



Please enjoy the May 2026 edition of the AMHD Bulletin! This bulletin is dedicated to sharing updates and opportunities with our outstanding Adult Mental Health Division service providers. Stay informed and engaged!

May is Mental Health Awareness Month

May is Mental Health Awareness Month—a time to shine a light on the work you do year-round to support recovery, resilience, and well-being across Hawai'i. As a mental health provider, your ongoing efforts help bring mental health awareness to life in the communities you serve.



Photo: Adult Mental Health Division, May 2, 2026

Adult Mental Health Division (AMHD) shares mental health information and resources with a community member at the Filipino Community Center's Fiesta on May 2, 2026, at an outdoor booth table covered with brochures, handouts, and outreach materials while other attendees gather in the background.

Here are a few ways you can take action this Mental Health Month:

Share the DOH Mental Health Month Press Release with your staff, partners, and community networks to amplify awareness: <https://health.hawaii.gov/news/newsroom/>

Engage your clients by sharing Mental Health America's 2026 Action Guide to support their wellness between visits: www.mhanational.org/2026-mental-health-month-action-guide/

Strengthen outreach efforts using SAMHSA's 2026 MHAM Toolkit, with ready-to-use materials for education and engagement: www.samhsa.gov/about/digital-toolkits/mental-health-awareness-month

Stay informed and share updates by following:

www.facebook.com/BehavioralHealthAdministration.HI.gov

Join community events and encourage participation:



AMHD Mental Health Wellness Fair – Wednesday, May 6, 10:00 AM–1:00 PM, at Windward Community College



CAMHD Mental Health Fair – Friday, May 15, 3:00 PM–8:00 PM, at Windward Mall



To celebrate AANHPI Mental Health Day on May 10, AMHD is partnering with Filipino community centers on O'ahu and Maui to share in-language resources and connect communities to mental health care. This includes our upcoming outreach at the **Binhi At Ani Filipino Community Center in Wailuku on May 22-23**. These events help bring in-language resources, care access information, and culturally relevant mental health support directly to our communities.

Reminders

Requests for Case Management

Requests should be submitted directly to AMHD's Assessment team for review and routing as quickly as possible. You can send Case Management requests by:

- Call AMHD Assessment at 643-2643 to submit or discuss a Request for Case Management or
- E-mail your request securely to DOH.AMHD.Eligibility@doh.hawaii.gov

Change to Claims Submission Process

There has been a change to the claim's submission process for electronic files. Effective immediately, please use the new SFTP site address to upload any 837 files and download 835 files:

- New SFTP website: <https://sftpcloud.netsmartcloud.com/WebInterface/login.html>

In addition, the username format has changed:

- Old username format: username@AMHD_HI
- New username format: username@myAvatar

Passwords will remain the same at this time.

AMHD is currently experiencing a technical issue with posting 835 remittance files to the new site. Our MIS team is working on the problem, and we expect it to be resolved soon.

POS Monthly Roster

We kindly ask that all AMHD Service Providers keep their Case Management assignments up to date in the POS Monthly Roster, so our records reflect the most current information:

<https://hawaiiomt.sharepoint.com/sites/dohamh/AMHD/Performance%20Utilization/POS%20Monthly%20Roster/Forms/AllItems.aspx?id=%2Fsites%2Fdohamh%2FAMHD%2FPerformance%20Utilization%2FPOS%20Monthly%20Roster%2FPOS%20Monthly%20Roster&p=true&ga=1&CT=1777938866121&OR=OWA%2DNT%2DMail&CID=309fc45d%2D1197%2Dd8e1%2D4cfe%2De9cecdd2cba9>

Mahalo for helping consumers have timely access to services.