

ADULT MENTAL HEALTH DIVISION

Statewide Provider Directory
2023

This directory is published periodically and is shared electronically with AMHD staff and contracted providers.

A downloadable copy is available on the AMHD website: health.hawaii.gov/amhd.

To share updates, please email AMHD Communications at DOH.AMHDadmin@doh.hawaii.gov.

Last update: July 2023

JOSH GREEN, M.D.
GOVERNOR OF HAWAII
KEKĀWANI O KA MOLOKA'I 'ŌHUKU'Ō



KENNETH S. FINN, MD, MGA, MPH
DIRECTOR OF HEALTH
KA LUNA HOPOKELE

STATE OF HAWAII
DEPARTMENT OF HEALTH
KA 'ŌIHANA OLAKINO
ADULT MENTAL HEALTH DIVISION
P. O. BOX 3378
HONOLULU, HI 96801-3378

In reply, please refer to
file:

TO: Mental Health Care, Substance Use Disorder Treatment, and Suicide Prevention Advocates, Service Providers, Government Leaders and Community Agency Partners

FROM: Amy B. Curtis, Ph.D., M.P.H. *ABC*
Administrator, Adult Mental Health Division

SUBJECT: Hawaii CARES 988 – We Are Here to Help 24/7

Aloha, Hawaii CARES 988 is a free service jointly administered by the Hawaii State Department of Health's (DOH), Adult Mental Health Division (AMHD), Child and Adolescent Mental Health Division (CAMHD), and Alcohol and Drug Abuse Division (ADAD).

Included with this letter are recently printed Hawaii CARES 988 materials. Over the next several months, these materials will be shared through our behavioral health provider network and at community health education events.

Background

Hawaii residents have had access to this free statewide telephonic mental health crisis response call center since 2002. In 2019, Hawaii CARES became a coordinated resource entry system (CARES) by expanding services to include support for substance use disorder (SUD) treatment. In July 2022, when the National Suicide Prevention Lifeline transitioned to a 3-digit call number, 988 Suicide and Crisis Lifeline calls and chat messages from our Hawaii 808 area code were connected to the Hawaii CARES 988 call center.

Services

Toll free 1-800-753-6870 or Dial 988 from a Hawaii 808 area code

- 24 hours a day, 7 day a week call center operations with locally based crisis screeners.
- Confidential telephonic supportive counseling and screening for urgent or emergent mental or emotional health needs, including callers who are thinking about suicide.
- Linkage to SUD treatment services and community-based crisis intervention.
- Recommendations for behavioral health assessments and services.

Adult Mental Health Division
1550 Kalia Road, Ste 250
Honolulu, HI 96813

24/7 statewide toll free
1-800-753-6879

Free mental health and substance use call center supporting adults and adolescents through crisis, treatment and recovery.

- ✓ Mental health and crisis intervention
- ✓ Substance use treatment
- ✓ Locally-based counselors
- ✓ Confidential telephonic support
- ✓ Linkage to appropriate community-based services

HAWAII CARES
hicare.hawaii.gov/about/

Signs of a Crisis

Sometimes something feels wrong, and you can't explain why. You may feel hopeless, panicked, trapped, empty or in so much pain, nothing seems to help.

It may not be you struggling. Someone you care about may be acting differently. Maybe their mood has changed drastically; maybe they've become unusually quiet or noticeably distant in their social interactions; perhaps they've stopped sleeping or, the opposite, they can't get out of bed; maybe they've withdrawn from daily routines and activities.

These could all be signs of a crisis.

How Hawaii CARES Can Help

If you're worried about yourself or a loved one, don't wait. This is the right time to pick up the phone and call someone.

Hawaii CARES is here to answer your call. Call for advice, or give your loved one our number with a message that you - and we - are here for them if and when they are ready to talk.

2022 Community Impact at-a-Glance

- **Someone to talk to**
115,587 calls received for mental health crisis response
5,405 calls received for substance use disorder (SUD) treatment referrals
- **Someone to respond**
725 youth and 5,422 adult outreaches for crisis intervention
3,136 adults referred for SUD treatment
- **Someplace to go**
1,169 licensed crisis residential shelter and 1,024 stabilization bed admissions
2,763 adults placed into SUD treatment

By prominently displaying these informational materials in your office and in common areas accessible to employees and others, you are helping to increase awareness about the services Hawaii CARES 988 provides.

If you are hosting a community health fair or coordinating a private wellness-related event for your organization, school or business, and you would like to have Hawaii CARES 988 materials on site to share, please fill out our request form and an AMHD staff will contact you!
Form link: <https://forms.office.com/g/qxr6QEi9kL>



If you have any questions about Hawaii CARES 988, please contact Belinda Danielson, AMHD Community Programs Supervisor, at belinda.danielson@doh.hawaii.gov or via phone at (808) 453-6924.

Your Support Can Make a Difference!

24/7 statewide toll free
1-800-753-6879

HAWAII CARES

- Mental health and crisis intervention
- Substance use treatment
- Locally-based counselors
- Confidential telephonic support
- Linkage to appropriate community-based services

Free mental health and substance use call center supporting adults and adolescents through crisis, treatment and recovery.

Adult Mental Health Division
Email: DOH.AMHDCadm@doh.hawaii.gov
1250 Punchbowl St., Rm 258
Honolulu, HI 96813
Website: health.hawaii.gov/amhd/

HAWAII CARES
24 hours a day, 7 days a week.

If you or someone you know needs support now, locally-based counselors are ready to provide confidential telephonic support.

- Supportive listening and crisis counseling
- Suicide and crisis intervention
- Substance use treatment referrals

1-800-753-6879
Statewide toll free

Adult Mental Health Division
1250 Punchbowl St., Rm 258
Honolulu, HI 96813
Website: health.hawaii.gov/amhd/
Email: DOH.AMHDCadm@doh.hawaii.gov

Are you or a loved one experiencing a crisis, need substance abuse treatment, or mental health services?

Call toll free
1-800-753-6879

We are here to help
24 hours a day, 7 days a week

HAWAII CARES

988 SUICIDE & CRISIS LIFELINE

If you or someone you know is having thoughts of suicide or experiencing a mental health or substance use crisis,

CALL/TEXT **988** CHAT **988lifeline.org**

Adult Mental Health Division
1250 Punchbowl St., Rm 258
Honolulu, HI 96813
Website: health.hawaii.gov/amhd/
Email: DOH.AMHDCadm@doh.hawaii.gov

988 SUICIDE & CRISIS LIFELINE

CALL/TEXT **988**
CHAT **988lifeline.org**

Adult Mental Health Division
1250 Punchbowl St., Rm 258
Honolulu, HI 96813
Website: health.hawaii.gov/amhd/
Email: DOH.AMHDCadm@doh.hawaii.gov

988 SUICIDE & CRISIS LIFELINE

If you or someone you know needs support now, call or text 988 or chat 988lifeline.org

Talk with us. There is hope.

Adult Mental Health Division
1250 Punchbowl St., Rm 258
Honolulu, HI 96813
Website: health.hawaii.gov/amhd/
Email: DOH.AMHDCadm@doh.hawaii.gov

Table of Contents

Overview and Purpose	7
AMHD Contracted Providers by County	8
AMHD Contracted Providers by Service	9
AMHD Community Programs	10
AMHD Program Support	11
Hawai'i State Council on Mental Health	12
County-Based Service Area Boards on Mental Health and Substance Abuse	14
Spotlight: Recovery Guide – The Official Handbook of the AMHD	16
Contracted Purchase-of-Service Providers	
Aloha House	18
CARE Hawai'i, Inc.	19
Community Empowerment Resources	22
Hale Na'au Pono	23
Hina Mauka	24
HOPE Services Hawai'i	25
Institute for Human Services, Inc.	26
Kahi Mohala	27
Kalihi-Palama Health Center	28
Kokua Support Services	29
Mental Health Kokua	30
North Shore Mental Health	33
Po'ailani, inc.	34
The Queen's Health System	35
Steadfast Housing Development Corp.	36
State-Operated Services	
Hawai'i State Hospital	38
State-Operated Specialized Residential Program (SOSRP)	39
Community Mental Health Center System – Contact Information	40

Overview and Purpose

Aloha!

The Hawai'i State Department of Health, Adult Mental Health Division (AMHD) is proud to partner with state operated (SO) Community Mental Health Centers (CMHCs) and contracted purchase-of-service (POS) providers that offer mental health and co-occurring disorder treatment, services and supports to adults who live with mental illness when and where these essential services are needed.

Funding for AMHD services is provided through state general funds and federal grant funds. Providers and are routinely monitored for compliance with contractual agreements.

The original purpose of this directory continues to be our driving purpose:

To provide a tool for collaboration amongst providers that empowers their staff to communicate efficiently and directly with other provider staff in order to address coordination responsibilities that providers are dually responsible for.

Coordination responsibilities may differ depending on the situation; however, general strategies for intended use of this directory include:

- If a case management provider is coordinating a housing move from/to a housing provider site, the case manager staff may refer to this list and decide call, email or fax the housing provider (and importantly, vice versa).
- If AMHD staff need to contact a provider to follow up on an administrative concern, this list helps to identify the appropriate provider staff.

**AMHD Contracted
Purchase-of-Service
Providers
by County**

	County of Kauai	City and County of Honolulu	County of Maui	County of Hawaii
Case Management				
Community Based Case Management (CBCM)		CARE Hawaii, Inc. Community Empowerment Resources Hina Mauka North Shore Mental Health	Aloha House Mental Health Kokua	CARE Hawaii, Inc. Mental Health Kokua
Intensive Case Management Plus (ICM Plus) High Utilizer		CARE Hawaii, Inc. Hina Mauka		
Intensive Case Management Plus (ICM Plus) Homeless		Institute for Human Services, Inc.		
Crisis				
Crisis Mobile Outreach (CMO)	CARE Hawaii, Inc.	CARE Hawaii, Inc.	Aloha House	CARE Hawaii, Inc.
Crisis Support Management (CSM)	CARE Hawaii, Inc.	CARE Hawaii, Inc.	Aloha House	CARE Hawaii, Inc.
Licensed Crisis Residential Services (LCRS)		CARE Hawaii, Inc.	Aloha House	CARE Hawaii, Inc.
Stabilization Intensive Case Management Plus (SICM)		CARE Hawaii, Inc. Community Empowerment Resources		CARE Hawaii, Inc.
Mental Health Emergency Worker (MHEW)	The Queen's Health Systems	The Queen's Health Systems	The Queen's Health Systems	The Queen's Health Systems
Inpatient				
Psychiatric Inpatient		Kahi Mohala		
Long-Term Care				
Expanded Adult Residential Care Home (E-ARCH)		E-ARCH Primary Care Givers (various) E-ARCH Private Pay RN CMs (various)		
Skilled Nursing Facility (SNF)		Hawaii Health Systems Corp.		
Residential				
Therapeutic Living Program (TLP)		CARE Hawaii, Inc. Mental Health Kokua		
Group Home 24-hour	Mental Health Kokua	CARE Hawaii, Inc. Hale Na'au Pono Mental Health Kokua Steadfast Housing Development Corp.	Mental Health Kokua	CARE Hawaii, Inc. Mental Health Kokua
Group Home 8-16 hour	Mental Health Kokua Steadfast Housing Development Corp.	CARE Hawaii, Inc. Hale Na'au Pono Mental Health Kokua Steadfast Housing Development Corp.	Mental Health Kokua Steadfast Housing Development Corp.	CARE Hawaii, Inc. Mental Health Kokua Steadfast Housing Development Corp.
Semi-independent Housing	Steadfast Housing Development Corp.	Steadfast Housing Development Corp.	Steadfast Housing Development Corp.	Steadfast Housing Development Corp.
Supported Housing		Mental Health Kokua Steadfast Housing Development Corp.		
Support Services				
Homeless Outreach		Institute for Human Services Kalihi-Palama Health Center	Mental Health Kokua	HOPE Services Hawaii, Inc.
Representative Payee	HOPE Services Hawaii, Inc. Kokua Support Services	HOPE Services Hawaii, Inc. Kokua Support Services	HOPE Services Hawaii, Inc. Kokua Support Services	HOPE Services Hawaii, Inc. Kokua Support Services
Treatment				
Day Treatment/ Co-Occurring		CARE Hawaii, Inc. Hina Mauka		
Intensive Outpatient Hospitalization (IOH)		CARE Hawaii, Inc. The Queen's Health Systems		
Specialized Residential Services Program (SRSP)		CARE Hawaii, Inc. Community Empowerment Resources Hina Mauka Mental Health Kokua Po'ailani, Inc.		

**AMHD
Contracted
Purchase-of-
Service
Providers
by Service**

	Aloha House	CARE Hawaii, Inc.	Community Empowerment Resources	E-ARCH Primary Care Givers (various)	E-ARCH Private Pay RN CMs (various)	Hale Na'au Pono	Hawaii Health Systems Corp.	Hina Mauka	HOPE Services Hawaii, Inc.	Institute for Human Services, Inc.	Kahi Mohala	Kalihi-Palama Health Center	Kokua Support Services	Mental Health Kokua	North Shore Mental Health	Po'ailani, Inc.	The Queen's Health Systems	Steadfast Housing Development Corp.	
Case Management																			
Community Based Case Management (CBCM)	X	X	X					X						X	X				
Intensive Case Management Plus (ICM Plus) High Utilizer		X						X											
Intensive Case Management Plus (ICM Plus) Homeless										X									
Crisis																			
Crisis Mobile Outreach (CMO)	X	X																	
Crisis Support Management (CSM)	X	X																	
Licensed Crisis Residential Services (LCRS)	X	X																	
Stabilization Intensive Case Management Plus (SICM)		X	X																
Mental Health Emergency Worker (MHEW)																	X		
Inpatient																			
Psychiatric Inpatient											X								
Long-Term Care																			
Expanded Adult Residential Care Home (E-ARCH)				X	X														
Skilled Nursing Facility (SNF)							X												
Residential																			
Therapeutic Living Program (TLP)		X												X					
Group Home 24-hour		X					X							X					X
Group Home 8 to 16-hour		X					X							X					X
Semi-Independent Housing																			X
Supported Housing														X					X
Support Services																			
Homeless Outreach										X		X		X					
Representative Payee									X				X						
Treatment																			
Day Treatment/ Co-Occurring		X						X											
Intensive Outpatient Hospitalization (IOH)		X																X	
Specialized Residential Services Program (SRSP)		X	X					X						X		X			

AMHD Community Programs

AMHD's Community Programs Section is located within the Performance Information Evaluation and Research (PIER) Branch.

AMHD Community Programs staff, also known as Service Coordinators, are assigned to oversee various contracts. Service Coordinators are the primary contact for contracted providers throughout the duration of the contract term.

Case Management

Amy Naylor, Service Coordinator
amy.naylor@doh.hawaii.gov
(808) 453-6953 office
(808) 286-11178 cell

Crisis

Belinda Danielson, Community Programs Supervisor
belinda.danielson@doh.hawaii.gov
(808) 453-6920 office
(808) 478-6209 cell

Long-Term Care

Belinda Danielson, Community Programs Supervisor
belinda.danielson@doh.hawaii.gov
(808) 453-6920 office
(808) 478-6209 cell

Housing and Homeless Outreach

Erin Snyder, Service Coordinator
erin.snyder@doh.hawaii.gov
(808) 453-6771 office
(808) 271-3636 cell

Hawai'i Forensic Peer Specialist (HFPS) Training and Internship Program

Amy Naylor, Service Coordinator
amy.naylor@doh.hawaii.gov
(808) 453-6953 office
(808) 286-11178 cell

Representative Payee

Amy Naylor, Service Coordinator
amy.naylor@doh.hawaii.gov
(808) 453-6953 office
(808) 286-11178 cell

AMHD Administration and Program Support

AMHD Administration

(808) 586-4770

Amy B. Curtis, Administrator
amy.curtis@doh.hawaii.gov

Courtenay Matsu, Medical Director
courtenay.matsu@doh.hawaii.gov

Chad Koyanagi, Crisis Continuum and Medicaid Services Medical Director
chad.koyanagi@doh.hawaii.gov

The following AMHD staff support contracted providers' activities, including:

Performance Information Evaluation and Research Branch

Yara Sutton, Public Health Program Manager/Branch Chief
yara.sutton@doh.hawaii.gov
(808) 459-6940

Office of Consumer Affairs

Hawai'i Certified Peer Specialist (HCPS) Training and Internship Program

Jake McPherson, Consumer Affairs Chief
jacob.mcpherson@doh.hawaii.gov
(808) 586-4688 office

Utilization Management (UM) and Performance Improvement (PI)

Mike Tamashiro, UM Coordinator and PI Supervisor
michael.tamashiro@doh.hawaii.gov
(808) 453-6993 office
(808) 478-6211 cell

Resource Management

Raquel Nakahara, Financial Resource Supervisor
raquel.nakahara@doh.hawaii.gov
(808) 586-4687 office

Contracts

Enid Kagesa, Contracts Supervisor
DOH.AMHDcontracts@doh.hawaii.gov

Fiscal

Joleen Achong, Fiscal Supervisor
DOH.AMHDfiscal@doh.hawaii.gov

Hawai'i State Council on Mental Health Overview

The Hawai'i State Council on Mental Health (SCMH) includes 21 Governor-appointed volunteer members who are tasked with carrying out the mandates outlined in Chapter 334-10, Hawaii Revised Statutes (HRS), including these statewide activities:

- Advocating for:
 - Adults with serious mental illness,
 - Children with serious emotional disturbances,
 - Other individuals with mental illnesses or emotional problems, and
 - Individuals with mental illness and substance use disorders (co-occurring).
- Meeting, consulting and receiving feedback from community members including public input and inviting resource speakers to address relevant topics.
- Advising the Governor, through the DOH, about the:
 - Provision of statewide mental health services, treatment and supports,
 - Allocation of mental health resources, and
 - Identification of needs affecting two or more service areas (via counties-based Service Area Boards on Mental Health and Substance Abuse).
- Reviewing and commenting on the Statewide Comprehensive Integrated Service Plan (SCISP), also referred to as the Community Mental Health Block Grant (CMHBG).

Reference:

https://www.capitol.hawaii.gov/hrscurrent/Vol06_Ch0321-0344/HRS0334/HRS_0334-0010.htm

Providers may wish to present information about the services they provide, data and evaluation results, and seek feedback from the SCMh regarding service related needs.

More information about the SCMh may be viewed at scmh.hawaii.gov.

Monthly meetings are announced via the Hawai'i State Public Meetings calendar. Upcoming meetings may be viewed at calendar.ehawaii.gov/calendar/.

The SCMh usually meets on the 2nd Tuesday from 9 a.m. to 12 p.m. via Zoom and in-person. AMHD and the Child and Adolescent Mental Health Division (CAMHD) share responsibility for administratively supporting the SCMh.

To receive SCMh meeting notices and request time on the meeting agenda, please contact: Carolyn Weygan-Hildebrand, AMHD Planner via email DOH.SCMHchairperson@doh.hawaii.gov or by phone at (808) 453-6957.

Hawai'i State Council on Mental Health Membership List

As of July 1, 2023, SCMH members are:

1. Katherine Aumer, Chairperson, Family Member
2. Kathleen Rhoads Merriam, 1st Vice-Chairperson, State Agency – Health
3. John Betlach, 2nd Vice-Chairperson, Hawai'i Island Service Area Board
4. Eileen Lau-James, Secretary, Family Member
5. Antonino Beninato, Youth/Student
6. Beatrice “Kau'i” Martinez, State Agency – Human Services/Housing
7. Charlene “Naomi” Crozier, Service Recipient/Consumer Advocate
8. Christopher Knightsbridge, Service Recipient/Consumer Advocate
9. Heidi Ilyavi, Parent of child receiving Support for Emotional and Behavioral Development (SEBD)
10. Margaret “Jackie” Jackson, Oahu Service Area Board/Family Member
11. Jean Okudara, Parent whose child receives SEBD
12. Jon Fujii, State Agency – Human Services, Med-QUEST Division and Hawai'i Advisory on Drug Abuse and Controlled Substances (HACDACS)
13. Kristin Will, State Agency/Judiciary
14. Lea Dias, State Agency – Human Services/Division of Vocational Rehabilitation
15. Marian Tsuji, Ex-officio, Health/Deputy Director Behavioral Health Administration
16. Mary Pat Waterhouse, Family Member
17. Richard Ries, Provider
18. Samuel “Ray” Rice, State Agency – Human Services/Child Welfare Services
- ❖ Vacancies: State Agency/Education, Kauai and Maui Service Area Board rep

County-Based Service Area Boards on Mental Health and Substance Abuse Overview and Membership List

County-based Service Area Boards on Mental Health and Substance Abuse (SABs) include nine (9) Governor-appointed volunteer members who are tasked with carrying out the mandates outlined in Chapter 334-11, HRS, including these countywide activities:

- Advocating for:
 - Adults with serious mental illness,
 - Children with serious emotional disturbances,
 - Other individuals with mental illnesses or emotional problems, and
 - Individuals with mental illness and substance use disorders (co-occurring).
- Meeting, consulting and receiving feedback from:
 - Community members through public input on each meeting agenda,
 - Resource speakers to address relevant topics, and
 - Considering advice, guidance and recommendations discussed with the Hawai'i Advisory Council on Drug Abuse and Controlled Substances (HACDACS) and the Hawai'i State Council on Mental Health (SCMH).
- Advising the Governor, through the SCMH and designated county Service Area Administrator about the:
 - Provision of county-based mental health and substance use disorder services, treatment and supports,
 - Allocation of mental health and substance use disorder resources, and
 - Service area needs to prevent and treat mental and emotional disorders, and co-occurring disorders.
- Participating in the development of the county-based Comprehensive Integrated Service Area Plan (CISAP) and mental health budget review.

Reference:

https://www.capitol.hawaii.gov/hrscurrent/Vol06_Ch0321-0344/HRS0334/HRS_0334-0011.htm

Providers may wish to present information about the services they provide, data and evaluation results, and seek feedback from the SABs regarding service related needs.

More information about the SABs may be viewed at scmh.hawaii.gov/service-area-boards.

Kauai Service Area Board on Mental Health and Substance Abuse (KSAB)

As of July 1, 2023, KSAB members are:

1. Angela Uechi, Chairperson, Service Recipient/Consumer Advocate
2. Kevin Myrick, Provider
3. Maile Murray, Provider
- ❖ Vacancies: Service Recipients/Consumer Advocates, Family Members, Community Advocates, Youth/Students

The KSAB usually meets on the 4th Thursday from 1 p.m. to 3 p.m.

To receive meeting notices and to request time on the meeting agenda, please contact:
Rei Cooper, AMHD Kauai Community Mental Health Center Branch Chief and Kauai Service Area Administrator, via phone (808) 274-3190 or email rei.cooper@doh.hawaii.gov.

County-Based Service Area Boards on Mental Health and Substance Abuse Membership List (continued)

Oahu Service Area Board on Mental Health and Substance Abuse (OSAB)

As of July 1, 2023, OSAB members are:

1. Randolph "Randy" Hack, Chairperson, Service Recipient/Consumer Advocate
 2. Sione "Ford" Naeata, Vice Chairperson, Provider
 3. Christine Park, Community Advocate
 4. Jacquelyn "Jacquie" Esser, Family Member
 5. Margaret "Jackie" Jackson, Family Member, State Council on Mental Health
 6. Shirley Davenport, Provider
- ❖ Vacancies: Service Recipients/Consumer Advocates, Family Members, Community Advocates, Youth/Students

The OSAB usually meets on the 3rd Wednesdays from 9 a.m. to 10:30 a.m.

To receive OSAB meeting notices and to request time on the meeting agenda, please contact: Troy Freitas, AMHD Oahu Community Mental Health Center Branch Chief and Oahu Service Area Administrator, via phone (808) 832-5770 or email troy.freitas@doh.hawaii.gov.

Maui Service Area Board on Mental Health and Substance Abuse (MSAB)

As of July 1, 2023, MSAB members are:

1. Danielle Bergan, Chairperson, Community Advocate
 2. Brian Hauser, Provider
 3. Megan Kosaka, Community Member
- ❖ Vacancies: Service Recipients/Consumer Advocates, Family Members, Community Advocates, Youth/Student

The MSAB usually meets on the 1st Monday from 2 p.m. to 3:30 p.m.

To receive MSAB meeting notices and to request time on the meeting agenda, please contact: John Oliver, AMHD Maui Community Mental Health Center Branch Chief and Maui Service Area Administrator, via phone (808) 984-2150 or email john.oliver@doh.hawaii.gov.

Hawai'i County Service Area Board on Mental Health and Substance Abuse (HSAB)

As of July 1, 2023, HSAB members are:

1. Renee Rivera, Chairperson, Service Recipient/Consumer Advocate
 2. John Betlach, Community Advocate, State Council on Mental Health
 3. Sarah Blechman, Community Advocate
- ❖ Vacancies: Service Recipients/Consumer Advocates, Family Members, Community Advocates, Youth/Students, Providers

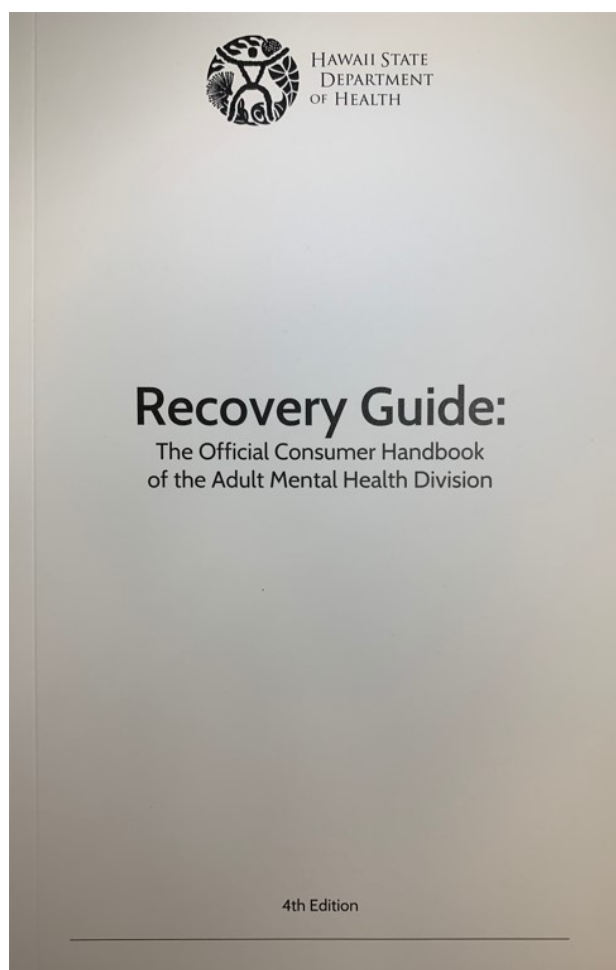
The HSAB usually meets on the 4th Tuesday from 9:30 a.m. to 11 a.m.

To receive HSAB meeting notices and to request time on the meeting agenda, please contact: Steven Pavao, AMHD Hawai'i Community Mental Health Center Branch Chief and Hawai'i Service Area Administrator, via phone (808) 933-0421 or email steven.pavao@doh.hawaii.gov.

Spotlight:
Recovery Guide – The Official Handbook of the AMHD

The Recovery Guide is for consumers of AMHD services. Each consumer is entitled to receive a hard copy of this Recovery Guide from their case manager at no cost.

The intent of this Recovery Guide is to provide information about what to expect when receiving AMHD services through the Community Mental Health Center (CMHC), Treatment Service Sections (TSS) and clinics, Rehabilitation Service Sections (known as Clubhouses), and through purchase of service (POS) contracted providers.



This Recovery Guide is available for download at:
<https://health.hawaii.gov/amhd/recovery-guide/>

Printed copies are available through the consumer's assigned case manager or by contacting the AMHD Office of Consumer Affairs at (808) 586-4688.

Contracted Purchase-of-Service Providers

Aloha House provides the following AMHD contracted services:

- Community Based Case Management (CBCM)
- Crisis Mobile Outreach (CMO)
- Crisis Support Management (CSM)
- Day Treatment
- Licensed Crisis Residential Services (LCRS)
- Specialized Residential Services Program (SRSP)



Main Admin Office:		Fax by Service:	
Phone	(808) 579-8414	(808) 442-4594	CBCM, CMO, CSM
Fax	(808) 579-8426	(808) 579-8426	Admin, Day Treatment, LCRS, SRSP
Physical Address:	200 Ike Drive Makawao, HI 96768		
Mailing Address:	P.O. Box 791749 Paia, HI 96779		

CONTACT NAME / POSITION	CONTACT NUMBERS	EMAIL ADDRESS
Nicole Hokoana Chief Executive Officer	(808) 579-8414 x8114	nhokoana@aloha-house.org
Nicole Hokoana Chief Operating Officer	(808) 579-8414 x8114	nhokoana@aloha-house.org
Lisa Ponichtera Clinical Director	(808) 877-7117 x8501	lponichtera@malamafamilyrecovery.org
Bob Lanser and David Wittenberg Adult Services Co-Team Leaders	(808) 280-4842 cell Bob (808) 281-6284 cell David	rlanser@me.com hwanddw@aol.com
Audra Palazzotto-McDonnell Case Management Team Leader	(808) 298-8369 cell	apalazzotto-mcdonnell@aloha-house.org
Nicole Edwards Crisis Team Leader	(808) 250-4496 cell	nedwards@aloha-house.org
Kate Ulevich Quality Assurance Specialist	(808) 269-7743 cell	kateulevich@gmail.com
Dikki Pruse and Mika Coles Case Management and Crisis Services Office Managers	(808) 870-4788 cell Dikki (808) 249-2121 cell Mika	dpruse@aloha-house.org mcoles@aloha-house.org

CARE Hawai'i, Inc. provides the following AMHD contracted services:

- Community Based Case Management (CBCM)
- Crisis Mobile Outreach (CMO)
- Crisis Support Management (CSM)
- Day Treatment
- Group Home
- Intensive Case Management Plus – High Utilizer (ICM+)
- Intensive Outpatient Hospitalization (IOH)
- Licensed Crisis Residential Services (LCRS)
- Specialized Residential Services Program (SRSP)
- Stabilization Bed Unit (SBU) and Stabilization ICM+ (SICM)



Main Admin Office (Oahu):		Fax by Service:	
Phone	(808) 533-3936	(808) 791-6081	Oahu CMO, CSM
Fax	(808) 460-8858	(808) 791-6198	Oahu Fiscal, LCRS
		(888) 850-9760	Oahu Day Tx
Physical and Mailing Address:	1345 S. Beretania St. Honolulu, HI 96814	(808) 455-9631	Oahu CBCM, ICM+, SICM, GH, SRSP, TLP

CONTACT NAME / POSITION	CONTACT NUMBERS	EMAIL ADDRESS
Brian Morton President	(808) 223-7271 cell	brian.morton@carehawaii.com
Eren Kamiyama Chief Operating Officer	(808) 391-3736 cell	eren.kamiyama@carehawaii.com
Felicia Panoncialman Chief Compliance Officer	(808) 391-3383 cell	felicia.p@carehawaii.com
Jennifer Thorpe Statewide Nursing Director	(808) 557-9900 cell	jennifer.thorpe@carehawaii.com
Oahu CBCM Main Line	(808) 792-6900	
Oahu On-Call Line	(808) 537-2273	
Bernice Arang Oahu CBCM and ICM+ Team Leader	(808) 436-4809 cell	bernice.arang@carehawaii.com
Hilda Su'e Oahu LCRS and Stabilization ICM+ (SICM) Team Lead Statewide Group Home and Residential Director	(808) 728-9111 cell	hilda.sue@carehawaii.com

CARE Hawai'i, Inc. (continued)

CONTACT NAME / POSITION	CONTACT NUMBERS	EMAIL ADDRESS
Sherrie Freitas Executive Director of Behavioral Health Crisis Services	(808) 291-5375 cell	sherrie.freitas@carehawaii.com
Katharine Chan Statewide Director of Crisis Services	(808) 280-8595	katharine.chan@carehawaii.com
Joanna Caballes Oahu Crisis Program Assistant	(808) 791-6713	joanna.lee@carehawaii.com
Kimberly King Oahu CMO Team Leader	(808) 366-4371	kimberly.king@carehawaii.com
Tomi Moore Statewide Director of SRSP, Day Tx	(808) 779-2931 cell	tomi.moore@carehawaii.com
Stefanianne Hernandez Oahu Day Tx and Palekana Team Leader	(808) 387-2413 cell	stefanianne.hernandez@carehawaii.com

East Hawai'i Office (Hilo):		Fax by Service:	
Phone	(808) 930-0777	(808) 238-3111	East HI CMO, CSM, LCRS
Fax	(808) 933-2429 / (808) 650-2953	(808) 930-0770	East HI Day Tx, CBCM
Physical and Mailing Address:	891 Ululani St. Hilo, HI 96720		

CONTACT NAME / POSITION	CONTACT NUMBERS	EMAIL ADDRESS
Gennevie Polloi Statewide CCS Director, Hawai'i Island CBCM/ICM+ Team Lead	(808) 930-2828 ofc (808) 989-0546 cell	gennevie.polloi@carehawaii.com
Denise Rapoza Hawai'i Island CBCM, ICM+ and Crisis Services Assistant	(808) 895-7935 cell	denise.rapoza@carehawaii.com
Natasha Thomas East Hawai'i Team Lead	(808) 217-7738	
Scott Stubbart East Hawai'i Team Lead	(808) 319-9386	
On-Call Line	(808) 326-7828	
Chastity Oliveira Statewide Crisis Authorization Clerk	(808) 756-8966 cell	chastity.oliveira@carehawaii.com

CARE Hawai'i, Inc. (continued)

West Hawai'i Office (Kona):		Fax by Service:	
Phone	(808) 327-6500	(808) 238-3111	West HI CMO, CSM, LCRS
Fax	(808) 321-8464	(808) 331-8464	West HI Day Tx, CBCM
		(808) 322-9826	West HI Group Home
Physical Address:	79-7446 Mamalahoa Hwy. Kealahou, HI 96750		
Mailing Address:	74-5620 Palani Rd., Unit 105 Kailua-Kona, HI 96740		

CONTACT NAME / POSITION	CONTACT NUMBERS	EMAIL ADDRESS
Angela Johnson Kona CBCM Team Leader, QMHP Kona GH and Kona Day Tx	(808) 327-6500 (808) 798-1373 cell	angela.johnson@carehawaii.com
Natasha Thomas West Hawai'i Team Lead	(808) 217-7738	
On-Call Line	(808) 331-2273	
Karen Boston Kona Program Assistant	(808) 327-6500	karen.boston@carehawaii.com

Community Empowerment Resources provides the following AMHD contracted services:



- Community Based Case Management (CBCM)
- Intensive Case Management Plus – High Utilizer (ICM+)
- Stabilization Intensive Case Management Plus (SICM)

Main Office:		
Phone	(808) 942-7884	
Fax	(808) 942-7885	
Physical and Mailing Address:	1110 University Ave., Ste. 411 Honolulu, HI 96826	

CONTACT NAME / POSITION	CONTACT NUMBERS	EMAIL ADDRESS
Jan Rumi Chairman and President	(808) 942-7884 (808) 383-2597 cell	jrumi@cerhawaii.org
Aliman Sears Chief Executive Officer <i>(Call if you contacted the COO, Operations Manager, or Team Leader and didn't receive a timely response)</i>	(808) 942-7884 (808) 381-6681 cell	asears@cerhawaii.org
Fayez Rumi Chief Finance Officer	(808) 393-4040 cell	frumi@cerhawaii.org
Mary Krieger Chief Operations Officer <i>(Main contact for AMHD inquiries)</i>	(919) 721-7904 cell (808) 942-7884 office	mkrieger@cerhawaii.org
Rachel Zona Operations Manager <i>(Backup contact for AMHD inquiries)</i>	(808) 773-4693 cell	rzona@cerhawaii.org
Stephanie Tsai Integrated Clinic Operations Manager	(808) 940-2069	stsai@cerhawaii.org
CBCM and ICM+ Program Direct Line Receptionist and On-Call Number	(808) 942-7884	
Nethaniah Marumoto AMHD CBCM Team Leader	(808) 809-6306 cell	nmarumoto@cerhawaii.org
Ashley Kaho'opi'i 'Ekolu Residential Team Lead	(808) 343-5663	akahoopii@cerhawaii.org
Tanye Moriwaki 'Ekolu Field Team Lead	(808) 271-3098	tmoriwaki@cerhawaii.org

Hale Na'au Pono provides the following AMHD contracted services:

- Group Home



Hale Na'au Pono
Waianae Coast Community Mental Health Center, Inc.

Main Office:		
Phone	(808) 696-4211	
Fax	(808) 696-5516	
Physical and Mailing Address:	86-226 Farrington Hwy. Waianae, HI 96792	

CONTACT NAME / POSITION	CONTACT NUMBERS	EMAIL ADDRESS
Poha Sonoda-Burgess Executive Director	(808) 696-4211 (808) 387-6131 cell	pohaokalani@wccmhc.org
Skyla Hammond QMHP and Program Director	(808) 696-4212 (808) 782-3480 cell	skyla.hammond@wccmhc.org
Monica Hambaro Site Manager for Ka'ukama, Water, Lihue, and Kua'aupuni	(808) 696-4212 (808) 330-2032 cell	monica.hambaro@wccmhc.org
Shawn Gomes Site Manager for Lumikula, Ikulani, Wainohea, and Maealani	(808) 696-4212 (808) 375-3772 cell	shawn.gomes@wccmhc.org
Christianna Burgess Site Manager for Ano'i, Kea'ahala, Kaho'ea, and Puanane	(808) 696-4212 (808) 597-6227 cell	christianna.burgess@wccmhc.org
Cheri Gomes Site Manager for Orange, Kulawae, Ohiohi and Ho'okomo	(808) 696-4212 (808) 807-6328	cheri.gomes@wccmhc.org
David Coronel Program Assistant	(808) 696-4212	david.coronel@wccmhc.org

Hina Mauka provides the following AMHD contracted services:

- Community Based Case Management (CBCM)
- Day Treatment
- Intensive Case Management Plus – High Utilizer (ICM+)
- Specialized Residential Services Program (SRSP)



Main Office:		Fax by Service:	
Phone	(808) 236-2600	(808) 236-2626	Day Tx, CBCM, ICM+
Fax	(808) 236-3606	(808) 671-7727	Waipahu Office
Physical and Mailing Addresses:	Residential, Day Treatment and Case Mgmt *Main Office 45- 845 Po'okela St. Kaneohe, HI 96744	Day Treatment *Waipahu Office 94-830 Hikimoe St. Waipahu, HI 96797	

CONTACT NAME / POSITION	CONTACT NUMBERS	EMAIL ADDRESS
Alan Johnson Chief Executive Officer	(808) 447-5228 (808) 738-6846 cell	ajohnson@hinamauka.org
Toshi Shibata Medical Director	(808) 447-5279	
Sherrie Kinoshita Director of Administration	(808) 447-5249 (808) 386-7791 cell	skinoshita@hinamauka.org
Bill Mousser Director of Adult Programs	(808) 447-5282 (808) 306-9842 cell	bmousser@hinamauka.org
Evon Silva Manager of Admissions	(808) 447-5245 (808) 384-3873 cell	esilva@hinamauka.org
Angelique Matutino CBCM and ICM+ Supervisor	(808) 447-5262 (808) 861-1962 cell	amatutino@hinamauka.org
Toni Borrero Clinical Administration Support	(808) 447-5248	aborrero@hinamauka.org
Heather Moffitt Administrative Assistant	(808) 447-5258	hmoffitt@hinamauka.org

HOPE Services Hawai'i provides the following AMHD contracted services:

- Homeless Outreach
- Representative Payee



Main Office:		
Phone	(808) 935-3050	
Fax	(808) 935-3794	
Physical and Mailing Address:	357 Waianuenue Ave. Hilo, HI 96720	

CONTACT NAME / POSITION	CONTACT NUMBERS	EMAIL ADDRESS
Brandee Menino Chief Executive Officer	(808) 933-6013 (808) 938-3050 cell	bmenino@hopeserviceshawaii.org
Kali French Chief Operating Officer	(808) 460-0277 cell	kfrench@hopeserviceshawaii.org
Denise Oguma Director of Operations	(808) 936-3995 cell	doguma@hopeserviceshawaii.org
Yvonne Valentine Representative Payee	(808) 935-3050 (808) 933-2760 fax	yvalentine@hopeserviceshawaii.org
Lauren Minato Billing Specialist	(808) 933-6009	lminato@hopeserviceshawaii.org
Carrie Ho'opi'i Outreach Program Team Leader	(808) 217-6183	choopii@hopeserviceshawaii.org

Institute for Human Services, Inc. provides the following AMHD contracted services:

- Homeless Outreach
- Intensive Case Management Plus – Homeless (ICM+)



The Institute for Human Services, Inc.
Ending the Cycle of Homelessness

Main Admin Office:		Fax by Service:	
Phone	(808) 447-2800	(808) 691-9046	Homeless Outreach
Fax	(808) 848-6028	(808) 841-3315	ICM+
Physical and Mailing Address:	546 Ka'a'ahi St. Honolulu, HI 96813		

CONTACT NAME / POSITION	CONTACT NUMBERS	EMAIL ADDRESS
Connie Mitchell Executive Director	(808) 447-2824 (808) 779-0745 cell	conniem@ihshawaii.org
Kali French Director of Clinical Operations	(808) 447-2820 (808) 499-7340 cell	kalif@ihshawaii.org
Kanui Bell Director of Planning and Evaluation	(808) 447-2800	kanuib@ihshawaii.org
ICM+ Program Office After Hours and On-Call Number	(808) 392-2654	
Lawrence Antolin ICM+ Homeless Program Coordinator	(808) 321-2196	lawrencea@ihshawaii.org

Kahi Mohala provides the following AMHD contracted services:

- Psychiatric Inpatient



Main Office:		
Phone	(808) 671-8511	
Fax	(808) 677-2310	
Physical and Mailing Address:	91-2301 Old Fort Weaver Road Ewa Beach, HI 96706	

CONTACT NAME / POSITION	CONTACT NUMBERS	EMAIL ADDRESS
Mark Linscott Interim Administrator	(808) 677-2823	mark.linscott@sutterhealth.org
Celia Ona Chief Medical Officer	(808) 677-2836	celia.ona@sutterhealth.org
Michelle Fernandez Director of Nursing	(808) 677-2568	michelle.fernandez@sutterhealth.org
Alan Feliciano, Jr. Manager of Case Management	(808) 677-2522 (808) 265-6509 cell	alan.feliciano@sutterhealth.org
Angela Nakabayashi-Castro Adult Services Nurse Manager	(808) 677-2526	angela.nakabayashi-castro@sutterhealth.org
Liane Nakada Forensic Case Manager	(808) 677-2583 (808) 221-6152 cell	liane.nakada@sutterhealth.org
Leli'a Puni Forensic Case Manager	(808) 677-2534 (808) 271-1560 cell	lelia.puni@sutterhealth.org
Jocelyn Inocelda Forensic Case Manager	(808) 677-2583 (808) 285-9099 cell	jocelyn.inocelda@sutterhealth.org

Kalihi-Palama Health Center provides the following AMHD contracted services:

- Homeless Outreach



Main Office:		
Phone	(808) 791-6370	
Fax	(808) 842-3117	
Physical Address:	904 Kohou St., Ste. 306 Honolulu, HI 96817	
Mailing Address:	P.O. Box 17460 Honolulu, HI 96817	

CONTACT NAME / POSITION	CONTACT NUMBERS	EMAIL ADDRESS
Emmanuel Kintu Chief Executive Officer and Executive Director	(808) 791-6315 (808) 843-7279 fax	ekintu@kphc.org
Darrin Sato Chief Operating Officer	(808) 791-6370	dsato@kphc.org
Leslie Uyehara Director, Health Care for the Homeless Project	(808) 791-6376 (808) 381-1225 cell	luyehara@kphc.org
Cissy Swanson Outreach Supervisor	(808) 687-0186	cswanson@kphc.org

Kokua Support Services provides the following AMHD contracted services:

- Representative Payee



Office:		
Phone	(808) 847-4227	
Fax	(808) 842-0044	
Physical and Mailing Address:	1130 N. Nimitz Hwy., Ste. A-226 Honolulu, HI 96817	

CONTACT NAME / POSITION	CONTACT NUMBERS	EMAIL ADDRESS
Chelsea Torres Chief Executive Officer	(808) 847-4227	services@kokuasupport.org
Courtney Respicio Quality Assurance Director	(808) 847-4227	c.meyer@kokuasupport.org

Mental Health Kokua provides the following AMHD contracted services:

- Community Based Case Management (CBCM)
- Group Home
- Specialized Residential Services Program (SRSP)
- Supported Housing
- Therapeutic Living Program (TLP)



Main Admin Office (Oahu):		Fax by Service:	
Phone	(808) 737-2523	(808) 734-1208	Oahu Admin, Group Home, TLP
Fax	(808) 734-1208	(808) 735-6812	Oahu Housing Intake
Physical and Mailing Address:	1221 Kapiolani Blvd., Ste. 345 Honolulu, HI 96814		

CONTACT NAME / POSITION	CONTACT NUMBERS	EMAIL ADDRESS
Greg Payton Chief Executive Officer	(808) 529-4554	gpayton@mhkhawaii.org
Les Gusman Oahu County Director & Oahu Housing Intake	(808) 753-3218 cell	lgusman@mhkhawaii.org
Kaycee DeSouza Clinical Director	(808) 753-1289 cell	kdesouza@mhkhawaii.org
Jay Sevilleja TLP Coordinator	(808) 737-6517	jsevilleja@mhkhawaii.org
Roxanne Martir CCS QMHP	(808) 738-6593 cell	rmartir@mhkhawaii.org
Michelle Redaja CCS Case Management Team Lead	(808) 492-6792 cell	mredaja@mhkhawaii.org

Mental Health Kokua (continued)

Kauai Office:		
Phone	(808) 632-0466	
Fax	(808) 632-0866	
Physical and Mailing Address:		
3205 Akahi St. Lihue, HI 96766		

CONTACT NAME / POSITION	CONTACT NUMBERS	EMAIL ADDRESS
Wayne Law Kauai County Director	(808) 632-0466	wlaw@mhkhawaii.org
Sharon Talbo Case Manager	(808) 632-0466	stalbo@mhkhawaii.org

Maui Office:		Fax by Service:	
Phone	(808) 986-0059	(808) 986-0315	Maui Admin, CBCM, Supportive Housing
Fax	(808) 986-0315	(808) 242-9618	Maui Group Home, Semi-Independent
Physical and Mailing Address:			
105 N. Market St., #102 Wailuku, HI 96793			

CONTACT NAME / POSITION	CONTACT NUMBERS	EMAIL ADDRESS
Doreen Pacheco Maui County Director	(808) 856-8004 (808) 866-8333 cell	dpacheco@mhkhawaii.org
Kanani Awana Senior Residential Assistant	(808) 986-2973	kawana@mhkhawaii.org
Jhibrina Kepa'a Senior Residential Assistant	(808) 341-2880 cell	jkepaa@mhkhawaii.org
Jean Okudara CBCM Team Lead	(808) 986-0059 (808) 344-9853 cell	jokudara@mhkhawaii.org
Gina Santos CBCM Case Manager	(808) 269-4854	gsantos@mhkhawaii.org

Mental Health Kokua (continued)

East Hawai'i Office (Hilo):		Fax by Service:	
Phone	(808) 935-7167	(808) 933-1212	East HI Admin, Group Home
Fax	(808) 933-1212	(808) 841-7705	East HI Semi-Independent
Physical and Mailing Address:	208 Wainaku Ave. Hilo, HI 96720		

CONTACT NAME / POSITION	CONTACT NUMBERS	EMAIL ADDRESS
Kristy Lungo Hawai'i County Director & CBCM Team Lead	(808) 769-5728 (808) 365-3669 cell	klungo@mhkhawaii.org
Tyanna Fontes Hawai'i Island Residential Program Manager	(808) 731-1316 (808) 343-4700 cell	tfontes@mhkhawaii.org
Milo Nau Hilo Residential Service Coordinator	(808) 731-1383 (808) 961-9282 fax (808) 518-8548 cell	mnau@mhkhawaii.org

West Hawai'i Office (Kona):		Fax by Service:	
Phone	(808) 331-1468	(808) 331-1378	West HI Admin, Group Home and Semi-Independent
Fax	(808) 331-1378		
Physical and Mailing Address:	75-166 Kalani St., #103 Kailua-Kona, HI 96740		

CONTACT NAME / POSITION	CONTACT NUMBERS	EMAIL ADDRESS
Kristy Lungo Program Service Manager	(808) 769-5728 (808) 365-3669 cell	klungo@mhkhawaii.org
Heidi Ilyavi Kona Residential Service Coordinator	(808) 769-5727 (808) 326-1110 fax (808) 798-0458 cell	hilyavi@mhkhawaii.org
Tara Tina Hawai'i Island CCS Case Management Team Lead	(808) 769-5725 (808) 731-1683 fax (808) 313-0168 cell	ttina@mhkhawaii.org

North Shore Mental Health provides the following AMHD contracted services:

- Community Based Case Management (CBCM)



Main Office:		
Phone	(808) 638-8700	
Fax	(808) 638-7919	
Physical and Mailing Address:	302 California Ave., Ste. 212 Wahiawa, HI 96	

CONTACT NAME / POSITION	CONTACT NUMBERS	EMAIL ADDRESS
Dan Kehoe Executive Director	(808) 638-8700 (808) 542-3210 cell	nsmh@hawaii.rr.com
Aloha Dacuycuy Receptionist	(808) 638-8700 <i>This number operates 24/7</i>	

Po'ailani, Inc. provides the following AMHD contracted services:

- Specialized Residential Services Program (SRSP)



Main Office:	
Phone	(808) 263-3500
Fax	(808) 263-3508
Physical and Mailing Address:	45-567 Pahia Rd. Kaneohe, HI 96744

CONTACT NAME / POSITION	CONTACT NUMBERS	EMAIL ADDRESS
Abby Paredes Chief Executive Officer	(808) 263-3500 (808) 864-0020 cell	aparedes@poailani.org
Regine Souza Chief Operating Officer	(808) 263-3500 (808) 478-3651 cell	rsouza@poailani.org
Corey Dillman Chief Compliance Officer	(808) 263-3500 (808) 590-9554 cell	cdillman@poailani.org
Jeanne Lemon QMHP	(808) 548-9584 cell	jlemon@poailani.org
Maile-Ann Wright Intake Supervisor	(808) 262-2799 (808) 864-0016 cell	mwright@poailani.org
Cindy Parker Pahia and Kawainui Residential Manager	(808) 380-8127 (808) 295-9303 cell	cparker@poailani.org

The Queen's Health System provides the following AMHD contracted services:

- Intensive Outpatient Hospitalization (IOH)
- Partial Hospitalization and Intensive Outpatient Programs
- Mental Health Emergency Worker (MHEW)



Main Office:		Behavioral Health Outpatient Services Office (Kaheihimalie):	
Phone	(808) 691-7066	Phone	(808) 691-4352
		Fax	(808) 691-4574
Physical and Mailing Address:	Attn: Behavioral Health 1301 Punchbowl St. Honolulu, HI 96813	Physical and Mailing Address:	Behavioral Health Outpatient – Kaheihimalie Bldg. 1298 Nu'uauu Ave. Honolulu, HI 96817

CONTACT NAME / POSITION	CONTACT NUMBERS	EMAIL ADDRESS
Ken Hansen Manager, Day Treatment and Behavioral Health Services	(808) 691-4901	khansen@queens.org
Ashley Shearer Director, Care Coordination, Utilization Mgmt, CDI and MHEW	(808) 691-7820	ashearer@queens.org
Kayla Abing PHP/IOH Program Coordinator – Life Enrichment Program	(808) 691-7787	kabing@queens.org
Terri Miller IOP/IOH Program Coordinator – Community Transition Program	(808) 691-4910	tmiller@queens.org

Steadfast Housing Development Corp. provides the following AMHD contracted services:

- Group Home
- Semi-Independent
- Supported Housing



Main Admin Office (Oahu):		Fax by Service:	
Phone	(808) 599-4309	(808) 533-0509	Admin, Group Home, Semi-Independent
Fax	(808) 533-0509	(808) 533-0459	Supported Housing
Physical and Mailing Address:	888 Iwilei Rd., Ste. 250 Honolulu, HI 96817		

CONTACT NAME / POSITION	CONTACT NUMBERS	EMAIL ADDRESS
Linda Ahue Executive Director	(808) 599-4309 x630	lahue@steadfast-hawaii.org
Stephen Kawahara Housing Director	(808) 599-4213 x620	skawahara@steadfast-hawaii.org
Wesley Chun Housing Property Manager	(808) 599-4213 x624	wchun@steadfast-hawaii.org
Sharaleen McShane Hale Ulu Pono Program Manager	(808) 682-4466 x250	smcshane@steadfast-hawaii.org
Maile Daniel Program Administrator	(808) 599-4309 x662	tdaniel@steadfast-hawaii.org
Gerrilyn Geronimo Behavioral Health Placement Specialist	(808) 599-4609 x660	ggeronimo@steadfast-hawaii.org
Gerry Higa Administrative Services	(808) 599-6230 x631	ghiga@steadfast-hawaii.org

State-Operated Services

Hawai'i State Hospital provides the following AMHD services:

- Psychiatric inpatient



Main Admin Office (Oahu):	
Phone	(808) 247-2192 Hospital Operator 24/7
Physical and Mailing Address:	45-710 Kea'ahala Rd. Kaneohe, HI 96744

CONTACT NAME / POSITION	CONTACT NUMBERS	EMAIL ADDRESS
Kenneth Luke Administrator	(808) 236-8237 Secretary, Toki Thomas	kenneth.luke@doh.hawaii.gov millicent.thomas@doh.hawaii.gov
Tony Fraiola Associate Administrator, Administrative and Support Services	(808) 236-8275 Secretary, Charlene Iokia	anthony.fraiola@doh.hawaii.gov charlene.iokia@doh.hawaii.gov
Bimmie Strausser Associate Administrator, Clinical Services	(808) 236-8238 Secretary, Charlene Yee	bimmie.strausserII@doh.hawaii.gov charlene.yee@doh.hawaii.gov
Vacant Associate Administrator, Quality Management Services	(808) 236-8263 Secretary, Stacie Hara	Vacant stacie.hara@doh.hawaii.gov
Lani Tsuneishi Chief, Nursing Services	(808) 236-8233	lani.tsuneishi@doh.hawaii.gov
James Nakanishi Chief, Social Services	(808) 235-9875	james.nakanishi@doh.hawaii.gov

State Operated Specialized Residential Program (SOSRP) provides the following AMHD services:

- Specialized Residential Services Program (SRSP)



Main Admin Office (Oahu):		
Phone	(808) 236-8580 and 236-8581	
Fax	(808) 236-8590	
Physical and Mailing Address:	45-710 Kea'ahala Rd. Kaneohe, HI 96744	

CONTACT NAME / POSITION	CONTACT NUMBERS	EMAIL ADDRESS
Martin Matthews Program Manager	(808) 236-8581	martin.matthews@doh.hawaii.gov
Thomas Martin Program Manager	(808) 236-8581	thomas.martin@doh.hawaii.gov
SOSRP Charge Nurse Note: Rotates Weekly	(808) 236-8580	

State Operated Community Mental Health Center (CMHC) System

SECTION NAME	PHONE/FAX NUMBERS
<p>OAHU COMMUNITY MENTAL HEALTH CENTER BRANCH Troy Freitas, Public Health Program Manager/Branch Chief Antonia Austria, Medical Director Karen Blonigan, Quality Management Nurse 1700 Lanakila Avenue Honolulu, HI 96817</p>	<p>(808) 832-5770 (808) 832-5727 (Fax)</p>
<p>❖ Central-Leeward Oahu Treatment Services Section Jhoana Watson, Treatment Section Supervisor 860 Fourth Street Pearl City, HI 96782</p>	<p>(808) 453-5950 (808) 453-5966 (Fax)</p>
<p>❖ Wahiawa Unit Jenny Sakaue, Wahiawa Unit Supervisor NOTE: Due to facility renovations, the Wahiawa Unit has temporarily relocated to Central-Leeward Oahu Treatment Service Section. 910 California Avenue Wahiawa, HI 96786</p>	<p>(808) 621-8425 (808) 622-5189 (Fax)</p>
<p>❖ Makaha Unit Glenn Wong, Makaha Unit Supervisor 84-1170 Farrington Highway Waianae, HI 96792</p>	<p>(808) 354-9123 (808) 695-7928 (Fax)</p>
<p>❖ East Honolulu Treatment Services Section Kristie Sato-Gomes, Treatment Section Supervisor 3627 Kilauea Avenue #408 Honolulu, HI 96816</p>	<p>(808) 733-9260 (808) 733-9187 (Fax)</p>
<p>❖ West Honolulu Treatment Services Section Madoka Moroe, Treatment Section Supervisor 1700 Lanakila Avenue Honolulu, HI 96817</p>	<p>(808) 832-5800 (808) 832-5850 (Fax)</p>
<p>❖ Windward Oahu Treatment Services Section Kathleen Merriam, Treatment Section Supervisor 45-691 Kea'ahala Road Kaneohe, HI 96744</p>	<p>(808) 233-3775 (808) 233-3779 (Fax)</p>

SECTION NAME	PHONE/FAX NUMBERS
<p>OAHU FORENSIC SERVICES SECTION Don (Keith) Pedro, Forensic Section Supervisor 1700 Lanakila Avenue Honolulu, HI 96817</p>	<p>(808) 832-5720 (808) 832-5850 (Fax)</p>
<p>REHABILITATION SERVICES SECTION</p> <ul style="list-style-type: none"> <li data-bbox="224 533 902 688">❖ Waipahu Aloha Clubhouse Maria Curley, Rehabilitation Section Supervisor 94-091 Waipio Pt. Access Road Waipahu, HI 96797 <li data-bbox="224 730 902 886">❖ Kauhale Lahilahi, The Makaha Clubhouse Pala Waipola, Rehabilitation Section Supervisor 84-1170 Farrington Highway Waianae, HI 96792 <li data-bbox="224 928 902 1083">❖ Diamond Head Clubhouse Paul Newell, Rehabilitation Section Supervisor 3627 Kilauea Avenue, Bldg. #410 Honolulu, HI 96816 <li data-bbox="224 1125 902 1281">❖ Hale O Honolulu Clubhouse Jeff Kaplan, Rehabilitation Section Supervisor 1700 Lanakila Avenue Honolulu, HI 96817 <li data-bbox="224 1323 902 1478">❖ Ko'olau Clubhouse Michelle Chow, Rehabilitation Section Supervisor 46-016 Alaloa Street Kaneohe, HI 96744 	<p>(808) 675-0093 (808) 675-0071 (Fax)</p> <p>(808) 695-7920 (808) 695-7923 (Fax)</p> <p>(808) 733-9188 (808) 733-9099 (Fax)</p> <p>(808) 832-5142 (808) 832-5145 (Fax)</p> <p>(808) 233-3778 (808) 233-3790 (Fax)</p>

SECTION NAME	PHONE/FAX NUMBERS
<p>KAUAI COMMUNITY MENTAL HEALTH CENTER BRANCH Rei Cooper, Public Health Program Manager/Branch Chief James Dillon, Medical Director Cynthia Albatroso, Quality Management Nurse 4370 Kukui Grove Street, Suite 3-211 Lihue, HI 96766</p> <p>KAUAI FORENSIC SERVICES SECTION 4370 Kukui Grove Street, Suite 3-211 Lihue, HI 96766</p> <p>REHABILITATION SERVICES SECTION</p> <ul style="list-style-type: none"> ❖ Friendship House Terry-Ann Moses, Rehabilitation Section Supervisor 4-1751 Kuhio Highway Kapaa, HI 96746 	<p>(808) 274-3190 (808) 271-3194 (Fax)</p> <p>(808) 274-3190 (808) 271-3194 (Fax)</p> <p>(808) 821-4480 (808) 821-4483 (Fax)</p>
<p>HAWAII COUNTY COMMUNITY MENTAL HEALTH CENTER BRANCH Administrative and Support Services Steven Pavao, Public Health Program Manager/Branch Chief Tammy Wheeler, Medical Director Robin Sandlin, Quality Management Nurse Hilo State Office Building 75 Aupuni Street, Room 206 Hilo, HI 96720</p> <p>EAST HAWAII MENTAL HEALTH CLINIC SECTION Halnette Chartrand, Mental Health Supervisor 355 Kino'ole Street Hilo, HI 96720</p> <ul style="list-style-type: none"> ❖ Honokaa Clinic Mary Jane Taylor, Human Service Professional IV 45-3380 Mamane Street Honokaa, HI 96727 ❖ Pahoa Clinic Beth Lerer, Social Worker IV 15-2866 Pahoa Village Road Pahoa, HI 96778 	<p>(808) 933-0409 (808) 933-0411 (Fax)</p> <p>(808) 974-4300 (808) 974-0410 (fax)</p> <p>(808) 775-8835 (808) 775-8834 (Fax)</p> <p>(808) 965-2240 (808) 965-2245 (Fax)</p>

SECTION NAME	PHONE/FAX NUMBERS
<p>❖ Waimea Clinic Mary Jane Taylor, Human Service Professional IV 67-5189 Kamamalu Street Kamuela, HI 96743</p>	<p>(808) 885-1220 (808) 885-1030 (Fax)</p>
<p>EAST HAWAII FORENSIC SERVICES SECTION Hawken Shields, Forensic Services Supervisor 355 Kino'ole Street Hilo, HI 96720</p>	<p>(808) 974-4300 (808) 933-0411 (Fax)</p>
<p>EAST HAWAII REHABILITATION SERVICES SECTION ❖ Hale Oluea Clubhouse Chanelle Matsuda, Rehabilitation Section Supervisor 1045 B Kilauea Avenue Hilo, HI 96720</p>	<p>(808) 974-4320 (808) 933-0533 (Fax)</p>
<p>WEST HAWAII MENTAL HEALTH CLINIC SECTION Gail Werner, Mental Health Supervisor II (TA) 79-1020 Haukapila Street Kealahou, HI 96750</p>	<p>(808) 322-4818 (808) 322-4817 (Fax)</p>
<p>❖ Ka'u Clinic Rosemary Sizar, Human Service Professional IV 219-B Ka'alaiki Road, Naalehu, HI 96772</p>	<p>(808) 939-2406 (808) 939-2448 (Fax)</p>
<p>WEST HAWAII FORENSIC SERVICES SECTION 79-1020 Haukapila Street Kealahou, HI 96750</p>	<p>(808) 322-4818 (808) 322-4817 (Fax)</p>
<p>WEST HAWAII REHABILITATION SERVICES SECTION ❖ Kona Paradise Clubhouse Heather Rosehill, Rehabilitation Section Supervisor 77-6435 Kuakini Highway Kailua-Kona, HI 96740</p>	<p>(808) 327-9530 (808) 327-9534 (Fax)</p>

SECTION NAME	PHONE/FAX NUMBERS
<p>MAUI COMMUNITY MENTAL HEALTH CENTER BRANCH John Oliver, Public Health Program Manager/Branch Chief Channing Slate, Medical Director Seth Proctor, Quality Management Nurse 121 Mahalani Street Wailuku, HI 96793</p> <p>❖ Lanai Services Section Kori Kua'ana, Human Service Professional IV 430 Lanai Avenue, #6 Lanai City, HI 96763</p> <p>❖ Molokai Services Section Betty Melzner-Watford, Human Service Professional V 65 Makaena Street, #107 Kaunakakai, HI 96768</p>	<p>(808) 984-2150 (808) 948-2155 (Fax)</p> <p>(808) 565-6189 (808) 565-7426 (Fax)</p> <p>(808) 553-7889 (808) 553-7874 (Fax)</p> <p>(808) 984-2150 (808) 984-2155 (Fax)</p>
<p>MAUI FORENSIC SERVICES SECTION 121 Mahalani Street Wailuku, HI 96793</p>	
<p>MAUI REHABILITATION SERVICES SECTION</p> <p>❖ Hale O' Lanakila Clubhouse Lisa Yanagida, Rehabilitation Section Supervisor 1977 Main Street Wailuku, HI 96793</p>	<p>(808) 984-2156 (808) 984-2159 (Fax)</p>