



AMHD
ADULT MENTAL HEALTH DIVISION

AMHD eBulletin

August 5, 2022

Representative Payee Services

**Effective October 1, 2022,
\$48.00 monthly fee for AMHD consumers/non-CCS members**

The Adult Mental Health Division (“AMHD”) was recently informed that two of its currently contracted representative payee providers elected to not renew their AMHD contracts. Current AMHD representative payee contracts end on September 27, 2022.

Effective October 1, 2022, AMHD consumers receiving representative payee services from Helping Hands Hawaii and Kokua Support Services may be required to pay a monthly fee to continue receiving representative payee services.

For example:

AMHD consumers who have a “voluntary” status and are receiving Medicaid benefits may be eligible to enroll in the Hawaii State Department of Human Services (DHS), Med-QUEST Division’s Community Care Services (CCS) Program. Active CCS members do not pay a monthly fee.

AMHD consumers who are not eligible for CCS services and who agree to continue receiving representative payee services through Helping Hands Hawaii or Kokua Support Services will be assessed the \$48.00 monthly fee effective October 1, 2022.

To clarify, this monthly fee is being assessed to AMHD consumers by the representative payee provider, not by the AMHD.

We share your concerns about the potential financial burden that this likely will create for those who are required to pay this fee to maintain their current representative payee services. The AMHD is actively working to address this issue through internal discussions about expanding representative payee services with existing and continuing representative payee providers. Additionally, new representative payee providers may be available when new contracts are executed.

If you have questions about AMHD representative payee services, please contact Amy Naylor, AMHD Service Coordinator, at (808) 453-6953 or via e-mail at amy.naylor@doh.hawaii.gov.