

Hawaii Department of Health
Adult Mental Health Division (AMHD)
Request for Information (RFI) Response Summary
RFI No. AMHD 420-3-22
Crisis Services - Statewide

A Request for Information for Crisis Services was issued on December 15, 2021 and written feedback was received from one organization.

The respondent did not respond to the questions requested in the RFI and instead submitted questions of their own. Below is a summary of AMHD's response to questions received from the respondent.

The respondent wanted to know if Maui County would still receive a base rate payment equivalent to their current base rate and if they could be provided with an eight-bed guaranteed rate of payment to include room and board and treatment? Since Crisis services is a Medicaid Rehabilitation Option service, the AMHD will follow their guidelines.

The respondent also wanted to know if it was possible to include in the next RFP a provision for billing a client's insurance (usually MedQuest) separately for the psychiatric services provided by a licensed Psychiatrist or Advance Practice Registered Nurse with psychiatric prescriptive authority? No. The AMHD is the payer of last resort. If a client has insurance, their insurance will be billed for the entire crisis service.