

Provider & Stakeholder Questions and Answers (Q&A)

Updated: 2020-05-22 | SUBJECT TO CHANGE

Other Topics	Is there any effort to share information to minimize duplication of financial assistance between agencies? I just want to make sure our agency is not paying the same month of rent/mortgage assistance with other agencies.	Each program has different set of criteria and eligible expenses which makes coordination difficult. There is a weekly rental assistance teleconference held every Tuesday at 10 a.m. to coordinate activities among providers. Providers who are interested in participating in the weekly teleconference may contact Norm Baker, <a href="mailto:norm@auw.org">norm@auw.org</a> . The C&C IRF Program will be using an online application to track awards which could assist with preventing multiple awards to the same client. Norm will check with C&C to see if this could be used more broadly.
Other Topics	Are those who call to 211 or AUW asked which Health Plan they have?	No.
Other Topics	Is the C&C Individual Relief Fund (IRF) money provided on a reimbursement basis only?	Information on the City & County of Honolulu's COVID-19 Household Hardship Relief (HHRF) Program may be found online at <a href="https://www.honolulu.gov/cms-dcs-menu/site-dcs-sitearticles/38479-household-hardship-relief-fund-program.html">https://www.honolulu.gov/cms-dcs-menu/site-dcs-sitearticles/38479-household-hardship-relief-fund-program.html</a>
Other Topics	I may have misunderstood, but is this strictly for Oahu residents only?	The DHHL COVID-19 Emergency Rental Assistance Program is available statewide to beneficiaries who are on the DHHL waitlist. The City & County of Honolulu's COVID-19 Household Hardship Relief Fund (HHRF) Program is available on Oahu only. <a href="https://www.honolulu.gov/cms-dcs-menu/site-dcs-sitearticles/38479-household-hardship-relief-fund-program.html">https://www.honolulu.gov/cms-dcs-menu/site-dcs-sitearticles/38479-household-hardship-relief-fund-program.html</a>
Other Topics	Is the DHHL assistance available only to Native Hawaiians who currently reside on DHHL homeland or are currently on the DHHL waitlist?	The DHHL COVID-19 Emergency Rental Assistance Program provides rental assistance to beneficiaries who are on the DHHL waitlist or received an Undivided Interest Lease but is renting. <a href="https://dttl.hawaii.gov/2020/05/11/dttl-aloha-united-way-launch-beneficiary-rental-relief-program/">https://dttl.hawaii.gov/2020/05/11/dttl-aloha-united-way-launch-beneficiary-rental-relief-program/</a> . Information about assistance for current DHHL beneficiaries may be found online at <a href="https://dttl.hawaii.gov/covid-">https://dttl.hawaii.gov/covid-</a>

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Other Topics	Does AUW keep track for each island? Can Kauai get that same info?	Yes, here is the link, <a href="https://www.auw.org/covid-19-rent-utilities-assistance-programs">https://www.auw.org/covid-19-rent-utilities-assistance-programs</a> .
Other Topics	Do we know yet if the core homeless services of Housing First, FAC, RR, Outreach and civil legal assistance have been stable funded for FY 21?	Act 62, Session Laws of Hawaii 2019, appropriated funding for the State Housing First, Rapid Re-Housing, Family Assessment Centers, and Homeless Outreach and Legal Services programs for State Fiscal Years 2020 and 2021. At this time, it does not appear that the budget bill HB2200 SD1 impacts the funding for these specific programs. As of May 22, 2020, the Legislature will be recessing again and is anticipated to reconvene session in June 2020 to further address issues related to the State budget. For more information about the status of the budget bill and other legislation, please visit <a href="http://capitol.hawaii.gov">http://capitol.hawaii.gov</a> .