

Hawaii Department of Health
Adult Mental Health Division (AMHD)
Request for Information (RFI) Response Summary
RFI No. AMHD 420-2-23
Contracted Staffing Services – Maui, Hawaii

A Request for Information for Contracted Staffing Services was issued on September 26, 2022 and written feedback was received from two organizations.

The first respondent provided a detailed description of their organization's capabilities to provide candidates for the listed positions listed in the RFI, which outlined their ability to provide the service. The respondent did not see any barriers or challenges to provide the services indicated in the RFI, as long as clear and detailed requirements were provided. The respondent indicated that they would be able to accommodate in-person (on-site) and remote personnel per AMHD's requirements. The respondent usually can fill positions within a week. The respondent did not have any limitations in providing qualified personnel due to the length of the contract, anticipated for a minimum of one (1) year, with renewal potential for three (3) additional years.

The second respondent did not respond to the questions requested in the RFI. Instead, the respondent indicated that the RFI made several references to substance use disorders and their contracts with the State of Hawaii, Department of Health, Alcohol and Drug Abuse Division (ADAD), who contracts for these services. The respondent wanted to know what the AMHD will do to assure that duplication of effort was minimized and how it would address the shortage of certified substance abuse counselors. The respondent was concerned that a competing service could exacerbate the situation.

The Certified Community Behavioral Health Clinic (CCBHC) model integrates behavioral health, physical health, and substance use services for all ages in an outpatient only setting. In order to minimize duplication of services, the AMHD in implementing this model has no intention of providing detoxification services, residential treatment services, methadone clinic, or intensive outpatient (IOP) services that are currently being provided by existing programs. The AMHD will address the shortage of certified substance abuse counselors (CSAC) by continuing to promote our professional CSAC certification administered by ADAD to qualifying candidates.

The AMHD appreciates the feedback received from the community in response to this RFI. The AMHD plans to release an RFP for this service.