

**BEHAVIORAL HEALTH & HOMELESSNESS  
STATEWIDE UNIFIED RESPONSE GROUP  
(BHHSURG)**

# **COVID-19 UPDATE**

**EDWARD MERSEREAU, DEPUTY DIRECTOR  
BEHAVIORAL HEALTH ADMINISTRATION, DEPARTMENT OF HEALTH**

**SCOTT MORISHIGE, GOVERNOR'S COORDINATOR ON HOMELESSNESS**

**HAROLD BRACKEEN III, ADMINISTRATOR  
HOMELESS PROGRAMS OFFICE, DEPARTMENT OF HUMAN SERVICES**

**NORM BAKER, INTERIM PRESIDENT & CEO, CHIEF OPERATING OFFICER  
ALOHA UNITED WAY**

**NICOLE KINILAU-CANO, JD, LEGISLATIVE ANALYST  
CYNTHIA REZENTES, MSEE, NAHASDA COMPLIANCE SPECIALIST  
DEPARTMENT OF HAWAIIAN HOME LANDS**

# Presenters

- **Norm Baker, Interim President & CEO, Chief Operating Officer**  
Aloha United Way

**Nicole Kinilau-Cano, JD, Legislative Analyst**

**Cynthia Rezendes, MSEE, NAHSDA Compliance Specialist**

Department of Hawaiian Home Lands

DHHL Rental Assistance Program (DRAP) and the City and County Individual Relief Fund

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# DRAP Program Launch

- On May 11<sup>th</sup>, DHHL launched a rental assistance to beneficiaries that are currently on the DHHL Waitlist.
- A total of \$7M is available for the program.
- The program will provide up to 6 months of rent to qualified beneficiaries.

# Eligibility Criteria

- Native Hawaiian
- Reduction in income or job loss as a result of COVID-19
- Adjusted household income must not exceed 80% of AMI
- The rent payment assistance will be based on HUD guidance on rent subsidy and Fair Market Rental rates

# Program Delivery

- The program will be delivered through the United Way network in the islands.
- Payments will be made by the United Ways
- Provider Agencies on each island will assess eligibility and complete the intake/reporting forms

# AUW 211

- Primary entry portal for the program will be AUW 211
- 211 currently handling over 1,200 calls a week – about 4 times the normal volume of calls. Additionally, each call is now averaging about 20 minutes because the callers have many more needs to address.

# City & County Individual Relief Fund

- Program launch
- Eligibility criteria
- Maximum per household
- Eligible expenses





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**#FlattenTheCurve #TogetherWeCan**

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