



AMHD Bulletin

June / June 2025

Please enjoy the June 2025 edition of the AMHD Bulletin! This bulletin is dedicated to sharing updates and opportunities with our outstanding Adult Mental Health Division service providers. Stay informed and engaged!

REQUEST: Update Your Provider Contact Information



The AMHD PIER team is refreshing our Provider of Services Directory.

Please take a moment to review and update your organization's contact information to ensure our records stay accurate.

How to update your information



Please take a moment to review and update your organization's contact information to ensure our records stay accurate. Scan this QR to access the directory or click the link below.

AMHD Provider of Services Directory:

health.hawaii.gov/amhd/files/2023/08/

[AMHDProviderDirectory_July23_rev_.pdf](#)

Email updates to: DOH.AMHDadmin@doh.hawaii.gov

Subject line: "POS UPDATE"

Update Forms

In addition to updating the *Provider of Services Directory*, please also email to submit a *Consumer Update* form, which is a different form than the *Request for Service Auth* form. If ICM+ discharge is over ninety (90) days, complete a form and email to submit to Belinda or Sydney.



Mahalo to the Mental Health Providers and other community members who participated in our Mental Health Acceptance Month Sign-Waving on May 8, 2025.



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REMINDER: Case Management Monthly Report DUE

As a friendly reminder for Case Management Providers (CBCM/ICM+/HICM+), monthly data reports are required per your service contract. Please send them by the 5th of every month for the previous month.



Required Case Management Monthly Report data includes the following information (and not limited to):

Community Based Case Management

- ❖ Number of consumers being served
- ❖ Number of consumers currently homeless
- ❖ Number of consumers in HSH
- ❖ Number of consumers incarcerated/arrested

Intensive Case Management Plus

- ❖ Number of consumers being served
- ❖ Number of consumers who attempted or suicide
- ❖ Number of consumers arrested
- ❖ Number of consumers currently homeless
- ❖ Number of consumers in HSH

HICM+

- ❖ Number of consumers being served
- ❖ Number of MH-1 Referrals
- ❖ Number of Consumers Discharged
- ❖ Number of Consumers Discharged because Unable to Locate
- ❖ Number of Consumers Discharged to CBCM
- ❖ Number of Consumers Discharged due to long term incarceration
- ❖ Number of Consumers Discharged due to death
- ❖ Number of Consumers Queen's/Capitol Referrals
- ❖ Number of Consumers with suicide attempts
- ❖ Number of Consumers housed
- ❖ Number of Consumers arrested
- ❖ Number of Consumers **admitted to HSH**

Email your Case Management Monthly Reports to:

Belinda at Belinda.danielson@doh.hawaii.gov

Sydney at Sydney.Solano@doh.hawaii.gov

⚠ Email Sydney your Quarterly Case Management assignments (Name, Phone Number, Email). ⚠



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AMHD PIER Shared Emails

We are pleased to announce that AMHD is now accepting emails via our shared departmental email addresses. These shared emails are monitored by multiple staff members, allowing for quicker responses and ensuring that more individuals within the department are kept informed about your inquiries. Please refer to the chart below for the specific AMHD-shared email addresses designated for various purposes.

Department	Email
AMHD Case Management Referrals	DOH.AMHD.CMReferrals@doh.hawaii.gov
AMHD Communications	DOH.AMHDadmin@doh.hawaii.gov
AMHD Crisis	DOH.AMHD.Crisis_UM@doh.hawaii.gov
AMHD Eligibility	DOH.AMHD.Eligibility@doh.hawaii.gov
AMHD Housing	DOH.AMHD.Housing@doh.hawaii.gov
AMHD Office of Consumer Affairs	DOH.AMHD.OCA@doh.hawaii.gov
AMHD Sentinel Events	DOH.AMHDSentinelevents@doh.hawaii.gov