

## Am I Eligible?

You are eligible to participate in the SNAP program if your household income meets the Federal Income Guidelines. Please call Helping Hands Hawaii's SNAP Outreach Program at **440-3812** or **440-3832** for a pre-screening.

You may even be eligible for expedited benefits if your monthly expenses exceed your gross monthly income, your household depends on a seasonal migrant farm worker, or your gross monthly income is less than \$150 and liquid resources are less than \$100.

## Make it SNAPPY!

Food Shopping is a breeze with the new Hawaii Electronic Benefit Transfer card (HI/EBT). Your Hawaii EBT card works like a debit card at all participating retailers, including most supermarkets, and even some farmer's markets, making it easier to eat right while money's tight.



## DHS PROCESSING CENTERS

**OR&L Processing Center**  
333 N. King St. #200  
Honolulu, HI 96817  
Phone: (808) 586-8047

**Pohulani Processing Center**  
677 Queen St. STE. 400B  
Honolulu, HI 96817  
Phone: (808) 587-5283

**KPT Processing Center**  
1485 Linapuni St. STE. 122  
Honolulu, HI 96819  
Phone : (808)832-3800

**Waianae Processing Center**  
86-120 Farrington Hwy.  
STE A103  
Waianae, HI 96792  
Phone: (808)697-7881

**Kapolei Processing Center**  
601 Kamokila Blvd. #117  
Kapolei, HI 96707  
Phone: (808) 692-8384

**Waipahu Processing Center**  
94-275 Mokuola St. #303  
Waipahu, HI 96797  
Phone: (808)675-0052

**Koolau Processing Center**  
45-260 Waikalua Rd.  
Kaneohe, HI 96744  
Phone: (808)233-3621

**Wahiawa Processing Center**  
929 Center St.  
Wahiawa, HI 96786  
Phone: (808) 622-6315



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Helping  Hands Hawai'i

## NEED HELP WITH FOOD STAMPS?



Supplemental  
Nutrition  
Assistance  
Program



For Help: **440-3832**  
Or **440-3812**

## SNAP

The Supplemental Nutrition Assistance Program (SNAP) is a federally funded program administered by the state to provide assistance to families in purchasing nutritious food.

## ELECTRONIC BENEFIT TRANSFER (EBT)

SNAP benefits are deposited into your account each month. Benefits can be accessed with an EBT card and a PIN number. Benefits are not replaced if lost or stolen.

## HOW TO USE YOUR SNAP

SNAP benefits can be used to purchase food or seeds to grow food. However, SNAP benefits cannot be used to buy hot prepared foods, alcoholic beverages, tobacco products, pet food, household supplies, or other non food items. Items purchased with SNAP benefits are not subject to sales tax.



## APPLICATION PROCESS

1. Contact Helping Hands Hawaii's SNAP Outreach Program at (808) 440-3832 or (808) 440-3812.
2. Staff will complete a quick prescreening to determine if you are eligible for SNAP benefits. You will need to be able to provide the following information:
  - Citizenship status of all household members
  - Income and financial accounts
  - Expense information, such as rent, utilities, alimony, childcare, etc.
  - Medical expenses, if applicable
3. If you would like assistance, staff will schedule an appointment date and time.
4. If requested, the SNAP Outreach Program will assist you with your application. Your application will be submitted to DHS on your behalf if you are unable to go to a DHS Processing Center.
5. DHS has 30 days to respond to your application after it is received (7 days if it is expedited.) DHS will conduct a phone interview or a walk-in interview to determine your eligibility.

## REQUIRED DOCUMENTS

Please bring the following applicable documents to your appointment:

- Photo IDs
- Social Security cards
- Birth certificates or passports
- Bank statements
- Employment pay stubs
- Statement of Benefits (Social Security, unemployment, etc.)
- Rental Agreement or Mortgage Statement
- Utility Bills
- Verification of Childcare/Child support payments
- Medical bills (for disabled applicants or those over the age of 60)

Please keep all original papers. Ask your SNAP interviewer to make copies. Do not leave original documents with DHS.