

Provider & Stakeholder Questions and Answers (Q&A)

Updated: 2020-04-21 | SUBJECT TO CHANGE

Other Topics	Is the Healthcare Provider Grant program part of the CARES support?	Yes, please see: https://www.hhs.gov/provider-relief/index.html
Care Delivery during the COVID-19 Outbreak	We still have to bring patients to the physical welfare office to get SNAP and welfare re-instated. It sounds like you are saying this should be available by telehealth or online? Is there an opportunity to reduce the number of pages on the SNAP application? My understanding is that the GA portion of the 6-month re-eval requires at least a telehealth visit.	SNAP does require re-evaluation. They are capable and will be conducting them remotely. For more specific questions regarding SNAP, please contact the Hawaii State Department of Human Services https://humanservices.hawaii.gov/blog/department-of-human-services-works-to-protect-and-continue-benefits-and-services-during-the-covid-19-crisis/
Privacy and Security Practices (HIPAA)	Do we need to specifically state on all patient consents that we will be redisclosing if needed or is this now implied in any consent a patient sign?	The federal CARES Act eases the ability of health care providers to share protected substance use disorder information with the patient's consent. See CARES Act, sec. 3221: https://www.congress.gov/bill/116th-congress/house-bill/748/text
Other Topics	I expect there will be a dramatic increase in the need for affordable housing in the coming months. Who is coordinating fed, state, county, and private efforts in Hawaii?	Sara Lin, Office of the Governor, and Denise Iseri-Matsubara, Hawaii Housing and Finance Development Corporation
Other Topics	I'm the CEO of an assisted living facility for individuals with special needs. We receive funding via Medicaid. However, since we are not a hospital, we have not been able to access any platforms that can provide PPE or testing for our staff without symptoms. Is there a way we can get approval for the testing and PPE access?	Please contact the Healthcare Association of Hawaii, http://hah.org/covid-19/ with questions about testing and PPE. Providers who participated in the BHHSURG PPE survey will be contacted shortly or may go to bhhsurg.hawaii.gov to fill out a support and supply form.