

Provider & Stakeholder Questions and Answers (Q&A)

Updated: 2020-07-02 | **SUBJECT TO CHANGE**

<p>Telehealth Guidance</p>	<p>These suggestions are based upon the clients having \$ for computers, smart phones, and data to support this. Is there data on how many may not have this access? If not, are there locations individuals can use to maintain continuity for this and for privacy?</p>	<p>The Federal Communications Commission (FCC) Lifeline program provides monthly discounts on phone and broadband service to qualifying low-income consumers. For more information on the program and how to apply, please visit https://www.lifelinesupport.org/. The National Coalition Against Domestic Violence is one organization that has a free phone program, https://ncadv.org. Cradlepoint may be used to hook up all devices, especially in rural areas.</p>
<p>Telehealth Guidance</p>	<p>Is this website only being used by a private company or is this something that other providers with MH therapists from other agencies could use? Can groups use this? Is it HIPAA compliant?</p>	<p>The website portal may be used by anyone. For more information, please contact JABSOM Prof. Kelly Withy, withy@hawaii.edu. Yes, it is HIPAA compliant.</p>