BEHAVIORAL HEALTH & HOMELESSNESS STATEWIDE UNIFIED RESPONSE GROUP (BHHSURG)

COVID-19 UPDATE

EDWARD MERSEREAU, DEPUTY DIRECTOR
BEHAVIORAL HEALTH ADMINISTRATION, DEPARTMENT OF HEALTH

SCOTT MORISHIGE, GOVERNOR'S COORDINATOR ON HOMELESSNESS

HAROLD BRACKEEN III, ADMINISTRATOR
HOMELESS PROGRAMS OFFICE, DEPARTMENT OF HUMAN SERVICES

DR. CHRISTINA M.B. WANG, DNP, MPH, APRN-RX, AGPCNP-C
HAWAII HEALTH & HARM REDUCTION CENTER

JAMES KOSHIBA, ORGANIZER
HUI ALOHA

Call Topics and Focus

- Important Updates Released on Economic Injury Disaster Loans (EIDL)
- BHHSURG Master Screening Tool
- BHHSURG PPE & Supplies Requisition, Prioritization, and Distribution Procedure
- Presenters:
  - Dr. Christina M.B. Wang, Hawaii Health & Harm Reduction Center
  - James Koshiba, Hui Aloha

https://covid19.cochawaii.org/economic-injury-disaster-loan-program/

Important Updates Released on Economic Injury Disaster Loans

This week, the U.S. Small Business Administration (SBA) released several updates to the Economic Injury Disaster Loan program.

- The law provides that applicants can request up to $10,000; however, it seems that the SBA may scale the advance based on the number of employees an applicant has. Based on reports, the SBA may provide $1,000 per employee for up to ten employees. However, SBA has not provided public guidance on how it will determine the amount of the advance.
- Businesses who applied for Economic Injury Disaster Loans before April 1 are encouraged to reapply in order to be eligible for the advance.
- The SBAhas issued updated guidance that it will provide initial EIDL loan disbursements of up to $15,000, in addition to the advance of up the $10,000.

BHHSURG
SCREENING TOOL

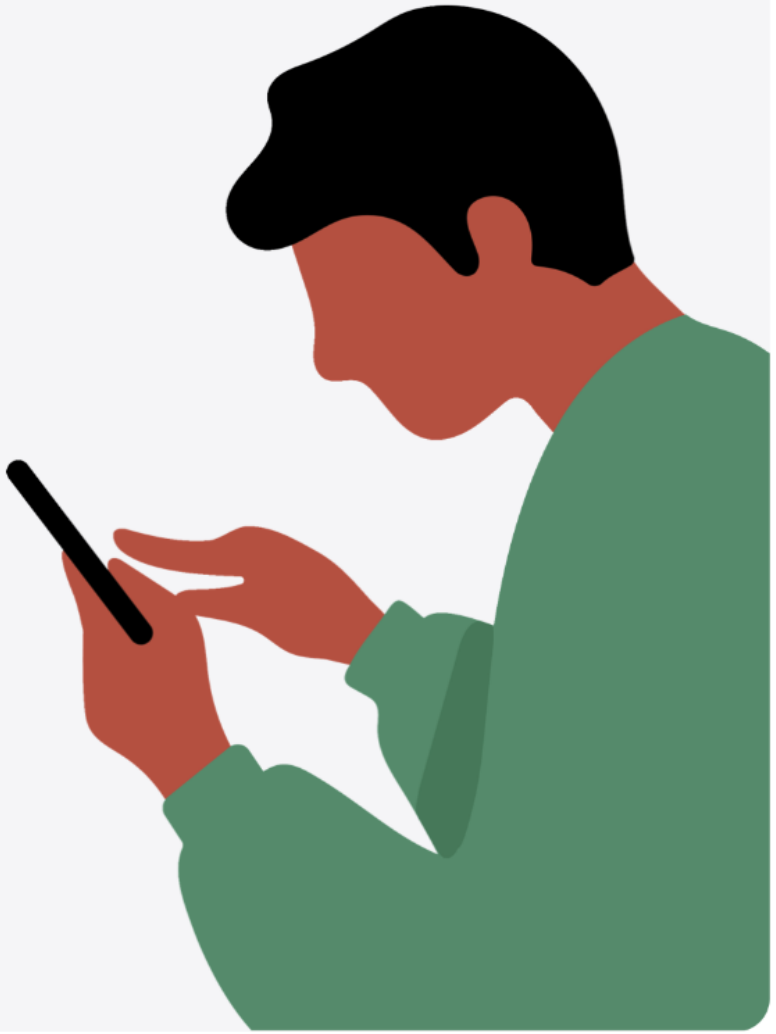
https://www.apple.com/covid19

COVID-19 Screening Tool

This tool can help you understand what to do next about COVID-19.

Let's all look out for each other by knowing our status, trying not to infect others, and reserving care for those in need.

Start Screening



BHHSURG SCREENING TOOLS

Aloha in the time of COVID-19!

By using this tool, you agree that the State of Hawaiʻi, Department of Health, and University of Hawaiʻi will not be liable for any harm relating to your use of this tool. Use of this tool is solely at your own risk. Recommendations provided by this tool do not constitute medical advice and should not be used to diagnose or treat medical conditions.

http://go.hawaii.edu/AS2

Behavioral Health & Homelessness Statewide Unified Response Group (BHHSURG)

COVID-19 UPDATE

Screening Tool Menu

Please select the screening tool you would like to use today.

- Shelter staff: screening for shelter entry
- General public: screening for testing
- General public: screening for behavioral health and risk of experiencing homelessness

Do you have any of the conditions? Select all that apply.

- [x] Fever (greater than 100 F), chills, or sweating
- [x] New or worsening cough
- [ ] Shortness of breath
- [ ] Difficulty breathing (not severe)
- [ ] Sore throat
- [ ] Runny nose

In the last 14 days, what is your exposure to others who are known to have COVID-19?

- I live with someone who has COVID-19
- (●) I have had close contact (within 6 feet for more than 10 minutes) with someone who has COVID-19 or was later diagnosed to have COVID-19
- I have been near someone who has COVID-19 but we were at least 6 feet apart
- None of the above

Call Testing Facility

Your answers suggest you may need to get tested for COVID-19.

Hoʻokaʻawale mai nā kānaka ʻēʻaʻe! | *Isolate From Others*: Put a mask on. Keep away from others for 14 days. Your isolation can end if their symptoms improve significantly and if they have had no fever for at least 72 hours without medicine.

E mālama pono! | *Rest and Take Care*: Make sure you eat well, drink fluids, and get plenty of rest.

Nānā pono i nā hōʻailona ʻōuli | *Monitor Symptoms*: Watch for symptoms such as cough, fever, or shortness of breath. If your symptoms get worse, contact a medical provider.

E kamaʻilio me ke kauka no ka hōʻike hōʻoia | *Seek Testing*: You may need to get tested for COVID-19. Testing access may vary by location and provider. We cannot vouch for the information provided in this crowd-sourced listing of testing sites. You may also get in touch with a trusted medical provider who can also refer for testing.

Behavioral Health & Homelessness Statewide Unified Response Group

BHHSURG.HAWAII.GOV

UPDATED | APRIL 10, 2020

PPE & Supply Requisition, Prioritization, and Distribution Procedure

Document Purpose

Audience: Behavioral Health and Homelessness (BHH) Providers

Goals:

- Describe overview of how BHH providers can request and obtain personal protective equipment (PPE) and other supplies.
- Describe BHH Statewide Unified Response Group (BHHSURG) role in coordinating requisition, acquisition, prioritization, and distribution of supplies.

Overview of Process for BHH Providers

REQUEST	ACQUIRE	PRIORITIZE	ORDER	PICK-UP
Providers request supplies via BHHSURG Support & Supply Request Form New or updated requests accepted on ongoing basis and compiled on Saturdays	**Two Procurement Mechanisms:** (1) BHHSURG submits to HiEMA for PPE and non-PPE supplies (2) BHHSURG (with HCF) operates 3 Resilience Hubs for accepting donated PPE	**BHHSURG Prioritization Committee** developed and applies an algorithm for distribution based on infection and exposure risk to rank-order providers who have submitted requests.	**BHHSURG checks unencumbered PPE stock levels** in Resilience Hub are checked before BHHSURG Prioritization Committee assigns orders to Resilience Hubs for a given BHH provider	**Providers receive pick-up order** information after completion of liability waiver. Providers schedule an appointment to pick-up their PPE order.

CONSULTATION

1. BHH Providers Request PPE

- At this time, behavioral health (mental health, substance use, and developmental disabilities), homeless, and social services providers can submit requests through BHHSURG. Fulfilment is not guaranteed.
- Survey is located on bhhsurg.hawaii.gov
  - Community Resources tab
  - Provider Resources tab
- Providers submit new and updated requests, compiled on Sundays.

QR Code to Survey

2. Supply Acquisition - HiEMA

- BHHSURG submitted pooled PPE and supplies requests for assistance (RFA) to Hawai‘i Emergency Management Agency (HiEMA) on April 8, 2020 via ESF8 and later ESF6.
- BHHSURG ensured coordinated request among BHH providers statewide.
- Ongoing requests are accepted on ongoing basis and additional requests will be submitted to HiEMA.
- Currently awaiting for ESF8 to finalize allocations.

2. Supply Acquisition - Resilience Hubs

- Collaboration between Hawai‘i Community Foundation (HCF), YMCA, KEY Project, and Salvation Army. See link.
- Three “Resilience Hubs” launched April 9th, 2020 in Kapolei, Honolulu, and Kaneohe
- Please donate unopened PPE and homemade PPE
- Donations logged in real-time inventory management tool
- Other hubs on neighbor islands under exploration

O‘AHU RESILIENCE HUBS

Help Prevent the Spread of COVID-19 in Hawai‘i

Personal protective equipment (PPE) donations are being accepted during listed times for each location.

Behavioral health workers and social service providers across the state should visit bhhsurg.hawaii.gov to make a request for donated PPE. Sorry, no walk-in requests at the Resilience Hubs are accepted at this time.

The Salvation Army Kroc Center Hawai‘i
91-3257 Kualakai Parkway
Ewa Beach, HI 96706
Hours: Mon – Fri, 9:00 am – 12:00 pm
Phone: (808) 682-5505

KEY Project
47-200 Waihee Road
Kāne‘ohe, HI 96744
Hours: Mon – Fri, 9:00 am – 12:00 pm
Phone: (808) 239-5777

Kalihi YMCA
1335 Kalihi Street
Honolulu, HI 96819
Hours: Mon – Fri, 9:00 am – 11:00 am
Phone: (808) 848-2494

3. Prioritization Algorithm

- Prioritization Committee comprised of BHHSURG administrators
- Purpose is to ensure fair and systematic allocation rather than ad-hoc first-come first-served allocation
- Prioritization algorithm based on infection risk and vulnerability score to prioritize provider PPE requests

Prioritization Score

- Groups more than 10 people or congregate living arrangements
- Face-to-face
- Enclosed place 6-feet or less
- Face-to-face client-provider interactions of more than 15 minutes
- Human touch involved including vitals, injections, or administering medication, etc.
- Visit to households or transporting clients
- Visit to environment not disinfected on a daily basis

CONSULTATION

4. Inventory Check and Orders

- BHHSURG staff check inventory levels at Resilience Hubs
- Based on survey requests and prioritization rankings, orders are currently being developed.
- BHHSURG assigns orders to Resilience Hubs
- Currently developing statewide distribution strategy for HiEMA PPE and supplies.

CONSULTATION

5. Supply Pick Up - Resilience Hubs

- Pick-ups at resilience hubs are by appointment only
- BHHSURG staff will notify provider (who requested supplies) by email if and when a supply order is ready for pick up at a Resilience Hub
- Provider confirms order and completes liability e-form
- Provider arranges with at Resilience Hub an appointment to pick-up supply package

CONSULTATION

Presenters

Symptomatic Homeless COVID-19 Patients

By: Dr. Christina M.B. Wang, DNP, MPH, APRN-Rx, AGPCNP-C

Hawaii Health & Harm Reduction Center

Hui Aloha Outreach and Bathroom Brigade

By: James Koshiba

Hui Aloha

Temporary Quarantine & Isolation Center

Symptomatic Homeless COVID-19 Patients

Aloha Oahu Emergency Departments and Hospitals,

Housing and basic medical monitoring can be provided at the Temporary Quarantine & Isolation Center (TQIC) by the Department of Health for symptomatic homeless patients.

General Admission Criteria include:

1) COVID-19 tested with pending results OR confirmed positive
   AND
2) Homeless
   AND
3) Medically stable for discharge
   AND
4) A minimum of 14 days' worth of all medications must come with the patient
5) *Please fax the patient face sheet, H&P and discharge summary to (f)808.425.4013 before calling.*
6) Patients sent by cab, or public transportation should wear a mask

Admission & Referral Hours:

8a-5p

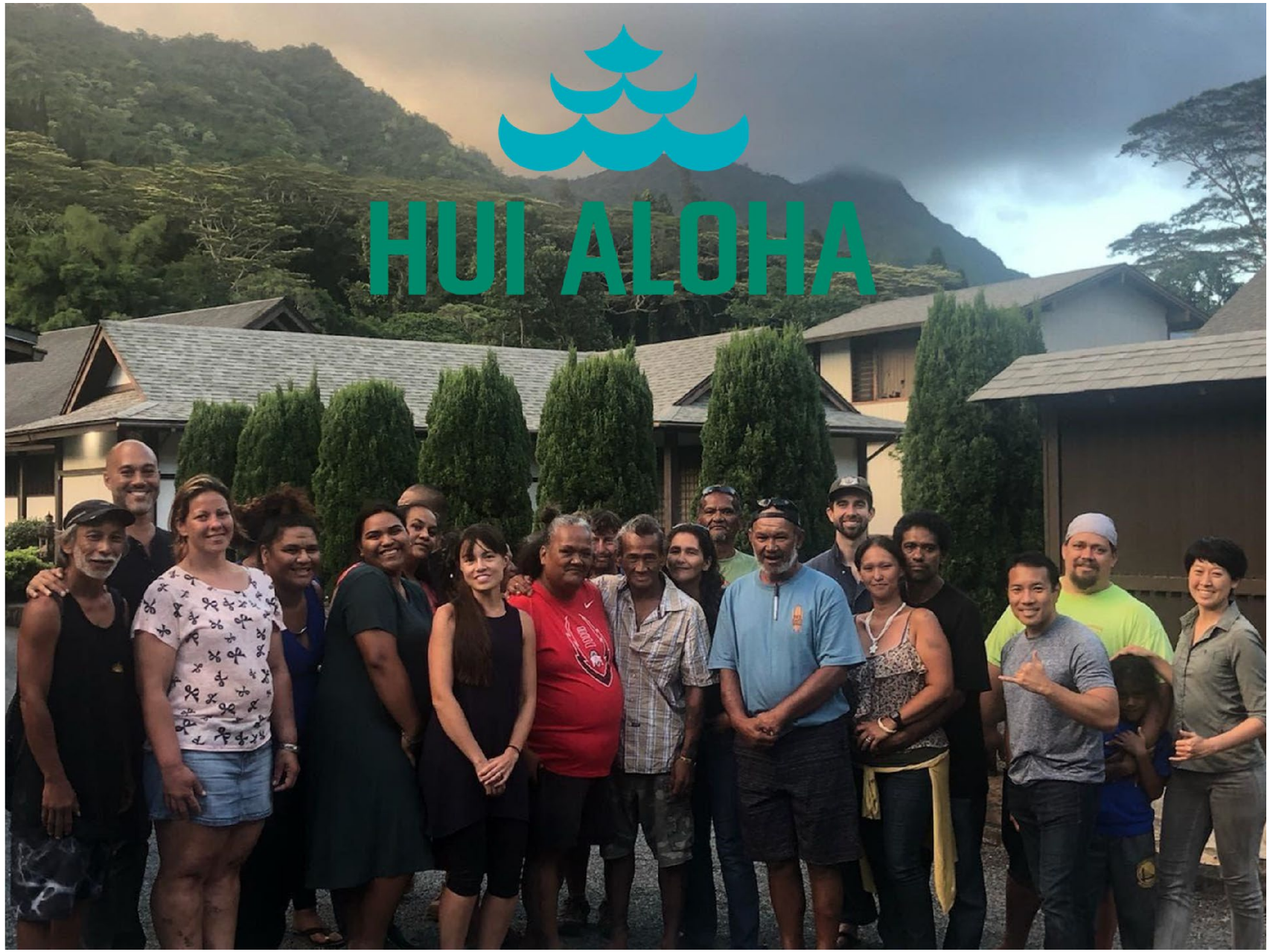
Phone: 683.5484

Fax: 425.4013

For Hospitals and EDs, referrals can be made by calling *(p) 808.683.5484.*

Intakes will NOT be accepted after 5pm. Referrals from hospitals will be accepted from 8a-5p. All referrals must be made and accepted BEFORE the patient is physically sent. Patients who do not meet **ALL** the above criteria will not be considered. There are limited ADA units available.

For the general public, homeless outreach, and community providers referrals can be made through the CARES line at (p)808.832.3100


HUI ALOHA

ABOUT HA

- volunteer group with a dozen core members
- builds relationships and community with houseless folks
- applies lessons from Pu`uhonua O Wai`anae

OUR APPROACH

1. build trust and relationship (people first, agenda second)
2. find those who are taking care of people or place
3. partner on community improvement projects ("with" not "for")
4. build a sense of community in an encampment (or in housing)
5. build trust and relationships with wider community

   (e.g., housed neighbors, area businesses, elected leaders)

BENEFITS

- safety, healing, and purpose through connection to others
- less costly, more effective and sustainable
- inspires community and private sector contributions
- benefits for the wider community
- supports affordable, sustainable communal housing (e.g., village)

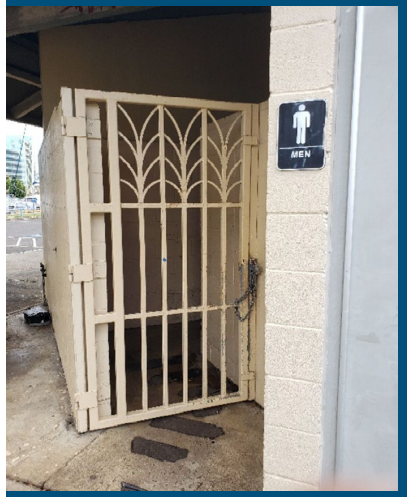
COVID-19 Bathroom Brigades 2020

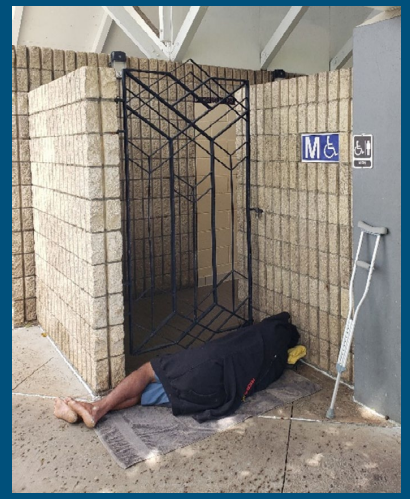
Coronavirus Disease 2019 (COVID-19)

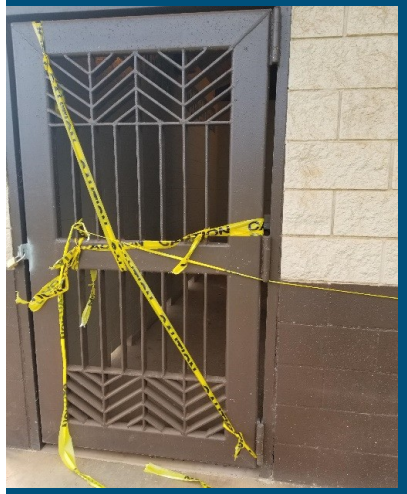
- *Unless individual housing units are available, do not clear encampments during community spread of COVID-19. Clearing encampments can cause people to disperse throughout the community and break connections with service providers. This increases the potential for infectious disease spread.*
- *Ensure nearby restroom facilities have functional water taps, are stocked with hand hygiene materials (soap, drying materials) and bath tissue, and remain open to people experiencing homelessness 24 hours per day.*
- *Law enforcement should be apprised of plans related to protecting people experiencing unsheltered homelessness from COVID-19 in order to best work in coordination with homelessness service systems and state and local health departments.*
- *People experiencing homelessness themselves are an important resource to help navigate their communities and keep their friends and family members safe. Consider developing an advisory board with representation from people experiencing homelessness to ensure plans are implementable in the community.*

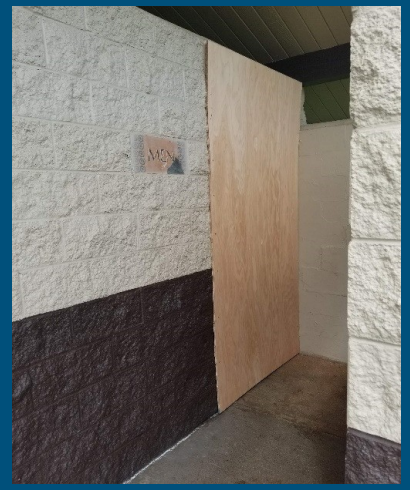
www.huialoha.org

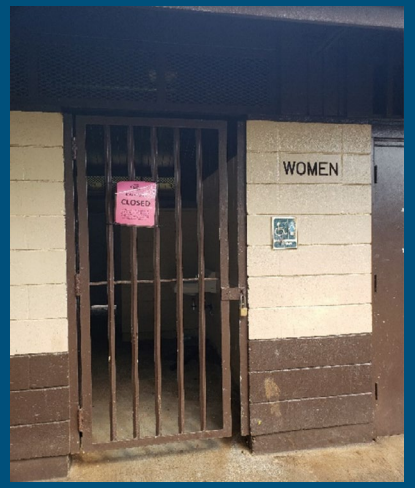
COVID-19 Bathroom Brigades 2020











www.huialoha.org

COVID-19 Bathroom Brigades 2020

Moki Murray Luke

Jesy

Iwa

Sam

Waimanalo Recruiting/Briefing

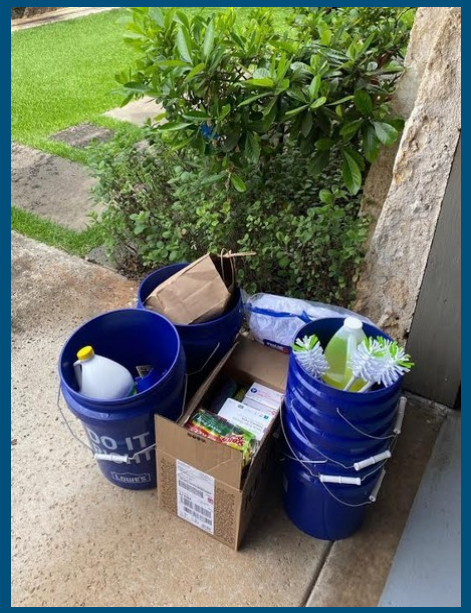
Enoka

Roiti

Ida

www.huialoha.org

COVID-19 Bathroom Brigades 2020



Community Donors → Hui Aloha Volunteers → Kits for Brigade Captains

1x per week check-in, gather lessons, restocking by HA Volunteers.

Also aiming to connect with City Parks & Rec staff and HPD.

www.huialoha.org

COVID-19 Bathroom Brigades 2020

1 Bathroom Cost Estimate	Units	Unit Cost	Total	Description
2 Brigade Captains (1 Men's 1 Women's)				
One-Time Startup Cost				
Small Sprayers	2	$2.00	$4.00	15 bottles x 12 Captains (+25% loss replacement)
5-Gal Buckets	2	$4.00	$8.00	HomeDepot pricing (12 for Captains + 25% loss replace)
Toilet Plungers	2	$7.50	$15.00	$7.50 Longs CVS (+25% loss replacement)
Toilet Brushes	2	$3.50	$7.00	$3.50 Home Depot toilet brush (+25% loss replacement)
Long Cleaning Gloves	2	$3.00	$6.00	Based on Longs CVS Pricing
Goggles / Eye Protection	2	$4.00	$8.00	Home Depot (+25% loss replacement)
Reusable Masks (everday wear)	4	$3.00	$12.00	2 per Captain x $3 ea (+25% loss replacement)
			$60.00	
Monthly Recurring Costs				
Pine Sol	1	$10.00	$10.00	1 x 144 fl oz (2 x 32oz sprayer refilled 2x per month)
Disposable Rags	60	$0.82	$49.20	55 rag pack for $45 at Home Depot
Nitrile Gloves	60	$0.13	$7.80	Walmart unit price of $0.13 ea
Disposable Face Masks	60	$0.90	$54.00	Walmart $90 for 100 masks
Paper Towels	8	$1.75	$14.00	12 rolls for $21 at Longs CVS (+25% loss replacement)
Hand Soap	4	$3.00	$12.00	Longs CVS pricing (+25% loss replacement)
			$147.00	

Also aiming to provide cell phones and weekly gift card to Captains, funds permitting.

www.huialoha.org

COVID-19 Bathroom Brigades 2020

COVID-19 Bathroom Brigades 2020

Phase 1 (Apr 1 to 15)	**Phase 2** (Apr 15 to 30)	**Phase 3** (Apr 30 to May 15)
Recruit Captains, stock, test, and document lessons.	Expand to 3 new areas, package lessons for use by others.	Support replication by other homeless outreach providers.
1. **Ala Moana - Kewalo**	1. **Aala Park**	1. **ALEA Bridge**
2. **Waianae Boat Harbor**	2. **Waianae Regional Park**	2. **Other ?**
3. **Waimanalo Beach Park**	3. **Keaau Beach Park**	3. **Other ?**

www.huialoha.org

COVID-19 Bathroom Brigades 2020

Hui Aloha Bathroom Brigades

This bathroom is a lifeline for many.
Please do your part to keep it clean and working.

- Leave the bathroom cleaner than you found it.
- Prevent clogs! Only TP in toilets - no pads, paper towels, or rags.
- Put trash in trash bins - including feminine products.
- Gently remind others to do their part.
- If you see a problem, please text a picture to Hui Aloha 782-8248.

Please thank the houseless volunteers and paid staff who are keeping the bathroom clean!

COVID-19 SAFETY:

- Practice social distancing - stay 6ft apart in this bathroom.
- Wash your hands for 20 seconds with soap.
- Cough or sneeze into tissue or paper towel and throw away.
- Don't linger. Use the bathroom and exit the park.

Bathroom Brigades is a project of the volunteer group Hui Aloha. Each Brigade includes a houseless volunteer who is checking and disinfecting bathrooms at least once a day, with supplies donated by the community. For more info visit **www.huialoha.org**.

HUI ALOHA

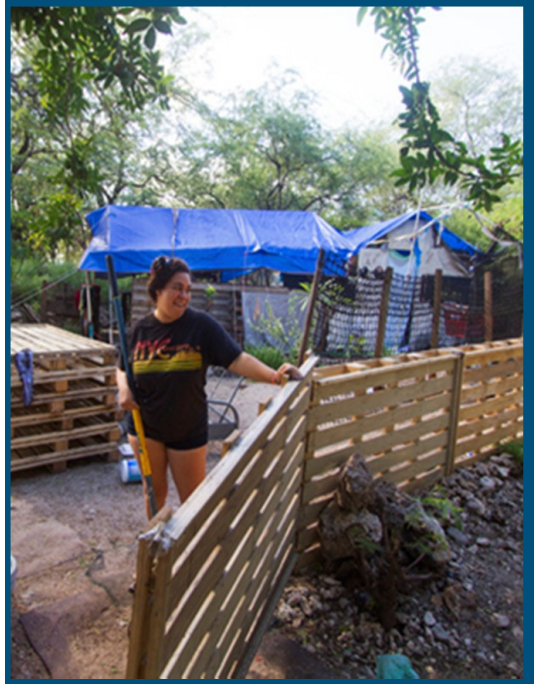
www.huialoha.org

Goals

1. Provide the City/State staff with help to keep bathrooms open, safe and working during COVID-19
2. Build a sense of shared kuelana, community, and leadership within houseless encampments
3. Build new trust and working relationships between houseless residents, housed neighbors, and City staff that benefit the wider community beyond COVID-19.

Pu`uhonua O Wai`anae

"Relationships first. Community first."



www.alohaliveshere.org

Kuleana builds community

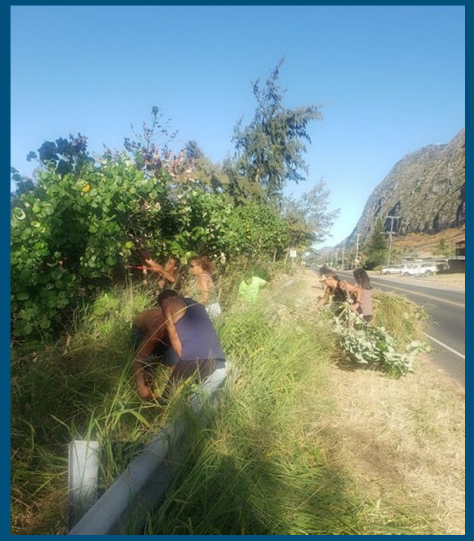
"Give people a little kuleana and wakes their mana right up."

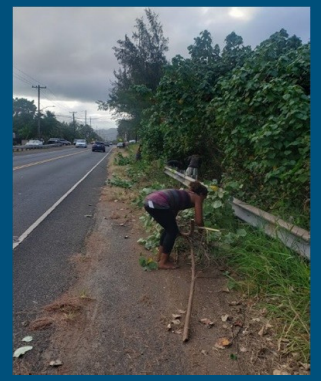
www.alohaliveshere.org

Waimanalo

www.huialoha.org

Waimanalo





www.huialoha.org

Kakaako

www.huialoha.org

Kakaako

www.huialoha.org

“Relationships and community first.”

- People first, agenda second; trust first, outcomes come after
- Stereotyping "the homeless" as lazy, incapable, criminal = no private donor support
- By being part of a community people find safety, healing, purpose
- COVID-19 is an opportunity to "reset" relationships, build on people's initiative

www.huialoha.org

@BHHSURG

#HealthyWeLiveHawaii #SocialDistancing
#FlattenTheCurve #TogetherWeCan