

**Provider & Stakeholder Questions and Answers (Q&A)**

Updated: 2020-08-24 | **SUBJECT TO CHANGE**

Coordinated Entry System	Where can one view a Vi-Spdat and FviSpdat? What do these acronyms stand for?	VI-SPDAT: Vulnerability Index Service Prioritization Decision Assistance Tool FVI-SPDAT: Family Vulnerability Index Service Prioritization Decision Assistance Tool  The documents can be viewed on the Bridging the Gap website: <a href="http://btghawaii.org">btghawaii.org</a>
Coordinated Entry System	Does Maui also have a location where we can also view the information on-line?	<a href="http://btghawaii.org">btghawaii.org</a>
Coordinated Entry System	Do you see individuals going from island/county to another island/county?	Yes, but that is very rare. We recently worked with a person relocating from the Big Island.
Coordinated Entry System	Where are the gaps in care that still exist on Maui? How can NGO's become involved in the efforts on Maui?	We need to expand mental health and substance abuse treatment capacity. Also, to focus more on moving people through the emergency shelters quicker into permanent housing.
Coordinated Entry System	Did BTG see a rise in cases since late March 2020 when the pandemic started locally, or is this data on your website?	No, I personally have not seen that in the data...yet. I think the data for June is online.
Coordinated Entry System	How is BTG addressing the lack of shelter beds and access to emergency shelter?	The shelters are building a much keener focus on expediting the moving of clients to permanent housing. The constant outflow of people will be the way to provide readily available bed space for those wanting to enter shelter.  For Oahu: <a href="https://www.partnersincareoahu.org/shelter-vacancies">https://www.partnersincareoahu.org/shelter-vacancies</a>
Coordinated Entry System	What is prioritization matrix based upon?	By level of need/vulnerability. For BTG, please check our PnPs which is posted on our website at <a href="http://btghawaii.org">btghawaii.org</a> .

		<p>Partners in Care also has a prioritization matrix flowchart on their website at <a href="https://www.partnersincareoahu.org/prioritization-matrix">https://www.partnersincareoahu.org/prioritization-matrix</a>, under the CES tab. The matrix looks at 3 pieces of information to determine the housing pathway that the client is on: VI-SPDAT scores, chronic homelessness, and number of disabling conditions.</p>
<p>Coordinated Entry System</p>	<p>How can we get a specific lists of [access] points on Oahu and can a state adult mental health center be an [access] point where a VI-SPDAT can be completed (currently we are not)?</p>	<p>Some access points in terms of outreach programs are: Waimanalo Health Center; Waianae Coast Comprehensive Center; Koolauloa Center; Queen’s; outreach teams such as IHS, Kealahou West Oahu, Kalihi Palama; and various emergency centers.</p> <p>To become an access point, contact Morgan Esarey at <a href="mailto:morgan.e@coordinatedentrysystem.org">morgan.e@coordinatedentrysystem.org</a> to be connected to the proper individual(s).</p> <p>Interested volunteers can contact Partners In Care or Aloha United Way 211.</p>
<p>Coordinated Entry System</p>	<p>Just wondering if the BTG folks are using the Transition Aged Youth VI--SPDATs and if they have feedback about how accurate the scores seem to be?</p>	<p>The CoC partners are using the Aged Youth VI-SPDAT. Based on comments from providers, the scores seem to align with the needs of the individual experiencing homelessness.</p>