BEHAVIORAL HEALTH & HOMELESSNESS STATEWIDE UNIFIED RESPONSE GROUP (BHHSURG)

COVID-19 UPDATE

EDWARD MERSEREAU, DEPUTY DIRECTOR
BEHAVIORAL HEALTH ADMINISTRATION, DEPARTMENT OF HEALTH

SCOTT MORISHIGE, GOVERNOR'S COORDINATOR ON HOMELESSNESS

HAROLD BRACKEEN III, ADMINISTRATOR
HOMELESS PROGRAMS OFFICE, DEPARTMENT OF HUMAN SERVICES

MAKANA KAMIBAYASHI, FAMILY LIFE CENTER
MELODY LOPEZ, CATHOLIC CHARITIES HAWAIʻI
ASHTON VARNER, COUNTY OF KAUAʻI

MAJOR MIKE LAMBERT, HONOLULU POLICE DEPARTMENT
SERGEANT JOSEPH “DAN” O'NEAL, HONOLULU POLICE DEPARTMENT
LAURA THIELEN, PARTNERS IN CARE

BRANDEE MENINO, HOPE SERVICES HAWAIʻI, INC.

Agenda

- **PPE & Website Update**
- **Presenters:**
  - **Kaua‘i Community Alliance (KCA)**
    Makana Kamibayashi, Family Life Center, KCA - Chair
    Melody Lopez, Catholic Charities Hawaii, KCA - Vice Chair
    Ashton Varner, County of Kaua‘i, Homeless Coordinator
  - **Honolulu Police Department HELP Outreach**
    Major Mike Lambert, Honolulu Police Department
    Sergeant Joseph “Dan” O’Neal, Honolulu Police Department
    Laura Thielen, Partners in Care
  - **HOPE Services Hawai‘i**
    Brandee Menino, Chief Executive Officer, HOPE Services Hawai‘i, Inc.

PPE & WEBSITE UPDATE

BHHSURG Logistics Team

8/24/20

BHHSURG PPE

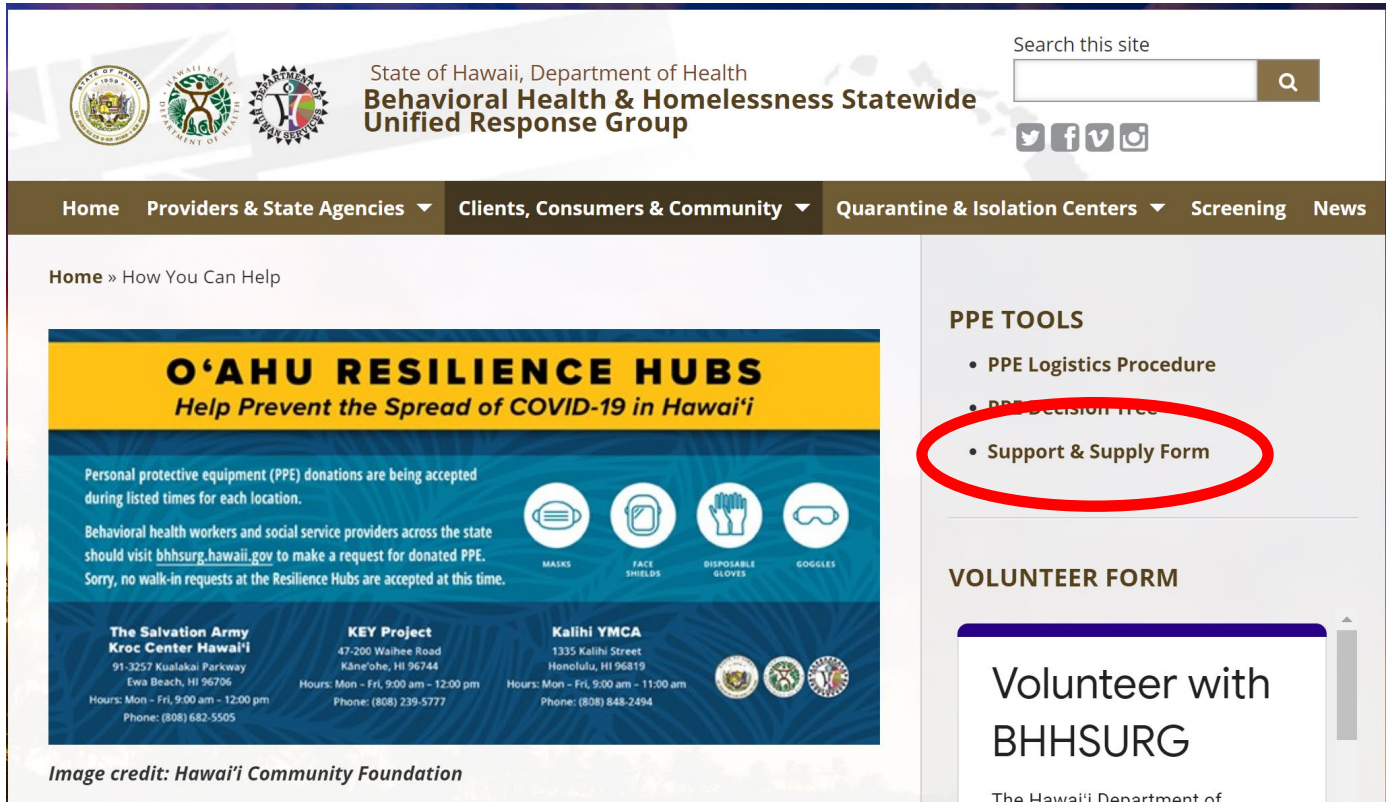
- PPE acquired by BHHSURG are from generous community donors and organizations
- The BHHSURG PPE program does not receive a consistent inflow of PPE donations and is only able to supplement the providers' main supply sources.
- PPE distribution is based on available stock and prioritization algorithms
- The Logistics Team responds to emergency PPE requests (i.e. response to COVID-19 cases) when the provider indicates PPE is not available.
- The Logistics Team asks providers to respond to periodic reassessment surveys to help identify current needs and assist with logistics planning
- For the safety of the Resilience Hubs, PPE pick-up is by appointment only. No walk-ins are accepted.

Overview of Process for BHH Providers

REQUEST	ACQUIRE	PRIORITIZE	ORDER	PICK-UP
Providers request PPE via the Support and Supply Form Requests are reviewed weekly	Two procurement mechanisms: (1) BHHSURG submits requests to HiEMA (2) BHHSURG collaborates with agency and community partners	BHHSURG Logistics Team developed an algorithm for PPE distribution based on exposure and infection risk	BHHSURG Logistics Team monitors PPE stock and coordinates distribution with Resilience Hub staff	Providers complete PPE liability waiver and receive PPE pick-up instructions from the BHHSURG Logistics Team PPE pick-up is by appointment only

How to Request BHHSURG PPE

- The PPE Support and Supply Form is located on the BHHSURG website



BHHSURG Monthly Surgical Mask Subscription Program (O‘ahu only)

- Sign-up through BHHSURG Support and Supply Form
- Distributed through our three Resilience Hubs

  Kalihi YMCA

  Salvation Army Kroc Center

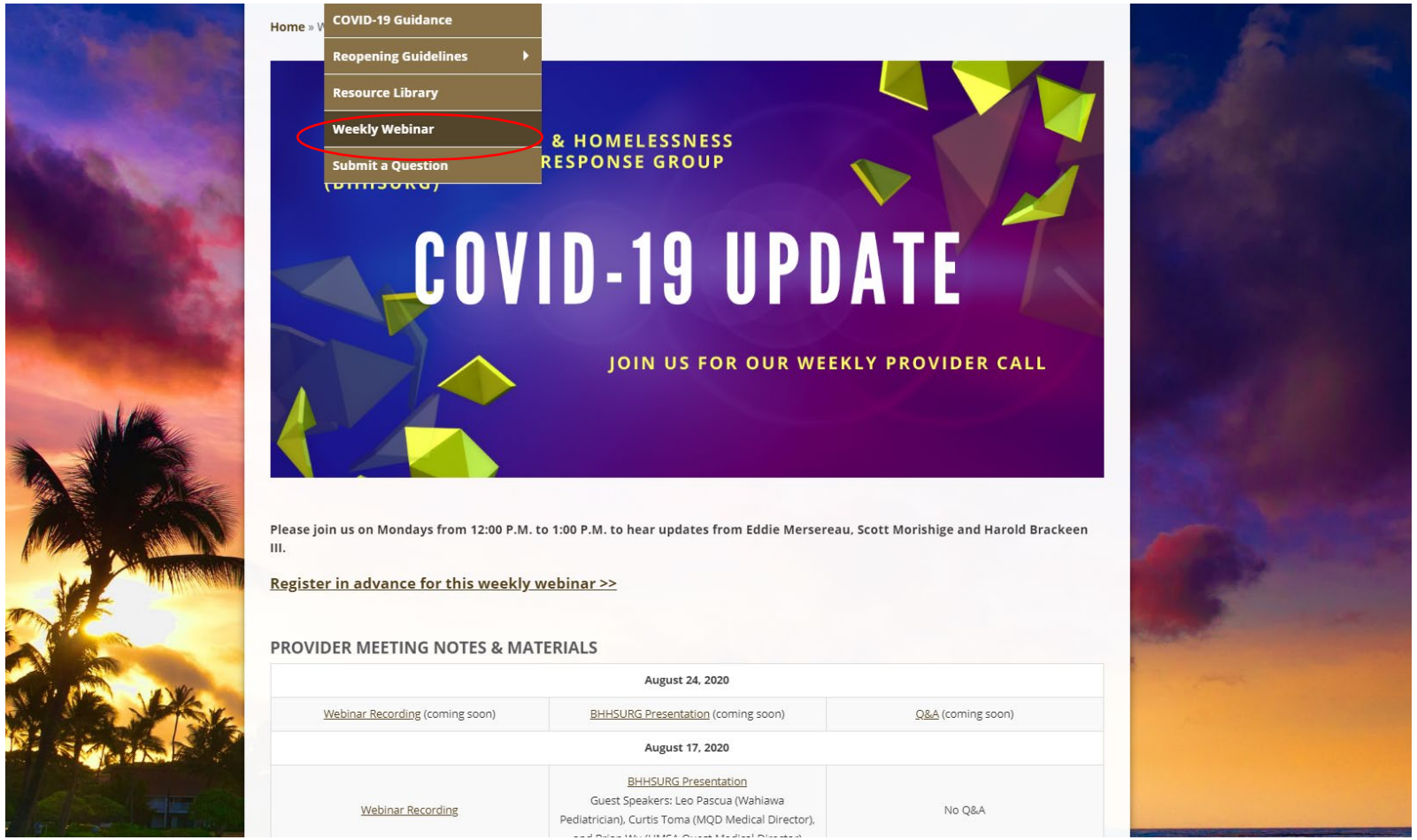
  KEY Project
- Option to cancel program participation or defer to the next month
- Program anticipated thru December 2020, but could end sooner if stock is not available

NAVIGATING BHHSURG WEBSITE

- Resource Library
  - Supply & Referral Forms
  - TQIC Referral
  - Screening Tools
  - PPE Decision Tree
  - Crisis Help Line Info
  - And more . . .

NAVIGATING BHHSURG WEBSITE cont.

- Weekly Webinars
  - Sign-up for webinar
  - Recording & Presentations Online
  - Schedule of past & upcoming webinars



KAUA‘I EFFORTS

Makana Kamibayashi, Family Life Center, KCA – Chair

Melody Lopez, Catholic Charities Hawaii, KCA - Vice Chair

Ashton Varner, County of Kaua‘i, Homeless Coordinator

Kauai Efforts

A coordinated effort made by the Kaua'i Community Alliance (KCA)
the Continuum of Care for Kaua'i

Presenters:

Makana Kamibayashi - Family Life Center; KCA Chair

Melody Lopez - Catholic Charities Hawaii; KCA Vice-Chair

Ashton Varner - County of Kauai, Homeless Coordinator

5 County Beach Parks were designated areas for our houseless community during the Covid-19 pandemic

- Anini Beach Park
- Anahola Beach Park
- Lydgate Beach Park
- Lucy Wright Park
- Salt Pond Beach Park

June 2020

KCA organized a group of partners interested in addressing the needs of the 250 individuals in the 5 parks across the island.

- Provide support services to individuals with a goal of ending their homelessness

- Offer resources that promote health, safety and permanent housing.

As a Group:

- Active working group
- Meet once a month via zoom
- Monthly Calendar of site & beach park visits
- Discuss items in need & resource to provide
- Share good news and report updated #'s
- Discuss ways we can support each other
- Remain unique in our variety of expertise

We support each other and Do whatever it is that we Do Best…

Programs Like:	What We Provide:
Street Outreach Programs (Kauai Economic Opportunity & Family Life Center)	Housing-Focused engagements, assessments, homeless verifications, document readiness. Access Point for the Kauai Coordinated Entry System (CES) and Homeless Mgmt Information System (HMIS)
Dept. of Health	Public health preparedness and education, ability to conduct screenings for Covid-19, provide hygiene supplies and ppe
Ho'ola Lahui Hawaii	Health education, conduct screenings for Covid-19, assistance applying for medical insurance and resource information
Legal Aid Society of Hawaii	Provide assistance obtaining vital docs: Birth Certificates, State ID's and Marriage Certificates
Kauai County Housing Agency	Maintain population totals per park, liaison with County Parks Dept., Provide pre-applications for TBRA and HUD Housing Programs, resource information and snacks
Catholic Charities Hawaii	Support collaborative outreach efforts. Provide information, resources, and referrals as well as gap needs identified by community and service providers.
Women In Need	Provide support services and resource information for transitional & permanent housing
Project Vision Kauai	Vision screenings and free reading glasses
Churches & Food Providers	Provide hot meals/food boxes to various campgrounds on a daily basis

On August 3-5th concentrated efforts were made to assist participants in applying to the County Housing Agency's Tenant Based Rental Assistance (TBRA) and Housing Choice Voucher (HCV) Programs

Results:

- 17 Households – Anini & Anahola
- 33 Households – Lydgate
- 12 Households – Salt Pond & Lucy Wright

Pūpūkahi i holomua

Unite in order to progress

‘Ōlelo No‘eau # 2758

Kauai Outreach Team

HPD HELP OUTREACH

Major Mike Lambert, Honolulu Police Department

Sergeant Joseph “Dan” O’Neal, Honolulu Police Department

Laura Thielen, Partners in Care

H.E.L.P.

- H – Health
- E – Efficiency
- L – Long-Term
- P – Partnerships

HOPE SERVICES HAWAIʻI

Brandee Menino, Chief Executive Officer
HOPE Services Hawaiʻi, Inc.

We work to make homelessness on Hawai‘i Island rare, brief, and non-recurring.

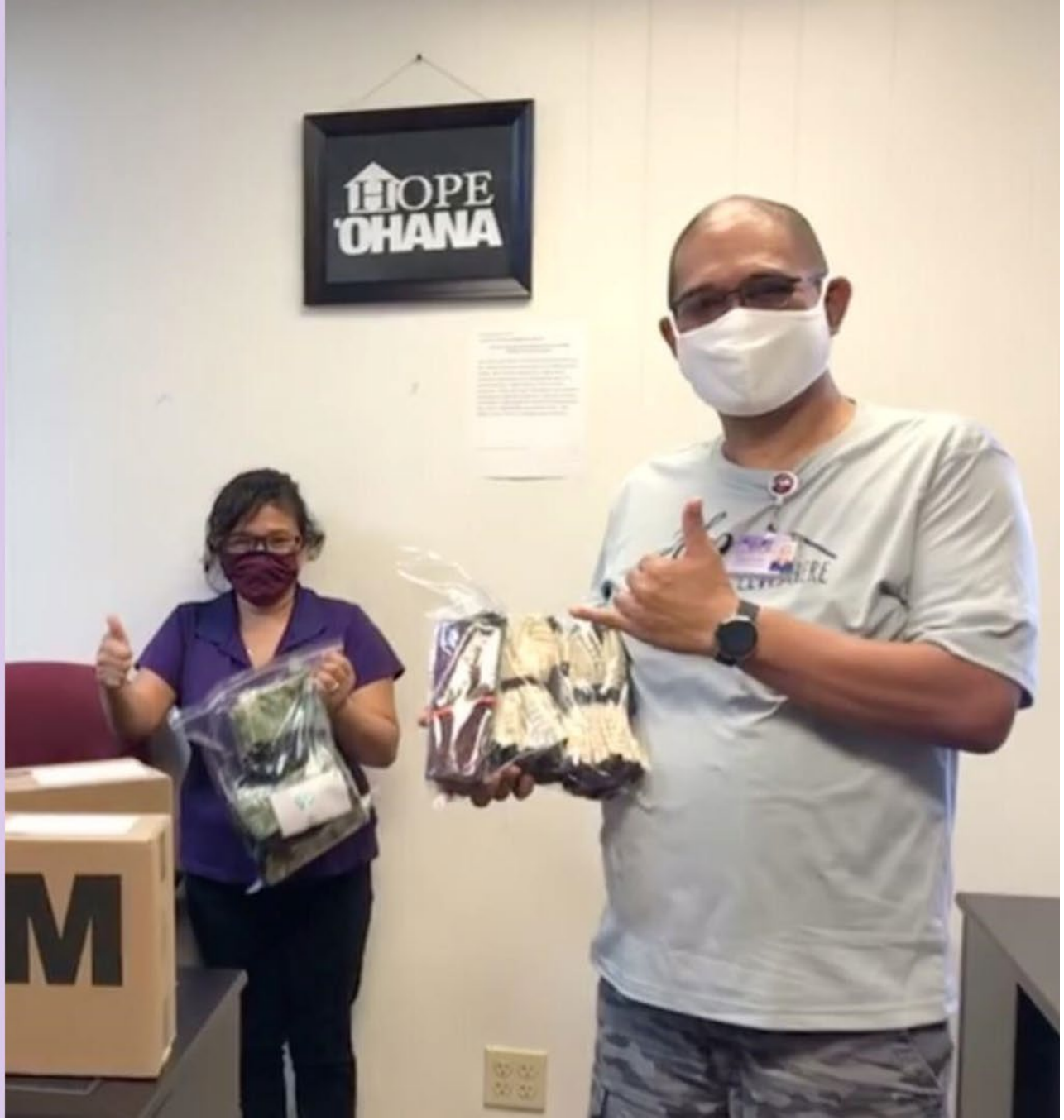
Brandee Menino, Chief Executive Officer

HOW WE HELP

- DIVERSION AND HOMELESS PREVENTION
- HOMELESS OUTREACH AND RESOURCE CENTERS
- STREET MEDICINE
- EMERGENCY SHELTERS
- RAPID RE-HOUSING PROGRAMS
- PERMANENT SUPPORTIVE HOUSING PROGRAMS

COVID-19 RESPONSE

- Communication Memos
- Updated policies
- Shelter/CDC adjustments



COVID-19 RESPONSE

- Hotel rooms
- Micro-shelters
- Rent & Mortgage Assistance
- USDA Produce Boxes

HOMELESS OUTREACH

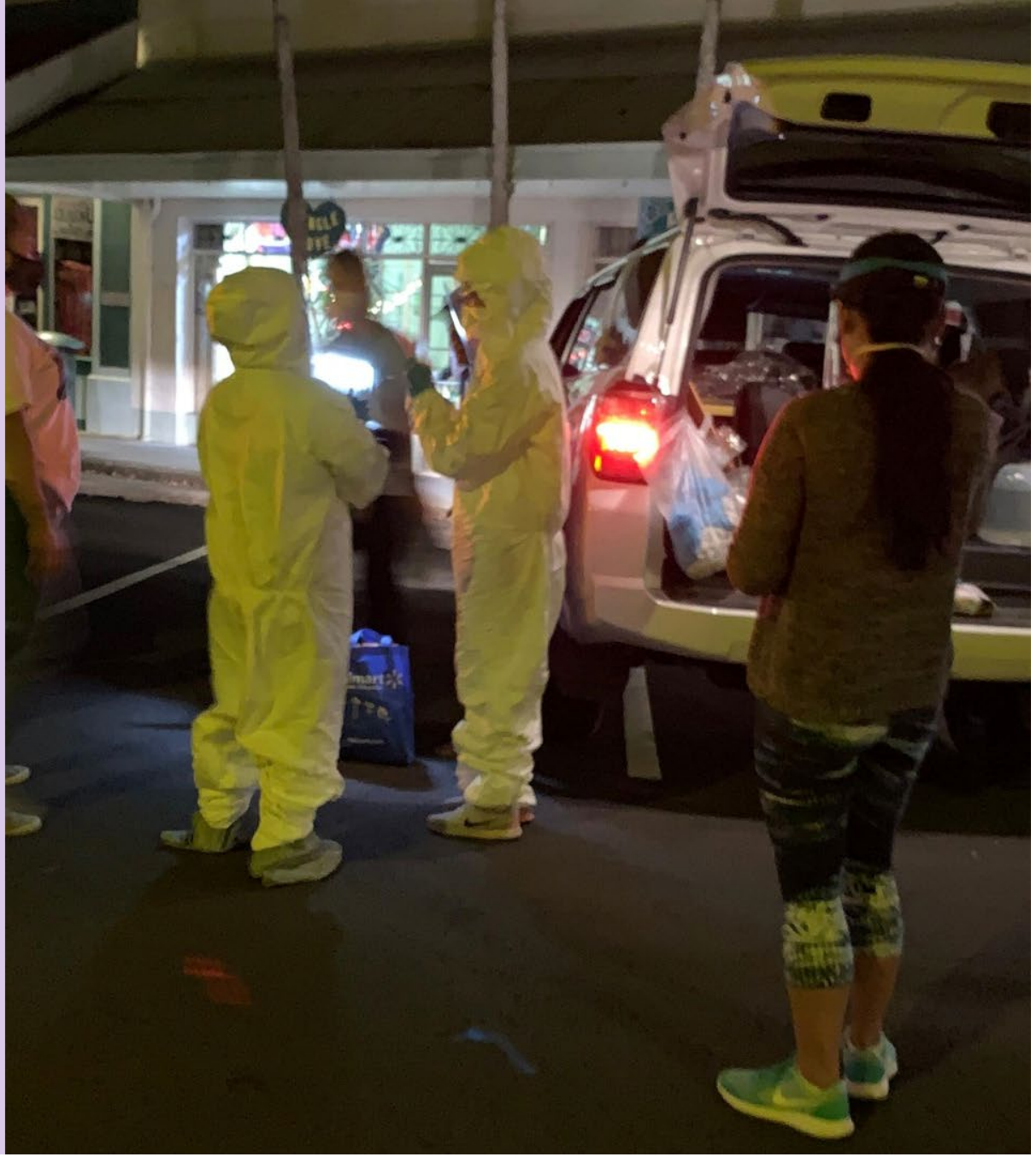
- COVID Information & Education
- Outreach Kits - added hand sanitizers & facemasks
- Hand washing stations at encampments

OUTREACH STRATEGIES

- Encampment Mapping
- ID high-risk individuals
- Review expectations for micro-shelters

OUTREACH CHALLENGES

- PPE's
- Rural hard to reach areas; accessed with a 4x4 SUV
- No cell service
- Sweeps



STREET MEDICINE

HOPE Services Hawaii

PREMIER MEDICAL GROUP HAWAII

FREE SERVICES FOR PEOPLE EXPERIENCING HOMELESSNESS

In-person medical evaluation

Wound care

Prescription delivery

Shelter & housing services

Telemedicine

Connection with detox/rehab

Medication cost assistance

Help enrolling in insurance

(808) 217-6502

hmsa

bayclinic

STREET MEDICINE

Multi-disciplinary Healthcare Partnership

67 missions

500+ patients

600+ patient encounters

assisted with **100+** medications

treated **400+** wounds

100+ telemedicine encounters

7,500 COVID-19 screenings (with Premier Medical Group and Hawai'i County COVID-19 Task Force)

PARTNERS

Premier Medical Group Hawai'i | Bay Clinic (via Mobile Health Unit at Keolahou Assessment Center) | CARE Hawai'i | Clinical Labs | Hawai'i Health & Harm Reduction Center | HMSA | Volunteer Medical Professionals

STREET MEDICINE DURING COVID

Community Engagement

- HI County, Civil Defense
- HI County COVID Task force
- State Dept. of Health
- Local Emergency Rooms
- Federally Qualified Healthcare Centers
- HI Police Dept

STREET MEDICINE

COVID Card

COVID-19 (CORONAVIRUS)

LIVING IN A CAMP

THINGS YOU SHOULD HAVE

- Hand sanitizer or soap and water; both are effective
- Masks. A bandana will do in a pinch but must be clean and used for this purpose only.
- Tylenol or Advil (Acetaminophen or ibuprofen
- Water
- Electrolyte powder, like EmergenC
- Space: 6 feet from others

CONTACT INFO

STREET MEDICINE
streetmedicine@hopeserviceshawaii.org
(808) 217-6502 (call/text)

HOPE Services Hawaii
info@hopeserviceshawaii.org
(808) 935-3050 (call only, M-F 8:30-4:00)
Facebook: @hopeserviceshawaii

COVID-19 (CORONAVIRUS)

LIVING IN A CAMP: WHAT YOU NEED TO KNOW

- COVID is a coughing illness. Coughing is the main symptom-how the virus spreads.
- If you or your campmates have a new coughing illness, wear a mask, wash or sanitize your hands as much as possible, and stay away from people if you can.
- If you are coughing and have shortness of breath, go to the hospital (Call 911).
- Only go to the clinic or ER if you're really sick. Also, with more people seeking care, spaces are tight and there may be a higher risk of transmission.
- If your campmate is short of breath but won't go to the hospital, keep the pressure on. Until then, have them wear a mask and stay at least 6 feet away from others.
- Kūpuna and those with heart or lung disease are at high risk. Keep an eye on your neighbor.

ADAPTED FROM PORTLAND STREET MEDICINE ON 3/9/2020

STREET MEDICINE

Emergency Shelter & Street Testing

STREET MEDICINE

COVID Testing at new micro units

STREET MEDICINE

Emergency Shelter & Street Testing

COVID-19 Testing with Premier Medical Group + Street Medicine Volunteer Registered Nurses and HFD Community Paramedics

- Currently on the 3rd round of testing for HOPE Emergency Shelters islandwide, (+HIHR)
- Approximately 75% of the shelter population tested in the first 2 rounds, all negative.
- 1st April 10-April 23, 73% (All HOPE Shelters + community partner HIHR)
- 2nd May 26- June 18, 77% (All HOPE Shelters + community partner HIHR)
- 3rd July 21> ongoing, currently incentivizing with $5 gift cards as residents are less enthusiastic about swabbing.
- Tested 12 on the streets in April and May during evening Street Medicine Missions- Keaukaha (Kings Landing), encampment below UH Hilo, on the streets in downtown Hilo. Tested an additional 4 at a Puna encampment "the castle" in July

MAHALO

HOW TO CONNECT WITH US

Brandee Menino, CEO
bmenino@hopeserviceshawaii.org - (808) 938-3050

https://www.instagram.com/hopeserviceshawaii

https://www.facebook.com/HOPEServicesHawaii

https://twitter.com/HOPEServicesHI

HOPE Services Hawaii

Questions?

Mahalo

STATE OF HAWAII
1959
UA·MAU·KE·EA·O·KA·AINA·I·KA·PONO

HAWAII STATE
DEPARTMENT OF HEALTH

DEPARTMENT OF
HUMAN SERVICES

@BHHSURG

#HealthyWeLiveHawaii #SocialDistancing
#FlattenTheCurve #TogetherWeCan

BHHSURG.HAWAII.GOV