled for a meeting at our office, we will call the day before to remind you of the meeting and ask if you or someone in your household are experiencing flu symptoms (fever, cough or shortness of breath), have been exposed to COVID-19, or have traveled out of the state within the past 14 days. If so, we will make alternative arrangements (if possible) or reschedule your appointment.

4. You will still receive medication refills and telehealth sessions. Please contact your Family Guidance Center or care coordinator for more information.

5. We will continue to authorize and encourage therapists to use telehealth for treatment services (if it works for you).

6. All youth and family air travel are limited to admission and discharge from programs (including detention home and Hawaii Youth Correctional Facility) for now. Family visits and home passes that involve air travel will be on hold.

7. All our service providers have developed excellent procedures to keep you and your family safe. Please contact them directly if you have questions about their program adjustments.

We also wanted to share a few other helpful resources:

1. State of Hawaii COVID-19 Website
   https://hawaiicovid19.com/

2. CAMHD’s COVID-19 Updates for Families
   https://health.hawaii.gov/camhd/covid-19-updates/

3. CDC Resource on Managing Mental Health and Coping During COVID-19
We are committed to ensuring that you continue to receive quality services. Please talk to your Care Coordinator if you have questions or concerns. Thank you so much for your partnership with us!

Sincerely,

Edward Mersereau, LCSW, CSAC
Deputy Director for Behavioral Health Administration
State of Hawaii, Department of Health

Scott Shimabukuro, Ph.D., ABPP
Acting Administrator, Child and Adolescent Mental Health Division
State of Hawaii, Department of Health

CENTER AND BRANCH CONTACT INFORMATION:

OAHU
Honolulu (808) 733-9393
Central-Kaneohe (808) 233-3770
Central-Pearl City (808) 453-5900
Leeward (808) 692-7700

FAMILY COURT LIAISON BRANCH
(808) 266-9922

HAWAII ISLAND
Hilo (808) 933-0610
Kona (808) 322-1534
Waimea (808) 887-8100

KAUAI
(808) 274-3883

MAUI COUNTY
Wailuku (808) 243-1252
Lahaina (808) 662-4045
Lanai (808) 264-5423
Molokai (808) 553-7878