BEHAVIORAL HEALTH & HOMELESSNESS STATEWIDE UNIFIED RESPONSE GROUP (BHHSURG)

COVID-19 UPDATE

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HAWAI'I HEALTH AND HARM REDUCTION CENTER

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https://www.facebook.com/BehavioralHealthAdministration.HIgov

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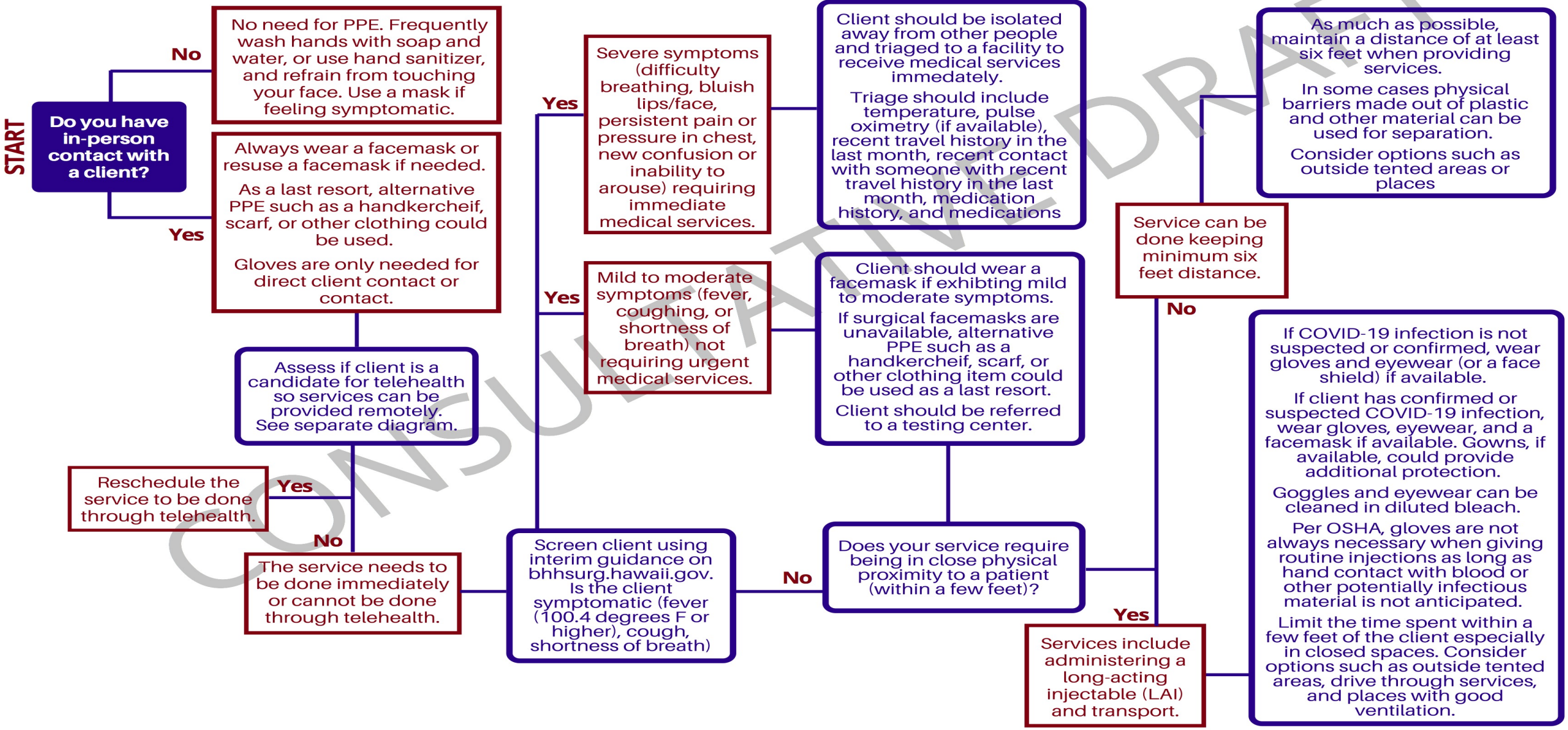
Personal Protective Equipment Request Updates

- Mahalo nui for submitting the Support and Supply Request form. 92 providers submitted their requests from March 26 to March 28. The requests were summarized and submitted to HiEMA through ESF8 for PPE and ESF7 for non-PPE.
- Please continue to submit your new/corrected requests to the Support and Supply Request form by Saturday. It will continue to be compiled every week. So far we have 157 providers that have submitted.

PPE DECISION TREE

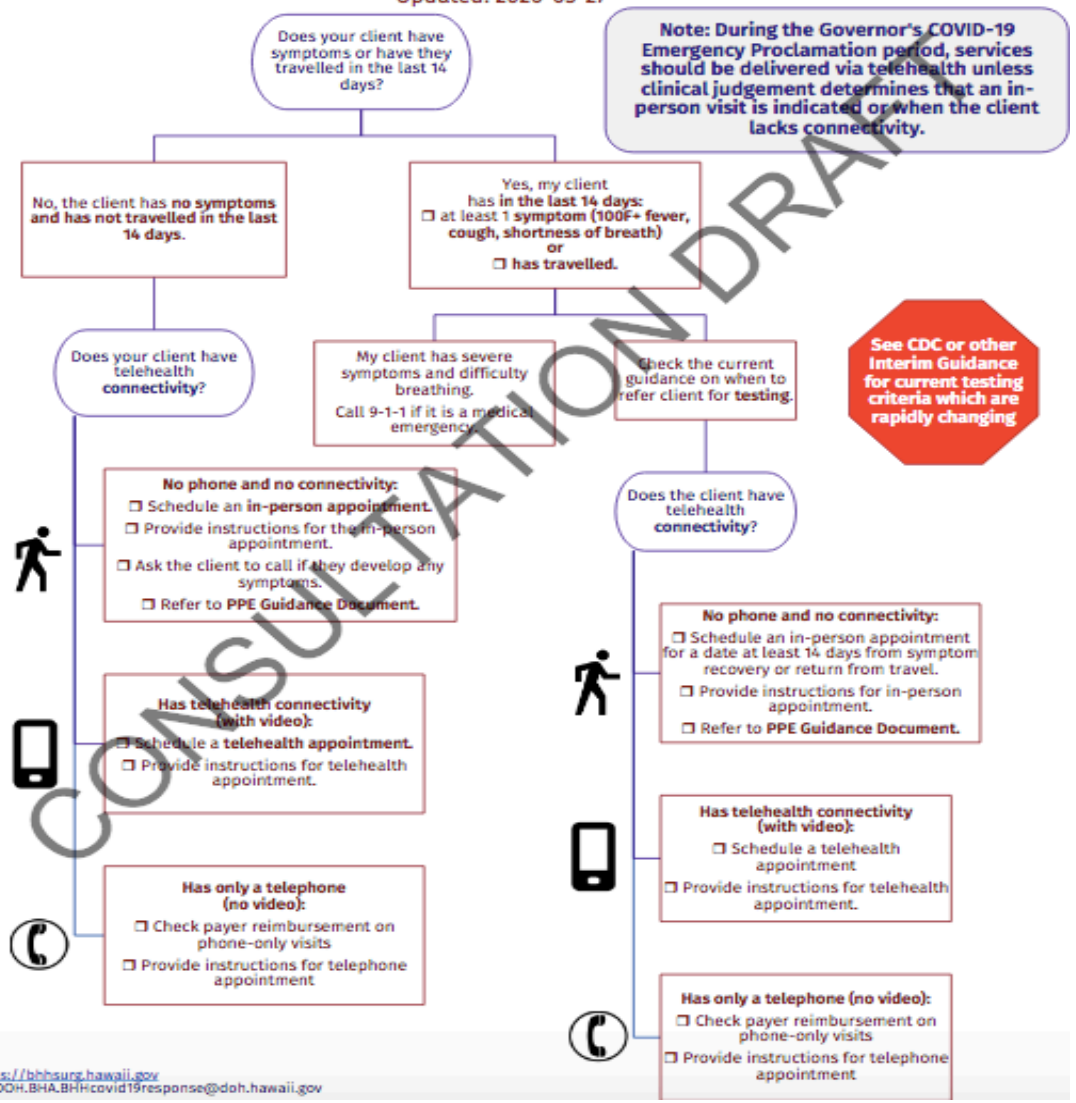
Updated 2020-03-30



CONSULTATIVE DRAFT

TELEHEALTH SERVICE DECISION TREE

Updated: 2020-03-27

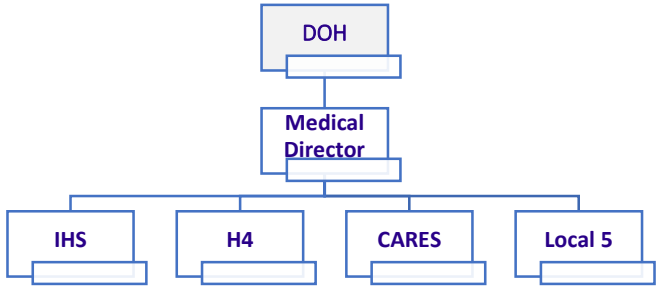


CONSULTATION DRAFT

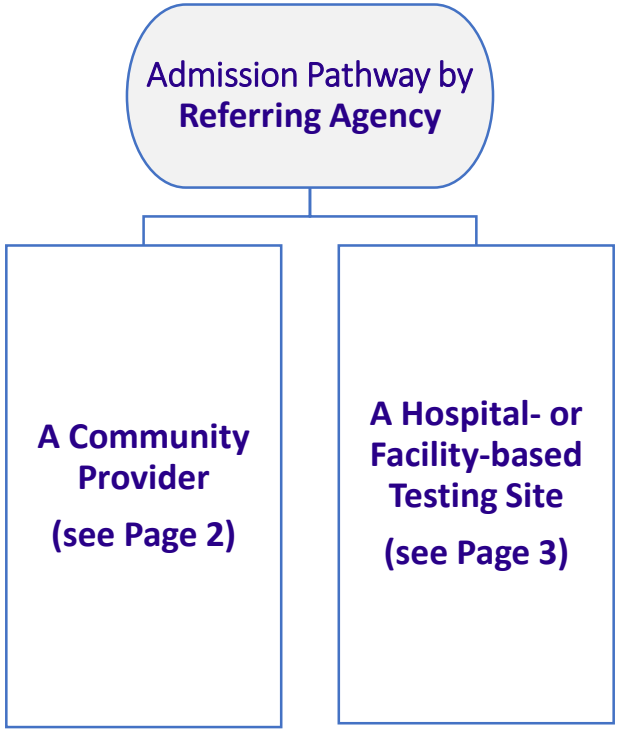
https://bhhsurg.hawaii.gov
Email: DOH.BHA.BHHcovid19response@doh.hawaii.gov

Preliminary
Kaaahi Temporary Quarantine and Isolation Center (TQIC)
Intake Procedures

Temporary Quarantine & Isolation Center (TQIC)
Roles and Responsibilities
Updated: 2020-04-04

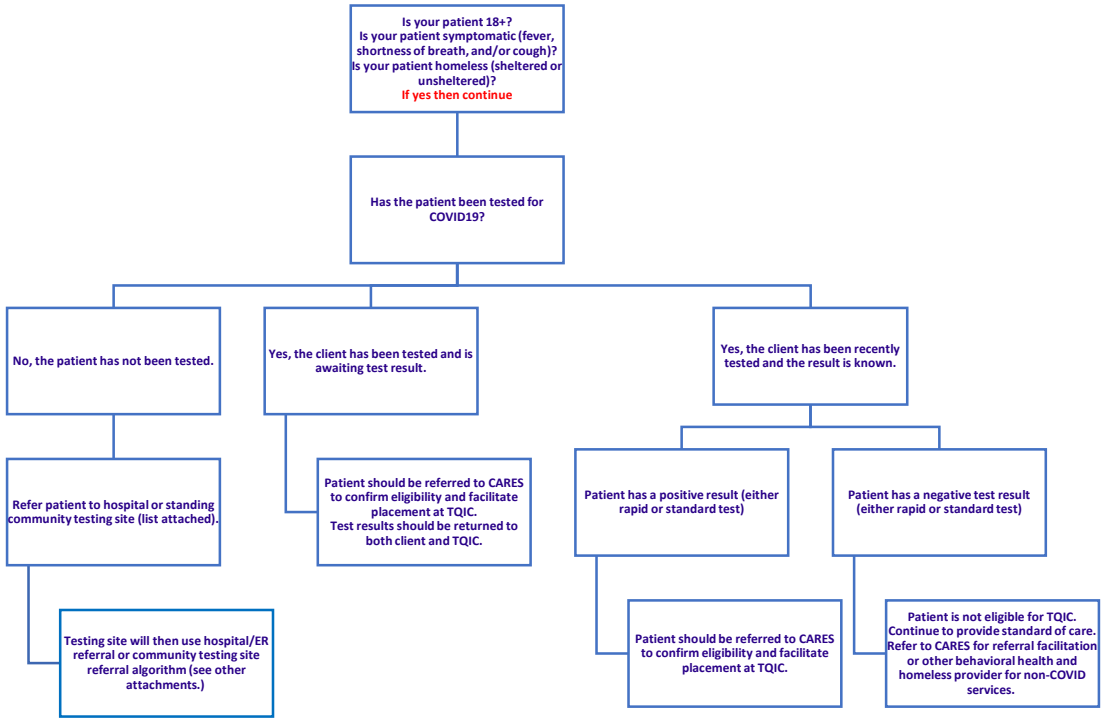


- **DOH BHA:**
  - Oversight of TQIC and all entities providing care and wrap services at TQIC
- **Dr. Christina Wang (H3RC):**
  - DOH BHA delegated Medical Director of TQIC
  - Oversees of all medical activities, including intakes and discharges, protocols, services, etc. of TQIC.
  - Coordinates directly with other attending medical staff
- **CARES:**
  - Coordinates referrals from community behavioral health and homeless service agencies
  - Liaises between community agencies and TQIC Medical Director
  - Liaises between community agencies and IHS within TQIC
  - Liaises with H4
- **IHS:**
  - Provides on-site behavioral health care, guest services, and other wrap services for TQIC
  - Liaises with CARES
  - Liaises with Medical Director
- **H4**
  - Provides on-site low to moderate level medical care and support to TQIC under oversight of Medical Director
  - Provides medical intakes for TQIC under oversight of Medical Director
  - Liaises with CARES
  - Liaises with Medical Director
  - Liaises with IHS
- **Local 5 Union**
  - Provides on-site housekeeping, cleaning, and meal-support to TQIC
  - Liaises with CARES
  - Liaises with IHS
  - Liaises with Medical Director


Admission Pathway by
Referring Agency
A Community Provider
(see Page 2)
A Hospital- or Facility-based Testing Site
(see Page 3)

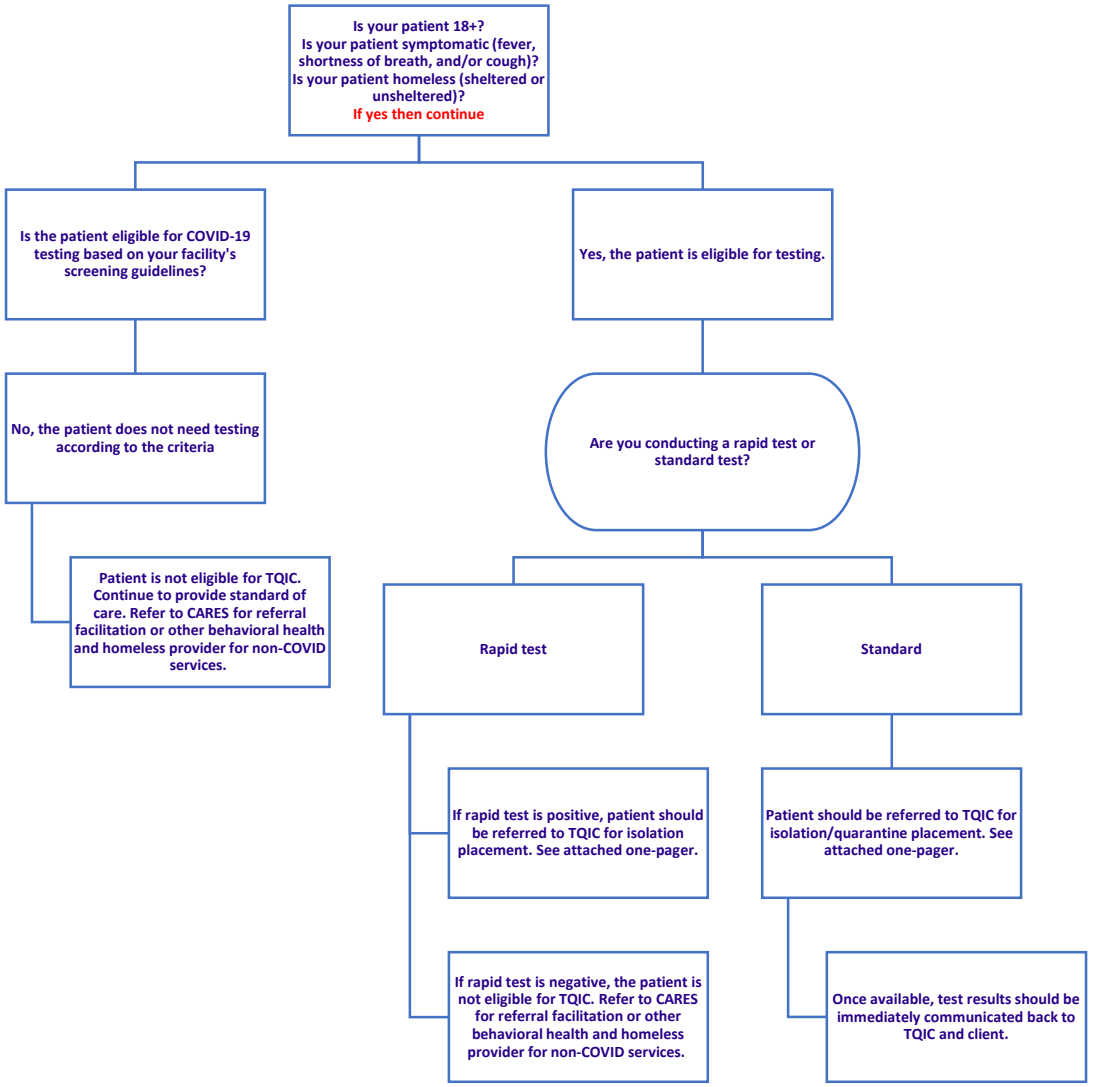
Referral and Admission Algorithms: Community Provider | Page 3 of 6

Updated: 2020-04-04



Referral and Admission Algorithms: Hospital- or Facility-based Testing Site | Page 4 of 6

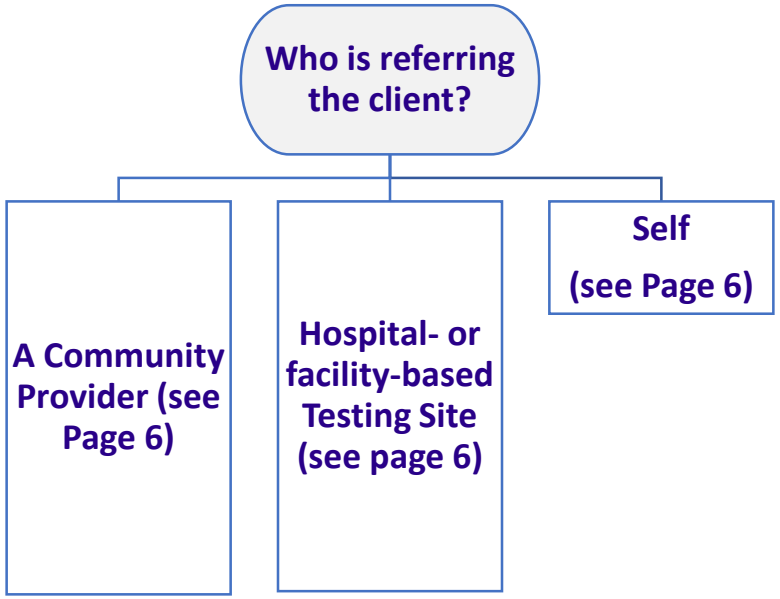
Updated: 2020-04-04

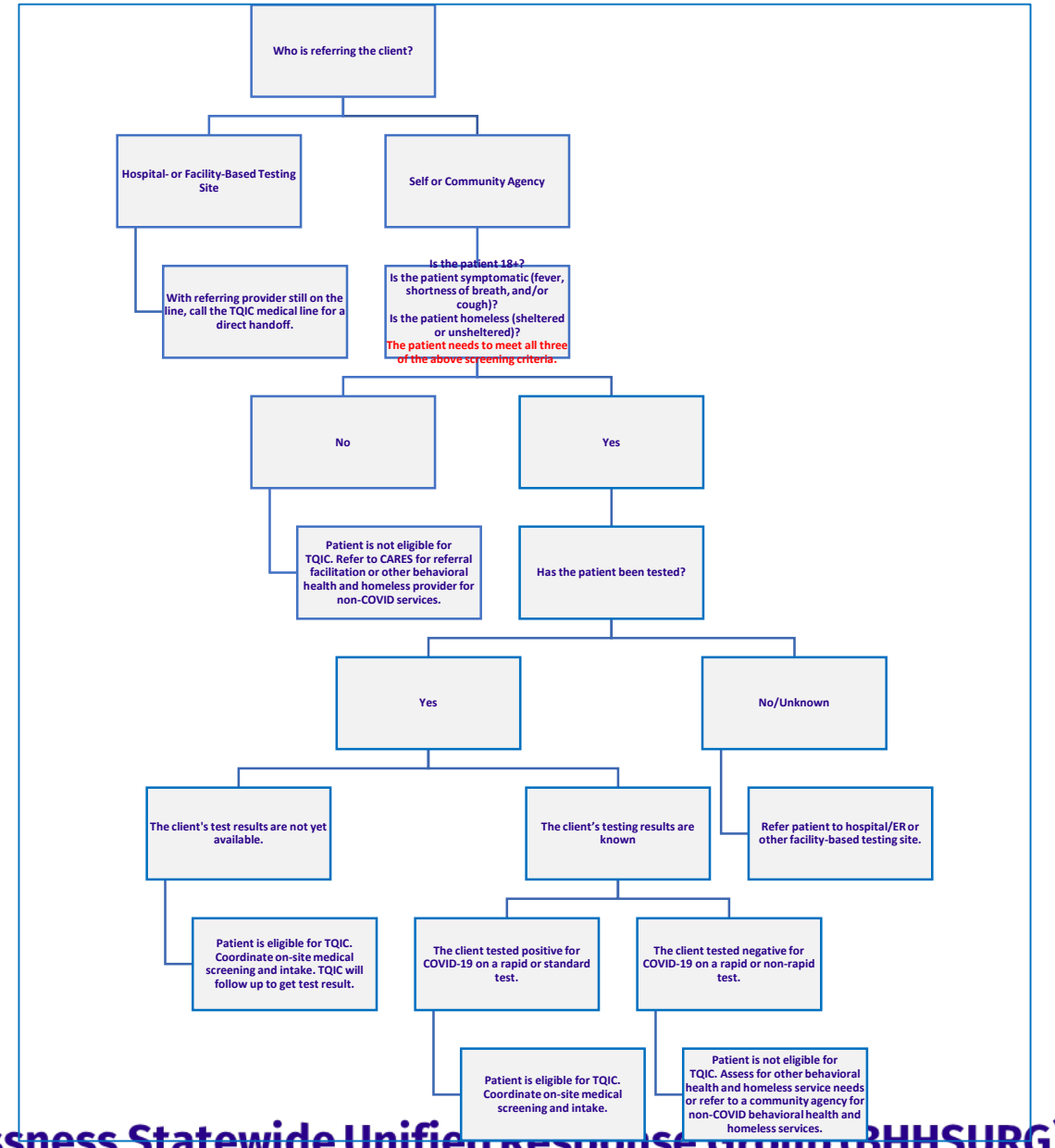


Temporary Quarantine & Isolation Center (TQIC)

Intake Procedure: All Sources

Updated: 2020-04-04




Who is referring the client?
Hospital- or Facility-Based Testing Site
Self or Community Agency
With referring provider still on the line, call the TQIC medical line for a direct handoff.
Is the patient 18+?
Is the patient symptomatic (fever, shortness of breath, and/or cough)?
Is the patient homeless (sheltered or unsheltered)?
The patient needs to meet all three of the above screening criteria.
No
Yes
Patient is not eligible for TQIC. Refer to CARES for referral facilitation or other behavioral health and homeless provider for non-COVID services.
Has the patient been tested?
Yes
No/Unknown
The client's test results are not yet available.
The client's testing results are known
Refer patient to hospital/ER or other facility-based testing site.
Patient is eligible for TQIC. Coordinate on-site medical screening and intake. TQIC will follow up to get test result.
The client tested positive for COVID-19 on a rapid or standard test.
The client tested negative for COVID-19 on a rapid or non-rapid test.
Patient is eligible for TQIC. Coordinate on-site medical screening and intake.
Patient is not eligible for TQIC. Assess for other behavioral health and homeless service needs or refer to a community agency for non-COVID behavioral health and homeless services.

Temporary Quarantine & Isolation Center

Symptomatic Homeless COVID-19 Patients

Aloha Oahu Emergency Departments and Hospitals,

Housing and basic medical monitoring can be provided at the Temporary Quarantine & Isolation Center (TQIC) by the Department of Health for symptomatic homeless patients.

General Admission Criteria include:

1) COVID-19 tested with pending results OR confirmed positive
   AND
2) Homeless
   AND
3) Medically stable for discharge
   AND
4) A minimum of 14 days' worth of all medications must come with the patient
5) *Please fax the patient face sheet, H&P and discharge summary to (f)808.425.4013 before calling.*
6) Patients sent by cab, or public transportation should wear a mask

Admission & Referral Hours:

8a-5p

Phone: 683.5484

Fax: 425.4013

For Hospitals and EDs, referrals can be made by calling *(p) 808.683.5484.*

Intakes will NOT be accepted after 5pm. Referrals from hospitals will be accepted from 8a-5p. All referrals must be made and accepted BEFORE the patient is physically sent. Patients who do not meet **ALL** the above criteria will not be considered. There are limited ADA units available.

For the general public, homeless outreach, and community providers referrals can be made through the CARES line at (p)808.832.3100

Weekly Webinars & Questions and Answers

-Recordings of weekly webinars and Q&As are available on website: Https://bhhsurg.hawaii.gov

-Please continue to submit your questions through our web form on the BHHSURG website.

-If you have specific guest speakers or topic areas for this weekly webinar, please e-mail: <DOH.BHA.BHHcovid19response@doh.hawaii.gov>

Frequently Asked Question

Will state agencies be able to provide additional funding to provide telecommunication devices to the homeless that meet telehealth requirements?

These are some possible funding source for cell phone access:

1. Hawai'i People's Fund, a social justice philanthropy non-profit that currently offers urgent action grants for efforts that strategically address social justice issues in the long term with targeted action.

https://www.hawaiipeoplesfund.org/

2. Small Business Administration (SBA) loans

https://www.sba.gov/page/coronavirus-covid-19-small-business-guidance-loan-resources

PRESENTERS:

Pandemic Support Line Interventions
By: Gerald Busch, Assistant Professor
Department of Psychiatry, University of Hawai'I

Helping Prepare for Re-entry During Covid-19
Heather Lusk, Executive Director
Hawai'i Health and Harm Reduction Center

REMINDER: 12pm Dr. Toma COVID-19 Presentation
Please be sure to register on BHHSURG website

Pandemic Support Line Interventions

Why a support line?

- Learning from wuhan experience
- https://www.thelancet.com/journals/lanpsy/article/PIIS2215-0366(20)30047-X/fulltext
- volunteers who have received psychological assistance training in dealing with the 2019-nCoV epidemic provide telephone guidance to help deal with mental health problems
- http://en.nhc.gov.cn/2020-02/04/c_76228.htm
- PRC National Health commission recommends boosting mh services, including a psychological support hotline

Staffing

- Monitoring needs, call volume
- 1st tier Lay person training cf suicide hotline
- 2nd tier Consider JABSOM students, who may no longer be able to be on clinical rotations, to have the opportunity to train and volunteer to take calls. This would be of benefit for the students for learning about their community under stress, disaster management, and perhaps introduce them and potentially interest them in psychiatry.
- 3rd tier telepsych options: Jabsom Dop, group, individual

Training program proposal

- Obtained from American Association of Directors of psychiatric residency
- Can be adapted to specific patterns of difficulties emerging in a community
- Need program coordinator/trainer
- Data management: #calls, categorize issues: health insecurity; unemployment sequelae

Native Hawaiian Healing element

- Need to identify relevant practice/pictograph/expression and add to all levels and each call

Pandemic Support Line Interventions

- Based on
  - Supportive psychotherapy
    - R Welton & E Crocker in psychotherapy: A Practical Introduction ed. Brenner & Howe-martin (in press)
  - And
  - Psychological First Aid: Field Operations Guide 2nd edition
    - National child traumatic stress network
    - National center for ptsd
    - https://www.ptsd.va.gov/professional/treat/type/psych_firstaid_manual.asp

Helping Prepare for Re-entry During COVID-19

Heather Lusk

hlusk@hhhrc.org

Preparing for Re-entry
HI Supreme Court 4.2.20

SCPW-20-0000200 and SCPW-20-0000213

IN THE SUPREME COURT OF THE STATE OF HAWAI'I

SCPW-20-0000200

OFFICE OF THE PUBLIC DEFENDER, Petitioner,

vs.

CLARE E. CONNORS, Attorney General of the State of Hawai'i;
DONALD S. GUZMAN, Prosecuting Attorney, County of Maui;
MITCHELL D. ROTH, Prosecuting Attorney, County of Hawai'i;
JUSTIN F. KOLLAR, Prosecuting Attorney, County of Kaua'i;
DWIGHT K. NADAMOTO, Acting Prosecuting Attorney, City and County of Honolulu, Respondents.

SCPW-20-0000213

STATE OF HAWAI'I OFFICE OF THE PUBLIC DEFENDER, Petitioner,

vs.

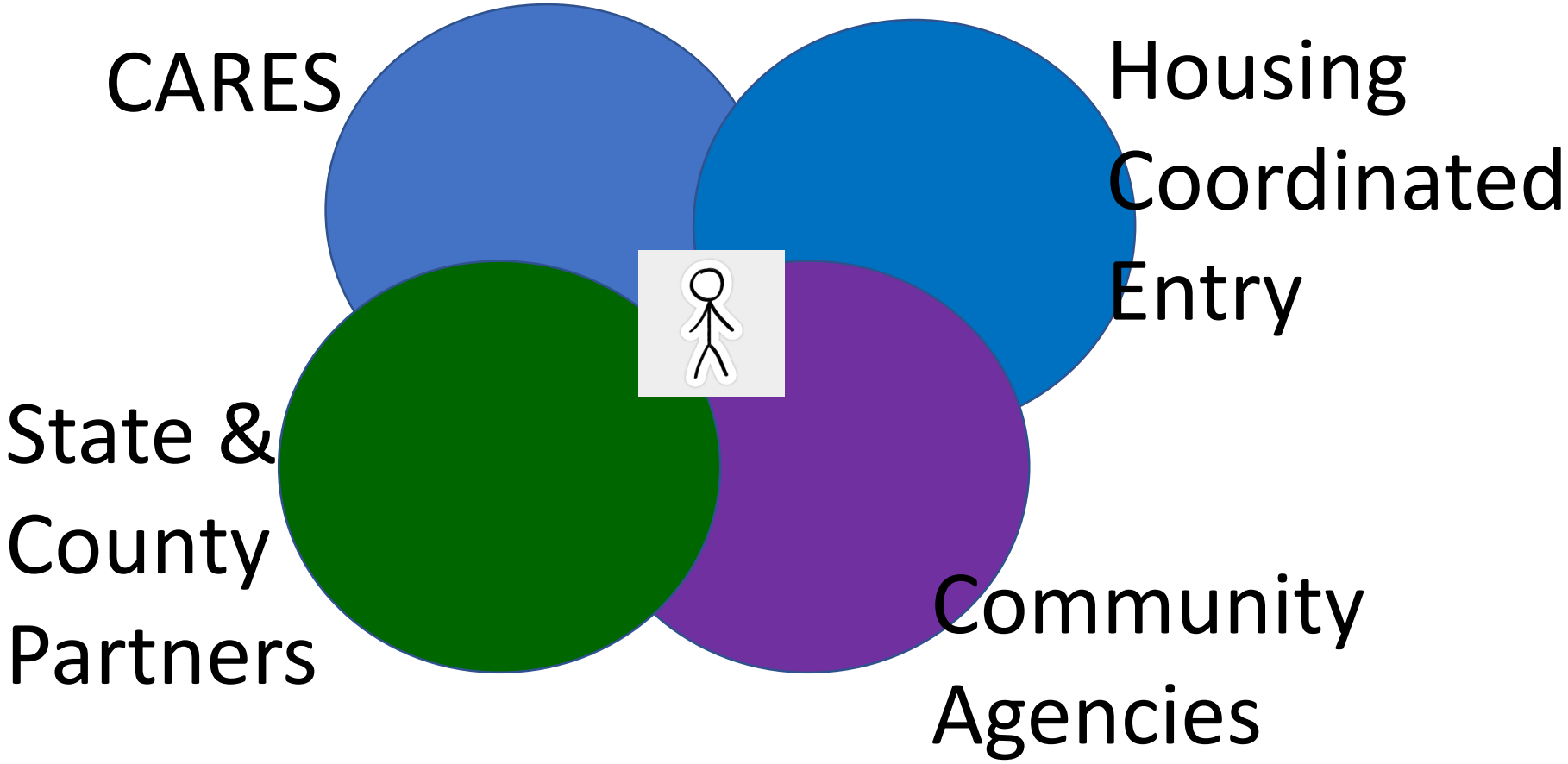
Appoints Judge Dan Foley as Special Master to oversee petitions on conditions and release

Judge Foley to Report to HSC by April 9th

Preparing for Re-entry
Potential Release Facilities

- Need to link those released to benefits, services and prevent homelessness
  - Unknown if those without home will be released
  - Will we have hotels or other sites for homeless?
- How can we coordinate remotely?
  - CARES and CES
  - Benefit coordinators
- Requests of PSD to coordinate re-entry?

Link and Sync
Seeking Benefit Coordinators

- People who are working from home can be available via phone or zoom to help people get essential benefits
  - Health insurance enrollment or MedQuest re-start
  - SNAP and food access
  - Other benefits such as GA, SSDI
  - Connect to CARES and CES
- Conducting training via zoom within next week
- Contact Kamaile at OHA kamailem@oha.org

Link and Sync Re-entry